

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CT Long-Term Care Location

Connecticut

CT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

CT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CT Active CMP Funded Projects in CY 2022: 0

The state had no CMP-funded projects in calendar year 2022.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
ME Long-Term Care Location**

Maine

ME CMP Funds Expended for Administrative Uses in CY 2022: \$6,363.00

ME CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ME Active CMP Funded Projects in CY 2022: 3

Project Title: Bereavement Education and Mindfulness in Long-Term Care

Unique Identifier: ME-1119-MHCA-483

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$92,252.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$32,437.11

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to address the need for quality bereavement education in nursing homes by establishing education, tools, and techniques to help facilities support their workforce with the process of aging, death, and dying. A toolkit containing best practices in Bereavement Care for residents and families, best practices in Bereavement Care for staff, an Implementation Guide, and a teaching guide was developed. In addition, the applicant aimed to recruit a minimum of 25 nursing facilities statewide to participate in the bereavement training. This process will build capacity to deliver bereavement care across Maine. A no-cost project extension was granted from 12/31/2021 through 12/31/2022 due to operating difficulties related to the COVID-19 pandemic.

Funded Entity(ies):

Maine Health Care Association

Results of the Project:

The project recruited 26 nursing homes in Maine to participate. The training was conducted in all participating facilities. To measure the effectiveness of the training, immediate feedback was obtained from all participants using an adapted version of the Bereavement Care Attitudes and Practices Survey developed by the Georgia project. Residents, families, and staff were surveyed to assess the continued impact of the training on bereavement care practices. This process enhanced the capacity for delivering bereavement care across Maine.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
ME Long-Term Care Location**

Maine

ME CMP Funds Expended for Administrative Uses in CY 2022: \$6,363.00

ME CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ME Active CMP Funded Projects in CY 2022: 3

Project Title: “Is it for me, or for you?” Resident-Centered Dementia Care Toolkit and Training Project

Unique Identifier: ME-1119-MHCA-465

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$39,508.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$23,594.01

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project's purpose is to address concerns with antipsychotic medication use and nursing home residents. The project also aimed to create toolkit materials and resources for each of Maine's 93 skilled nursing homes. Maine's skilled facilities statewide were invited to attend one of two train-the-trainer conferences. The conferences were intended to provide an overview of the project, offer eight topic sessions, and seek letters of commitment from facilities willing to implement the toolkit. Following the conference, a peer mentor and a volunteer Ombudsman will be assigned to each participating home, with monthly check-ins and quarterly statewide calls. In addition, the project will teach providers steps in providing person-centered dementia care that supports the individual resident. A no-cost project extension was granted from 12/31/2021 through 12/31/2022 due to operating difficulties related to the COVID-19 pandemic.

Funded Entity(ies):

Maine Partnership to Improve Dementia Care

Results of the Project:

The Maine Dementia Care Partnership (DCP) convened an expert group of 21 stakeholders to provide education, resources, and support systems to assist Maine's nursing homes in enhancing person-centered dementia care practices and non-pharmacological approaches to care. The partnership developed a Dementia Care toolkit, an Implementation Guide, supporting videos, posters, and checklists. The Dementia Care toolkit serves as a roadmap, beginning with the creation of a systemic understanding and commitment among families, nurses, staff, pharmacists, and physicians to ensure residents can live safely without the threat of off-label use of antipsychotics. A total of 22 long-term care communities committed to implementing at least one strategy from the Dementia Care toolkit, and 108 individuals attended the

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
ME Long-Term Care Location**

Maine

ME CMP Funds Expended for Administrative Uses in CY 2022: \$6,363.00

ME CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ME Active CMP Funded Projects in CY 2022: 3

partnership training. Six-monthly check-in calls were held with participating providers, and overall feedback on the value and usefulness of the toolkit was very positive based on the survey data received. Additionally, the partnership will continue to promote the toolkit and provide ongoing support to long-term care providers.

Project Title: Memory-Lane.TV: Supporting Residents with a Diagnosis of Dementia and Their Care Partners through a Positive Plot-Free Digital Intervention

Unique Identifier: ME-0522-MLTC-951

Project Duration: 9/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$59,852.80

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Memory-Lane.TV (MLTV) streaming service will be provided to 60 nursing facilities in Maine. Memory-Lane.TV delivers non-pharmaceutical dementia therapy videos for nursing home residents with dementia. The service will facilitate interactive engagement, reminiscing, meditative relaxations, and olfactory simulations through multi-sensory film experiences. Satisfaction surveys will measure the program's success by tracking anti-psychotic medication utilization rates, depression scores, and changes in behavior and mood.

Funded Entity(ies):

Maine Long-Term Care Ombudsman Program for the Maine Dementia Care Partnership

Results of the Project:

The project aims to implement the Memory-Lane.TV (MLTV) program in 60 skilled nursing facilities. Year-to-date, thirty-eight communities have been registered and educated on the use of MLTV. The initial roll-out plans were hampered by the unexpected resignation of a key administrative staff member and her replacement's resignation. Due to this situation, only one email was initially sent to long-term care administrators. Planning for outreach and onboarding long-term care facilities was addressed through collaboration with the Maine Dementia Care Partnership and Memory Lane TV. Additional efforts will continue to focus on marketing, communication, and training sessions until the goal is achieved. Long-term

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
ME Long-Term Care Location

Maine

ME CMP Funds Expended for Administrative Uses in CY 2022: \$6,363.00

ME CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ME Active CMP Funded Projects in CY 2022: 3

care communities appear to be overwhelmed, COVID-19 continues to affect long-term care facilities, and staffing shortages have all been barriers to adopting this new product within their organizations. Progress continues in recruitment efforts, but has taken more time than anticipated.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MA Long-Term Care Location**

Massachusetts

MA CMP Funds Expended for Administrative Uses in CY 2022: \$76,510.00

MA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MA Active CMP Funded Projects in CY 2022: 1

Project Title: Nursing Home Residents With Dementia

Unique Identifier: MA-0719-ABTA-376

Project Duration: 3/13/2020 to 3/12/2023

Total Amount of CMP Funds Approved for this Project: \$2,112,472.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$818,859.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will assist the Massachusetts Department of Public Health (MDPH) in improving dementia care in Massachusetts nursing homes by implementing a sustainable, multifaceted training approach that draws on current state, national, and association recommendations and relies on an evidence-based, holistic, and person-centered approach. When developed and implemented, the program would also include input from stakeholders representing individuals with dementia, family caregivers, and representatives from a broad range of relevant agencies. Quantifiable target goals and objectives include an increase in competency survey results as measured pre- and post-training among nursing home staff, as well as survey results from nursing home leadership demonstrating that at least 75% of participants reported that all five objectives of the leadership training were met.

Funded Entity(ies):

ABT Associates for Caring

Results of the Project:

Sixty-four nursing homes in Massachusetts participated in this initiative. The program's components included core competencies, a stakeholder panel, leadership training, master training, staff training, and focus groups on family and resident support. Participants included all levels of nursing home staff. Baseline and post-participation surveys conducted during Year 3 for licensed and unlicensed staff showed statistically significant improvement in their evidence-based, person-centered dementia competencies. In addition, 100% of the staff developers who participated developed a dementia care training road map, 100% of the staff who participated demonstrated person-centered care planning strategies through interactive case examples, and informal feedback from families was appreciative of the project's work. The Massachusetts Department of Public Health is now publicly posting the initiative's materials on its website, allowing all nursing homes in Massachusetts to access them.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NH Long-Term Care Location**

New Hampshire

NH CMP Funds Expended for Administrative Uses in CY 2022: \$135.90

NH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NH Active CMP Funded Projects in CY 2022: 1

Project Title: New Hampshire Caregiver Career

Unique Identifier: NH-0819-NHHCA-401

Project Duration: 10/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$574,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$18,518.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

An aging population and rapid shifts in employment are straining New Hampshire's (NH) healthcare systems. This has further increased the demand for Licensed Nursing Assistants (LNAs), universally known as caregivers. The *New Hampshire Needs Caregivers! Initiative* is a program designed to encourage and help individuals start a healthcare career as an LNA. The program aims to help 700 people secure an LNA position at a nursing home.

Funded Entity(ies):

New Hampshire Health Care Association

Results of the Project:

The *New Hampshire Caregiver Career* program was established in 2019 to recruit and train seven hundred (700) licensed nursing assistants (LNAs) to work in participating nursing facilities throughout the state. Despite the challenges brought by the COVID-19 pandemic, *New Hampshire Needs Caregivers (NHNC)* successfully assisted in training and licensing three hundred twenty-three (323) nursing assistants. Although the goal of recruiting and training seven hundred (700) LNAs was not met, over 1,300 individuals contacted the program to express interest in a career as a caregiver. Of those, seven hundred two (702) individuals completed the program agreement, agreeing to enroll in an LNA course and employment in a participating nursing facility. The cost of tuition posed the biggest barrier to meeting the program's overall goal.

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
RI Long-Term Care Location

Rhode Island

RI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

RI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

RI Active CMP Funded Projects in CY 2022: 0

The state had no CMP-funded projects in calendar year 2022.

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VT Long-Term Care Location

Vermont

VT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

VT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VT Active CMP Funded Projects in CY 2022: 0

Project Title: The state had no CMP-funded projects in calendar year 2022.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NJ Long-Term Care Location**

New Jersey

NJ CMP Funds Expended for Administrative Uses in CY 2022: \$46,828.60

NJ CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NJ Active CMP Funded Projects in CY 2022: 2

Project Title: The It's Never Too Late (iN2L) New Jersey iNSIGHT Project

Unique Identifier: NJ-0721-INL-812

Project Duration: 9/27/2021 to 9/26/2024

Total Amount of CMP Funds Approved for this Project: \$1,835,915.24

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$386,983.40

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project utilizes virtual computer technology to create meaningful experiences for elders in 27 skilled nursing facilities (SNFs) in New Jersey. The key objectives are to 1) create individual profiles for a minimum of 80% of the residents over three years, populating profiles with topics and items that address their individual needs and interests; 2) increase the participation of resident involvement in group activities using engagement technology by 20%; and 3) increase the participation of resident involvement in individualized activities using engagement technology by 20%. The project will benefit residents by reducing social isolation and improving their quality of life through virtual computer technology, addressing their life enrichment needs and individual interests, and connecting them to their families, friends, caregivers, health professionals, and the world without leaving their homes.

Funded Entity(ies):

It's Never Too Late (iN2L)

Results of the Project:

To date, all 27 communities are on track with the project timeline. An average of 54% of resident profiles are completed, with the goal of achieving 80% of residents having profiles by the end of three years. The latest report showed an 8.7% increase over baseline for resident participation in individual activities and a 7.2% increase in resident participation in group activities, bringing the total to 15.9% toward the 20% improvement goal. As of the report, 26 communities logged more than 100 hours per system. Staffing challenges, COVID-19 outbreaks, and construction have hindered the use of the system.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NJ Long-Term Care Location**

New Jersey

NJ CMP Funds Expended for Administrative Uses in CY 2022: \$46,828.60

NJ CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NJ Active CMP Funded Projects in CY 2022: 2

Project Title: LifeBridge Behavioral Management Program

Unique Identifier: NJ-0122-TBA-903

Project Duration: 4/1/2022 to 3/23/2023

Total Amount of CMP Funds Approved for this Project: \$165,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$66,810.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LifeBridge© Behavioral Program uses a non-pharmacological strategy to decrease agitation, isolation, and outbursts and improve the quality of life for residents with non-conforming behaviors. Virtual education of family members, residents, and staff members across every department enables them to apply more effective approaches. Residents are also educated regarding their illnesses. The goal is to improve resident communication and engagement, and to encourage family and staff to utilize proven interventions. The measurable results will be 1) an aggregate 5% reduction of antipsychotic medication use in participating residents and 2) an aggregate 20% reduction of participating residents of the following behaviors:

- a) Physical behavioral symptoms directed toward others,
- b) Verbal behavioral symptoms directed toward others, and
- c) Other behavioral symptoms not directed toward others. MDS (Minimum Data Set) will provide data to evaluate a resident's improvement.

Funded Entity(ies):

Tobin and Associates, Inc.

Results of the Project:

Nine months into the program, 12 facilities have signed agreements and have begun the program to varying degrees. Three open slots are being actively solicited. All 12 participating facilities have completed the introductory training, six have completed the step two training, and five have completed the step three training. The implementation schedule is being followed. Recently, the two trainers for the program have been replaced by more experienced trainers. The New Jersey CMPRP Team was assured through the quick responsiveness that the program will continue as planned and expects to receive data in the next quarter.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NY Long-Term Care Location**

New York

NY CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NY Active CMP Funded Projects in CY 2022: 0

The state had no CMP-funded projects in calendar year 2022.

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
DC Long-Term Care Location

District of Columbia

DC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

DC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

DC Active CMP Funded Projects in CY 2022: 0

The state had no CMP-funded projects in calendar year 2022.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
DE Long-Term Care Location**

Delaware

DE CMP Funds Expended for Administrative Uses in CY 2022: \$7,522.50

DE CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

DE Active CMP Funded Projects in CY 2022: 0

The state had no CMP-funded projects in calendar year 2022.

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MD Long-Term Care Location

Maryland

MD CMP Funds Expended for Administrative Uses in CY 2022: \$113,697.72

MD CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MD Active CMP Funded Projects in CY 2022: 0

The state had no CMP-funded projects in calendar year 2022.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
PA Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 9

Project Title: Ride and Glide

Unique Identifier: PA-0619-LV-326

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$57,310.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to create a *Ride and Glide for Wellness* program that combines piloted Trishaw bike rides and wheelchair-accessible swings to incentivize residents, especially those living with dementia, to enjoy outdoor activities. The applicant expects these new activities to help decrease their residents' feelings of isolation and boredom. Due to the impact of the COVID-19 pandemic on project activities, the project was granted a no-cost extension from 3/31/2021 through 9/30/2022.

Funded Entity(ies):

Londonderry Village

Results of the Project:

On average, about half of the skilled nursing facility residents participated in trishaw bike rides. The Trishaw bike rides ranged from 15 to 45 minutes, with an average ride time of 35 minutes. Nursing home residents with dementia and Alzheimer's disease, as well as those who use assistive devices for mobility, such as wheelchairs, may enjoy trishaw bike rides. The project coordinator trained staff and volunteers to be "trishaw pilots." The training encompassed the project's goals, the principles of the Cycling Without Age program, and Trishaw bike safety. Bike pilots learned how to complete a Trishaw assessment form to ensure ongoing evaluation of the impact of each Trishaw bike ride on elders. The data from each assessment form provides outcomes for the Ride and Glide Wellness Program. Three factors were assessed with each ride using a Likert Scale: impact on mood and behavior, quality of life, variety in experience and environment, and personal interactions. Trishaw rides resulted in a 52% improvement in the residents' overall moods and behavior, a 41% improvement in the residents' overall quality of life, and a 38% improvement in the variety and spontaneity of the elder's day, breaking away from routine and adding unexpected joy. The whisper glide swing showed a 54% improvement in the resident's overall moods and behavior, a 41% improvement in the resident's overall quality of life, and a 68% improvement in the variety and spontaneity of the resident's day, breaking away from routine and adding unexpected joy.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
PA Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 9

Project Title: Mental Health First Aid: Expanding Pennsylvania Nursing Homes Capacities

Unique Identifier: PA-0619-ALPS-332

Project Duration: 10/1/2019 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$62,184.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to expand behavioral healthcare capacity for Pennsylvania (PA) nursing home staff and provide actionable tools to support PA nursing homes in implementing behavioral healthcare. The applicant will offer *Mental Health First Aid (MHFA)* training, created and administered by the National Council on Behavioral Health (NCBH), to staff from 180 nursing homes. Six training sessions (one in each district) will be provided to minimize or eliminate travel costs for nursing home staff. The applicant will also develop and share a recorded webinar with all PA nursing homes, providing information on the regulatory requirements associated with behavioral health. The project has been granted a no-cost extension from April 1, 2021, through December 31, 2022.

Funded Entity(ies):

Assurant Learning and Performance Solutions

Results of the Project:

Through this project, Assurant Learning and Performance Solutions disseminated the training announcement and conducted individual outreach to Pennsylvania's nursing homes via association partners and staff. They provided seven hours of nursing and nursing home administrator continuing education credits, which increased attendance and added value for participants. Assurant Learning and Performing Solutions saw an average of 4.5 out of 5.0 on confidence measures post-test, as evidenced by the survey. The training also included active and compassionate listening to someone in distress and assisting individuals experiencing a mental health crisis in seeking professional help. The program provided information on how to recognize the signs of someone experiencing a mental health problem or crisis, how to reach out to someone in crisis, how to prevent suicide, how to access community support resources, and how to recognize misconceptions about mental health and mental illness.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
PA Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 9

Project Title: Palliative Care Center of Excellence Initiative

Unique Identifier: PA-0619-BHS-333

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$10,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to enhance existing palliative care efforts in skilled nursing facilities. Funding will be used to underwrite the costs of education and training for staff, as well as education for residents and their families, in palliative care initiatives, disease-state management protocols, and techniques that would improve the residents' quality of life. The ultimate goal is to become a Center of Excellence in Palliative Care, enabling residents to function at a higher level of independence and improve their quality of life during their stay. Due to the impacts of the COVID-19 Pandemic, the project has been granted a no-cost extension from 4/01/2021 through 9/30/2023.

Funded Entity(ies):

Baptist Homes Society

Results of the Project:

The Palliative Care Center of Excellence Initiative educated eight staff members in May 2022, including the Medical Director of Hospice Services, who is both a staff member and an integral part of the program's processes and policies. Baptist Homes Society designated appropriate units at each campus to accommodate Palliative and Hospice residents. The staff toured a functioning Hospice facility to gain insight and ideas to apply to their services, met with several palliative care providers to gain insight and partnership in moving the efforts forward, and are currently working on modeling a hospice room. In addition, a Director of Care Services position has been filled by a nurse whose primary focus was researching and exploring Palliative and Hospice services. On September 9, 2022, the Chief Executive Officer and President met with the executive team to discuss efforts and progress made by the Director of Care Services. The presentation included updates on initiatives to develop Palliative partnerships and the next steps for location and occupancy to deliver services. They continue to work with community partners (Gallagher Home Health, OSPTA Home Health, Hospice, Journey Programs) who have agreed to provide continued education on various topics on Palliative and Hospice Care to the staff at Baptist Homes Society.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
PA Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 9

Project Title: Individualized Music for Joyful Living

Unique Identifier: PA-0619-CCCC-334

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$11,975.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to implement the individualized music program, Music and Memory, to improve nursing home resident's quality of life through "five action steps": (1) organizing a motivated team of staff and families; (2) preparing by setting; (3) begin pilot by conducting assessments to identify music preferences, creating playlists, reviewing progress; (4) launch the program throughout the organization; and (5) support the team, work with volunteers, build up community connections, and learn and enhance the program. The Music and Memory program improves residents' quality of life and serves as a non-pharmacological intervention that reduces unnecessary antipsychotics for residents diagnosed with dementia and related disorders. Ongoing education will be provided to staff throughout the project. The project has been granted a no-cost extension from April 1, 2021, through September 30, 2023, to complete project activities.

Funded Entity(ies):

Crawford County Care Center

Results of the Project:

Due to the COVID-19 pandemic, the Crawford County Care Center project team has been limited in its ability to implement the project. The individuals overseeing the grant have met with the Administrator and the Commissioner to request funds for the purchases needed to implement the project. Crawford County Care Center is renewing its membership with Music and Memory and will participate in the training offered before introducing it to additional staff.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
PA Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 9

Project Title: Resident Engagement and Connectivity Program

Unique Identifier: PA-0322-FCM-934

Project Duration: 8/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$56,931.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Resident Engagement and Connectivity Program* focuses on technology-assisted resident engagement and connectivity tools consisting of mobile and wall-mounted devices that can be utilized in one-on-one or group settings. The technology devices will cover a range of content that promotes wellness and engagement through videos, games, puzzles, travel experiences, and other activities. Residents' families will also be able to connect with their loved ones by uploading personalized content such as pictures or videos. The project's desired outcome is to see a decrease in the use of psychotropic medication and a reduction of symptoms of depression among the resident population.

Funded Entity(ies):

Fulton County Medical Center

Results of the Project:

Fulton County Medical Center (FCMC) will focus on improving the quality of life for residents through the It's Never Too Late (iN2L) program centered on technology-assisted resident engagement and connectivity tools. These tools comprise mobile and wall-mounted devices that can be used in one-on-one or group sessions. Desired outcomes include a decreased use of psychotropic medication and reduced depression among the resident population. Four methods will be used to ensure the project's progress. The first will involve using FCMC's electronic health records system to track the usage of psychotropic medications, including those of all residents. Measurements will begin with baseline data and be evaluated quarterly. The second method will result from data generated from user-specific device usage, tailoring content to individual resident preferences and goals. The third method will involve individual resident surveys at the beginning of the project and again at the end, gathering both quantitative data and qualitative responses. The final method will involve collecting data regarding individual and small group activity participation. Staff will utilize a logbook to track every interaction with residents. FCMC placed an order for the iN2L equipment in September 2022, had a kickoff call with iN2L and key FCMC employees on October 18, 2022, and had

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
PA Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 9

in-house training on November 14, 2022. During the next quarter, staff will hold onsite training and implementation with iN2L representatives, introduce the iN2L program to FCMC long-term care staff and residents, and integrate iN2L technology into daily activities.

Project Title: Promoting Residents' Quality of Life by Facilitating Frequent Advance Care Planning Conversations in Skilled Nursing Facilities

Unique Identifier: PA-0619-WSH-331

Project Duration: 10/1/2019 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$67,361.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Promoting Residents' Quality of Life by Facilitating Frequent Advance Care Planning Conversations in Skilled Nursing Facilities project aims to empower skilled nursing facility staff to facilitate conversations regarding end-of-life wishes. Thirty staff members from skilled nursing facilities in each of these counties will become certified, trained facilitators of advanced care planning conversations with residents. Twelve facilitators in the first year of training will utilize the "Respecting Choices" facilitation model. Facilitators will be monitored on engaging at least three residents and their families per month in advance care planning conversations to improve end-of-life outcomes. The facility anticipates reaching over 3,000 residents and their families in the first year. The residents will have clear end-of-life plans and be able to document their wishes in an advance directive. They will document and select two powers of attorney to express their wishes, involving the residents' families. Skilled nursing facilities will have a greater concordance of care for their residents. They will be able to reduce moral distress among family members, improve quality of life, reduce the cost of unnecessary treatments, provide an opportunity for improved quality of life by providing comfort care, and reduce staff burnout.

Funded Entity(ies):

WellSpan Health

Results of the Project:

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
PA Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 9

Due to the COVID-19 pandemic, the project team at WellSpan Health has been limited in its implementation capacity, primarily due to COVID-19 restrictions and staffing shortages at skilled nursing facilities. The combined factors have significantly impacted the implementation of this project, and Wellspan requested a no-cost extension for an additional 12 months to start and implement the *Promoting Residents' Quality of Life by Facilitating Frequent Advance Care Planning Conversations in Skilled Nursing Facilities* project. The facility was granted a no-cost extension through 12/31/2024 due to the impacts of the COVID-19 pandemic.

Project Title: Multi-Sensory Environmental Center

Unique Identifier: PA-0618-HC-087

Project Duration: 1/7/2019 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$27,378.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to create a multi-sensory environment center for the facility's 95 residents, promoting well-being without the need for medication. This project will provide a room that promotes a more relaxing environment, benefiting the residents, their families, and staff. Staff can track moods and behaviors through the caretaker and obtain feedback from other staff members. Sensory environment center for the facility's 95 residents to promote well-being without the use of medication. This project will provide a room that promotes a more relaxing environment, benefiting the residents, their families, and staff members. Staff can track moods and behaviors through staff feedback.

Funded Entity(ies):

Homeland Center

Results of the Project:

In 2019, the Homeland Center held an internal meeting to discuss the budget and ordering of items outlined in the proposed project, and identified cost-saving methods to be proposed to the Department. Additionally, they addressed the room layout that would be transitioned to the multi-sensory environment. In the first quarter of 2020, Homeland Center requested a no-cost extension. Still, it was unable to start the project, as

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
PA Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 9

resources had to be redirected to prepare for the COVID-19 pandemic, which continued through March 2021. During the 2021 reporting period, Homeland Center stated that it was looking to return to the project's planning process and requested another no-cost extension. During the first quarter of 2021, key internal staff met to map out the process for the sensory room with the new Director of Social Services. The new director was advised of recent paradigm shifts in the sensory environment field and requested to examine the impact this new thinking would have on the setup and placement of objects in the facility. The Director of Social Services briefed the group on the findings during the 2nd quarter of 2021. The group was tasked with determining the best use of the sensory room in the planning process and their specific area of supervision. During 2022, with the increase in COVID-19 cases, the Alzheimer's and dementia unit was used for positive COVID-19 cases, which halted the project. The project was granted a no-cost extension through December 31, 2024, due to the impacts of the COVID-19 pandemic.

Project Title: The Multi-Sensory Movement

Unique Identifier: PA-0322-MVNC-929

Project Duration: 8/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$30,010.46

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to develop, design, and install a multi-sensory room within the memory care unit. The room will enable staff to meet the diverse sensory and therapeutic needs of residents, families, and the community. The expected outcome is to reduce agitation, anxiety, aggression, and depression and improve the quality of life for those with Alzheimer's. The benefits of the project include increasing resident and staff communication and interaction, increasing resident attention to understanding their surroundings, ensuring residents' feeling of comfort and well-being, creating a positive enhancement to resident quality of life, enhancing activities programming, redirecting resident mood and behavior, and facilitating fun connection experiences between residents and family.

Funded Entity(ies):

Meadow View Nursing Center

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
PA Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 9

Results of the Project:

The project began implementation on 8/1/2022. Interim results are not yet available. As of 12/31/2022, no CMP funds have been expended on the project.

Project Title: Purpose With a Passion: A Person-Centered Dementia Program

Unique Identifier: PA-0521-THNH-797

Project Duration: 7/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$13,228.85

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Purpose With a Passion* project will focus specifically on Transitions Healthcare's dementia population, which comprises 40% of the facility's total population. Facility team members across all departments (nursing, activities, dining, etc.) will purchase and assemble life stations, procure specialized dining ware for residents with dementia, and receive robust dementia care training, all intended to foster a positive culture change and enhance the quality of life for the dementia population. The objective is to engage dementia residents in purposeful activity and boost the collective skillset of all staff to provide the highest quality care for this population. Anticipation of a reduction of aggressive behaviors commonly associated with dementia, as well as a reduction of the use of antipsychotic medication in the dementia population.

Funded Entity(ies):

Transitions Healthcare North Huntingdon

Results of the Project:

The project began implementation on 7/1/2022. Interim results are not yet available. As of 12/31/2022, no CMP funds have been expended on the project.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: Advanced Nurse Aide Revitalization Project for Rockingham County and Surrounding Area

Unique Identifier: VA-0518-LAVA-053

Project Duration: 11/1/2018 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$149,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$17,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project focuses exclusively on skilled nursing facilities (SNFs). It proposes to develop a pilot that assesses individual resilience and organizational trauma-informed care capacity with four nursing facilities in Virginia.
- b) To develop a multi-modal resilience training program focused on teaching resilience skills to the direct care workforce and building trauma-informed and resilience-focused organizational cultures within licensed nursing facilities and, secondarily, as a subset of nursing facilities, skilled nursing facilities that provide rehabilitative services.
- c) Residents with high trauma exposure and depleted resiliency or coping may live in a state of low trust, hyper- or hypo-arousal, and high anxiety or fearfulness, which could result in being mislabeled as behaviorally difficult. SNF staff cannot know their residents' complete trauma histories. Still, everyone can learn how to recognize trauma reactions and how to provide universal trauma-informed care to all residents. Thus reducing the likelihood of traumatization and re-traumatization and increasing residents' feelings of safety, empowerment, and belonging. Trauma-informed care gives SNF staff a concrete, consistent framework for providing person-centered care to all residents so that even residents who may not have a trauma history will benefit. When SNF staff can work together in a trauma-informed way, residents receive more person-centered care. As a result, they may experience less anxiety and a greater sense of trust and safety in skilled nursing facilities (SNFs).
- d) Nursing homes across the commonwealth will once the regulation to provide trauma-informed care, training, and services is implemented. Due to the impacts of the COVID-19 pandemic, a no-cost extension was granted from 6/30/2021 to 6/30/2023 to complete the project activities.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Funded Entity(ies):

LeadingAge Virginia

Results of the Project:

Current staff shortages at nursing homes in the Blue Ridge Community College (BRCC) service area are a barrier to sending employees for this training. BRCC recommended utilizing the remaining scholarships at another Virginia Community College, which was approved. The two semesters at BRCC were completed, and the testimonies and outcomes were positive. Based on this recommendation, Northern Virginia Community College (NOVA) agreed to complete the last semester of the grant. Fifteen scholarships remain, and NOVA will split the course into two separate classes to accommodate this number of students. The two classes will be offered during the spring 2023 semester. Implementation and goals include updating the Advanced Certified Nursing Assistant (CNA) website with new course information, developing marketing tools to promote the course at NOVA, beginning marketing in the fall/winter of 2022, and enrolling 15 CNAs in the NOVA advanced CNA course. Anticipated workforce shortages are expected to hinder the recruitment of CNAs.

Project Title: Holistic Wellness Program

Unique Identifier: VA-0518-BG-061

Project Duration: 11/1/2018 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$298,050.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Birmingham Green seeks funding from the Virginia Department of Medical Assistance Services' Civil Money Penalty funds for a three-year Holistic Wellness Program, which utilizes an engagement technology called Birdsong and incorporates the Eden Principles, designed by Dr. Bill Thomas.
- b) The vision of the Eden Philosophy seeks to eliminate helplessness, loneliness, and boredom by embracing innovation, empowerment, and integrity. The program utilizes user-friendly computer tablets to enhance and engage with the elders. The project's components are two-pronged, comprising an education component (Eden Alternative training) and an engagement component. The

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

engagement component consists of an easy-to-use touchscreen bedside tablet for facility residents. Interactive technology enhances brain function, enabling elders to remain connected to family and friends while improving or maintaining their cognitive skills.

- c) Residents will note an enhanced ability to engage with others, as evidenced by a decrease in the use of antipsychotic medications. Their mood will be enhanced as they become engaged in the larger community afforded to them via the personalized, easy-to-use tablets. The program notes less agitation and a calmer demeanor. Frontline caregivers and team members will gain and observe a sense of well-being during shift-to-shift reports.

Funded Entity(ies):

Birmingham Green

Results of the Project:

Project results include a decrease in the use of antipsychotic medications, a reduction in falls with injury, and a decrease in turnover among our team members. There were improvements in team member job satisfaction, retention, and the cost associated with the hiring process. Intangible results showed an increase in mood and cognition. Residents will demonstrate engaged behaviors, as reflected in their relationships with those around them. Team members will demonstrate a positive regard for their colleagues and elders by showing a lower turnover rate, higher ratings on the employee satisfaction survey, and a decrease in the use of paid time off (PTO) for illness-related call-outs. The COVID-19 pandemic negatively affected outcomes. A no-cost project extension was granted from 6/30/2021 through 3/31/2022 due to the impacts of the COVID-19 pandemic.

Project Title: Reducing Preventable Rehospitalizations

Unique Identifier: VA-0518-VHCAVCAL-056

Project Duration: 11/1/2018 to 2/28/2022

Total Amount of CMP Funds Approved for this Project: \$280,289.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$28,336.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

a) The partnering organizations propose to provide training and resources to nursing facility staff and administrators, as well as hospital emergency department and case management staff, on the Interventions to Reduce Acute Care Transfers (INTERACT) Quality Improvement Program using the INTERACT 4.0 Tools. These tools are designed to enhance the overall quality of care for nursing facility residents by facilitating early identification, evaluation, management, documentation, and communication regarding acute changes in residents' conditions within a nursing facility and other care settings.

b) This project will provide a series of statewide training sessions facilitated by Pathway Health for providers to receive an introduction, background, and overview of the purpose of the INTERACT® 4.0 Tools. INTERACT® is an acronym for "Interventions to Reduce Acute Care Transfers," a quality improvement program designed to improve the identification, evaluation, and communication about changes in resident status in nursing facilities. INTERACT® was first designed in a project supported by the Centers for Medicare and Medicaid Services (CMS).

c) The INTERACT 4.0 Tools will enhance the quality of life and care for individuals in Virginia's skilled nursing facilities by providing strategies, care processes, tools, and other resources to improve the delivery of high-quality care and prevent unnecessary hospital transfers and rehospitalizations.

Funded Entity(ies):

Virginia Health Care Association-Virginia Center for Assisted Living (VHCA-VCAL)

Results of the Project:

The project concluded on August 31, 2022, following delays due to the COVID-19 pandemic. The project met all implementation goals and objectives, but the impact of COVID-19 prevented the ability to measure the results. Upon resumption of the revised project, the goal was to reach as many nursing facility providers as possible to help provide the Interventions to Reduce Acute Care Transfers (INTERACT) updates, refocusing quality of care efforts while continuing to manage the effects of the pandemic. The five webinar sessions were arranged regionally to foster relationships between the nursing facility and referring hospital providers in care transitions. Throughout the five sessions, ~65% of licensed nursing facilities were represented. Additionally, an in-depth discussion of INTERACT and its application in reducing preventable hospitalizations was provided. In addition, participants were provided with materials to return and continue updating and implementing within their nursing facilities. A no-cost extension was granted from 6/30/2020 through 2/28/2022 due to the impacts of the COVID-19 pandemic.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: The Java Project: Addressing Social Isolation and Loneliness

Unique Identifier: VA-0521-BG-776

Project Duration: 7/30/2021 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* aims to implement three peer support and mentoring programs developed by Java Group Programs to improve the quality of life and reduce social isolation and loneliness in nursing homes.
- b) The three programs work in conjunction with one another: (1) *Java Music Club*, a peer support program; (2) *Java Memory Care*, peer support designed for people living with moderate-advanced dementia; and (3) *Java Mentorship*, consisting of a weekly team meeting made up of residents and volunteers who receive training and then visit in pairs with socially isolated residents.
- c) Residents will directly benefit from new, close relationships and from having a meaningful purpose in helping their peers, thereby creating a positive impact on the community.

Funded Entity(ies):

Birmingham Green

Results of the Project:

As the project wrapped up, it met its milestones, including holding the *Java Mentorship program*, continuing the *Java Music Club*, and establishing *Java Memory Care* groups. *Java Music*: Over the course of eighteen months, 184 residents participated. They were assessed using the Java Scale, and improvement score averages were observed: 67% improvement in social isolation, 77% improvement in loneliness scores, and 73% in happiness. Mid-project, a prolonged COVID-19 outbreak occurred, and the facility continued to operate by adapting to smaller groups and conducting hallway Java sessions. "All residents enjoy the *Java Music* programs. They all know the *Java Club* theme song and love singing along with the compact disc (CD) at the beginning and end of the program. Last quarter, one resident was invited by her roommate to join *Java Music*. She enjoyed it so much that she has not missed a Java program since. She said she loves music and that music reminds her of her childhood and family. She said she had a good childhood growing

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

up on a farm, and her family would often play music at dinner every weekend. She also stated that she has always wanted to learn how to play the piano, but has never had the opportunity; however, she loves listening to music.

Java Memory: The program had 98 residents participating over the 18-month period. Residents were assessed using the Java Scale, and the following improvement score averages were observed: 62% improvement in social isolation, 60% improvement in loneliness scores, and 60% improvement in observed happiness scores. "The residents in the memory care unit love music. They all sit and listen to music most days, but enjoy the *Java Memory* program. Some residents who can no longer speak will open their eyes, and others will move their feet to the music. One resident started clapping her hands to the music and smiling, which is a good sign that she is happy. She may not be able to speak, but she still participates by clapping her hands and smiling." Also shared was the experience: "One of the residents was a new admission, so she was new to the staff and the group. The resident spoke no English, but she enjoyed the group. On one occasion, the staff brought her out to the group, and she greeted the residents in her native language, Spanish. The staff also greeted her in Spanish. Before this group, one Spanish-speaking resident had not spoken to anyone except her family. However, one day, when she attended the group, she spoke to the entire group. The resident began to sing along with the other residents and clapped her hands in rhythm with the music. She then tried to get up to dance, but couldn't stop moving her legs. Her family later shared that she loved to dance and was a professional dancer in her country. She enjoyed the Java Memory because the music brought back memories and caused her to want to get up and dance again.

Java Mentorship: Due to the challenges posed by COVID-19 cases and staffing issues last quarter, Java Music was integrated with the *Java Mentorship*. *Java Mentorship* was introduced during Java by providing cards for residents to give to their roommates or friends, asking participants to invite, greet, and visit current and new residents, and distributing invitation cards to share with others. Java Mentorship implemented and facilitated three team meetings during the implementation period. "Over this short period, four resident mentors and volunteers participated, and these mentors visited six residents. The residents reported that it makes them feel happy and gives them a good feeling inside, which helps them cheer someone up and make their day happier. It also gives them purpose and something to look forward to every week."

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: Reinforcing a Culture of Compassion, Innovation, and Stewardship at Bridgewater Retirement Community

Unique Identifier: VA-0521-BRC-777

Project Duration: 7/30/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$129,115.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$69,415.24

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Bridgewater Retirement Community (BRC) seeks to continue and strengthen the culture change journey that began in 2011. This will be accomplished through a partnership with Action Pact, a consulting company specializing in culture change, which initially transitioned BRC into the Household Model in 2014.
- b) Action Pact will work with key leaders at BRC, including the Human Resource Manager of Organizational Design, Culture, and Training, using a "Train-the-Trainer" model to recalibrate team members on the goals and ideals of culture, thereby improving resident quality of life through Person-First care.
- c) The training courses are designed intentionally to place the resident at the center of the culture. Team members and leaders will be educated on making decisions that promote resident choice and autonomy, as well as on creating exceptional experiences for residents in daily dining and activities.

Funded Entity(ies):

Bridgewater Retirement Community

Results of the Project:

Final project results are pending. Interim results show outcomes with 21 participants at FireBrand, with four clinical coordinators attending the *Nurse Leader* training. Additionally, this quarter, the FireBrand team began planning for the upcoming quarter, which includes campus community circles and learning sessions at the new Culture University. No significant issues were encountered. However, some of the training was rescheduled to accommodate staff shortages.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: The Java Project: Addressing Social Isolation and Loneliness

Unique Identifier: VA-0521-FHRS-779

Project Duration: 7/30/2021 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$10,319.40

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* aims to implement three peer support and mentoring programs developed by *Java Group Programs* to improve the quality of life and reduce social isolation and loneliness in nursing homes.
- b) The three programs work in conjunction with one another: (1) *Java Music Club*, a peer support program; (2) *Java Memory Care*, peer support designed for people living with moderate-advanced dementia; and (3) *Java Mentorship*, consisting of a weekly team meeting made up of residents and volunteers who receive training and then visit in pairs with socially isolated residents.
- c) Residents will directly benefit from new, close relationships and from having a meaningful purpose in helping their peers, thereby creating a positive impact on the community.

Funded Entity(ies):

Friendship Health and Rehabilitation South

Results of the Project:

The project was completed despite lower levels of participation, and challenges related to the COVID-19 pandemic and resident turnover were also experienced. The following results were reported: individual training was completed for each Java program, and two staff members were trained at each session. They offered 78 sessions of the program, and 22 residents participated since the start date. The Java Scale was completed, and the following average outcomes were observed in *Java Music*: 38% improvement in social isolation, 35% in loneliness, and 58% in happiness scores. *Java Memory* - Observed improvement scores average 17% improvement in social isolation, 20% in loneliness, and 27% in happiness scores. *Java Mentorship* (from last quarter): 30% improvement in social isolation, 30% in loneliness, and 27% in happiness scores. Resident responses to Java Music: The residents enjoy the program and the music, open up about their feelings, and appreciate consistently coming back to see one another each week. They

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

also love the wind chimes used in the getting-centered practice and the closing. One resident helps others participate by asking leading questions. Another resident was hesitant at first, but eventually became eager to join in. The excitement built as residents realized they could express feelings without judgment in this group. It was noted that all group members were engaged, and some became very emotional. Resident responses to *Java Memory*: It's great to see the residents interact personally and have a good time. The main difference is that it targets the population that tends to be less involved in our large group programs. Our residents have enjoyed having something to look forward to weekly. Resident responses to *Java Mentorship*: It's an intentional way to keep residents busy and fulfilled, and cheer up the lonely. It's a great way for those who do participate to feel involved. I enjoyed seeing the mentor's excitement in suggesting new people to visit and share success stories. The plan is to continue to hold and grow all three of the Java programs, *Java Music Club*, *Java Memory Care*, and *Java Mentorship*, to address loneliness and social isolation and increase happiness among residents. The plan is to continue to hold and grow all three of the Java programs: *Java Music Club* and *Java Memory Care* and *Java Mentorship* to address loneliness and social isolation and increase happiness among residents. The plan is to continue developing and expanding all three Java programs to address loneliness and social isolation, and increase happiness among residents.

Project Title: The Java Project: Addressing Social Isolation and Loneliness

Unique Identifier: VA-0521-LAV-783

Project Duration: 7/30/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$356,640.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$126,980.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* aims to implement three peer support and mentoring programs developed by Java Group Programs to improve the quality of life and reduce social isolation and loneliness in nursing homes.
- b) This project is a collaboration between LeadingAge Virginia, 30 nursing homes in Virginia, and Java Group Programs. The recreation and life enrichment staff at the 30 Virginia homes will implement the suite of Java programs. The *Java Music Club* in months one through six, *Java Memory* in months seven through twelve, and *Java Mentorship* in months 13-24.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- c) The *Java Project* employs an innovative approach that involves residents helping one another to address loneliness and social isolation specifically. Nursing facility residents are expected to benefit significantly from the Java programs, developing stronger social and emotional connections with one another. Through sharing grief, sorrow, and happiness in the Java groups, empathetic connections are built, and these social relationships carry over to other activities and nursing home life.

Funded Entity(ies):

LeadingAge Virginia

Results of the Project:

The project is on track for completion and is meeting the required deliverables. The ongoing COVID-19 pandemic continues to pose challenges for nursing homes across the state participating in this project, including staffing turnover and staffing shortages. As a result, meetings and calls were scheduled with individual nursing homes to identify strategies for supporting the ongoing implementation of the program. So far, the project has supported the ongoing implementation of Java Music and Java Memory programs at 30 nursing homes; shipped Java Mentorship supplies to all nursing homes; completed participant evaluations and observation reports for participating communities for the Java Memory program; and presented on a panel discussion during the LeadingAge National Annual Meeting in Denver about the Java Civil Money Penalty Reimbursement Program (CMPPR) project. The following milestones have been met: assessed the impact of Java Memory using participant evaluations and staff observations, and supported the ongoing implementation of the Java Music and Java Memory programs at multiple nursing homes, managing staff turnover and staffing shortages. Participant evaluation and observation reports were received from 24 participating nursing homes with fully implemented Java Memory programs. Across all reporting communities, the program has resulted in the following:

- An average decrease in social isolation by 1.9 points on a 10-point scale.
- An average decrease in loneliness by 1.9 points on a 10-point scale.
- An average increase in happiness by 2.2 points on a 10-point scale.

Responses from project facilitators indicate that staff and participants remain engaged and enthusiastic about the program. They are continuing to implement the *Java Music* and *Java Mentorship* programs in all 30 skilled nursing facilities.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: “Opening Minds through Art” for Residents Living with Dementia

Unique Identifier: VA-0521-LAV-784

Project Duration: 9/22/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$1,083,382.35

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$189,964.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The overall objective is to implement “*Opening Minds through Art*”(OMA) in all interested nursing homes in Virginia. This will be achieved through a 15-hour online class from Miami University of Ohio and a day-and-a-half hands-on training practicum at locations around Virginia. This program will not only certify up to three staff members to conduct the program in each participating facility but also provide them with an opportunity for personal and professional growth.
- b) The project is a three-year initiative for a highly designed training and certification program open to all nursing homes in Virginia called “*Opening Minds through Art*.” OMA is an evidence-based therapeutic group intervention for older adults living with dementia. OMA provides intergenerational, person-centered engagement by offering sessions and volunteer partners to nursing home residents, enabling them to create abstract art pieces that enhance their quality of life.
- c) Research regarding the program shows evidence that it improves the quality of life through increased communication and socialization, more sustained attention, pleasure, engagement, and calmness. It also reduces depression, agitation, and stress. Furthermore, evidence suggests improved health, increased memory, verbal fluency, and problem-solving abilities.

Funded Entity(ies):

LeadingAge Virginia

Results of the Project:

Interim reporting indicates that the “*Opening Minds through Art*” (OMA) project is on track, completing over six training rounds. Art for the Journey has certified 24 nursing homes. By the end of 2022, Art for the Journey will have provided regional training in the following locations: Central Virginia, Southwest Valley, Northern Virginia, and Hampton Roads, certifying 65 trainees and 32 nursing homes (total). The following goals and objectives include completing seven entirely in-person practicums and implementing marketing

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

efforts to raise awareness of funding for training and supplies. The project also plans to follow up with certified trainees to continue enhancing awareness of available grant funding for other eligible nursing homes in Virginia and to promote communication about the program's implementation at sites that have received certification and funding. Staffing issues and in-person visiting protocols, resulting from the COVID-19 pandemic, continue to pose challenges for the project. The project reports the following outcomes:

- Number of nursing homes certified to date: 24
- Number of OMA facilitator trainees certified to date: 54
- Number of nursing homes with startup art supplies: 24
- Number of regional training locations identified: four
- Number of approved new applicants to date: 46

Project Title: Culture Change Sustainability at Richfield Living

Unique Identifier: VA-0521-RFL-786

Project Duration: 11/8/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$100,200.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$69,960.57

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project's purpose is to perpetuate Action Pact staff training for one year in the Household Model of care delivery to the point of sustainability and improved quality of resident life. The involvement of the Action Pact enables team members to learn by doing, as the facility adopts new approaches to cultural change and evolves from the traditional medical care delivery model.
- b) The measurable outcome of this training will be the completed staff training in the household care delivery model, which will create team mentors responsible for future onboarding and education.
- c) By shifting the focus from rigidity in care and strict adherence to schedules to self-determination and daily pleasures, the project aims to improve the lives of Richfield Living residents, exceeding basic care needs and requirements. These benefits include freedom of choice, independent decision-making, respect, self-determination, enjoyment of life, privacy, household identity, feelings of belonging to an extended family, and increased staff trust.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Funded Entity(ies):

Richfield Living

Results of the Project:

The Positive Approach to Care (PAC): Dementia Education reports indicate that the PAC team members have completed the orientation segment. PAC dementia education (eight hours) was completed for certified nursing assistant (CNA) classes; PAC Gems education (dementia staging) continued for Roanoke Campus, and PAC Education was provided for new Memory Care Clinical Coordinators and Household Coordinators. The project reports that 32 new team members completed the introduction to PAC (two hours), a reimagined implementation in all Salem facilities and households, and PAC Gems education (dementia staging) was initiated for the Roanoke Campus. Additionally, PAC dementia education (eight hours) was completed for CNA classes. Data on quantifiable measures was not collected.

Project Title: Positive Approach to Care Training

Unique Identifier: VA-0521-RSC-787

Project Duration: 9/22/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$263,702.54

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$117,557.55

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Through *Positive Approach to Care® (PAC)* workforce training, Riverside Center for Excellence in Aging and Lifelong Health will coordinate, support, and assess the impact of new leaders', coaches', and interdisciplinary team members' certification training on facilities' application of new skills and sustainability of change in person-centered dementia-specific care in three Virginia nursing (PAC) facilities.
- b) Learners will develop new skills related to approaching, cueing, and connecting with people living with dementia, creating a positive and caring environment. The project aims to 1) certify additional PAC trainers and coaches in Virginia and 2) make sustainable improvements in the quality of dementia care in three nursing homes.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- c) Team members will have developed observational skills to address unmet emotional and physical needs, increasing work satisfaction. Residents should feel more productive and valued. De-escalating residents' anxiety and decreasing medications will result in fewer side effects and lower pill burden for residents, improving their quality of life.

Funded Entity(ies):

Riverside Center for Excellence in Aging and Lifelong Health (CEALH)

Results of the Project:

The project received a no-cost extension through March 31, 2023, due to the impacts of the COVID-19 pandemic. The applicant reports the continuous promotion of training opportunities, repeated at all three facilities (Gardens, Mathews, and Saluda), as well as to the facility's Director of Nursing and Administrator leadership. Six new trainers and three new coaches completed eight weekly training sessions to be certified. Sixty-four unique team members completed champion training. Outreach efforts continued to build participation and enthusiasm, promoting positive benefits for all. The first annual patient experience format demonstrates that the Gardens has room to improve the perception of staff caring about residents and treating them with respect. Additionally, Mathews and Saluda can enhance the perception of staff listening to residents, as reflected in the baseline before the dementia training program intervention.

Project Title: Trauma-Informed Care

Unique Identifier: VA-0521-VCU-788

Project Duration: 10/29/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$552,591.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$126,351.79

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to support nursing homes in developing and maintaining organizational cultures and structures that promote the well-being and resilience of both the direct care workforce and residents.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- b) The project will develop a multi-level organizational toolkit that nursing facility administrators and teams can use to identify and eradicate ageism, trauma, and compassion fatigue, promoting resilience and well-being at both the individual and organizational levels by examining current policies, procedures, and practices.
- c) From redesigned intake processes to story-based activities to workplace policy changes, residents will benefit from opportunities to share their personal life stories, facilitated conversations that enhance reciprocity and respect between residents and direct care providers, and workplace policy changes that will reduce direct care provider stress and, thereby, improve quality of care.

Funded Entity(ies):

Virginia Commonwealth University

Results of the Project:

The project coordinator continued to design and develop materials necessary for conducting the project's interview and training arms. The project information has been submitted to the Virginia Commonwealth University (VCU) Institutional Review Board (IRB). This information included progress made in meeting its objectives, specifically receiving guidance from ten skilled nursing facilities regarding the content and distribution of the toolkit. Progress is also being made on the second objective of developing the prototype Trauma-informed Care: Organizational Change Toolkit content and design to reflect the needs of nursing facility decision-makers responsible for implementing culture change at an organizational level. Additional results are pending.

Project Title: Virginia Veterans Care Center Multi-Sensory Environment

Unique Identifier: VA-0521-VVCC-789

Project Duration: 9/22/2021 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$7,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$6,848.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- a) The project aims to create multisensory activities to offer residents based on their level of care and specific needs.
- b) The project will purchase several Snoezelen auditory stimulation and sensory products for patient use.
- c) Sensory activities and auditory stimulation have been shown to enhance mood, cognition, and relaxation, thus leading to a greater quality of life.

Funded Entity(ies):

Virginia Veterans Care Center

Results of the Project:

The project concluded on 6/30/2022. The multisensory items, such as bubble tubes and lights, were procured for a multisensory room. The implementation was successful; items were purchased and utilized, and behaviors were observed. The contract outcomes required that the activities staff correlate the introduction of the therapy with behaviors and assessments. The program anticipates that results will be observed in overall resident attitude and the reduction of undesirable behaviors. The program, in addition to enhancing the lives of residents, will require less staff intervention and provide more positive interactions between residents and their family members. Before the June 2022 outbreak of COVID-19, which stalled the utilization of the program, 12 residents in the second-floor long-term care unit and the first-floor memory care unit utilized it to reduce falls and anxiety, and improve environmental awareness, resulting in fewer resident behaviors and falls.

Project Title: Next Steps in Dementia Care (NSDC)

Unique Identifier: VA-0821-TMF-830

Project Duration: 7/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$682,184.54

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$81,770.56

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- a) The *Next Steps in Dementia Care (NSDC)* project is a team-based approach to addressing behavioral changes in individuals with dementia.
- b) *NSDC* utilizes learning modules featuring video vignettes and concept videos to enhance staff's ability to identify the causes of expressions of distress for individuals with dementia. The training will help staff proactively learn to avoid or manage behaviors should they manifest, resulting in an improved quality of life for residents with dementia in Virginia's nursing homes. TMF uses a virtual learning (online) platform to provide *NSDC* education to 60 Virginia nursing home staff.
- c) Residents will benefit from an improved quality of life by improving staff communication skills and approaches. This project will also provide a safer and less disruptive environment for residents.
- d) Licensed nurses who complete the program will receive continuing education units, and non-nurses will receive a certificate of completion.

Funded Entity(ies):

TMF Health Quality Institute

Results of the Project:

The *Virginia Next Steps in Dementia Care (VA NSDC)* project developed a Project Timeline, a Project Management Workbook, and a Project Activities Log. Nursing home recruitment material was also developed. The virtual learning platform (VLP), *VA NSDC* website, and related materials are under development and on track to be completed in a timely manner. The project began recruiting nursing facilities to participate during the second quarter.

Project Title: Reading2Connect®: A One-of-a-Kind Program to Enhance the Social-Emotional Wellbeing of Long-Stay Residents Through the Power of Age/Dementia-Friendly Books

Unique Identifier: VA-0522-AGE-954

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$445,070.65

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$50,083.15

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) *Reading2Connect®*, a staff-training program centered on books adapted for adults living with dementia, aims to enhance the well-being of residents.
- b) This project will foster resident-centered and resident-directed activities by encouraging independent reading and participation in the facility's life enrichment programs.
- c) *Reading2Connect®* promotes purposeful, personalized engagement with a well-rounded activity program. The project should benefit the residents by addressing the seven dimensions of wellness as identified by the International Council on Active Aging: Social by providing opportunities and support for authentic conversation; emotional by enabling fun, self-affirming, autonomous experiences; reviving memory language and thinking skills; fostering self-directed experiences and opportunities to initiate, lead, and help others; spiritual by offering books with religious and devotional content; environmental by promoting inclusion and diversity with culturally specific book content; and physically by keeping residents awake and participatory in unscripted, spontaneous activities.

Funded Entity(ies):

AGE-u-cate Training Institute

Results of the Project:

The "Ready" phase began to include onboarding 15 nursing facilities, each of which selected staff members to serve as Reading2Connect® coaches. Starting Year 1, months four through six, the "Set" phase commenced with coaches equipping themselves to educate and train care team members on the program's benefits.

Project Title: Baby Farm Animal Program

Unique Identifier: VA-0522-GWH-957

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$144,680.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Through high-touch activities, the facilities will focus on mitigating the psychologically negative aspects of living in a nursing home by incorporating the *Baby Farm Animal Program*.
- b) Focusing on animal and resident interaction through regular visits from an animal vendor to the nursing facility.
- c) The project will benefit residents by addressing loneliness and social isolation.

Funded Entity(ies):

Goodwin House Incorporated

Results of the Project:

The project began implementation on 9/01/2022. Interim results are pending.

Project Title: Therapeutic Equine Experience

Unique Identifier: VA-0522-GWH-959

Project Duration: 11/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$384,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to create culture change by allowing residents of four facilities to engage in equine-assisted therapy.
- b) The project includes seeing a working stable, learning the horses' names and history, writing poems and stories about their impressions, and practicing mindfulness and movement to improve focus and verbalization.
- c) Participants will benefit through improved moods, enhanced psychosocial well-being, increased life satisfaction, increased engagement, and enhanced learning.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Funded Entity(ies):

Goodwin House Incorporated

Results of the Project:

The project began implementation on 11/01/2022. Interim results are pending.

Project Title: Addressing the Impacts of Social Isolation with the Stronger Memory Program

Unique Identifier: VA-0522-GWH-960

Project Duration: 10/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$324,907.73

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to alleviate the decline many residents experienced during the COVID-19 pandemic; the project spreads an evidence-based intervention for improving cognitive function.
- b) The intervention states that simple math, reading aloud, and writing by hand stimulate the brain.
- c) The program empowers residents to take proactive steps in caring for their brain health. Residents take pride in what they can accomplish and enjoy an improved quality of life by engaging with others and forming deeper connections while exercising their minds.

Funded Entity(ies):

Goodwin House Incorporated

Results of the Project:

The project began implementation on 10/01/2022. Interim results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: SNFClinic

Unique Identifier: VA-0522-LTCC-963

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$738,750.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$29,300.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *SNFClinic* project is designed to address the issue of training current and new hires in an environment of high turnover rates.
- b) *SNFClinic* provides a centralized technology-based system for training, staff management, and resident care resources. Long Term Care Consultants plans to implement the SNFClinic project in 25 one-, two-, and three-star-rated skilled nursing facilities.
- c) Reducing survey deficiencies and ensuring compliance with regulations will enhance the quality of care and life for all residents.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

The project began implementation on 9/01/2022. Interim results are pending.

Project Title: It's Never Too Late (iN2L) Equipment and Software at the Sitter and Barfoot Veterans Care Center

Unique Identifier: VA-0522-SBV-966

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$71,899.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to address the psychosocial and individual cognitive needs of the residents of nursing facilities.
- b) It's Never Too Late (iN2L) utilizes touchscreen televisions and computers to access person-centered computer-based experiences and activities. With the implementation of the iN2L program, participating facilities can provide personalized, life-enriching, re-engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants. The iN2L program aims to create personalized experiences for each resident, fostering camaraderie, meaning, and a sense of purpose. These personal experiences will enhance the quality of life of nursing facility residents.
- c) The technology will provide residents individualized opportunities to stay engaged and have person-centered experiences that enhance their quality of life.

Funded Entity(ies):

Sitter & Barfoot Veterans Care Center

Results of the Project:

The project began implementation on 9/1/2022. Interim results are pending.

Project Title: It's Never Too Late (iN2L) Equipment and Software at the Virginia Veterans Care Center

Unique Identifier: VA-0522-VVCC-968

Project Duration: 11/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$71,899.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) To address the psychosocial and individual cognitive needs of the residents of nursing facilities.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- b) *It's Never Too Late (iN2L)* utilizes touchscreen televisions and computers to access person-centered computer-based experiences and activities. With the implementation of the iN2L program, participating facilities can provide personalized, life-enriching, re-engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants. The iN2L program aims to create personalized experiences for each resident, fostering camaraderie, meaning, and a sense of purpose. These personal experiences will enhance the quality of life of nursing facility residents.
- c) The technology will provide residents individualized opportunities to stay engaged and have person-centered experiences that enhance their quality of life.

Funded Entity(ies):

Virginia Veterans Care Center

Results of the Project:

The project began implementation on 11/01/2022. Interim results are pending.

Project Title: Virginia's Wound Care Excellence Program

Unique Identifier: VA-0522-VWP-970

Project Duration: 8/1/2022 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: \$137,042.15

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The program is designed specifically to provide virtual wound care training to improve the standard of care and close the existing knowledge gap in wound care.
- b) The Vohra training curriculum is designed and comprises eleven courses, downloadable study guides, and a certifying final exam. The program aims to train and certify 200 nurses within the project timeline.
- c) Residents will benefit from Improved safety and quality of care.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
VA Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Funded Entity(ies):

Vohra Wound Physicians of FL, LLC

Results of the Project:

The project began implementation on 8/01/2022. Interim results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WV Long-Term Care Location**

West Virginia

WV CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WV CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WV Active CMP Funded Projects in CY 2022: 1

Project Title: Resident-Directed and Trauma-Informed Care: An Educational Program

Unique Identifier: WV-0518-LAWV-044

Project Duration: 1/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$65,985.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to provide nursing homes with the tools to exceed federal minimum compliance in delivering support, enhancing knowledge, and increasing awareness of the care delivery system, autonomy, and satisfaction.
- b) Ombudsman staff, facility staff, residents, and their family members will be trained on Resident-Directed and Trauma-Informed Care.
- c) Empower nursing home residents to be more meaningful participants in determining their care and the quality of life they experience in their nursing homes. It will also help staff recognize the importance of how past traumatic episodes in a person's life can continue to influence current behaviors and establish ways to minimize the recurrence of those behaviors.
- d) Additional target audiences are nursing home staff and family members of nursing home residents.

Funded Entity(ies):

Legal Aid of West Virginia Regional Long-Term Care Ombudsman Program

Results of the Project:

The project was halted for 18 months due to the impacts of the COVID-19 pandemic and was granted a no-cost extension from December 31, 2021, through June 30, 2023, to complete project activities. The project resumed on 2/1/2022. Three statewide webinar training sessions have occurred; one is scheduled for April 2023. On October 5, 2022, *Trauma-Informed Care in the Long-Term Care (LTC) Setting* was held, which included a presentation by the state survey agency explaining federal regulations and a question-and-answer session. Other speakers were the State Long-Term Care Ombudsman. The second statewide webinar series was held on February 15, 2023, and was entitled "*Trauma-Informed Care: Communicating with Residents and Identifying Trauma Triggers*." A third statewide webinar series was held on March 15,

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WV Long-Term Care Location

West Virginia

WV CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WV CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WV Active CMP Funded Projects in CY 2022: 1

2023, entitled "*Trauma-Informed Care: Interventions and Responses to Difficult Trauma Situations.*" A fourth statewide webinar is scheduled for April 19, 2023, entitled "*Trauma-Informed Care: Trauma-Causing Life Events, Vicarious Trauma, and Resident Responses Caused by Trauma Triggers.*" . "

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AL Long-Term Care Location**

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AL CMP Funds Expended for Emergency Uses in CY 2022: \$1,000,000.00

AL Active CMP Funded Projects in CY 2022: 5

Project Title: Dementia Training

Unique Identifier: AL-0419-AERS-279 / 2019-04-AL-0417

Project Duration: 7/1/2019 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,710,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to improve the quality of care for nursing home (NH) residents through extensive staff training, with a primary focus on dementia education. The training will be provided by two means: (1) Alzheimer's, Education, Resources and Services (AERS) will conduct a one-day statewide dementia conference each year with presentations by nationally renowned specialists in dementia, and 2) AERS will conduct on-site staff training for at least fifty nursing homes and through a partnership with the National Institute for Dementia Education (NIDE). NIDE will make available national certification at four levels. Level one training will be mandatory for all caregiving staff and added to the initial required orientation for new hires before they can provide resident care. Subsequently, the trained Dementia Educators at each nursing home (NH) will continue to train staff in their respective facilities after the project ends.

Funded Entity(ies):

Alzheimer's Education Resources and Services

Results of the Project:

To date, training has been provided at Level I for 593 staff members across 13 facilities, Level II for 260 staff members in five facilities, Level III for 47 staff members in five facilities, and Level IV for 33 staff members in five facilities. One challenge has been nursing homes trying to fit this training into their full schedules. Alzheimer's Education Resources and Services (AERS) has conducted two sessions to address this challenge.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AL Long-Term Care Location**

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AL CMP Funds Expended for Emergency Uses in CY 2022: \$1,000,000.00

AL Active CMP Funded Projects in CY 2022: 5

Project Title: LifeBridge© Behavioral Management Program

Unique Identifier: AL-1220-TAI-699 / 2020-04-AL-1203

Project Duration: 1/1/2021 to 10/28/2022

Total Amount of CMP Funds Approved for this Project: \$396,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will focus on developing and implementing a facility-specific, individualized resident program, 24 hours a day, seven days a week. There is a concentration on behavioral problem-solving, prevention, and response to decrease challenging behaviors and increase the resident's quality of life. The project will provide virtual training and support for nursing facility personnel in communicating and dealing with residents who present behavioral challenges that are exacerbated during times of crisis, with the goal of attaining or maintaining the highest practicable physical, mental, and psychosocial well-being of each resident.

Funded Entity(ies):

Tobin and Associates, Inc.

Results of the Project:

The project ended on 10/28/2022. Ms. Tobin stated that the facilities in Alabama showed a high degree of interest in the LifeBridge Program. Still, the staffing challenges faced by the facilities made it impossible for them to participate in the program. Ms. Tobin returned \$356,510.00 of the unused funds.

Project Title: Fewer Drugs and Bugs

Unique Identifier: AL-0321-UAB-762 / 2021-04-AL-0329

Project Duration: 6/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,660,812.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AL Long-Term Care Location**

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AL CMP Funds Expended for Emergency Uses in CY 2022: \$1,000,000.00

AL Active CMP Funded Projects in CY 2022: 5

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to reduce antipsychotic drug use and preventable infections in nursing home residents by integrating the Head-to-Toe Infection Prevention Program with Care-Resistant Behavior (CRB) dementia training.

Funded Entity(ies):

University of Alabama at Birmingham

Results of the Project:

The *Fewer Drugs and Bugs (FDB)* project has reduced the use of antipsychotics to manage care-resistant behavior (CRB) by at least 25% of the standard antipsychotic rate for each facility. In each facility, the percentage of residents suffering from pneumonia, cellulitis, and urinary tract infections was reduced by at least 20%. The project aims to integrate best practices of "*Fewer Drugs and Bugs*" into each long-term care facility's training and culture standards. The program will measure "*Fewer Drugs and Bugs*" content becoming part of each facility's new employee orientation and incorporating FDB content in each facility's care plans, policies, and procedures. The challenges include high staff turnover and provider resistance to gradual dosage reduction of antipsychotics. Benefits include creating a system to alert staff that residents have dysphagia and creating a procedure for oral care for residents with dysphagia.

Project Title: Virtual Dementia Tour

Unique Identifier: AL-0521-SWD-774 / 2021-04-AL-0430

Project Duration: 11/1/2021 to 10/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,120,044.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Virtual Dementia Tour (VDT)* is a patented program that serves as an educational tool to help people identify with and better understand the needs of those living with dementia, ultimately fostering a more

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AL Long-Term Care Location**

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AL CMP Funds Expended for Emergency Uses in CY 2022: \$1,000,000.00

AL Active CMP Funded Projects in CY 2022: 5

informed relationship between caregivers and residents based on increased understanding. The target recruitment goal for project participation was 125 skilled nursing facilities.

Funded Entity(ies):

Second Wind Dreams

Results of the Project:

The *Virtual Dementia Tour* project provides tools and training to recognize and manage care-resistant behavior (CRB) to a minimum of 90% of certified nursing assistants (CNAs), licensed practical nurses (LPNs), and registered nurses (RNs) in each facility; 90% of all CNAs, RNs, and LPNs will also receive one-on-one coaching (onsite or virtual). Feedback received demonstrated that the training helped participants better understand residents with dementia. The participants felt that the training provided tremendous insight and empathy, emphasized the need for patient and compassionate approaches, and gave them the ability to relate and understand. The training had a profound impact on staff, some of whom were deeply moved, creating a desire to implement changes to care approaches, environment, and climate within the care community. The goal is also to enhance the overall quality of resident care. "Confessed" need for improvement and more profound empathy for residents, verbalized and acknowledged. Participants reported that they were eager to promote the program and excited about facilitating the activity for other staff members. They were passionate about their role and the ongoing use of the program as staff training and community outreach in the future.

Project Title: Bingocize

Unique Identifier: 2020-04-AL-1008

Project Duration: 7/1/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$948,718.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Bingocize is a health promotion program that combines exercise and the game of bingo. Improving the quality of life for residents and improving functional performance leads to improvements in daily living activities and reduced fall risk. Residents participating in *Bingocize* will have the opportunity to socially

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AL Long-Term Care Location

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AL CMP Funds Expended for Emergency Uses in CY 2022: \$1,000,000.00

AL Active CMP Funded Projects in CY 2022: 5

engage and communicate with other residents, staff, university faculty, and students. This program will educate future university students on the best practices for working with residents in long-term care. Due to the impacts of the COVID-19 pandemic, the project began implementation on July 1, 2021, and was granted a no-cost extension through June 30, 2024.

Funded Entity(ies):

Auburn University at Montgomery

Results of the Project:

Bingocize recruited 27 skilled nursing facilities (SNFs). However, seven facilities were removed from the project due to failure to communicate with the project team despite repeated attempts to contact facility staff. Three facilities requested to withdraw from the project. Currently, 17 facilities are enrolled in the *Bingocize* project. To date, 1,101 residents across all facilities have participated in the project. The project has encountered the following challenges: facility staffing issues, staff need to be more responsive to emails and phone messages, and COVID-19 outbreaks.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Project Title: Replacing Alarms and Reducing Falls with Better Practices

Unique Identifier: 2018-04-FL-0619

Project Duration: 4/1/2019 to 7/31/2022

Total Amount of CMP Funds Approved for this Project: \$90,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$20,150.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The program will teach and coach nursing home professionals on replacing alarms with better person-centered care practices.
- b) The project aims to replace bed and chair alarms and provide nursing home teams with more effective practices for reducing falls. The project goals are to replace alarms in participating homes and decrease falls over the project term.
- c) Teaching nursing homes how to be more proactive and offer more person-centered care will reduce resident falls, thus improving their quality of life.
- d) The program includes participation from ten nursing homes during year one and 15 homes during years two and three.

Funded Entity(ies):

Edu-Catering

Results of the Project:

The goal of replacing alarms with better practices was achieved after the project's second year. Edu-Catering could not find any participating nursing homes still using alarms and shifted the project's main goal to reducing falls by being more proactive in caring for residents. The COVID-19 pandemic placed a strain on nursing home participation and data submission each month during years two and three; however, some nursing homes saw a decrease in falls by the end of the project year due to being more proactive in caring for their residents. Lessons learned were that no nursing home saw a decrease in falls every month; however, this was expected due to the COVID-19 pandemic and nursing home staff shortages.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Project Title: Reducing Falls with Artificial Intelligence (AI)

Unique Identifier: FL-1019-VST-446 / 2019-04-FL-0701

Project Duration: 8/1/2020 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: \$395,640.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$120,230.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will partner with nursing homes in Florida over three years to identify and reduce resident fall risk(s).
- b) Participating nursing home staff will be trained to use VSTBalance. This artificial intelligence movement analysis system can objectively assess and identify a resident's musculoskeletal and sensory deficiencies within three minutes.
 - Outcome A: A 10% reduction in the score for Minimum Data Set (MDS) item I3900 (Hip Fractures). A 10% reduction in the score for MDS item I3900 (Hip Fractures)
 - Outcome B: Each facility will experience a 10% reduction in falls and a 10% reduction in falls with injury. This improvement will correlate to a 10% reduction in the score for MDS items J1800 and J1900 (Any Falls Since Admission/Entry or Reentry or Prior Assessment, whichever is more recent).
 - Outcome C: Each facility will see an improvement of at least 20% in gait speed for participating residents, correlating to a reduction in falls and an improvement in longevity and quality of life.
 - Outcome D: Residents identified as having balance and function deficiencies who received treatment will, on average, show an improvement of at least 15% in balance and function assessment scores.
 - Outcome E: According to aggregate data from the voluntary post-assessment survey, resident satisfaction scores will be at least 75% on average. This survey will evaluate resident satisfaction and engagement with the system, comprising five questions.
- c) Staff members can use results to improve and tailor care for residents. The applicant's system can also flag residents with minimal progress and notify the nursing staff, who can then take steps to alter the resident's care plan.
- d) Ten nursing homes in Florida.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Funded Entity(ies):

VirtuSense Technologies

Results of the Project:

- Outcome A: For the goal of reducing the number of hip fractures, there is one location on track to achieve its 10% reduction target, as indicated by the I3900 MDS item. Though this Minimum Data Set (MDS) item does not give an accurate picture of the reduction for hip fractures, as it mainly looks at admissions. Therefore, a reduction in this number would correlate with fewer patients being admitted due to hip fractures. The number of falls with major injury reduced, and if those resulted in hip fractures if the locations could specify that information. When looking at reducing the number of hip fractures or falls with a major injury, J1900C, six facilities are on track to achieve this goal. J1900C falls and whether any resulted in a hip fracture should be a focus. The project has not obtained the hip fracture information from the J1900C falls that resulted in a hip fracture in some locations. The program will continue to contact the MDS coordinators at the facilities for updated numbers of hip fractures witnessed in their facilities.
- Outcome B: Three of the six partner facilities achieved the goal of reducing falls by at least 10% for J1800 (falls). In addition, four locations did not report J1800 fall data. By the end of year two, four of the ten partner facilities are on track to reduce falls by at least 10%. Finally, to reduce falls with injury, six of the ten partner locations are on track to reduce J1900B and J1900C falls by 10%. In addition to the four locations that achieved the previous goal, two are on track to see a 10% decrease in falls with injury.
- Outcome C: When analyzing data surrounding a patient's gait ability, eight of the facilities could gather data on their residents' gait. Of these sites, six were able to improve their overall gait speed. The gait test remains the most important outcome assessment, as it is directly related to fall risk. Except for the two sites showing declines and the two that did not have retest data, all six other sites have seen an improvement of over 25% from baseline scores.
- Outcome D: Five of the ten sites submitted reassessment data for the Sitting Reach Assessment measure. None of the five nursing homes is on track to reach the balance improvement goal. Only one facility showed improvement. The Sitting Reach Assessment remains the least-used test on the system. Even with all the assessments automatically run for each screening, teams often skip the test.
- Outcome E: Tracking resident satisfaction; while participation in the survey was optional, it only had to be done once for each resident on the system. Locations that have not utilized the equipment very much have no resident satisfaction data related to the VSTBalance system.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

However, data from six of the nursing homes were received for the satisfaction scores. Every location that achieved a satisfaction score of 75% or higher exceeded the goal of 75% resident satisfaction.

Project Title: Patient Centered Care Project

Unique Identifier: FL-0720-COLT-649 / 2020-04-FL-0729

Project Duration: 3/1/2021 to 2/28/2024

Total Amount of CMP Funds Approved for this Project: \$102,830.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$12,880.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Patient-Centered Care Project* will implement the It's Never Too Late (iN2L) program.
- b) The project aims to improve the residents' social, cognitive, spiritual, physical, and emotional well-being. The goals are to increase resident participation in group activities by 15-20% and to increase resident participation in individualized activities by 15 to 20%. The project aims to improve all aspects of residents' lives, encompassing social, cognitive, spiritual, physical, and emotional well-being. The goals are to increase resident participation in group activities by 15-20% and to increase resident participation in individualized activities by 15 to 20%.
- c) The iN2L program offers diverse solutions for resident engagement to help reduce social isolation.
- d) One nursing home

Funded Entity(ies):

Orlando Lutheran Towers d/b/a The Commons at Orlando Lutheran Towers

Results of the Project:

Interim results: The It's Never Too Late (iN2L) systems are used daily for scheduled programs and by residents individually. The usage increased slightly this quarter as iN2L continues to add new monthly programs. Resident attendance continues to increase daily. The residents enjoy activities such as trivia, bingo, games, travel videos, history, movies, music, and exercise programs, among others. They also enjoy

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

lunchtime videos, worship services, and Saltbox TV. Saltbox TV is a free streaming service designed for seniors and older adults, offering a diverse range of programming categories that include wellness, arts, music, faith, and learning. It also allows viewers to watch movies, shows, and documentaries. The residents love it, and it is updated monthly, so there is always something new to watch or explore. In the most recent reporting quarter, group activity participation increased by 224%, and individual activity participation increased by 53% compared to the first quarter of the project (March-May 2021). This quarter serves as the baseline because group activities weren't conducted in the months prior due to the COVID-19 pandemic.

Project Title: Leveraging Clinical Staff Engagement Through Education in PALTC Project

Unique Identifier: FL-0720-FMDA-650 / 2020-04-FL-0728BB

Project Duration: 4/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$197,500.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$47,005.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will provide partial scholarships to eligible physicians, advanced practice nurses, physician assistants, consultant pharmacists, nurse administrators, registered nurses, and Nursing Home Administrators to attend the Florida Society for Post-Acute and Long-Term Care Medicine, Inc.'s (FMDA) Leveraging Clinical Staff Engagement Through PALTC (Post-Acute, Long-Term Care), a certificate program.
- b) Participants who complete the program will be empowered on numerous levels to provide better patient-centered care to skilled nursing facility (SNF) residents. The program's success is expected when all scholarships are utilized (500), empowering participants to provide better person-centered care to nursing home residents.
- c) The certificate program will benefit residents by educating providers on better care for residents in treatment and prevention.
- d) Up to 500 participants from nursing homes statewide.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Funded Entity(ies):

FMDA - The Florida Society for Post-Acute and Long-Term Care Medicine, Inc.

Results of the Project:

Interim results: It has been 21 months since the contract was implemented and 18 months since the project's launch. During that time, the applicant gained valuable experience and insight into the ever-changing needs of the long-term care community, as well as the enhanced value of the Certificate of Excellence program. The ongoing pandemic, the current flu season, and ongoing staffing shortages continue to hinder participation. As a result, they have seen fewer participants than were initially estimated. As they transition from pandemic to endemic, they will continue to attract more skilled nursing facility (SNF) staff participants as the new normal emerges. Toward the end of the previous quarter, a program flier and an 18" x 24" color poster were mailed to SNF directors of nursing in Florida. With just three months remaining on the contract, they have begun informing their target audience that the program will conclude on March 31, 2023. It's expected that this will encourage nursing home owners and operators, directors of nursing, and administrators to encourage their clinicians to sign up for a scholarship while the program is available.

Project Title: The Java Project: Addressing Social Isolation and Loneliness, COVID-19 and Beyond

Unique Identifier: FL-0720-MHR-648 / 2020-04-FL-0728

Project Duration: 3/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$10,388.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$3,796.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will implement the suite of Java Group Programs.
- b) The purpose of Java Group Programs is three-fold: 1) to develop staff capacity to build a culture of peer support and peer mentoring with training and advisory support provided by Dr. Kristine Theurer; 2) to implement a structured approach to peer support and mentoring through the Java Group

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Programs (*JAVA Music*, *JAVA Memory Care*, and *JAVA Mentorship*); and 3) to assess the programs from a perspective of the resident, volunteer and staff participants and share the results. Target 1: 70% of the program components are facilitated as intended, and at least 50% of participating residents will be assessed at baseline, three, and six months. Target 2: Most residents demonstrate positive responses to the program, including reduced social isolation and loneliness, as well as increased happiness, for the majority of residents assessed. Target 3: Most residents are involved in the program to some degree. Residents participating in the Java programs will be evaluated using the Java Scale (a visual analog scale) to establish benchmarks and measure changes in social isolation, loneliness, and happiness.

- c) The structured and consistent participation of residents in peer support and peer mentoring will foster new and close relationships, promoting active social citizenship among residents.
- d) One nursing home.

Funded Entity(ies):

Perry Oaks Health Care (formerly Marshall Health and Rehabilitation Center)

Results of the Project:

Interim results: The *Java Music* program is going well. The residents continue to attend weekly and take on various roles. The home has started giving the older peers room to speak and express what *Java Music* is and the importance of the program. There have been no challenges to address within the program. They've had some great discussions, and the most recent peer, who joined two weeks ago, asked to discuss the theme "My Childhood." The peer shared stories about his family and his experiences on Christmas morning. There were six children; the mother helped the father out on the farm. The children got apples and big candy canes in a bag every year. Another peer spoke up and said that it was genuine love. Because children today don't get the real reason for Christmas. The program resulted in a 46% decrease in social isolation, a 43% reduction in loneliness, and a 39% increase in happiness.

Java Memory: The *Java Memory Care* program is going well. The residents continue to come, share, and laugh. There have been no challenges. The facility is open to the public, and masks are no longer required as part of the uniform, provided COVID-19 numbers remain low. For some reason, the residents are all about music and singing at *Java Memory Care*. The group does have a theme and discussion. A resident asked if the group could have *Java*, where all peers are so jolly, then why couldn't they do some of the songs with the Karaoke machine and microphone? The suggestion was made, so many stopped thinking

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

there was a party. The program showed a 22% decrease in social isolation, an 11% decrease in loneliness, and a 6% increase in happiness.

Java Mentorship: The Java Mentorship program has been going well. The mentors arrive on time, ready to collect their name badges. The residents are always welcoming and eager for company. Seeing them smiling and asking the mentors to come again feels good. The biggest challenge is having the residents ready when the mentor arrives. The group leader always informs the staff who will visit that morning. Last week, the mentors visited the veterans and learned and heard so many great stories. The mentors had tons of questions. There is a story of a retired female veteran. She served 22 years between the Navy and the Army. There was a 56% decrease in social isolation, a 60% decrease in loneliness, and a 62% increase in happiness.

Project Title: Advancing the Quality of Care for Nursing Facility Residents while Reducing the Spread of COVID-19 to Residents and Staff through the Effective Use of Telemedicine Project

Unique Identifier: FL-0820-TRECS-662 / 2020-04-FL-0826

Project Duration: 3/1/2021 to 5/31/2022

Total Amount of CMP Funds Approved for this Project: \$368,319.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$26,703.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The purpose of the project is to train nursing home staff in the implementation of telemedicine in nursing homes.
- b) This project aims to reduce the spread of COVID-19 and the frequency of avoidable hospital admissions and readmissions; improve resident health outcomes; and reduce overall health care spending without restricting access to care through telemedicine services. The project aims to prevent unnecessary hospital admissions and avoid COVID-19 transmissions by utilizing telemedicine services.
- c) The project will benefit nursing home residents by reducing unnecessary hospitalizations and decreasing the likelihood of residents contracting COVID-19, thereby promoting their overall health and well-being.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

d) The project is being implemented in 28 Florida nursing homes.

Funded Entity(ies):

The TRECS Institute

Results of the Project:

The primary goal of the 15-month program was to prevent unnecessary and avoidable nursing home-to-hospital admissions. A total of 7,775 calls were made using the telemedicine service during the project period. Of that total, 24.6 % or 1,910 calls were escalated to virtual bedside visits. From those virtual visits, 563 or 29.5% were identified as having avoided an acute care admission as a direct result of the telemedicine intervention provided by this program, thus a positive achievement of the primary project goal. The secondary goal of the program was to reduce the potential exposure of residents and staff to COVID-19 and other infectious diseases. This goal was achieved as 563 vulnerable seniors remained in their respective skilled nursing facilities (SNFs) and avoided being transported to a local hospital. The potential exposure to COVID-19 also prevented those same residents from potentially returning to their facilities, thereby exposing other residents and staff to COVID-19 or other infectious diseases. Additionally, the telemedicine program replaced the need for a physician to enter the facility, which also helped reduce physical exposure. Finally, through a series of over 60 interviews with the management teams, regional managers, and corporate staff of Southern Health Care Management, the operating characteristics of those facilities that effectively utilized the telemedicine program were identified. While this program confirmed the quality of life and economic benefits of providing telemedicine services in skilled nursing facilities, it also suggests that facilities without the appropriate operating characteristics should consider improving those factors before implementing telemedicine services.

Project Title: CaregiversFL Career Program

Unique Identifier: FL-1220-FHCA-714 / 2020-04-FL-1218

Project Duration: 10/1/2021 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,868,730.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$592,470.08

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

- a) The project aims to recruit certified nursing assistants (CNAs) into the long-term care workforce.
- b) The program expects to increase the number of direct care staff (CNAs) available to work in Florida nursing homes. The project aims to recruit 3,000 certified nursing assistants (CNAs) into Florida's long-term care workforce. A comprehensive project evaluation will include pre- and post-data, as well as an assessment of vacancy and retention rates (utilizing state data where available). Specifically, the data will measure the baseline of current CNAs working in nursing homes and the turnover rate, the number of nurse aides hired in each project year, and the number of nurse aides who complete six months of continuous employment.
- c) Nursing home residents will benefit from the *CaregiversFL Career Program* because it focuses on recruiting and retaining long-term caregivers, resulting in a more stable workforce that leads to improved quality of care and resident quality of life.
- d) Florida nursing homes statewide.

Funded Entity(ies):

Florida Health Care Association Education and Development Foundation

Results of the Project:

Interim results: Despite efforts to collect data specific to certified nursing assistants (CNAs) (e.g., new hires, vacant positions) from providers participating in the *CaregiversFL Career Program*, limited responses were received from providers, making any data analysis insignificant. As indicated in the June 2022 quarterly report submitted to the Agency for Health Care Administration (AHCA), the minimal response from providers to baseline and quarterly data requests highlighted the need to explore alternative publicly reported data options to quantify the project's impact during the first year. Florida Health Care Association (FHCA) established baseline data by deploying the publicly reported Payroll-Based Journal (PBJ) data for the third quarter of 2021, which aligned with the program's inception. Data were matched using unique individual provider numbers for 375 skilled nursing facilities across the state. Seventeen providers could not be reached, likely due to ownership changes or closures. At baseline, there were 44,698 certified nursing assistants employed by participating providers. FHCA utilized the third quarter of 2022 PBJ data to benchmark the program's progress over the first year. The analysis suggested that 37,323 CNAs were employed by participating providers at the end of the grant's first year. While these figures indicate a decline in the number of certified nursing assistants (CNAs) working in the industry, extenuating circumstances may have contributed to this trend. For example, the overall shortage of CNAs in long-term care is a widely recognized issue. According to Premier Nursing Academy's CNA Shortage Index,

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

approximately six CNAs left the healthcare industry for every new CNA that became certified in 2021. This index is calculated using data from the Florida Board of Nursing.

Through communication efforts and outreach to providers during the first year, there was an increase in recruitment needs for registered nurse (RN) and licensed practical nurse (LPN) staffing, which has also impacted this performance metric in the grant. There is an awareness that providers may not have had the capability to produce reliable data, given the high number of ownership changes, which undoubtedly resulted in disruptions to internal processes for collecting and maintaining data. Notwithstanding these figures, overall grant performance has been effective and impactful, as evidenced by the Care For the Aging portal statistics, which demonstrate a steady increase in the number of CNAs seeking jobs, from 1,685 in 2020 to 1,685 in 2021, and another 677 interested in becoming personal care attendants.

Project Title: Eldergrow GARDEN project (Garden Access Responds to Diagnosis & Environmental Needs)

Unique Identifier: FL-1120-LAFL-694 / 2020-04-FL-1124

Project Duration: 6/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,074,003.57

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$265,706.29

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) LeadingAge Florida aims to implement the Eldergrow GARDEN program in 22 participating Florida nursing homes.
- b) The Eldergrow GARDEN Project is an interactive and purposeful resident-led project that brings nature indoors through indoor therapeutic gardens. A team of Eldergrow educators teaches therapeutic horticulture classes and monitors residents' physical and emotional engagement after every session. Residents are measured on the six wellness goals set forth by the American Horticultural Therapy Association: socialization, sensory stimulation, cognitive stimulation, motor skills, spatial awareness, and creative expression, using the categories of met, partially met, or did not meet. In addition, educators gauge emotional states before and after class to measure Eldergrow's impact on residents' emotional well-being. Eldergrow strives to reach an 80% resident attainment rate on both goals.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

c) The gardens will benefit residents by enhancing their quality of life, improving their emotional well-being, and enhancing the quality of care by focusing on therapeutic horticulture wellness goals set forth by the American Horticultural Therapy Society. The project will help alleviate the stress of the current isolating environment caused by COVID-19 through more meaningful group and one-on-one interactions. The residents will become more engaged and experience opportunities to socialize through the project.

d) The project is being implemented in 22 Florida nursing homes.

Funded Entity(ies):

LeadingAge Florida

Results of the Project:

Interim results (9/2022-11/2022):

Wellness Goals and Engagement: Total participants 1,688. The total percentage who met or partially met goals was 95.8%; the total percentage who met goals was 88.2%; the percentage who partially met goals was 7.6%; the percentage of other outcomes was 4.2%.

Emotional State: The total percentage whose emotional state either improved or remained positive was 93.4%; the total percentage whose emotional state remained positive was 87.8%; the percentage rate of whose emotional state improved was 5.6%; the total percentage of other outcomes was 6.6%.

Project Title: iNSPIRE Project

Unique Identifier: FL-1120-LAFL-689 / 2020-04-FL-1022

Project Duration: 8/1/2021 to 7/31/2024

Total Amount of CMP Funds Approved for this Project: \$956,006.56

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$547,548.02

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project will implement the It's Never 2 Late (iN2L) program in 17 Florida skilled nursing facilities (SNFs).

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

- b) The person-centered project aims to improve residents' social, cognitive, spiritual, physical, and emotional well-being. The goals of the iNSPIRE Project are to 1) reduce social isolation by addressing the life enrichment needs and individual interests of Florida SNF residents, as well as 2) improve their quality of life. The objectives will be accomplished with the assistance of family members, volunteers, and the iN2L Customer Success Manager (CSM). The project will utilize the iN2L Quality of Life and Social Connection Survey to track social isolation goals and quality of life.
- c) The iN2L program offers diverse solutions for resident engagement to help reduce feelings of social isolation.
- d) Seventeen Florida nursing homes.

Funded Entity(ies):

It's Never 2 Late (iN2L)/original funded entity was LeadingAge Florida

Results of the Project:

Interim results: Quality of Life (QOL) surveys have continued to provide an opportunity to understand what residents experience in their day-to-day lives during the designated quarter. The latest QOL survey results are positive, indicating that residents primarily do not feel socially isolated, which contributes to an improved quality of life. To track progress towards these goals, communities conduct quarterly surveys involving 20% of their skilled nursing facility (SNF) population. The average QOL surveys completed and reported are collected through the Customer Service Manager (CSM) and charted. Within the current quarter, an analysis of the data from the information provided from the first quarter (baseline) to the fourth quarter of year one indicates a 0.85% increase. The survey results are included as an attachment to this report for reference. Notable items within the quarter have included continued COVID-19 restrictions in communities and the impact of Hurricane Ian in September. Community participants continue to work toward a comprehensive, multidisciplinary approach to reducing social isolation through group engagement, aiming to increase the quality of life for the residents involved.

Project Title: LifeBridge© Program

Unique Identifier: FL-0321-TBA-760 / 2021-04-FL-0319

Project Duration: 9/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$396,000.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$51,631.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The LifeBridge Program is a proprietary, interdisciplinary, 24-hour, 7-day-a-week, person-centered behavior intervention program.
- b) The LifeBridge Program will focus on developing and implementing a nursing home-specific, individualized resident program with a concentration on behavioral problem-solving, prevention, and response, aimed at reducing challenging behaviors and enhancing the resident's quality of life. The program will provide training and support for nursing home staff in communicating effectively and managing residents who present behavioral challenges, which are often exacerbated during times of crisis. This three-year project is expected to produce the following outcomes in approximately 36 Florida nursing homes: 1) a 5% reduction in the aggregate score for Minimum Data Set (MDS) item N0410A (number of days the resident received antipsychotic medication during the last seven days or since admission/entry or reentry if less than seven days) for participating residents in participating nursing facilities, and statewide for all participating facilities. 2) a 20% reduction in the aggregate score for the following MDS items for participating residents in participating nursing facilities and statewide for all participating facilities (MDS E0200A – Physical behavioral symptoms directed toward others, MDS E0200B – Verbal behavioral symptoms directed toward others, and MDS 0200C – Other behavioral symptoms not directed toward others).
- c) The implementation of the LifeBridge© Program will improve effective communication, resident engagement, and proven life interventions.
- d) Thirty-six Florida nursing homes will participate in the project.

Funded Entity(ies):

Tobin and Associates

Results of the Project:

No final results are available since the project was terminated early. Included are the last results we received. Participating facilities provided the following aggregated outcomes, which remain statistically unchanged from last quarter's report data submission: 1. MDS N0410A - Antipsychotic drug reduction 4%; 2. MDS E0200A - Physical behavior (towards others) reduction 23%; 3. MDS E0200B - Verbal behavior (towards others) reduction 45%; 4. MDS E0200C - Other (physical self, pacing, verbal disruptions, etc.)

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

behavior reduction 45% - Resulting in an aggregate reduction in behaviors 40%. The performance reported by facilities has exceeded the goals set under the grant, resulting in a 20% aggregate reduction in behaviors. The performance reported by facilities has underperformed by a 1% gradient compared to the goal set under the grant: a 5% reduction in antipsychotic drug use.

Project Title: Virtual Dementia Tour® Comprehensive Experiential Education

Unique Identifier: FL-0621-SWD-811 / 2021-04-FL-0629

Project Duration: 1/1/2022 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$1,110,112.07

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$374,200.55

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Implement the *Virtual Dementia Tour* program.
- b) The program aims to enhance resident care through evidence-based training. Additionally, staff will be assessed with the Dementia Aware Competency Evaluation (DACE) tool, providing an evidence-based and quantifiable assessment. Second Wind Dreams (SWD) will train two facilitators in a train-the-trainer model, and the facilitators will then train all existing facility caregivers within one year. After the one-year project span, training of new personnel will be done by the facility's Dementia Center of Excellence. After the VDT has been conducted twice, a comparative analysis of the data will be conducted by SWD. The goal of the project is to increase empathy for those living with dementia. Success of this goal will be determined by an increase in empathic care when compared to results before VDT (significant positive variance between pre-/post-surveys). DACE scores closer to five indicate that greater person-centered care is being performed.
- c) The VDT takes something intangible, such as empathy, and makes it tangible by allowing staff members to see themselves as impaired and behaving in ways that simulate their residents. Through this understanding, staff begin to identify how their care towards their residents with dementia will change, having a direct impact on the resident. This is the core of empathic person-centered care: the ability to look at the resident living with dementia, identify with them, and respond accordingly.
- d) The project will include 125 nursing homes.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Funded Entity(ies):

Second Wind Dreams

Results of the Project:

Interim results: Using the Dementia Aware Competency Evaluation (DACE), staff members are scored on a five-point Likert scale across four care domains. The latest results are DACE Results by Domain and DACE Results by Task. The average score at DACE 1 (before the VDT) was 2.93 out of five, and the average score at DACE 2 (after the VDT) was 4.17 out of 5. DACE scores closer to five indicate that greater person-centered care is being performed. The result of 4.17 shows a marked improvement in achieving the project goal of increasing empathy for dementia residents by providing more person-centered care during activities of daily living (ADLs) after participating in the *Virtual Dementia Tour*. For example, the occurrence of a staff member engaged in reinforcement, praise, or touch increased in all categories by almost a whole point. A calm, gentle touch during care, as opposed to a rough and abrupt one, gives the person with dementia a sense of well-being, indicating that the care partner is paying attention to them in a caring way. Additionally, the increase in positive praise indicates that the care partners were focused on assisting the person with dementia with a task rather than doing it for them.

Project Title: Florida Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: FL-1021-VWPM-860 / 2021-04-FL-1013

Project Duration: 2/1/2022 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$208,554.45

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$60,645.88

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Implement a one-year initiative to provide scholarships to 300 nurses in 300 certified nursing facilities to complete the online wound care certification program.
- b) The project is designed specifically for nurses in skilled nursing facilities to improve the care they deliver, increase their level of education, and close the knowledge gap in the wound care provided across the State of Florida. Success is measured by the number of Wound Care Certified nurses per quarter, with the ultimate goal of having 300 certified before the end of the program.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

- c) Residents and patients at skilled nursing facilities where nurses obtained the Vohra Wound Care Certificate will receive better care both in treatment and prevention.
- d) The project will allow up to three hundred (300) nurses in Florida nursing homes to complete the wound care certification program. This project is an extension of the previously approved project 2018-04-FL-1018.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC

Results of the Project:

Interim results: Quarterly reports have been submitted as required by the agreement. The latest quarterly report submission indicated that 40% (121) of the eligible 300 participants had completed the certification course, with an additional 57 participants in progress. The project anticipates momentum to increase during the final quarter.

Project Title: SNFClinic

Unique Identifier: FL-1121-LTCC-878 / 2021-04-FL-1122

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$795,100.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *SNFClinic* project will offer nursing facilities tools, reference materials, and live training.
- b) The project's goal is to improve overall staff performance and accountability. Outcome A measures (Increase in Resident Satisfaction and Person-Centered Care Through Staff Training), Outcome B measures (Reduction in Survey Deficiencies), Outcome C measures (Improvement in Scope and Severity Tags), and Outcome D measures (Improvement in Compliance).
- c) By implementing pre-made, industry-tested policies and procedures, residents of the participating facilities are likely to benefit from an overall improvement in their quality of care.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
FL Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

d) The program will be open to 28 nursing homes.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

Interim results: The first quarterly report of the project has been received. It includes details about implementing the program and enrolling the first nursing homes. The data available for those enrolled was baseline data collected to measure outcomes and success throughout the remainder of the project. Additional results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Project Title: Implementing the I'm Still Here Approach

Unique Identifier: GA-0421-WBJH-766 / 2021-04-GA-0417

Project Duration: 9/23/2021 to 8/24/2022

Total Amount of CMP Funds Approved for this Project: \$86,825.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$79,237.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project's overall goal is for the William Bremen Jewish Home of Jewish Homelife to implement the ISH (I'm Still Here) program, thereby becoming certified as an ISH Center of Excellence, to reduce challenging behaviors and improve the quality of life for residents living with dementia. The project has the following specific objectives:

1. Staff members will participate in Hearthstone's eight interactive classroom training modules (Understanding Dementia, Communication, Personal Care, Dining Experience, Challenging Behaviors, Activity Programming, Advanced Activity Programming, and Group Engage Software Suite).
2. Staff members will participate in eight total days of Embedding Training (split into four distinct visits), when Hearthstone instructors work on the floor with staff.
3. Staff members will learn how to use/ access the ISH Activity Library and ISH Engage! Software Suite.
4. Supervisory staff will learn how to train newly hired staff on the ISH Approach to ensure the program's sustainability after project completion.
5. Hearthstone Research Division will document and evaluate the effects of implementing the ISH Approach by examining the impact on (1) resident engagement/affect, (2) quality of life, (3) depression, (4) challenging behaviors, (5) falls, (6) antipsychotic usage, (7) rehospitalizations, and (8) knowledge transfer.

Funded Entity(ies):

The William Breman Jewish Home of Jewish Homelife

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Results of the Project:

Goals 1 and 2: Staff classroom and embedding training completed as identified in specific objectives. An average increase in knowledge was 23% from pre-training to post-training.

Goal 3: Training completed.

Goal 4: The Activities Director leads new staff training and ensures program sustainability.

Goal 5: Outcomes:

- Engagement increased from 23% pre-training to 34% post-training
- Cognition showed a 9% increase
- Quality of life measures showed an improvement of 14%
- An increase in depressive symptoms of 19%
- Challenging behaviors decreased by 33%

Project Title: Georgia Long Term Care Infectious Disease Educational Program

Unique Identifier: GA-1120-UGARFI-692 / 2020-04-GA-1117

Project Duration: 5/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,576,873.39

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,330,470.78

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will present 21 Long-Term Care Infectious Disease - SharePoint (LTCID-SP) and 21 Long-Term Care Infectious Disease - PowerPoint (LTCID-PP) courses, with 14 provided in year one, 14 in year two, and 14 in year three. The program aims to make infectious disease training available to 100% of certified long-term care (LTC) facilities.
- b) Short educational videos will be developed for use by LTC facilities.
- c) Design and distribute a biannual newsletter with LTC-specific infectious disease information.

Funded Entity(ies):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

University of Georgia Research Foundation Inc.

Results of the Project:

Fourteen Long-Term Care Infectious Disease - SharePoint (LTCID-SP) courses and six of the Long-Term Care Infectious Disease - PowerPoint (LTCID-PP) principles have been designed and delivered. Training availability is shared with community and industry partners using social media. Registration numbers have increased to an average of 35 per course; however, the average number of participants is 12. Anecdotal evidence suggests nursing home staffing challenges as the cause. The first educational video, Disinfection in Long-Term Care, was written and created. Two of the four long-term care newsletters have been designed and distributed.

Project Title: Improving Quality of Life Through Engaged Communities

Unique Identifier: GA-1020-LST-678 / 2020-04-GA-0311

Project Duration: 4/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$53,568.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$21,047.88

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to provide eight skilled nursing facilities with CommunityShare devices. Each device connects to a TV and provides access to calendaring tools, digital signage, and on-demand activity resources (e.g., games, therapeutic music, news, and podcasts). Residents' families will also have access to an application that connects with the facilities' scheduling system.
- b) The primary objective for each community is 100% adoption and usage of community information displays. The project will measure adoption and use by tracking the content (activities, announcements, menus, pictures, videos, birthdays) added to display through the LifeShare administrative area.
- c) The second objective is to increase family engagement through the use of mobile apps in each community. LifeShare Technologies will measure this by tracking statistics reporting how often the content is accessed via the mobile app using unique community PINs (personal identification numbers).

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

- d) The third objective is for communities to use on-demand activity resources to engage residents. LifeShare will track the activity and use of the on-demand resources by monitoring the navigational clicks in the activity resources system. This includes games, therapeutic music, faith selections, news, and podcasts.

Funded Entity(ies):

LifeShare Technologies (Spectrio)

Results of the Project:

1. First Objective: 100% adoption and usage of community information displays.
 - Five of the eight communities (63%) are utilizing the platform, up from three of the eight (38%).
 - One community has activities entered and can print calendars, but does not have players online.
 - Seven of eight (88%) communities have at least one device installed and connected to the internet.
 - Twenty of 32 (63%) community devices are installed and connected to the internet.
 - The additional devices are not in use from the previous quarter - this was an error. They were replacement devices.
 - The goal is to have the last remaining community online from January 1st through March 31st, 2023, and encourage additional usage by the remaining communities.
2. Second Objective: Increase family engagement through mobile application (app) usage in each community.
 - Two of the communities continue to use the mobile app.
 - The focus will be on NurseCare of Buckhead to initiate the mobile app, as they already have content on their platform.
 - The project anticipates securing at least one additional community with project content to utilize the mobile app by March 31, 2023.
3. Third Objective: Use on-demand activity resources to engage residents
 - Three of eight (38%) communities utilized the on-demand options, with a continued focus on games and music.
 - The project aims to add at least one more community to the on-demand features by March 31, 2023, resulting in a 50% participation rate.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Project Title: Comprehensive Delivery of Person-Directed Care for Persons Living with Dementia Project

Unique Identifier: GA-0720-AGR-630 / 2020-04-GA-0312

Project Duration: 5/1/2021 to 4/30/2023

Total Amount of CMP Funds Approved for this Project: \$276,729.71

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$147,913.64

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to implement the MemoryWell program to effectively and systematically enable the facility to retrieve and document the biographical information to use in advanced care plans and trauma-informed plans.
- b) To secure MapHabit as the most effective technology for advanced care plans and trauma-informed plans to support enhancing memory health.
- c) To enhance staff training to incorporate advanced, research-based systems relating to care for persons living with dementia to implement the "I'm Still Here" program from The Hearthstone Foundation. The training system will complement and support the Eden Alternative program. The timeline for implementing all objectives is divided into 11 phases, spanning from day one to day 720, with individual benchmarks set for each timeframe.

Funded Entity(ies):

A.G. Rhodes

Results of the Project:

Currently, the project is in phase 10, which aligns with the pre-determined timeline for each phase.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Project Title: Georgia It's Never Too Late (iN2L) iNSIGHT Project

Unique Identifier: GA-1121-INL-867 / 2021-04-GA-1103

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: \$642,227.50

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$414,082.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The iNSIGHT (Integrate Fun, Sustainable, Innovative, Groundbreaking and Helpful Technology) Project is focused on internet access that can serve as a communications medium as well as a means for residents to interact with their communities of affinity (family, friends, and those who share their interests) outside the facility or to use for various programs and tools for entertainment. It's Never Too Late (iN2L) allows skilled nursing facilities (SNFs) to further their objective of providing residents with dignity and additional opportunities for choice, social integration, and interactions with their caregivers, family, and friends. Engagement technology provides residents with more opportunities to stay connected through thousands of experiences and life-enriching activities, while improving or maintaining their level of function. iN2L's content offers a range of function levels and interests to engage residents, including those with cognitive impairment, resulting in an improved quality of life and better overall health.

Funded Entity(ies):

iN2L (It's Never Too Late)

Results of the Project:

To measure progress towards goals, communities conduct quarterly surveys involving 20% of their SNF population. All Quality of Life (QOL) surveys have been completed and reported to the Customer Support Manager. The report includes the Quarter 3 QOL survey results and compares them to the baseline results from the current quarter. The QOL survey results show a 1% improvement from Quarter 2 to Quarter 3 and a 5% improvement from the baseline to the current quarter. Bostick Nursing was unable to conduct any surveys due to building restrictions imposed by the COVID-19 pandemic.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Project Title: A Trauma-Informed Approach to Improving Dementia Care in Georgia's Nursing Homes

Unique Identifier: GA-0621-GSU-809 / 2021-04-GA-0628

Project Duration: 9/1/2021 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,578,486.33

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$271,398.58

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will support the delivery of high-quality person-centered dementia care by resourcing Georgia nursing home staff to develop competencies through several modalities, including microlearning videos, live and asynchronous webinars, and access to high-quality continuing education. The education will equip staff with key competencies in the following areas: trauma-informed approach, person-centered dementia care, non-pharmacological approaches, resident engagement, inclusive communication, culture change, and evidence-based quality improvement processes.
- b) The project will publish a total of 36 micro-learnings related to the seven competency areas, deliver at least 18 contact hours of live and asynchronous webinars targeting the development of the seven competency areas, provide "seats" for 450 nursing home staff to complete intensive education on person-centered care and non-pharmacological approaches to dementia care, demonstrate positive change in practice for nursing home staff related to person-centered care, culture change, quality improvement practices and non-pharmacological approaches. Change in practice will be evaluated pre- and post-intensive education using the Kansas Culture Change Instrument.
- c) The training will benefit nursing home residents as staff will provide advanced, person-centered dementia care by developing relationships with the residents, identifying each resident's needs and behaviors, fostering empathy, and creating a care plan tailored to meet the needs of each resident with dementia.
- d) The project will enhance the nursing home environment and foster a culture change for both staff and residents. Changes in practice around the misuse of antipsychotic drugs and non-pharmacological approaches will be assessed using reported practice measures.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Funded Entity(ies):

Georgia State University, Gerontology Institute

Results of the Project:

There have been approximately 200 social media posts and microlearning educational content (including reposts). Around 48 posts were made from 10/01/22 to 12/31/22. To date, 351 have been made. Five newsletters were sent via email distribution list with links to compiled person-centered dementia care resources, six contact hours of Person-Centered Dementia Care content through live webinars and asynchronous options for nursing home staff (2.5 contact hours have been delivered live; 1.0 contact hours were available synchronously). A website has been created with newsletters, video blogs, and educational social media content. One advisory group meeting has been held. Seventy-five (75) Georgia nursing home staff and stakeholders will attend the *Certified Eden Associate* training. Recruitment is to take place in the sixth quarter. Seventy-five (75) Georgia nursing home staff and stakeholders will attend the *Dementia Beyond Drugs* training. Recruitment is to take place in the seventh quarter.

Project Title: Emergency Preparedness in Georgia Certified Nursing Homes

Unique Identifier: 2017-04-GA-1219

Project Duration: 4/20/2018 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$1,963,594.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$267,955.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Emergency Preparedness in Georgia Certified Nursing Homes* project aims to train more than 2,000 Georgia long-term care (LTC) staff, State Agency personnel, and State Surveys to enhance and strengthen ongoing disaster preparedness efforts at their facilities. The project was granted a no-cost extension from February 28, 2021, through February 28, 2023, due to the impacts of the COVID-19 pandemic, resulting in project delays.
- b) The project will demonstrate knowledge gained by all course attendees through in-training surveys and participant feedback.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

- c) The project aims to strengthen relationships between the LTC community and healthcare responders, thereby enhancing emergency preparedness efforts and outcomes.
- d) The overall program goal is that information gained by care providers and administrators in these courses will be taken back and implemented at the facility level. Residents will become more engaged in ongoing preparedness efforts, and staff will be able to provide improved care to residents during disasters.

Funded Entity(ies):

University of Georgia Research Foundation, Inc.

Results of the Project:

Feedback from the three Basic Courses revealed that 97.10% of participants felt more knowledgeable about potential threats or hazards in Georgia, 97.10% felt better prepared to meet requirements, and 97.10% felt more comfortable participating in emergency preparedness activities in their community and region. 98.56% of participants felt that the course was beneficial for their position. Additionally, feedback from the three Advanced Courses revealed that 89.66% of participants felt more knowledgeable about potential threats or hazards in Georgia, 89.66% felt better prepared to meet requirements, and 86.21% felt more comfortable participating in emergency preparedness activities in their community and region. 89.66% of respondents felt that the course was beneficial for their position.

Project Title: Building Resources for Delivering Person-Centered Care in Georgia Nursing Homes

Unique Identifier: 2017-04-GA-1128

Project Duration: 5/23/2018 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$1,663,270.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$133,167.95

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will conduct a three-stage needs assessment to understand cultural change awareness and identify barriers and training needs of Georgia's skilled nursing facilities. The project aims to

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

identify, digest, and disseminate real-time web-based information and resources for Georgia's nursing homes.

- b) Engage stakeholders across the state (e.g., nursing home staff at all levels, regional and state level stakeholders) with the intent of connecting them to the project and securing buy-in for project goals, providing awareness education on culture change, person-centered care, and living with dementia, and providing scholarships for in-depth individual learning opportunities. The project will develop, test, and launch interactive, competency-based online continuing education training for nursing home staff (at all levels), residents, and informal care partners.
- c) Educating and providing resources to nursing home staff on person-centered care will enhance the overall quality of care for nursing home residents.

Funded Entity(ies):

Georgia State University

Results of the Project:

Goal 1: The three-stage needs assessment is complete (focus groups, resident chats, interviews, and nursing home survey). The full report detailing the survey-based needs assessment findings accompanied the last report (Q17). The pilot phase of Culture Change Matters is also complete. Two nursing homes have completed the pilot of the educational modules. Heardmont Health and Rehabilitation in Elberton and Heart of Georgia in Eastman have completed pilot activities. Both facilities were enthusiastic about participating in the pilot and provided positive feedback. Heardmont Health and Rehabilitation provided a testimonial for the Culture Change Matters series. The participants suggested creating a version of the content for use in onboarding.

Goal 2: Quarterly newsletters were disseminated throughout the project period. The quarterly newsletter will continue to be a source of information for Georgia's nursing homes through the cost extension period. The series of microlearning videos outlined in the grant proposal was completed. The videos are organized into categories called playlists on YouTube to better archive the content, allowing viewers to search by category. The project website was updated with new content. Fan page likes and follows continue to grow across Facebook, LinkedIn, Twitter, and Instagram, as well as fan engagement with social media educational content posts.

Goal 3: The first and second cohorts of nursing homes have begun the Culture Change Matters series. Five nursing homes are participating in cohort one, and two nursing homes are participating in cohort two. Recruiting for cohort three continues through January 2023.

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
GA Long-Term Care Location

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Goal 4: Data collection on the pilots was completed and presented at the Georgia Health Care Association (GHCA) Winter Convention in Alpharetta. There was significant improvement from pre- to post-test in 15 of the 17 competencies in communication and person-centered care. Additionally, the pilot sites had great things to say about the program.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Project Title: Connected Affirmation Program

Unique Identifier: KY-0918-NHNHCC-143/2018-04-KY-0918

Project Duration: 4/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$213,664.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The purpose of the project is to integrate It's Never 2 Late (iN2L) technology into the palliative care program for residents through the Connected Affirmation Program (CAP).
- b) This project will provide legacy keepsakes for families and increase resident, family, and staff knowledge of palliative care. It will also foster communication about palliative care and affirm the resident's life by utilizing their life story through iN2L technology.
- c) The program's benefit to the nursing home resident is that they receive support and comfort through the palliative care process by reliving stories from their lives to share in their legacy.
- d) The target audience beyond the nursing home resident is the resident's family and the staff connected to the resident in palliative care. The project opens up communication, interactions, and education about palliative care.

Funded Entity(ies):

Nazareth Home, Inc.

Results of the Project:

The project encountered significant disruption due to the COVID-19 pandemic. Impacts included: a significant turnover of relevant staff, inability of volunteers to conduct the program due to sites being closed to outside visitors for infection control and COVID-19 spread mitigation purposes, and a significant change in resident census severely limiting the number of residents capable of participating. As a result, the project was unable to meet its goals and objectives.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Project Title: Residents' Rights Consumer Education Project

Unique Identifier: KY-0918-KSLTCOP-152/2018-04-KY-0918D

Project Duration: 4/1/2019 to 12/22/2022

Total Amount of CMP Funds Approved for this Project: \$18,741.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$16,241.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Residents' Rights Consumer Education Project* aims to create written materials for certified nursing facilities (CNFs) in Kentucky, with a focus on a booklet that highlights the rights of nursing home residents and recent regulatory revisions. Long-Term Care Ombudsman staff and volunteers within the 15 area development districts will distribute the review booklet to residents' bedsides during unannounced visits and council meetings.

Funded Entity(ies):

Nursing Home Ombudsman Agency of the Bluegrass, Inc.

Results of the Project:

The *Residents' Rights Consumer Education Project* created and distributed an educational booklet for certified nursing facilities (CNFs) in Kentucky, focusing on the rights of nursing home residents and recent regulatory revisions. The booklet has been distributed to 194 CNFs, 50 CNF resident/family council meetings (with 98% of feedback indicating an increased knowledge of residents' rights), and 7,761 CNF consumers during one-on-one consultations with Ombudsman program staff and volunteers (95% of feedback received indicated an increased knowledge of residents' rights).

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Project Title: Virtual Dementia Tour (VDT) Comprehensive Experiential Education Program

Unique Identifier: KY-0619-SWD-337/2019-04-KY-0524

Project Duration: 1/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,141,090.02

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$229,571.59

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The purpose of the project is to provide the *Virtual Dementia Tour (VDT)* and Dementia Aware Competency Evaluation (DACE) to 125 certified nursing facilities (CNFs) throughout Kentucky to provide experiential training and accountability in person-centered care with all staff to enhance the quality of life for residents.
- b) The project will provide the *VDT* and DACE at 125 CNFs, with a minimum of 20% rated as 1- to 2-star facilities.
- c) The benefit to residents is an enhanced quality of life, as the staff is more empathetic and sensitive, and also identifies those staff members who require additional training.
- d) The target audience beyond the residents is the CNF staff and residents' families. The project was granted a no-cost extension from January 31, 2022, through June 30, 2022, due to delays resulting from the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Second Wind Dreams, Inc.

Results of the Project:

The *Virtual Dementia Tour (VDT) Comprehensive Experiential Education Program* recruited 43 certified nursing facilities (CNFs) to participate in the *VDT* and Dementia Aware Competency Evaluation (DACE). The project aims to provide staff and resident families with a method to experience life with dementia, thereby increasing empathy and sensitive treatment of residents. Fourteen (33%) CNFs were rated two stars or below. The project was unable to meet its goal of recruiting 125 CNFs due to barriers resulting from the COVID-19 Public Health Emergency, including CNF shutdowns and higher-than-usual CNF staff

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

turnover. A total of 695 staff attended the VDT, with 96% indicating the tour experience will change how they care for residents living with dementia. Continuing education units were awarded to 245 staff members of nursing homes.

Project Title: Quality Staffing Project

Unique Identifier: KY-1019-KDMS-456/2019-04-KY-0517

Project Duration: 3/16/2020 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$195,058.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to address gaps in resident care for underperforming, rural certified nursing facilities (CNFs) by providing training and in-depth consultations on areas where CNFs are underperforming. Training sessions and consultations will focus on creating a "qualified and stable direct care workforce" within each CNF.
- b) This project aims to increase positive resident outcomes by addressing quality staffing issues. Specifically, the project will:
 - Increase staff knowledge of issues related to quality care and the effects of quality staff on residents. In-depth ongoing consultation with three CNFs, which will result in a reduction in the use of physical restraints and antipsychotic medication, a reduction in injurious falls, and a reduction in activities of daily living decline.
- c) Stable, consistent direct care staff have been shown to benefit residents. Consistent interaction with individuals providing direct care reduces the number of preventable injuries and hospitalizations, resulting in increased overall well-being.
- d) The target audience beyond the resident is the CNF staff receiving training. The project was granted a no-cost extension from January 31, 2022, through February 1, 2023. Due to delays resulting from the COVID-19 Pandemic, the project was granted a no-cost extension to September 30, 2023, and an expansion of the service area to increase the available pool of facilities to participate from ten counties to 54 counties.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Funded Entity(ies):

Kentucky Department of Medicaid Services

Results of the Project:

Interim results as of December 2022: Three certified nursing facilities (CNFs) are currently participating in the project and have a positive impact on the CNF staff. The first 2022 quarterly training on Huddles was conducted, and the staff response was positive. One facility has added a component to their training orientation to address the mentoring program. All three facilities have completed project team selection, team training, facility assessments, and launched a huddle program. Additional training is currently underway, and the results are not yet available to determine the project's impact.

Project Title: Long-Term Care (LTC) Autonomous Temperature Screening Project

Unique Identifier: KY-1220-TTF-698/2020-04-KY-1202

Project Duration: 6/10/2021 to 6/9/2024

Total Amount of CMP Funds Approved for this Project: \$5,450,340.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$3,305,947.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will implement contactless temperature scanning in up to 284 certified nursing facilities (CNFs) to ensure efficient daily fever and symptom screening of staff and visitors, thereby limiting resident exposure to COVID-19 and other infectious diseases. This will provide an effective method for tracing any recorded instances of viral exposure.
- b) The project will: Partner with Care.ai to install temperature sensor devices at entry points in participating CNFs; Provide daily contactless temperatures and COVID-19 symptom screening of all staff and visitors and keep the records in a secure dashboard accessible to CNF leaders; Develop a secure app and associated dashboard that provides data on all screening employees and visitors to allow for both efficient documentation of screening outcomes and also ensure effective tracing should any potential exposures be identified; Utilize LED lights on badges of employees, vendors, and visitors to provide information on whether screening had been completed and whether the

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

individual is potentially infectious or not, to provide visible assurance to everyone at a CNF on the low risk of COVID-19 exposure.

- c) In addition to enhancing resident safety, the temperature sensors will increase clinical capacity by freeing up clinical resources to add capacity back to the unit floor.
- d) The target audience beyond the resident is staff and any visitors to the CNF.

Funded Entity(ies):

The Trilogy Foundation

Results of the Project:

Interim results as of 12/31/2022: The *Long-Term Care (LTC) Autonomous Temperature Screening Project* recruited 160 of the 280 eligible CMS-certified long-term care (LTC) facilities to participate in the project. A total of 2,171,745 screenings have taken place since the implementation in June 2021. Since the system's deployment, no participating facilities have received new infection control citations related to failure to comply with COVID-19 reporting. The project has been extended to June 9, 2024, due to the impacts of the COVID-19 pandemic.

Project Title: Kentucky Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: KY-0621-VWPM-802/2021-04-KY-0528

Project Duration: 12/15/2021 to 12/14/2022

Total Amount of CMP Funds Approved for this Project: \$81,113.50

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$61,867.35

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) To educate and certify 150 certified nursing facility (CNF) nurses in the critical area of wound care to close the knowledge gap in chronic wounds and to help address the high prevalence and expense of chronic wounds in CNFs.
- b) Improved patient care at participating CNFs to be reflected by an overall improvement in reported rates for pressure ulcer quality measures.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

- c) Residents are expected to benefit through increased pressure ulcer and other wound healing rates, minimized risk of infections, pain and suffering, loss of function, and life-threatening complications, and improved safety and satisfaction with care.
- d) The target audience beyond the CNF resident is the 150 CNF nurses training to acquire improved wound care skills and receive wound care certification.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC

Results of the Project:

The *Kentucky Wound Care Excellence Program* provided 150 scholarships for nurses of certified nursing facilities (CNFs) over 12 months. The program launched on 12-15-2021. The project concluded with 78 nursing homes participating, 126 nurses receiving their certification, and 24 nursing continuing education units (CEUs), resulting in an 84% completion rate. Twenty nurses did not complete the program despite aggressive follow-up by Vohra.

Project Title: Engage With Your Community

Unique Identifier: KY-1221-CCC-898/2021-04-KY-1227

Project Duration: 7/11/2022 to 7/10/2025

Total Amount of CMP Funds Approved for this Project: \$495,397.52

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$46,481.64

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to improve the quality of life for 500 residents from 25 certified nursing facilities (CNFs) through meaningful engagement and to help decrease negative perceptions of aging.
- b) Program implementation will promote intergenerational virtual interactions with each participating resident to complete a single joint project or multiple mini-projects that are important to each resident.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

- c) The project will facilitate relationships between participating residents and volunteers. These pairs will develop goal-oriented projects to achieve two objectives: 1) increase the sense of purpose in 50% of participating residents and 2) decrease loneliness in 50% of participating residents.
- d) The target audience beyond the nursing home residents is the volunteers who engage with the participating residents. Up to 500 volunteers will be trained to implement the project and utilize the Engage workbooks.

Funded Entity(ies):

Create Circles Corporation

Results of the Project:

Interim results as of 12-31-2022: The project began recruiting the 25 certified nursing facilities (CNFs) in July of 2022. Fourteen facilities agreed to participate. Five facilities have begun program meetings, nine facilities are in the process of onboarding, and six sites have voiced interest in the project. Nine residents have been paired with volunteers and engaged to date; 161 project volunteers have registered, 95 volunteers have been trained and are ready to be paired with residents, and six volunteers have been paired with residents.

Project Title: Providing Enrichment Around Residents' Lives (PEARL)

Unique Identifier: KY-1021-RSN-859/2021-04-KY-1013

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$38,741.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The purpose of the project is to deliver a person-centered experience and to meet the specific needs of Redbank's residents, staff, and families through the use of It's Never Too Late (iN2L) technology
- b) The project will implement iN2L adaptive computer technology to enhance the quality of life (QOL) of 50 residents and improve communication between them and their families, friends, and the

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

community. Specifically, the project will: create 50 personal page buttons; increase participation of residents' involvement in group activities by 20%; increase participation of residents' involvement in individualized activities by 20%

c) The project will benefit residents by providing access to person-centered technology and communication applications that connect residents, friends, and the community, offering more personalized, life-enriching activities. The program will allow staff to interact with residents in more meaningful ways.

d) The target audience beyond the residents is the staff, who will receive training on the use of iN2L technology, and residents' families and friends, who will also receive training on the use of iN2L technology to encourage its use with residents and provide an additional means of communication.

Funded Entity(ies):

Henderson County Healthcare Corporation dba Redbanks Skilled Nursing

Results of the Project:

Interim results as of 12/31/2022: Full program implementation was delayed due to missing equipment during initial setup in August 2022. It's Never Too Late (iN2L) activities are now included on the activities calendar. iN2L information is included in the new staff onboarding process, resident admission paperwork, and is sent to resident families. Twenty-seven staff members from day and night shifts have been trained. Nine of 50 Personal Page buttons have been created. No "My Story" biographies have been created.

Project Title: Accelerating Quality Improvement for Long-Stay Residents in Kentucky Nursing Homes Using Culture Change During COVID-19

Unique Identifier: KY-0821-AI-822/2021-04-KY-0728

Project Duration: 6/30/2022 to 6/29/2025

Total Amount of CMP Funds Approved for this Project: \$1,724,366.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$117,348.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

- a) The project aims to maximize residents' quality of life through the use of The Eden Alternative Path to Mastery protocol in eight certified nursing facilities (CNFs) over three years in two phases (Milestones 1 and 2).
- b) Participating CNFs will go through the Eden Path to Mastery Training and Education for the Eden Alternative Milestones 1 and 2, receive a consultation and technical assistance from Altarum and Eden staff, and receive performance feedback designed to drive sustained quality and process improvements. Desired outcomes include:- Each nursing home reports progress on at least 50% of the items in the Systems Change Tracking Tool (SCTT).- Residents of each home report progress on at least 40% of the items in the Resident Systems Change Tracking Tool (R-SCTT).- Among those registered to attend, 90% of nursing home staff members will receive certification through Certified Eden Associate Training.- A 5% aggregate reduction in nursing staff turnover across all participating nursing homes throughout the project.
- c) Residents will benefit from utilizing the Eden Alternative to reduce social isolation.
- d) The target audience beyond the resident is the CNF staff, administration, and resident families.

Funded Entity(ies):

Altarum Institute

Results of the Project:

Interim results: To date, project efforts have focused on identifying and recruiting the eight certified nursing facilities (CNFs) to participate in the project. The original eight participants withdrew from the project, primarily due to staff or administrative turnover, while awaiting project approval. Eight new CNFs have been selected for the project. In November 2022, Eden Certified Associate Training, on-site visits, and Eden Guide visits began.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Project Title: Promoting Health Across the Lifespan Among Kentucky Certified Nursing Facility Residents Through Bingocize®, an Evidence-based Health Promotion Program

Unique Identifier: KY-0621-UKRF-806/2021-04-KY-0614

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$1,086,310.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$116,941.58

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The purpose of the project is to implement *Bingocize* (a combination of physical exercise and the game of bingo) in 30 certified nursing facilities (CNFs) to improve the quality of life for nursing home residents.
- b) The project will expand on previous efforts by:
 - 1. Expanding the Bingocize program and staff training to 30 additional CNFs.
 - 2. Recruiting a minimum of 12 faculty and 120 students from a minimum of six Kentucky universities to be trained to lead Bingocize with residents.
 - 3. Improving the quality of life of CNF residents at the 30 participating CNFs across Kentucky with the goal of 75% of residents demonstrating improved functional status and social engagement after participating in Bingocize.
- c) The program will benefit residents by improving functional performance, leading to maintenance in activities of daily living (ADLs), reducing fall risk, and improving social engagement by allowing residents to communicate with other residents, staff, and university faculty and students.
- d) The target audience beyond the resident is the direct care staff, faculty, and students trained to lead *Bingocize* sessions. Aside from assisting the CNF with implementing the program, students provide social and intergenerational relationships that benefit both the student and the resident.

Funded Entity(ies):

University of Kentucky Research Foundation

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Results of the Project:

Interim results as of 12/31/2022: Thirteen certified nursing facilities (CNFs) have completed staff training. *Bingocize* sessions started at two CNFs with 46 active resident participants engaged. Fifteen CNFs are expected to start *Bingocize* sessions by the end of the first quarter of 2023. Six university and college partnerships are currently in progress, with three potentially launching student engagement in Spring 2023. Minimum Data Set (MDS) data collection will begin in the first quarter of 2023.

Project Title: Stories in Mind

Unique Identifier: KY-0621-FHM-801 2021-04-KY-0527

Project Duration: 5/23/2022 to 5/22/2025

Total Amount of CMP Funds Approved for this Project: \$581,059.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$23,894.11

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to provide participating certified nursing facilities (CNFs) with weekly programming options focusing on art, music, theatre, and history. The program aims to engage, entertain, and provide socialization opportunities by collaborating to create purposeful, collaborative works (such as a story, play, song, or artwork) that can be shared among residents, their family members, and staff.
- b) The program will provide a total of 2,718 engagement sessions at a minimum of six to nine CNFs over three years with the goal of 90% of facilities agreeing that the programming: combats feelings of loneliness and isolation; creates confidence via a sense of purpose and accomplishment; provides increased opportunities for meaningful connections between residents, family members, and staff; provides fun and entertainment at each session; increases calmer behavior among participating residents, which leads to increased success in general care procedures such as bathing, dressing, medical checks, and eating behaviors; encourages increases in verbal communication; improves attitudes and general demeanor.
- c) The project will benefit residents by improving their quality of life through providing meaningful, creative, and art- and history-centered activities that engage residents regardless of their cognitive abilities.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KY Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

- d) The target audience beyond the resident includes the CNF staff and residents' families, who will receive training to understand how the Stories In Mind program works and provide input on the types of engagements that are interesting and beneficial to the residents.

Funded Entity(ies):

Frazier History Museum

Results of the Project:

Interim results as of 12/31/2022: Project engagement began at participating facilities on October 19, 2022. Due to the current activity schedule at facilities, participation in engagement varies from once every other week to three times per week. During the first month, the *Stories in Mind* administrator and two facilitators identified appropriate content, a manageable schedule, and challenges in programming. The residents' response to the program has been positive. To date, 38 engagement sessions have taken place, with an average of 10.3 participants in attendance per session, totaling 390 participants.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MS Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

Project Title: Combined Community Technology Program (CCTP)

Unique Identifier: MS-1018-MCC-170/2018-04-MS-1009

Project Duration: 2/27/2019 to 1/31/2022

Total Amount of CMP Funds Approved for this Project: \$400,960.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to use the It's Never Too Late (iN2L) system as a tool to engage residents. The iN2L applications offer person-centered recreational and leisure activities connecting residents with their families, friends, and the community. The project aims to create My Page content pages and My Story digital biographies for up to 543 residents. The project also aims to increase the participation of residents in group activities by 25% and resident involvement in individualized activities by 20%.

Funded Entity(ies):

Washington County Long-Term Care, Inc. d/b/a/ Mississippi Care Center of Greenville

Results of the Project:

My Pages were created for 564 nursing home residents. My Story digital biographies were created for 396 residents. Group activities increased by an average of 30%, and individual activities increased by an average of 45%.

Project Title: Virtual Dementia Tour Comprehensive Experiential Education Program

Unique Identifier: MS-0319-SWD-262/2019-04-MS-0313

Project Duration: 10/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$970,889.70

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$161,830.73

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MS Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

The applicant seeks to implement the *Virtual Dementia Tour Comprehensive Experiential Education (VDT) Program* in 125 skilled nursing homes across Mississippi. The program aims to enhance resident care through evidence-based training on dementia. Additionally, staff will be assessed during care to determine their competency in providing person-centered care to residents with dementia. The project was granted a six-month no-cost extension through March 31, 2022, due to the impacts of the COVID-19 pandemic on project activities.

Funded Entity(ies):

Second Wind Dreams

Results of the Project:

The project trained 63 nursing homes in the program, involving 3,174 staff members. Forty-eight nursing homes were eligible to receive additional training on the *Virtual Dementia Tour (VDT) Community Edition*, 985 continuing education units were issued, and 48 counties were represented.

Project Title: Make “Diversicare” Great Again

Unique Identifier: MS-0919-DHS-412/2019-04-MS-0911

Project Duration: 1/6/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$140,436.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Diversicare Healthcare Services, aims to implement It's Never Too Late (iN2L) technology in three skilled nursing facilities. Each facility's Administrator will manage the project's implementation and evaluation, providing progress reports for oversight and assistance as needed. The project aims to reduce the use of antipsychotics, antidepressants, and anti-anxiety medications closer to the national average of 7.2 percent over three years.

Funded Entity(ies):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MS Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

Diversicare Healthcare Services

Results of the Project:

Make "Diversicare" Great Again aims to reduce the use of antipsychotics, antidepressants, and anti-anxiety medications to align with the national average of 7.25 over three years. The facilities and their anxiolytic rates included in the project were Ripley at 28%, Batesville at 22%, and Tupelo at 18%. Interim results show Ripley decreased to 18.99% for January of 2021, but has since increased to around 32%. After multiple attempts to request information, no data were provided for the Batesville and Tupelo facilities. The It's Never Too Late (iN2L) project was implemented year-round, and examples include, in the spring, residents learning to shop online and locating crafts and other activities. Residents enjoyed listening to music on the jukebox, participating in karaoke, and communicating with family members through Zoom. In the summer, residents watched movies and a fireworks show. The mobile iN2L was also used in the courtyard for music and movies while the residents enjoyed popsicles and Coke floats. During the fall and winter seasons, iN2L kept residents upbeat and engaged. Examples include campfire scenes while making s'mores and reminiscing, movie nights at the residents' request for their favorite movie, watching the live Macy's Thanksgiving Day parade, playing Bingo, listening to therapeutic music, and utilizing mobile devices in therapy sessions. Additionally, the mobile iN2L units were utilized in the rooms of Hospice residents to provide comfort through sounds and pictures.

Project Title: Reducing Falls with Artificial Intelligence (AI) Project

Unique Identifier: MS-0919-VST-426/2019-04-MS-0918

Project Duration: 12/31/2019 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$395,640.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$96,184.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Virtusense Technologies partnered with ten skilled nursing facilities in Mississippi to identify and reduce the risk of falls among residents. The applicant will train each facility's staff on the use of VSTBalance. VSTBalance can assess and identify a resident's musculoskeletal and sensory deficiencies within three minutes. Staff members can then use the results from these assessments to tailor a care plan to each

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MS Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

resident's unique needs. The system will also flag residents with minimal progress and provide actionable data that the nursing staff can use to alter the care plan.

Funded Entity(ies):

Virtusense Technologies

Results of the Project:

The *Reducing Falls with Artificial Intelligence (AI) Project* aims to address and improve the current 3.1% falls injury rate in Mississippi's long-term care (LTC) facilities. Project results showed Virtusense Technologies was utilized in eight out of ten facilities to identify and reduce resident fall risk. The project goal was to reduce falls and falls with injuries by 10%. In the third quarter of year three, results varied. Some facilities were on track to meet their goals for reducing falls with minor and major injuries, while other locations had high fall quarters that put them off track. For example, New Albany had over one hundred falls without injury. Currently, Landmark, Pontotoc, and Senatobia are on track to meet the 10% fall reduction goal for falls with no injury. Additionally, for falls with minor and major injury, currently, Pontotoc, Silver Cross, and Oxford are the only facilities on track to meet their goals.

Project Title: Long-Term Care Resident Welfare (LTCRW), also known as It's Never Too Late (iN2L) Project

Unique Identifier: MS-0220-LTC-571/2020-04-MS-0219

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: \$378,366.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Long-Term Care Resident Welfare (LTCRW) Project*, also known as It's Never Too Late (iN2L), aims to implement the iN2L system. The project provides nursing home residents in six Mississippi skilled nursing facilities (SNFs) with access to person-centered recreation and leisure activities, aiming to improve the overall quality of life for nursing home residents. The participating nursing homes are Hattiesburg Health

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MS Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

and Rehabilitation, Forest Hill Nursing Center, Glen Oaks Nursing Center, Tunica County Health and Rehabilitation, Union County Health and Rehabilitation, and Quitman County Health and Rehabilitation.

Funded Entity(ies):

Long Term Care Management

Results of the Project:

The *Long-Term Care Resident Welfare 'It's Never Too Late' (iN2L)* project aims to enhance residents' lives through technology, promoting group activities and stimulating cognitive functions. Interim results show five out of six facilities increased iN2L group application usage compared to the previous quarter. The staff has encouraged residents to participate in groups instead of isolating themselves, and as a result, residents' moods have improved as they socialize and form relationships. For example, Union County Health and Rehabilitation increased from 2,842.74 total hours at the end of the second quarter to 3,629.61 total hours at the end of the third quarter, an increase of 28% across the quarter. Tunica County and Rehabilitation had a massive increase of 163% since the previous quarter. Glen Oaks Nursing Center increased 94% in total hours used since the second quarter, from 126.7 in the second quarter to 245.68 hours in the third quarter. Forest Hill Nursing Center increased usage from 32.22 total hours to 85.43 total hours, an increase of 165% since the second quarter. Quitman County Health and Rehabilitation increased from 420.34 total hours in the second quarter to 764.7 total hours in the third quarter, 82% across the quarter. Hattiesburg County Health and Rehabilitation maintained its consistent usage from the previous quarter.

Project Title: Bingocize®: An Evidence-Based Health Promotion Program to Improve the Quality of Life of Mississippi Certified Nursing Facility Residents

Unique Identifier: MS-0320-MSU-579/2020-04-MS-0229

Project Duration: 10/1/2021 to 9/30/2024

Total Amount of CMP Funds Approved for this Project: \$360,928.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$62,009.71

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MS Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

The purpose of the *Bingocize*® program is to provide certified nursing facility (CNF) residents the opportunity to participate in an evidence-based program capable of improving their quality of life in several ways. First, the exercise portion of the program will positively impact functional performance, leading to maintenance of activities of daily living (ADLs) and a reduction in fall risk. Second, because the *Bingocize*® program is a group activity, the residents will have the opportunity to socially engage and communicate with other residents, staff, and university faculty and students. Finally, residents will enjoy playing *Bingocize*® and winning prizes.

Funded Entity(ies):

Mississippi State University

Results of the Project:

The primary goal of *Bingocize* is for the Western Kentucky University Center for Applied Science in Health Aging to train 170 certified nursing facility (CNF) staff to implement the *Bingocize* program in 24 nursing facilities across Mississippi. Interim results show 47 CNF staff (27.64%) trained as of 1/27/2023. In addition, eleven facilities have completed letters of agreement. Two facilities have completed letters of agreement and certification. They are preparing to start the *Bingocize* program; four facilities have completed letters of agreement, and staff certification assistance is being provided. Three facilities have shown interest in *Bingocize*, and the agreement is in preparation. An orientation video was posted on the YouTube Channel, and the link was shared with the Department of Health and approximately 30 nursing facilities to generate additional interest.

Project Title: SNFClinic

Unique Identifier: MS-0620-LTCC-625/2020-04-MS-0527

Project Duration: 9/14/2020 to 9/14/2023

Total Amount of CMP Funds Approved for this Project: \$738,750.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$259,350.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MS Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

SNFClinic aims to provide educational training and checklists to 25 Mississippi nursing homes with one or two-star ratings, designed to improve nursing staff performance. The project aims to demonstrate that enhancing the quality of care residents receive will also lead to an improvement in their overall quality of life.

Funded Entity(ies):

Long Term Care Consultants

Results of the Project:

SNFClinic goals include an increase in resident satisfaction and person-centered care through staff training, a 20% reduction in survey deficiencies, a 20% improvement in scope and severity tags, including a 50% reduction in Level G and above deficiencies, and a 50% improvement in compliance with Plans of Corrections. *SNFClinic* interim results include the enrollment of 25 Mississippi-certified nursing homes in the *SNFClinic* project; however, only 23 (92%) of these facilities are currently utilizing the program. Long-Term Care Consultants, LLC (LTCC) plans to replace the two facilities that did not use the *SNFClinic* platform for the final 12 months of the grant period. As of the third quarter of 2022, ten (40%) facilities did not fully utilize the training and tests assignment functions this quarter. Of the 13 Minimum Data Set (MDS) quality measures across all participating facilities, 48.63% have improved, indicating an increase in overall person-centered care. Only one of the participating facilities has updated survey data to report. One nursing home's deficiencies decreased from three to two, and the scope and severity stayed the same. The nursing home was compliant in completing timely corrections. Final project results are pending.

Project Title: Smile Proud: Improving Oral Health Among Mississippi Nursing Home Residents Project

Unique Identifier: MS-0820-TMF-659 / 2020-04-MS-0820

Project Duration: 3/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$563,152.66

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$278,936.64

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MS Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

The two-year *Smile Proud* project aims to implement a comprehensive nursing home oral care training program in 60 skilled nursing facilities throughout Mississippi, with a focus on nursing homes with one- or two-star ratings. The program includes on-site staff education in oral care for nursing home residents, as well as the creation of an oral health promotion toolkit.

Funded Entity(ies):

TMF Health Quality Initiative

Results of the Project:

Smile Proud: Improving Oral Health Among Mississippi Nursing Home Residents Project's goals include forming a Mississippi-wide Oral Health Older Adult Workgroup (OHOAW), developing a comprehensive nursing home oral health promotion toolkit, and providing onsite education. Interim results include continued progress during the third quarter and year two. The project has recruited 52 of 60 nursing homes for participation, with five new facilities recruited since June 2022. The nursing home oral health promotion toolkit was completed in August 2021. From September through November 2022, the team conducted 32 onsite training sessions. Additionally, six virtual training sessions were completed during this quarter.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: Pride in Care NC: A LGBT Cultural Competency Training for Skilled Nursing Facilities for the North Carolina Culture Change Coalition Enhancement Grant

Unique Identifier: NC-0619-CCOG-317 / 2019-04-NC-0603

Project Duration: 11/1/2019 to 4/30/2023

Total Amount of CMP Funds Approved for this Project: \$509,800.24

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$111,381.82

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to develop educational material specifically tailored to provide lesbian, gay, bisexual, and transgender (LGBT) cultural competency training for skilled nursing facility (SNF) staff and skilled nursing facility (SNF) resident advocates in North Carolina (NC) over three years.
- b) The program offers 16 in-person, three-hour *Pride in Care* training over the project term. 100% of all SNF staff member participants will score 70% or better on pre-tests and 80% or better on post-tests. The project aims to administer 8,400 online SAGE training vouchers over the entire period.
- c) Creating effective policies and procedures for a safe, respectful, and welcoming environment for LGBT SNF residents.
- d) Nursing home staff, caregivers, state surveyors, and long-term care ombudsman. The project was granted a six-month no-cost extension through April 30, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Centralina Council of Governments

Results of the Project:

The project is ongoing, and interim project results indicate that 14 in-person, three-hour *Pride in Care* training sessions have been conducted. All skilled nursing staff participating in the training scored 70% or better on pretests and 80% or better on post-tests. The program has administered 7,200 online SAGE training vouchers and developed a train-the-trainer model of instruction for *Pride in Care North Carolina*. Final project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: RL Flex and Focus for Change Project

Unique Identifier: NC-0819-RLSR-387 / 2019-04-NC-0806

Project Duration: 12/1/2019 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$47,018.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will provide skilled nursing facility (SNF) residents with ongoing life enrichment programming through non-pharmacological interventions and opportunities to engage in meaningful interactions with others by utilizing the adaptive computer technology, It's Never Too Late (iN2L).
- b) The program will increase resident involvement in group activities by 30% by the end of the three-year project. Increase resident involvement in individual engagement during one-to-one programming by 30% by the end of the three-year project and improve overall program satisfaction.
- c) By widening the options available to residents through more individualized programs and opportunities to talk and interact with loved ones who may be unable to visit as often as they would like.
- d) Not applicable

Funded Entity(ies):

River Landing at Sandy Ridge

Results of the Project:

The project achieved all measures and goals. Since implementation, a 30% increase in overall resident engagement has been achieved, including increased group attendance and participation, as well as a 30% increase in one-to-one programming. The data from the Life Enrichment surveys remains positive. Residents comment on their satisfaction with the variety of activities offered on the It's Never Too Late (iN2L) tablet and the larger system. Residents enjoy watching the webcams as they check on their favorite animals.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: Project Engage

Unique Identifier: NC-0819-ERR-397 / 2019-04-NC-0821

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$63,379.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$11,187.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) *Project Engage* will provide skilled nursing facility (SNF) residents with ongoing life enrichment programming through non-pharmacological interventions and opportunities to engage in meaningful interactions with others by utilizing the adaptive computer technology, It's Never Too Late (iN2L).
- b) Improve resident attendance in group activities. Increase resident engagement in group activities by 10% each year of the three-year project. Increase positive emotion and overall satisfaction by 20% after 36 months.
- c) The program aims to create a more exciting, personalized experience and create a culture of increased excitement surrounding activities.
- d) Not applicable

Funded Entity(ies):

Emerald Ridge Rehabilitation and Care Center

Results of the Project:

The project achieved all stated measures and goals. Utilizing the It's Never Too Late (iN2L) program allowed residents to stay engaged and connected through thousands of computer-based experiences and life-enrichment activities. The project provided staff with increased opportunities to engage individually with residents during group activities, as the iN2L content facilitated the activity. Onsite training helped establish a "train the trainer" program, which recognized staff who led All iN2L Onsite training, and provided eligible staff with continuing education units (CEUs). Group activity size averaged a steady increase in the group. Engagement also increased by 13% following the implementation of iN2L. Residents expressed a 39% increase in positive emotions after 36 months.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: CAN-NC Elder Arts Initiative

Unique Identifier: NC-0819-CAN-389 / 2019-04-NC-0802

Project Duration: 4/4/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$463,250.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$192,580.94

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to provide a multidisciplinary arts programming to residents in skilled nursing facilities (SNFs) in North Carolina (NC).
- b) Over three years, the program aims to introduce a participatory, multidisciplinary arts program to approximately 400 residents at 18 participating SNFs. It aims to increase resident activity participation by 45% (either in groups or individually).
- c) The project aims to create an environment that fosters personal self-expression, identity, and an enhanced quality of life.
- d) Not applicable

Funded Entity(ies):

Center for Creative Aging North Carolina

Results of the Project:

The project was delayed due to the impacts of the COVID-19 pandemic. Interim project results show that 300 residents at 18 participating nursing homes were introduced to the participatory, multidisciplinary arts program. The program achieved a 41% increase in resident activity participation (group/individual) and a 57% increase in participant access to the arts. Final project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: Pennybyrn Art Project

Unique Identifier: NC-PB-0819-393 / 2019-04-NC-0815

Project Duration: 12/1/2019 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$50,571.25

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$5,539.82

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to implement an art program that will allow the facility to enhance activity programming specifically for memory care residents.
- b) The program hopes to increase resident activity related to art engagement to 30%, while also increasing the overall facility satisfaction percentage.
- c) The art projects provide residents with the ability to express themselves nonverbally in a creative and safe platform.
- d) Staff, family members, and volunteers.

Funded Entity(ies):

Pennybyrn at Maryfield

Results of the Project:

The program had a positive impact on residents while also educating facility staff, volunteers, and families on the benefits of this form of expression. The art project was offered to residents with the assistance of the Creative Aging Network. Classes were held weekly, along with single workshops. The goal of increasing overall activity attendance to 45% by providing more structured, engaging, and educational art programming was achieved. Resident satisfaction rates remained high at 90%.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: E3 (Engage, Enrich, and Enhance)

Unique Identifier: NC-0819-MHI-404 / 2019-04-NC-0829

Project Duration: 12/1/2019 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$67,637.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$9,552.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *E3 (Engage, Enrich, and Enhance)* project utilized It's Never Too Late (iN2L) adaptive computer technology to engage residents in various activities, appealing to individual preferences.
- b) The program aimed to increase resident involvement in group and individual activities by 15% annually, thereby improving residents' quality of life and communication.
- c) iN2L provided residents access to activities and communication applications that allowed them to connect with their families, friends, and the community.
- d) Not applicable

Funded Entity(ies):

Moravian Homes Inc. dba Salemtowne

Results of the Project:

The project achieved all stated measures and goals. It's Never Too Late (iN2L) provided interactive experiences and aided the activity programming. The applicant completed the Quality of Life (QOL) surveys to assess overall engagement. Survey participants averaged 21.11% of the licensed capacity for the facility. The *E3 (Engage, Enrich, and Enhance)* project established an integrated and enriched activities program for 60 skilled nursing healthcare residents and 40 rehabilitation residents, resulting in a 20% increase in group one-on-one activity participation and a 15-20% increase in residents' involvement in group activities. The iN2L accessories were a huge hit at Salemtowne, especially during the initial implementation period. Team members and residents frequently used the flight simulator, rode bicycles, and drove vehicles.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: iN2L (It's Never Too Late) Mobility Project

Unique Identifier: NC-0919-NCDVA-406 / 2019-04-NC-0909

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$82,407.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$2,875.54

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *iN2L (It's Never Too Late) Mobility Project* offers personalized, life-enriching, re-engaging, and redirecting activities to its residents, thereby improving participants' overall quality of life.
- b) The program aims to increase resident individual and group activity participation by 10% each quarter and achieve an overall 70% resident group or individual participation rate by the end of the project term. Thirty resident My Story and My Page digital biographies will be developed. The program also aims to achieve an overall improvement in resident satisfaction of 90% by the end of the project. Eligible nursing home staff will receive continuing education units (CEUs) for attending iN2L onsite training.
- c) The project benefits residents by widening the individualized programming options available.
- d) Not applicable

Funded Entity(ies):

North Carolina State Veterans Home - Black Mountain

Results of the Project:

The project, which is ongoing through March 31, 2023, has yielded the following interim results: The project has seen a six percent increase in participation in group or individual activities each quarter. There was an 85% overall improvement in resident satisfaction. Thirty My Story, My Page digital biographies have been developed. Four eligible staff members were provided continuing education units (CEUs) for attending onsite iN2L training.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: Virtual Valley It's Never Too Late (iN2L) Project

Unique Identifier: NC-1119-VVC-466 / 2019-04-NC-1104

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$50,348.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$11,312.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Virtual Valley It's Never Too Late (iN2L) Project* aims to enhance residents' interactions with one another, the outside world, functional safety, cognition, and exercise.
- b) The program aims to increase resident participation in group activities by 30%-40% and in individualized activities by 30%-40% over 36 months, while also aiming to enhance positive emotions and overall satisfaction after 36 months.
- c) The applicant seeks to help residents rebuild their social networks to stay in touch with current events and their loved ones outside the facility through applications associated with the iN2L system.
- d) Not applicable

Funded Entity(ies):

Valley View Care and Rehabilitation

Results of the Project:

The project achieved all stated measures and goals. The program achieved a 33% increase in resident participation in group activities and a 38% increase in participation in individualized activities over the 36-month project term. There was also a 22% increase in positive emotion and overall satisfaction during the project's term.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: Disseminating Comfort Matters: A Web-Based Training Toolkit

Unique Identifier: 2018-04-NC-0216

Project Duration: 1/1/2019 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$498,981.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$59,773.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Disseminating Comfort Matters: A Web-Based Training Toolkit* project aims to develop a video and web-based version of the Comfort Matters toolkit, evaluate it in four nursing homes, and disseminate it to all 425 North Carolina-certified skilled nursing facilities (SNFs).
- b) The program will produce six video modules with content designed to help nursing home staff identify changes in knowledge and skills required for person-centered care planning. A website will be developed and completed for participant use upon completion of the project term. The project will also develop a *Comfort First* implementation manual for nursing home staff to improve documentation of goals of care-related treatment approaches in care plans. The program will demonstrate its effectiveness through post-test assessments.
- c) The project will benefit nursing home residents by providing staff members with empathetic and sensitive care for residents with dementia.
- d) Nursing home staff, caregivers, and volunteers. The project was granted a no-cost extension from June 30, 2021, through June 30, 2022, due to the impact of the COVID-19 pandemic on project activities.

Funded Entity(ies):

University of North Carolina (UNC) Chapel Hill, Division of Geriatric Medicine

Results of the Project:

The project achieved all established measures and goals. The applicant completed the development of the video module content, consisting of six modules with associated evaluation questions to qualify participants for continuing education credits (CEUs). The website has been completed. The program revised the implementation manual. It is now broken into seven steps, including a guide to training delivery and a suite

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

of *Comfort First* practice tools for nursing home staff use. The project finalized the formatting of the *Comfort First* toolkit, making it accessible for both website use and print materials. Project training was provided to 117 participants. The six modules and evaluations have been posted to the North Carolina AHEC (Area Health Education Centers) website, and all three sessions provide continuing education credit.

Project Title: Java Project

Unique Identifier: NC-0720-OGHC-644 / 2020-04-NC-0724EE

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* will implement three programs (*Java Music*, *Java Memory Care*, and *Java Mentorship*) in Oak Grove Healthcare Center.
- b) The project will introduce peer-centered mentoring and inclusiveness activities to the participating facility, aiming to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation, while providing residents with a renewed sense of purpose and increased engagement.
- d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Oak Grove Healthcare Center

Results of the Project:

The project achieved all established goals and objectives. The program implemented a structured approach to emotional and social support between residents through the *Java Group Music*, *Memory*, and *Mentorship* programs. These programs reduced feelings of loneliness and isolation within the facility by engaging residents and providing emotional support to each individual. The music program proved to be one of the most successful activities at Oak Grove. Residents reported they loved the music, the themes, and the

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

sharing of stories. They often offered support to one another and, at times, offered to pray for and with each other. The program enabled residents to express themselves and gradually feel more comfortable attending other activities. It takes a few weeks for the "regulars" to get back into the swing of things due to the impacts of the COVID-19 pandemic; however, *Java Music* was always the first group to have a packed house of residents attending. *Java Music* Club averaged a 33% decrease in social isolation, a 43% decrease in feelings of loneliness, and a 25% increase in happiness. *Java Memory Care* averaged a 55% decrease in social isolation, a 40% decrease in feelings of loneliness, and a 15% increase in happiness. *Java Mentorship* achieved an average 55% decrease in social isolation, a 50% decrease in feelings of loneliness, and a 45% increase in happiness.

Project Title: Java Project

Unique Identifier: NC-0720-CCCC-641 / 2020-04-NC-0724BB

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* will implement three programs (*Java Music*, *Java Memory Care*, and *Java Mentorship*) in Clay County Care Center.
- b) The project will introduce peer-centered mentoring and inclusiveness activities to the participating facility, aiming to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation, while providing residents with a renewed sense of purpose and increased engagement.
- d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Clay County Care Center

Results of the Project:

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

The project achieved all established goals and objectives. The programs reduced feelings of loneliness and isolation in the facility by engaging residents and providing emotional support to one another. Although some Clay County residents may struggle to recall recent events, most enjoy sharing memories of their younger days. *Java Music Club* averaged a 30% decrease in social isolation, a 50% decrease in feelings of loneliness, and a 30% increase in happiness. *Java Memory Care* averaged a 30% decrease in social isolation, a 15% decrease in feelings of loneliness, and a 15% increase in happiness. *Java Mentorship* achieved an average 60% decrease in social isolation, a 30% decrease in feelings of loneliness, and a 60% increase in happiness.

Project Title: Java Project

Unique Identifier: NC-0720-CHRC-642 / 2020-04-NC-0724CC

Project Duration: 4/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* will implement three programs (*Java Music*, *Java Memory Care*, and *Java Mentorship*) in Cary Health and Rehabilitation Center.
- b) The project will introduce peer-centered mentoring and inclusiveness activities to the participating facility, aiming to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation, while providing residents with a renewed sense of purpose and increased engagement.
- d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Cary Health and Rehabilitation Center

Results of the Project:

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

The project is ongoing through March 31, 2023; interim results show the following achievements: The facility has implemented a structured approach to providing emotional and social support to residents through the *Java Group's Music, Memory, and Mentorship* programs. Thus far, the programs are reducing feelings of loneliness and social isolation in the facility by 37%.

Project Title: Java Project

Unique Identifier: NC-0720-ERRCC-643 / 2020-04-NC-0724DD

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* will implement three programs (*Java Music, Java Memory Care, and Java Mentorship*) in Emerald Ridge Rehabilitation and Care Center.
- b) The project will introduce peer-centered mentoring and inclusiveness activities to the participating facility, aiming to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation, while providing residents with a renewed sense of purpose and increased engagement.
- d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Emerald Ridge Rehabilitation and Care Center

Results of the Project:

The project achieved all established goals and objectives.

1. The programs reduced feelings of loneliness and isolation in the facility by engaging residents and providing emotional support to one another.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

2. *Java Music Club* averaged a 33% decrease in social isolation, a 30% decrease in feelings of loneliness, and a 37% increase in happiness.
3. *Java Memory Care* averaged a 30% decrease in social isolation, a 30% decrease in feelings of loneliness, and a 37% increase in happiness.
4. *Java Mentorship* averaged a 50% decrease in social isolation, a 50% decrease in feelings of loneliness, and a 50% increase in happiness.

Project Title: Java Project

Unique Identifier: NC-0720-HWNR-640 / 2020-04-NC-0724AA

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* will implement three programs (*Java Music*, *Java Memory Care*, and *Java Mentorship*) in Hunter Woods Nursing and Rehabilitation Center.
- b) The project will introduce peer-centered mentoring and inclusiveness activities to the participating facility, aiming to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation, while providing residents with a renewed sense of purpose and increased engagement.
- d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Hunter Woods Nursing and Rehabilitation Center

Results of the Project:

The project achieved all established goals and objectives.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

1. The program implemented a structured approach to emotional and social support between residents through the *Java Group Music*, *Memory*, and *Mentorship* programs. These programs reduced feelings of loneliness and isolation within the facility by engaging residents and providing emotional support to one another. The project provided Hunter Woods with the benefits of mentorship, enabling residents to unite and make others feel welcome, even during the COVID-19 pandemic.
2. *Java Music Club* averaged a 10% decrease in social isolation, a 20% decrease in feelings of loneliness, and a 20% increase in happiness.
3. *Java Memory Care* averaged a 27% decrease in social isolation, a 30% decrease in feelings of loneliness, and a 37% increase in happiness.
4. *Java Mentorship* averaged a 20% decrease in social isolation, a 20% decrease in feelings of loneliness, and a 10% increase in happiness.

Project Title: To Know Me - A Method to Enhance Person-Centered Care

Unique Identifier: NC-1219-2NOMI-492 / 2019-04-NC-1207

Project Duration: 5/1/2020 to 4/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,455,556.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$380,326.18

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *To Know Me* project will provide residents and their families with a platform to create life storybooks. The storybooks will help staff better relate to and understand the residents, improving person-centered care techniques.
- b) The project aims to increase resident and family satisfaction by 30% over three years by providing 60 North Carolina skilled nursing facilities (SNFs) with life storybooks for 6,000 nursing home residents and their families. The project will also enhance staff competence in person-centered care practices by 30% by understanding the residents' life stories.
- c) Life storybooks will help nursing homes develop comprehensive care plans and assessments based on a resident's history and experiences.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

d) Nursing home staff and family members

Funded Entity(ies):

2Nomi

Results of the Project:

The project is ongoing through 4/30/2023, interim results reflect the following achievements: Sixty (60) North Carolina certified nursing homes have been provided with life storybooks for 5,275 residents and their families; the project has shown a 30% increase in staff competence in person-centered care (PCC) practices; there has been a 22% increase reported in resident and family satisfaction.

Project Title: Technology for Smoky Project

Unique Identifier: NC-1119-SRHR-478 / 2019-04-NC-1115

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: \$69,064.65

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$6,088.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Technology for Smoky Project* proposes to create a person-centered environment by utilizing the It's Never Too Late (iN2L) technology and establishing a cybercafé.
- b) The project aims to achieve a 5% increase in resident activity participation per quarter, resulting in a 60% total increase over three years.
- c) It also aims to achieve a 5% increase in program satisfaction per quarter, resulting in a 60% total increase over three years.
- d) Nursing home staff and family members of residents.

Funded Entity(ies):

Smoky Ridge Health and Rehabilitation

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Results of the Project:

The project is ongoing through August 31, 2023; interim results reflect a 41% increase in resident activity participation.

Project Title: Improving Resident Care, Quality of Life, and Staff Retention Through the Implementation of Service: An Organization-Wide Culture Change Model Project

Unique Identifier: NC-0120-GG-520 / 2020-04-NC-0102

Project Duration: 5/1/2020 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$1,059,332.75

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$352,303.93

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The Gilster Group will implement the *Improving Resident Care, Quality of Life, and Staff Retention Through the Implementation of Service: An Organization-Wide Culture Change Model Project* in 15 skilled nursing facilities (SNFs) to create culture change focused on management programs, processes, and systems through the implementation of the SERVICE (service, education, respect, vision, inclusion, communication, and enrichment) model.
- b) The project aims to increase residents' quality of care and life by achieving a 10% decrease in the citations of F-tags: F656, F675, F684, and F67918, increase resident and family quality of care and life satisfaction survey ratings by 20%, increase staff satisfaction by 20%, and a 20% decrease in staff turnover.
- c) The inclusion and participation of all residents, families, and staff promoted by this project will foster a sense of ownership and loyalty, thereby enhancing organizational performance, success, and the overall quality of life for those who live and work in long-term care. The resulting increase in stakeholder satisfaction and decreased staff turnover will enable a better understanding of resident needs, consistent person-centered care, and enhanced relationships among staff, residents, and their families.
- d) Family members and nursing home staff.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Funded Entity(ies):

The Gilster Group

Results of the Project:

The project concluded on February 28, 2023; final project results are pending. Interim results reflect the following:

- a 10% increase in the residents' quality of care and life.
- a 17% increase in resident and family quality of care and life satisfaction survey ratings.
- a 10% increase in staff satisfaction.
- a 10% decrease in staff turnover.

Project Title: Simulation-Based Training for Skilled Nursing Facilities Project

Unique Identifier: NC-1219-CCHA-514 / 2019-04-NC-1220

Project Duration: 8/1/2020 to 9/14/2022

Total Amount of CMP Funds Approved for this Project: \$461,207.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$138,220.39

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project proposes to utilize high-fidelity simulators (manikins) to educate and train direct care staff in certified North Carolina skilled nursing homes.
- b) The program aims to train 8,640 staff members on the Mobile Sim program at 30 skilled nursing facilities.
- c) It will provide simulation training to help improve healthcare providers' competencies, thereby enhancing patient safety.
- d) Nursing home staff.

Funded Entity(ies):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Coastal Carolinas Health Alliance

Results of the Project:

The applicant did not achieve its established goals and objectives. The project was originally planned to be implemented over a three-year period. However, the project terminated early due to the official announcement of the dissolution of the Coastal Carolinas Health Alliance (CCHA). The CCHA continued to support the project through 9/14/2022. Over the two-year project period, 1,983 skilled nursing facility (SNF) staff were trained, and 228 continuing education units (CEUs) were earned.

Project Title: Tsali Cares

Unique Identifier: NC-0321-CIHA-764 / 2021-04-NC-0331

Project Duration: 9/1/2021 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$71,035.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$13,847.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Tsali Cares* project aims to combat the isolation of the Native American population served at Tsali Care Center through the It's Never Too Late (iN2L) computer technology system.

b) The program will create "My Page" individual content pages for at least 50 residents. The applicant hopes to increase participation of residents' involvement in group activities by 50% from 15% over the project term, increase the participation of residents' involvement in individualized activities by eight percent for bedbound residents and 50% for mobile residents from 15% and 45%, respectively, over the entire project period. They also aim to decrease negative feelings of isolation by 20% from an average baseline score of 3.3 and increase feelings of quality of life from an average baseline score of 2.9 over the project period.

c) The project will expand residents' social networks by providing them with companionship and enhancing their relationships with caregivers.

d) Nursing home staff and family members

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Funded Entity(ies):

Cherokee Indian Hospital Authority

Results of the Project:

The project is ongoing through 8/31/2024. Interim results reflect the following achievements:

1. The program created 50 "My Page" individual content pages.
2. A 33% increase in the participation of residents' involvement in group activities.
3. An 8% increase in the participation of bedbound residents' involvement in individualized activities.
4. A 13% mobile increase in residents' involvement in individualized activities.
5. A 7% decrease in negative feelings of isolation.
6. A 0.45% increase in feelings of quality of life.

Project Title: Live Music Virtually or In-person

Unique Identifier: NC-0321-TMCC-759 / 2021-04-NC-0312

Project Duration: 10/1/2021 to 9/30/2024

Total Amount of CMP Funds Approved for this Project: \$440,080.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$74,139.70

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Live Music Virtually or In-person* project will provide therapeutic music services to residents in 12 skilled nursing facilities across Pender, Brunswick, and New Hanover counties in North Carolina.
- b) The program aims to reduce falls, medications, and behaviors and stabilize weight in at least half of the residents participating in the program over a three-year project period. At least 75% of the observations related to changes in condition to a resident's breathing rhythm, effort, and depth of respiration following the music session will demonstrate a shift by at least one lower number to a higher number over the entire project period. Decrease by at least one number in the six survey

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

categories of reduction in anxiety, pain, mood, breathing, loneliness, and sleep issues on at least 75% of the therapeutic session resident surveys over the three-year project period.

c) Live, bedside music can support a steady heart rhythm, distract the mind from anxious thoughts, counteract throbbing pain, promote deeper breathing, provide access to good thoughts associated with familiar songs, and support the dying process.

d) Not applicable

Funded Entity(ies):

Therapeutic Musicians of Coastal Carolina

Results of the Project:

The project is ongoing through 9/30/2024. Interim results show:

1. One-fourth of residents participating in the program have displayed a reduction in falls, medications, behaviors, and weight stabilization.
2. Fifty-nine percent (59%) of the observations related to changes in condition to a resident's breathing rhythm, effort, and depth of respiration following the music session demonstrate a shift by at least one lower number to a higher number.
3. Therapeutic session resident surveys show a 62% decrease by at least one number in each of the six survey categories of reduction in anxiety, pain, mood, breathing, loneliness, and sleep issues.

Project Title: Project Vision

Unique Identifier: NC-0221-BCNR-749 / 2021-04-NC-0212

Project Duration: 10/1/2021 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$2,160.70

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$2,161.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- a) The project proposed to enhance an existing outdoor activity space to encourage engaging interactions among residents, family members, and staff.
- b) The project aims to increase resident outdoor activity attendance by 75% over the one-year project term and increase resident and family satisfaction with using the newly created outdoor space by 60% over the one-year project period.
- c) Providing an inviting place for outdoor activities will create a more comfortable and less institutionalized environment that encourages resident engagement.
- d) Nursing home staff and family members.

Funded Entity(ies):

Bermuda Commons Nursing and Rehabilitation Center

Results of the Project:

The project achieved all established goals and objectives. The Bermuda Commons Nursing and Rehabilitation Center provided an outdoor space for residents to enhance their outdoor activities, resulting in a 93% resident participation rate in these activities. The project achieved an 85% satisfaction score among residents and staff by the end of the project. Staff members continue with monthly training, and the resident council advises on any updates or changes to the existing project.

Project Title: Promoting Resident Well-being in North Carolina Nursing Home Resident Councils

Unique Identifier: NC-1220-NCSU-696 / 2020-04-NC-1201

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: \$350,432.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$105,188.83

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- a) The project aims to develop, pilot, and evaluate a training curriculum that will be provided to over 400 North Carolina skilled nursing facility (SNF) resident councils. The training consists of a series of video modules and associated print materials.
- b) The project will develop a collection of six video modules and supplementary documents.
- c) The project directly benefits nursing home residents by contributing to skill sets that increase their ability to take control over aspects of their lives. In supporting resident council functioning, the project contributes to increasing residents' levels of interaction and activity.
- d) Resident councils and nursing home staff

Funded Entity(ies):

North Carolina State University

Results of the Project:

The project is ongoing through 4/30/2024. Thus far, the applicant has developed three of the six video modules, along with their corresponding supplementary documents.

Project Title: LifeBridge Behavioral Program

Unique Identifier: NC-1021-TBA-863 / 2021-04-NC-0309

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: \$396,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$18,450.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to develop and implement a facility-specific, individualized resident program that will provide training and support for staff, with a focus on behavioral problem-solving, prevention, and response.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- b) Over three years in 36 North Carolina skilled nursing homes, a five percent (5%) reduction in the aggregate score for minimum data set (MDS) item N0410A and a 20% reduction in the aggregate score for MDS E0200A, E0200B, and E0200C.
- c) The program aims to enhance resident safety by reducing challenging behaviors that have been demonstrated.
- d) Nursing home staff

Funded Entity(ies):

Tobin and Associates, Inc

Results of the Project:

The project is ongoing through 2/28/2025. Thus far, interim results show a 1.83% reduction in the aggregate score for the Minimum Data Set (MDS) item N0410A and an 11% reduction in the aggregate score for MDS E0200A, E0200B, and E0200C.

Project Title: Java Project

Unique Identifier: NC-0720-THSK-639 / 2020-04-NC-0724

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* will implement three programs (*Java Music*, *Java Memory Care*, and *Java Mentorship*) in Transitional Health Services of Kannapolis.
- b) The project will introduce peer-centered mentoring and inclusiveness activities to the participating facility, aiming to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation, while providing residents with a renewed sense of purpose and increased engagement.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Transitional Health Services of Kannapolis

Results of the Project:

The program implemented a structured approach to emotional and social support between residents through *Java Music*, *Java Memory*, and *Java Mentorship* programs. These programs reduced feelings of loneliness and isolation within the facility by engaging residents and providing emotional support to one another. The project provided Transitional Health Services of Kannapolis with the benefits of mentorship, enabling residents to unite and make others feel welcome, even during the COVID-19 pandemic. *Java Music Club* averaged a 20% decrease in social isolation and a 30% increase in happiness. *Java Memory Care* averaged a 10% decrease in social isolation, a 20% decrease in feelings of loneliness, and a 30% increase in happiness. Lastly, *Java Mentorship* averaged a 20% decrease in social isolation, a 17% decrease in feelings of loneliness, and a 17% increase in happiness.

Project Title: Restore and Engage for an Active Life (R.E.A.L.)

Unique Identifier: NC-0620-PB-626 / 2020-04-NC-0615

Project Duration: 8/1/2021 to 7/31/2024

Total Amount of CMP Funds Approved for this Project: \$134,957.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$5,539.82

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The applicant, Pennybyrn at Maryfield, will utilize It's Never Too Late (iN2L) technology for residents to connect physically, virtually, and socially.
- b) The project will create "My Page" individual content pages and buttons for at least one-third of residents identified to participate in the project over a three-year term. The project aims to achieve a 20% increase in resident overall satisfaction.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

c) Nursing home residents will benefit from the project by enhancing resident-family interactions and supporting therapeutic sessions by encouraging movement and activity beyond traditional sessions.

d) Family members of residents

Funded Entity(ies):

Pennybyrn at Maryfield

Results of the Project:

The project is ongoing through 7/31/2024. Interim results show that the project has created "My Page" individual content pages/buttons for 80% of residents identified to participate in the project. There has been a 12% increase in resident overall satisfaction.

Project Title: Befriending Project

Unique Identifier: NC-1120-JSI-695 / 2020-04-NC-1130

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: \$332,923.02

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$91,666.70

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to develop, implement, and package a program for volunteers, known as "Befrienders," who are committed to regularly visiting nursing home residents.
- b) The program will make at least 30 suitable matches between Befriender volunteers and residents at each participating facility over the three-year project period. The program anticipates a 35% increase in resident group and individual activity participation resulting from interactions with Befriender volunteers over the three-year project term. Additionally, a 50% increase in resident psychological well-being is anticipated through interaction with Befriender volunteers.
- c) The nursing home resident will benefit from the project by reductions in loneliness and increased meaningful social interaction among volunteers and nursing home residents.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

d) Nursing home staff, Befriender volunteers, and family members

Funded Entity(ies):

Joyful Seniors, Inc

Results of the Project:

The project is ongoing through 4/30/2024. Interim results show:

- An average of 12 suitable matches between Befriender volunteers and residents at each participating facility.
- A 21% increase in resident group and individual activity participation from interaction with Befriender volunteers.
- A 29 % increase in the psychological well-being of residents from interaction with Befriender volunteers.

Project Title: Improving the Quality of Care While Reducing the Spread of COVID-19 to Residents and Staff of Skilled Nursing Facilities Through the Effective Use of Telemedicine

Unique Identifier: NC-0720-TRECS-636 / 2020-04-NC-0716

Project Duration: 4/1/2021 to 8/1/2023

Total Amount of CMP Funds Approved for this Project: \$196,159.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$55,532.46

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The Trece Institute's project will provide telemedicine carts in ten skilled nursing facilities (SNFs) in North Carolina, allowing physicians to conduct virtual bedside visits.
- b) The project aims to achieve a 60% increase in the quality of care for residents, decrease unnecessary hospital admissions of SNF residents by 40%, and show a 40% increase in financial impact for the participating SNFs over the 27-month project term.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

c) The nursing home resident will benefit from the reduced number of residents requiring admission to the hospital.

d) Nursing home staff

Funded Entity(ies):

The TRECS Institute

Results of the Project:

The project is ongoing through 8/1/2023. Interim results show a 52% increase in the quality of care for residents and a 31% decrease in unnecessary hospital admissions of skilled nursing facility (SNF) residents.

Project Title: North Carolina Long-Term Care Emergency Preparedness Project

Unique Identifier: NC-0220-ULRF-547 / 2020-04-NC-0204

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: \$2,072,301.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$799,966.11

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to develop and deliver a comprehensive training program on catastrophic disaster planning and structural mitigation for approximately 1,800 direct care staff and managers in skilled long-term care facilities across North Carolina, covering a range of hazards.

Funded Entity(ies):

University of Louisville

Results of the Project:

The project is ongoing through 4/30/2024. Interim project results indicate that the University of Louisville has developed a comprehensive training program for catastrophic disaster planning and structural

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

mitigation, and has trained approximately 522 nursing home direct care staff and managers on various hazards.

Project Title: Caregivers NC

Unique Identifier: NC-1019-FCNC-453 / 2019-04-NC-1019

Project Duration: 3/1/2021 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: \$2,484,130.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$865,733.07

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Caregivers NC* project aims to implement a multipronged marketing effort to recruit a significant number of prospective nurse aides to work in skilled nursing facilities. With the expected addition of 4,000 new certified nurse aides to the North Carolina (NC) long-term care workforce, the project will help remedy a statewide staffing shortage impacting skilled nursing facilities, directly improving the quality of care delivered to nursing home residents.

Funded Entity(ies):

FutureCare of North Carolina, Inc.

Results of the Project:

The project is ongoing through 3/31/2024. Interim project results show over 2,800 nurse aides have been recruited to work in North Carolina skilled nursing facilities.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NC Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: Cultural Change Transformation to Neighborhood and Household Model Project

Unique Identifier: NC-1119-GEHC-471 / 2019-04-NC-1108

Project Duration: 4/1/2022 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: \$122,138.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$26,784.54

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Cultural Change Transformation to Neighborhood and Household Model Project aims to: a) implement the neighborhood and household models to improve residents' overall quality of care.

b) The project aims to increase resident satisfaction by 70%, increase staff retention by 35%, and reduce the use of antianxiety and antidepressant drugs by 30%.

c) The applicant hopes to provide a normalcy of home environment, improve privacy, and strengthen relationships among fellow residents, caregivers, and the community.

Funded Entity(ies):

Givens Health Center

Results of the Project:

The project is ongoing through 3/31/2024. Interim project results show:

1. A 23% increase in resident satisfaction.
2. An 8% increase in staff retention.
3. A 19% reduction in the use of antianxiety and antidepressant drugs.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SC Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

Project Title: It's Never Too Late (iN2L)

Unique Identifier: SC-1218-LMCEC-200

Project Duration: 3/1/2019 to 3/1/2022

Total Amount of CMP Funds Approved for this Project: \$82,488.44

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to improve residents' well-being by utilizing the *It's Never Too Late (iN2L)* technology system, which offers thousands of activities and life-enriching experiences.
- b) The project will procure six interactive and adaptive computer systems to provide person-centered experiences for 352 residents.
- c) The project will enhance their overall quality of life, mitigating the restrictions and isolation of chronic medical conditions, and improving their rehabilitation outcomes.
- d) Not applicable

Funded Entity(ies):

Lexington Medical Center Extended Care

Results of the Project:

The program met established goals. The applicant reports they will continue to pay for the annual subscriptions to keep the six systems updated. The technology allowed residents to experience past activities and view their towns. Some residents learned to operate the devices independently. For example, one resident asked her son to purchase a system. Sixty-six percent (66%) of the users played games, while 18% listened to the audio.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SC Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

Project Title: A New Vision for Aged Eyes Project

Unique Identifier: SC-0120-BNRF-542/2020-04-SC-0121

Project Duration: 7/1/2020 to 7/1/2022

Total Amount of CMP Funds Approved for this Project: \$94,116.45

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$28,581.20

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will utilize It's Never Too Late (iN2L) technology to engage residents and introduce them to experiences that were previously lost due to physical and environmental changes. Person-centered technology will enable residents to choose options based on their individual preferences and needs, thereby enhancing their overall well-being.
- b) The program will enhance the overall quality of life for nursing home residents, mitigating the restrictions and isolation caused by chronic medical conditions and improving their rehabilitation outcomes.
- c) The project aims to improve the percentage of residents who rarely use computers to 52% participation in the first quarter.
- d) Not applicable

Funded Entity(ies):

Beaufort Nursing and Rehab d/b/a Bayview Manor

Results of the Project:

The project's goals were met for this program. Residents left their rooms to listen to music, simulate flying planes, and visit virtual destinations using It's Never Too Late (iN2L) technology. Residents' participation has increased significantly.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SC Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

Project Title: The Resident Enlightenment Encounters Project

Unique Identifier: SC-0120-SAHC-543/2020-04-SC-0124

Project Duration: 6/1/2021 to 6/1/2023

Total Amount of CMP Funds Approved for this Project: \$946,779.95

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$346,297.40

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The applicant aims to provide 14 skilled nursing facilities (SNFs) with It's Never Too Late (iN2L) technology systems and three-year subscriptions to the assortment of iN2L services designed to address resident engagement and continuous learning. Additionally, a project manager will be hired to coordinate with the participating facilities and consolidate the data collected from each facility.
- b) The project will enhance their overall quality of life, mitigating the restrictions and isolation of chronic medical conditions, and improving their rehabilitation outcomes.
- c) The project plans to have the key nursing home leaders complete the virtual training and incorporate the iN2L technology into the facility's communication plan. The technology will also be incorporated into the activity calendar to ensure coordinated structure, use, and benefit of the devices. Additionally, the facilities will create a secure area for the monitored use of iN2L technology.
- d) Not applicable

Funded Entity(ies):

South Atlantic Health Care

Results of the Project:

All 14 facilities are utilizing the It's Never Too Late (iN2L) technology. Recreational use of the iN2L technology devices continues for each facility's activities department. Many residents use the technology to stay engaged and connected. Therapy services have integrated the appropriate iN2L technology devices into individual treatment plans to create added value to treatment sessions. Speech Therapy has experienced enhanced treatment plans to benefit cognitive tasks, problem-solving, recall, sequencing, and memory. Occupational therapy has utilized the driving simulator protocol for patients being discharged

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SC Long-Term Care Location

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

home with a prior level of driving function. The independent use of iN2L technology by the overall resident population within the facilities is increasing.

Project Title: South Carolina Long-Term Care Emergency Preparedness Educational Program

Unique Identifier: SC-1120-UGA-690/2020-04-SC-1020

Project Duration: 6/1/2021 to 6/1/2024

Total Amount of CMP Funds Approved for this Project: \$1,261,091.88

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$417,891.41

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project will provide training designed to educate long-term care administrators, clinical staff, and non-clinical staff in the knowledge, skills, and abilities necessary for informed decision-making and effective planning in disaster and emergency management. The program will also strengthen the relationships between emergency management services, healthcare coalitions, and the long-term care community. The education program is designed to equip staff with the necessary tools and resources to enhance their facility's emergency preparedness program. By refining their emergency preparedness plans, policies, procedures, and communication plans, nursing homes will be better equipped to respond effectively in real-world scenarios.

Funded Entity(ies):

University of Georgia Research Foundation Inc.

Results of the Project:

The Long-Term Care Emergency Plan (LTCEP) Advanced Course curriculum was completed. All eight courses were scheduled and confirmed. There has been positive feedback from the attendees; however, participation is lower than anticipated due to nursing home staffing shortages. Current marketing strategies include: calling each certified long-term care facility in the healthcare coalition region to inform them of the upcoming training being offered, confirming the administrator's contact information, and then emailing the

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SC Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

administrator an invitation to the course with a registration link. Course information was also shared with healthcare coalition leadership.

Project Title: Personalized Art4life

Unique Identifier: SC-0921-TTU-841 /2021-04-SC-0902

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,011,262.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$413,161.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to enhance the quality of life for residents with cognitive, mental, or developmental challenges by reducing agitation, anxiety symptoms, depression, and isolation. The project aims to enhance cognitive function, communication, autonomy, positive interactions, and overall well-being, while also reducing the use of antipsychotic medications. This, in turn, is expected to alleviate caregiver burden by strengthening relationships, facilitating care, and mitigating stress. By increasing staff and student appreciation of arts-based interventions, the program will provide opportunities for uniquely rewarding and life-affirming experiences associated with these interventions.

Funded Entity(ies):

Tennessee Technological University

Results of the Project:

All participating nursing homes have been trained. However, the project has yet to demonstrate success. There have also been issues obtaining supplies. The State Agency will review the project and contact the provider for more information.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SC Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

Project Title: Bingocize® SC: An Evidence-Based Health Promotion Program to Improve the Quality of Life of South Carolina Certified Nursing Facility Residents

Unique Identifier: SC-0921-WTU-843 / 2021-04-SC-0901

Project Duration: 2/8/2022 to 2/8/2025

Total Amount of CMP Funds Approved for this Project: \$1,302,340.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$339,659.95

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Bingocize* project aims to improve or maintain the physical and mental abilities of skilled nursing facility (SNF) residents by implementing the *Bingocize* program in 60 South Carolina skilled nursing facilities. The project aims to enhance the quality of life for residents, both physically and mentally. In addition to the residents, both facility staff and participating students will benefit from the project.

Funded Entity(ies):

Winthrop University

Results of the Project:

Bingocize® has been implemented at some level in 22 South Carolina skilled nursing facilities (SNFs). The first two quarters were primarily spent recruiting nursing homes for participation in the project. Integrating students from Winthrop, Anderson, and Coastal Carolina Universities in six of the 22 homes translates into positive experiences for the residents, facility staff, and college students. Objective 1: Three hundred (300) certified nursing facility (CNF) staff will demonstrate skill and knowledge to lead *Bingocize*® with CNF residents over the 3-year term. Current status of Objective 1: As of September 30, 2022, 24 CNF staff have uploaded a certificate of completion for the *Bingocize*-SC training. Objective 2: Ten (10) university faculty and 800 students from Winthrop University (WU), Anderson University (AU), and Coastal Carolina University (CCU) will demonstrate the skills and knowledge to lead *Bingocize*® and will partner with CNF staff to implement *Bingocize*® programs over the three-year term. Status of Objective 2: 32 have completed certification. As of September 30, 2022, 32 university faculty and students uploaded a certificate of completion for the *Bingocize*-SC training. Objective 3: Three thousand (3,000) CNF residents from sixty (60) CNFs will participate in *Bingocize*®, and the number of falls, activities of daily living (ADLs), and social

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SC Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

engagement will be evaluated over the three-year period. As of September 30, 2022, no CNFs have implemented *Bingocize* for the residents. A higher participation rate is expected in the next reporting period.

Project Title: It's Never Too Late (iN2L) South Carolina iNSIGHT

Unique Identifier: SC-0722-INL-997 / 2022-04-SC-0708

Project Duration: 11/1/2022 to 11/1/2025

Total Amount of CMP Funds Approved for this Project: \$1,332,403.81

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to enhance the quality of life for residents and reduce social isolation.
- b) Participating skilled nursing facilities (SNFs) will complete a quarterly survey with 20% of their current census.
- c) The program aims to reduce social isolation among the resident population by utilizing the It's Never Too Late (iN2L) technology.
- d) Not applicable

Funded Entity(ies):

iN2L (It's Never Too Late)

Results of the Project:

All participating communities have implemented the program. Additionally, all nursing home staff have been trained, and the technology has been installed. Next quarter, an update on It's Never Too Late (iN2L) technology usage will be provided.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Training and Assistance to Individualize Pain Management and Opioid Safety in Nursing Homes

Unique Identifier: TN-0119-QS-206/2019-04-TN-0108

Project Duration: 4/1/2019 to 4/1/2022

Total Amount of CMP Funds Approved for this Project: \$752,520.74

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$95,841.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Qsource will implement the *Training and Assistance to Individualize Pain Management and Improve Opioid Safety in Nursing Homes* project in 60 skilled nursing facilities (SNFs) and provide individualized pain management based on residents' specific indications to improve their quality of life. The project aims to increase staff pain management knowledge by 25% by providing education on safer opioid use and non-opioid pain management. The project's desired outcome is to improve pain management safety and SNF residents' quality of life by tailoring pain treatment to their specific causes of pain and individual needs, as well as increase SNFs' offerings of alternative options for pain treatment, including Comfort Menus implemented in 50% of participating nursing homes.

Funded Entity(ies):

Qsource

Results of the Project:

Qsource recruited 69 skilled nursing facilities (SNFs) to implement the *Training and Assistance to Individualize Pain Management and Improve Opioid Safety in Nursing Homes* project. Nursing homes learned specific indications to help determine which therapies were most appropriate for individual residents, and the Comfort Menu option allowed nursing homes to offer multiple non-opioid treatments. The project outcomes demonstrate a 36% increase in staff knowledge, a 12% reduction in opioid prescribing rates, and that 74% of participating skilled nursing facilities (SNFs) utilized the Comfort Menus.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: It's Never Too Late (iN2L) for Ave Maria Nursing Home Elders

Unique Identifier: TN-0918-AMH-150/2018-04-TN-0831

Project Duration: 4/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$60,356.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Ave Maria Home's *It's Never Too Late (iN2L) for the Ave Maria Nursing Home Elders* project aims to enhance its activity and therapy programming, promoting better health, a higher quality of life, and resident satisfaction, while reducing feelings of isolation and depression. The project will implement the *It's Never Too Late (iN2L)* technology system, which contains activity and therapy programs designed to engage residents with a wide range of physical and cognitive abilities. The overall evaluation will include tracking resident usage of activities and rehabilitation, as well as monitoring individual and group activities.

Funded Entity(ies):

Ave Maria

Results of the Project:

Ave Maria Home implemented the *It's Never Too Late (iN2L)* project that offered a variety of applications providing enriching group and individual programs for residents. Project outcomes indicate that the average monthly usage in year one was 124.52 hours, year two was 82.68 hours, and year three was 72.9 hours. The rehabilitation staff has found that the project provided various engaging activities for residents and served as a catalyst for meaningful conversations about residents' personal lives and backgrounds.

Project Title: Infection Prevention, Antimicrobial Stewardship, and Rapid Response in Southern Middle Tennessee Skilled Nursing Facilities

Unique Identifier: TN-0918-MRMC-144 / 2018-04-TN-0903

Project Duration: 4/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$928,878.07

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$52,717.48

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Maury Regional will implement the *Infection Prevention, Antimicrobial Stewardship, and Rapid Response in Southern Middle Tennessee Skilled Nursing Facilities (SNFs)* project. The project aims to reduce the incidence and burden of healthcare-associated infections through education, antibiotic stewardship management, and the deployment of a Virtual Rapid Response (VRR) team utilizing telemedicine in 13 nursing homes. Project goals include reducing 30-day readmission rates from SNF by 10%, increasing the use of the Virtual Rapid Response Teleconsultation (VRRT) program by 50% year over year, and reducing SNF readmissions with sepsis present on admission (POA). The project was granted a six-month extension through March 31, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Maury Regional Medical Center

Results of the Project:

Maury Regional Medical Center recruited 11 skilled nursing facilities (SNFs), and 10 of the 11 (91%) have used the Virtual Rapid Response Teleconsultation (VRRT) program. There has been a 60% increase in program usage from 2021 to 2022. Seventy-nine percent of residents who have had a VRRT call did not require a transfer to the hospital for a higher level of care. The baseline skilled nursing facility (SNF) readmission rate was 15.08%. In calendar year 2022, the observed SNF readmission rate was 13.60%. Baseline data showed that 29.52% of residents readmitted due to sepsis were diagnosed with sepsis upon their original admission. In the calendar year 2022, this was reduced to 20.19%.

Project Title: Music and Memory Tennessee

Unique Identifier: TN-0918-TAC-145/2018-04-TN-0905

Project Duration: 2/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,000,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$187,292.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Tennessee Arts Commission will implement a music and memory program, renamed The Tennessee Person-Centered Music Program (TPCMP), in 147 skilled nursing homes to enhance the quality of life and care for residents, including those with dementia or Alzheimer's disease. The project aims to reduce the use of antipsychotic, anti-anxiety, and anti-depressive medications, increase access to activities that engage residents, and enhance person-centered care by staff. The applicant was granted a five-month extension through June 30, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Tennessee Arts Commission

Results of the Project:

The project is currently working with 99 skilled nursing homes in 48 Tennessee (TN) counties to provide individualized music through digital devices to reduce medication usage and adverse behaviors while improving quality of life and health outcomes. More than 540 residents have participated to date; outcome results for the cohort of residents with the longest participation show a 22.5% reduction in reliance on antipsychotic medications, a 12.2% reduction in reliance on anti-anxiety and sedative or hypnotic medications, 80.9% reduction in other adverse behavioral symptoms of participating residents; and 85.7% increase in resident's quality of life through administering individualized music to residents, increasing access to activities that engage residents and enhance person-centered care by staff.

Project Title: Vanderbilt Emergency Preparedness

Unique Identifier: TN-0319-TDH-264/2019-04-TN-0329

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$957,959.20

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$242,058.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

The project offers a comprehensive emergency preparedness training program specifically designed to help Tennessee skilled nursing facilities (SNFs) meet and exceed emergency preparedness requirements, thereby enhancing the preparedness level of all facilities across the state. Training and technical assistance are offered to the staff and residents of 300 Tennessee skilled nursing home facilities.

Funded Entity(ies):

Vanderbilt University Medical Center

Results of the Project:

Vanderbilt University Medical Center recruited 312 nursing homes for comprehensive emergency preparedness training. Throughout the program, 15,441 staff were trained. In addition, the project developed a Healthcare Resource Tracking System (HRTS) training course and an e-learning website with e-learning modules, enhancing learning availability for staff and residents without access to in-person training opportunities.

Project Title: Engage Our Daughters and Sons Project

Unique Identifier: TN-0719-KDSH-351/2019-04-TN-0701

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$55,187.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,845.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

King's Daughters and Sons Home will implement the *Engage Our Daughters and Sons*, It's Never Too Late (iN2L) project. The project aims to enhance residents' activities of daily living, increase the number of residents in the restorative program, and reduce their rates of rehospitalization and antipsychotic medication. In addition, the program will be integrated into their person-centered initiative to increase opportunities for residents to participate safely in social activities within the facility, maintain communication with family members and friends outside the facility, and reduce social isolation.

Funded Entity(ies):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

King's Daughters and Sons Home

Results of the Project:

The King's Daughters and Sons Home implemented the *Engage Our Daughters and Sons It's Never Too Late* (iN2L) project to improve the residents' activities of daily living, increase the number of residents in the restorative program, and reduce rehospitalization and antipsychotic medication use rates. The project outcomes show that the total number of residents using iN2L increased from 38 in the fourth quarter of 2019 to 55 in the third quarter of 2022. While the rehospitalization rate did not decrease, the antipsychotic medication usage rate fell from 7.9% to 6.2%.

Project Title: CARES Online Dementia Training

Unique Identifier: TN-0719-WSCC-356/2019-04-TN-0703

Project Duration: 10/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$350,254.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$14,614.05

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Walters State Community College (WSCC) will implement the *CARES Online Dementia Training* project to educate and empower nursing home staff with the techniques, tools, and resources they need to help those residents who live with Alzheimer's or other related dementia diagnoses. The project will provide workforce training opportunities for up to 350 certified nursing assistants (CNAs) in 10 rural counties. The project aims to decrease CNA turnover and absenteeism. The project was granted a six-month extension through March 31, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Walter's State Community College

Results of the Project:

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

More than 70 students from four counties have enrolled in the *CARES Online Dementia Care Training* project. The applicant aims to positively impact families by initiating the Savvy Caregiver family training. The program will be promoted during nursing home family nights.

Project Title: Virtual Dementia Tour (VDT)

Unique Identifier: TN-0919-SWD-422/2019-04-TN-0628

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$2,229,488.96

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$218,840.61

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Second Wind Dreams, aims to implement the *Virtual Dementia Tour (VDT)* in 100 skilled nursing facilities (SNFs) throughout Tennessee. The *VDT* is a technology that simulates the effects of dementia on nursing staff. Through these simulations and training, the project aims to enhance the staff's understanding of the needs of residents with dementia. The program is provided on a first-come, first-served basis, with each facility receiving one day of specialized training for two staff members and one day of *VDT* training for the entire facility's staff. Trainers will return to each nursing facility nine months after the initial training to conduct a second training experience.

Funded Entity(ies):

Second Wind Dreams, Inc.

Results of the Project:

Second Wind Dreams has recruited 64 nursing homes to participate in the *Virtual Dementia Tour* project that builds sensitivity and awareness in individuals caring for those with dementia through individualized, experiential learning. Out of the 64 nursing homes recruited, 11 have completed the online Facilitator modules, and three are on hold due to staffing shortages or impacts of the COVID-19 pandemic. Twenty-six nursing homes have completed the training.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Activities, Restorative, and Therapy in Sync (ARTS) Project

Unique Identifier: TN-0919-AHC-425/2019-04-TN-0919

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$457,839.26

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$74,240.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Tennessee Health Management will implement the *Activities, Restorative, and Therapy in Sync (ARTS) Project* in eight skilled nursing homes to enhance the quality of life for residents by reducing or maintaining a decline in activities of daily living (ADLs) by five percent (5%). The program aims to utilize person-based engagement technology that will increase the number of residents in the restorative program by 5% and enhance recreational and leisure activities by 20%.

Funded Entity(ies):

Tennessee Health Management, d.b.a. American Health Communities, Inc.

Results of the Project:

Tennessee Health Management recruited eight skilled nursing homes to engage in the *Activities, Restorative, and Therapy in Sync (ARTS) Project* to improve or maintain activities of daily living (ADL) function and enrich activities and social connections for approximately 390 residents within the eight skilled nursing facilities in middle Tennessee. The project outcomes indicate that Tennessee Health Management successfully reduced or maintained the decline in ADLs for residents by 14%. Resident participation increased by 5% through activities, restorative, and therapy using the It's Never Too Late (iN2L) systems. iN2L activities increased by 20% from December 2020 to December 2022.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Tennessee Department of Health Vaccine-Preventable Diseases and Immunization Project

Unique Identifier: TN-1219-TDHIP-512/2019-04-TN-1219

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$379,141.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Tennessee Department of Health (TDH) Vaccine-Preventable Diseases and Immunization Project* aims to implement the program in up to 20 skilled nursing homes. The project provides participating nursing homes with flu immunization coverage, Healthcare Effectiveness Data Information Set (HEDIS) rates that fall below Healthy People 2020 (HP2020) goals, and enables them to complete a needs assessment survey. Survey results will be used to provide individualized technical assistance to address barriers to the successful immunization of staff and residents. Nursing homes will also receive training in the use of the Tennessee Immunization Information System (TennIIS) to query the immunization status of residents and staff, as well as report administered vaccines into the system. This project will directly benefit nursing home residents, as well as the staff who care for them, and will assist enrolled facilities in achieving HP2020 goals. The overall program objective is to increase skilled nursing facilities' flu and pneumococcal Healthcare Effectiveness Data and Information Set (HEDIS) measures by 20 percent above 2018-2019 rates or above 2020 goals (whichever is greater) and to successfully enroll 50% of the partnering nursing homes as Tennessee Immunization Information System (TennIIS) users.

Funded Entity(ies):

Tennessee Department of Health (TDH), Vaccine Preventable Disease and Immunization Program

Results of the Project:

The Tennessee Department of Health (TDH) recruited 25 nursing homes to participate in the *TDH Vaccine Preventable Disease and Immunization Program* to receive training in the use of the Tennessee Immunization Information System (TennIIS) and training on how to improve Healthcare Effectiveness Data Information Set (HEDIS) influenza and pneumococcal rates. Twenty nursing homes enrolled in TennIIS, and a third of those nursing homes reported administration of influenza and pneumococcal immunizations

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

in TennIIS. In addition, a limited number of self-reported data and low rates of reporting target vaccinations to TennIIS limited the ability to determine if there was an increase in facility 2020-2021 flu and pneumococcal HEDIS measures.

Project Title: The ENHANCE Goals of Care Discussions in Tennessee Long-Term Care Facilities Project: Empowering Nursing Homes to Accomplish Nuanced Communication Expertise and Goals of Care Discussions in Tennessee Long-Term Care Facilities

Unique Identifier: TN-1219-VUMC-510/2019-04-TN-1216

Project Duration: 7/1/2020 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$593,300.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$57,695.75

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Vanderbilt University Medical Center's *Empowering Nursing Homes to Accomplish Nuanced Communication Expertise (ENHANCE) Goals of Care Discussions in Tennessee Long-Term Care Facilities Project* aims to recruit 18 rural skilled nursing homes and up to 360 facility staff over three years. Residents, family members, clinicians, and staff in each participating facility will learn effective communication skills and how to conduct conversations that will elicit each resident's individual preferences. Project outcomes include increasing the number of residents with goals of care (GOC) centered plans of care (POCs) and increasing the number of Advance Care Plans (ACP) and Physician Orders for Life-Sustaining Treatment (POLST) forms. The project will collaborate with each nursing home's leadership team to design a system that integrates the goals of care process into the existing culture of the nursing home. The project was granted a no-cost extension through June 30, 2024, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Vanderbilt University Medical Center

Results of the Project:

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

The Empower Nursing Homes to Accomplish Nuanced Communication Expertise (ENHANCE) Goals of Care Discussions in Tennessee Long Term Care Facilities Project has recruited 18 nursing homes, and targeted staff training began in 2023. The project has created a website, as well as over 15 video modules, for the use of facility staff, families, and caregivers.

Project Title: 24/7 Telemedicine

Unique Identifier: TN-0420-THMI-605/2020-04-TN-0429

Project Duration: 9/1/2020 to 8/31/2022

Total Amount of CMP Funds Approved for this Project: \$792,053.34

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$108,676.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Tennessee Health Management will implement the *24/7 Telemedicine* project in 28 skilled nursing facilities (SNFs) to enhance the quality of life for residents by reducing avoidable hospital admissions and readmissions. Through the implementation of the telemedicine system, residents, families, and nursing staff will have the ability to interact with medical professionals "face-to-face" via video and audio conferencing, allowing for assessments with real-time diagnostics to reduce unnecessary hospitalizations.

Funded Entity(ies):

Tennessee Health Management, Inc.

Results of the Project:

Tennessee Health Management recruited 28 skilled nursing facilities to participate in the *24/7 Telemedicine* project, aiming to decrease avoidable hospital admissions and readmissions. Project outcomes show a 26.5% decrease in resident hospital admissions, a 20.9% decrease in resident transfers to the emergency room, and a 6.6% decrease in resident emergency room visits.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Best Practices Dissemination and Quality Improvement Support for Skilled Nursing Facilities via a Tennessee Culture of Safety Center (CSC) Project

Unique Identifier: TN-0520-QSOURCE-619/2020-04-TN-0504

Project Duration: 10/1/2020 to 3/30/2024

Total Amount of CMP Funds Approved for this Project: \$2,570,400.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$747,714.77

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Best Practices Dissemination and Quality Improvement Support for Skilled Nursing Facilities (SNFs) via a Tennessee Culture of Safety Center (CSC) Project aims to improve the quality of life for SNF residents by reducing the number of serious deficiencies. CSC will engage at least 20 SNFs annually in intensive regional quality improvement collaboratives, focusing on the most significant improvement opportunities identified for resident safety and quality of life. Coordinated activities to increase quality assurance and performance improvement (QAPI) knowledge and implementation will be evaluated. Training will be provided to multidisciplinary teams on QAPI principles related to a Performance Improvement Project (PIP).

Funded Entity(ies):

Qsource

Results of the Project:

Interim results: Qsource's Tennessee Culture of Safety Center project has recruited 105 skilled nursing facilities (SNFs) to participate in intensive regional quality improvement (QI) collaboratives, focusing on the most commonly identified improvement opportunities related to resident safety and quality of life. In years one and two, 100% of participating facilities completed a Performance Improvement Project (PIP) and improved outcome measures on their quality assurance and performance improvement (QAPI) topic. During the first year of the project, participating SNFs achieved an 8% relative improvement in resident falls and an 18% relative improvement in staffing. In year two, facilities achieved a relative improvement of 49% in falls with major injury, 8% in nursing staff turnover, and a 3% reduction in antipsychotic use. The staff trained during the first year achieved a 16% relative improvement rate in QAPI knowledge, while a 38% relative improvement was achieved during the second year.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: ArtTherapy4Life Tennessee

Unique Identifier: TN-0420-AT-611/2020-04-TN-0430

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: \$665,086.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$267,292.82

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Tennessee Technological University will implement the *ArtTherapy4Life Tennessee* project in 100 skilled nursing facilities (SNFs) across Tennessee to enhance the quality of life and care of up to 2,000 nursing home residents with a variety of diagnoses through person-centered care. *ArtTherapy4Life* is a fine arts program designed to promote self-expression and stimulate brain activity. Through the use of clinical art therapy, the project aims to reduce antipsychotic drug use as well as improve cognitive function, communication, autonomy, and positive interactions in residents.

Funded Entity(ies):

Tennessee Technological University

Results of the Project:

Interim project results indicate the following: 14.3% of residents showed an increase in expressing greater verbal or non-verbal communication, which is an increase of 37.5% in pride in expressing greater verbal or non-verbal communication; 14.8% showed an increase in pride in their artistic self-accomplishment; 21.4% showed an increase in body movement to engage in art mediums when comparing baseline to three months; and 18.8% of the residents showed a positive change from the three-month to the six-month period in initiating eye contact due to the implementation of art.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Preventing Abuse, Neglect, and Exploitation (PANE) Project

Unique Identifier: TN-0520-KKCCAC-621/2020-04-TN-0428

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: \$284,396.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$54,515.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Preventing Abuse, Neglect and Exploitation (PANE) Project* will implement a training program for skilled nursing facility (SNF) staff within at least nine nursing homes in Knox County, Tennessee. The *PANE Project's* target outcomes focus on increasing residents' rights by conducting training that will provide education covering elder abuse, neglect, and exploitation. The *PANE Project* aims to provide nursing home staff with opportunities to learn how to take steps to protect their residents prior to being cited, aligning with the Centers for Medicare and Medicaid Services (CMS) abuse alert icon initiative. At least 80% of staff indicated that they gained knowledge from the training. The program hopes to reduce abuse, neglect, and exploitation incidents by 50% after the training is implemented.

Funded Entity(ies):

Knoxville-Knox County Community Action Committee

Results of the Project:

Interim results: The *Preventing Abuse, Neglect and Exploitation (PANE) Project* has recruited three nursing homes to implement staff training focused on abuse prevention measures, reporting protocols, and crisis intervention. The *PANE Project* has trained 238 nursing home staff members, and outcomes have shown an increase from 94% to 98% competency overall after receiving training through the *PANE Project*. *PANE* has provided education to 74 residents through six Resident Council meetings.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Quality Improvement Collaborative for COVID-19 Prevention and Control in Middle Tennessee Nursing Homes

Unique Identifier: TN-0920-VUMC-669/2020-04-TN-0917

Project Duration: 5/1/2021 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: \$1,170,700.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$511,481.01

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Vanderbilt University Medical Center will implement the Quality Improvement Collaborative for COVID-19 Prevention project in 75 skilled nursing homes across Middle Tennessee to incorporate COVID-19 prevention and control practices, thereby decreasing unintended consequences such as social isolation, weight loss, and pressure ulcers. The project will implement evidence-based recommendations for COVID-19 prevention and control through a combination of quarterly facility assessments, tailored training, and a regional quality improvement (QI) collaborative. Resident safety and quality metrics (e.g., pressure ulcers, falls, weight loss) will be evaluated for participating nursing homes, and the project will compare these rates with those of non-participating facilities in the region.

Funded Entity(ies):

Vanderbilt University Medical Center

Results of the Project:

Interim results: The *Quality Improvement Collaborative for COVID-19 Prevention and Control* project has conducted structured needs assessments with 62 facilities in the greater Middle Tennessee (TN) area, developed customized improvement plans for approximately 50 facilities, and completed 23 improvement projects. A preliminary outcome assessment comparing participating to non-participating facilities in TN reveals a 20% lower rate of pressure ulcers, a 20% lower rate of weight loss, and a 16% lower rate of antianxiety or hypnotic medication use.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Continuity of Care Project

Unique Identifier: TN-0121-MC-726/2021-04-TN-0113

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: \$376,500.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$111,009.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Magnet Culture, LLC will implement the *Continuity of Care Project* in 30 Tennessee skilled nursing facilities (SNFs) to address the quality of care challenge caused by massive turnover in long-term care facilities. The project aims to reduce the annual staff turnover percentage of direct care and other front-line staff per participating community by at least two percent (2%) by the completion of the program and to improve the 90-day retention rate of direct care and other front-line staff new hires under the participating managers by five percent (5%) of those hired during the final nine months of the program. At the conclusion of the program, participants will have developed a strategic retention action plan tailored to address their specific staffing challenges, with the goal of reducing the turnover rate of direct care staff and enhancing the quality of resident care.

Funded Entity(ies):

Magnet Culture, LLC

Results of the Project:

Interim results: The *Continuity of Care Project* recruited 226 supervisors from 76 skilled-nursing facilities (SNFs) across the state, impacting the care of approximately 5,672 residents. Project outcomes indicate that the Continuity of Care Project achieved a 42% retention rate among all staff hired during the program's duration. Additionally, 100% of the surveyed respondents stated that they benefited from this training and would recommend it.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Accelerating Quality Improvement for Long-Stay Residents in Tennessee Nursing Homes Using Culture Change During COVID-19

Unique Identifier: TN-0121-AI-728/2021-04-TN-0106

Project Duration: 9/1/2021 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,480,889.96

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$515,997.28

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Altarum Institute will implement the *Accelerating Quality Improvement for Long-Stay Residents in Tennessee (TN) Nursing Homes Using Culture Change During COVID-19* project to improve nursing home residents' quality of life by training staff to engage in protocols that enhance their responsiveness to residents' needs and preferences. The project will implement targeted training for eight skilled nursing facilities using the Eden Alternative Path to Mastery™ guide, services, and protocol. The project aims to promote cultural change by implementing a person-centered approach to care, prioritizing the individual needs and preferences of each resident.

Funded Entity(ies):

Altarum Institute

Results of the Project:

Interim results: Altarum Institute recruited six nursing homes to implement The Eden Alternative Path to Mastery™ protocol. A total of 62 participating nursing home staff have completed Certified Eden Associate Training. As of the fourth quarter of 2022, participating facilities reported they had fully implemented 795 of the person-directed practices.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TN Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Bingocize®

Unique Identifier: 2019-04-TN-0705

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,007,817.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$259,080.34

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Western Kentucky University (WKU) Center for Applied Science in Health and Aging will implement the *Bingocize* project in 100 skilled nursing facilities (SNFs) to improve the quality of life for 4,500 residents. The project aims to improve resident life enrichment, and residents participating in *Bingocize*® will have the opportunity to engage socially and communicate with other residents. The program involves activities and exercises designed to improve functional performance, resulting in enhanced activities of daily living (ADLs) and a reduced risk of falls. The project was granted a no-cost extension through September 30, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Western Kentucky University

Results of the Project:

Interim results: Western Kentucky University (WKU) has recruited 77 skilled nursing facilities to participate in the training and implementation of the *Bingocize* program, with the primary aim of improving residents' quality of life. Four thousand eleven residents are participating in the program. A total of 217 nursing home staff completed the training, which included information on communicating with residents with dementia and infection control. Resident falls, activities of daily living (ADLs), and social engagement will be evaluated during the last year of the project.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
IL Long-Term Care Location

Illinois

IL CMP Funds Expended for Administrative Uses in CY 2022: \$153,439.23

IL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

IL Active CMP Funded Projects in CY 2022: 0

The state had no CMP-funded projects in calendar year 2022.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
IN Long-Term Care Location**

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2022: \$43,338.00

IN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

IN Active CMP Funded Projects in CY 2022: 4

Project Title: Indiana Healthcare Leadership Conference Project

Unique Identifier: IN-0319-ISDH-243

Project Duration: 10/1/2020 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$497,025.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$16,393.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will implement two healthcare conferences during the calendar years of 2021 and 2022, providing an opportunity for long-term care leaders to improve the care of their residents. The COVID-19 Pandemic impacted the ability to host a large in-person conference.
- b) At each conference, healthcare leaders will receive current evidence-based practices on quality of life and care concerns, as well as materials to educate staff, residents, and their families.
- c) Participants will be able to implement best practices from the conference information, thereby enhancing the quality of care and improving the lives of residents. Conference materials will be provided that can be easily implemented in a timely manner.
- d) The target audience is all long-term healthcare workers.

Funded Entity(ies):

Travel Leader / Brookshire Management

Results of the Project:

The 2021 Long-Term Care Healthcare Leadership Conference, *"Moving Forward & Recognizing Concerns,"* was held, with 539 long-term care healthcare workers attending virtually and Indiana Department of Health (IDOH) survey staff attending in person. Topics covered were: Reflecting on the COVID-19 pandemic, Acute and Chronic Wounds, Wound Care Treatment Options, Wound Rounds and Infection Control, and Long-Term Care (LTC) Looking into the Future. The 2022 Healthcare Leadership Conference was titled *Mental Health Challenges in Long-term Care - Working Together for Solutions*. There were 700 attendees, split almost evenly between those attending in person and those attending virtually. A representative from the Substance Abuse and Mental Health Services Administration (SAMHSA) spoke at this conference, aligning with CMS's focus on mental health in long-term care and SAMHSA's involvement

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
IN Long-Term Care Location**

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2022: \$43,338.00

IN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

IN Active CMP Funded Projects in CY 2022: 4

in that initiative. For both conferences, over 90% of responses to the evaluations indicated that the presentations were valuable, with the content being rated as good, very good, or excellent, and the presenters' knowledge of the topic being rated as good, very good, or excellent.

Project Title: Accelerated Antimicrobial Stewardship for "At Risk" Skilled Nursing Facilities: Reducing the Impact of Multidrug Resistant Organisms (MDROs) and C. difficile on Resident Quality of Life

Unique Identifier: IN-1219-ARS-497

Project Duration: 7/1/2020 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,062,432.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$117,545.04

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project's training will reduce the prevalence of multidrug-resistant organisms (MDROs) and Clostridium difficile (C. Difficile) colonization and infections in skilled nursing facilities through an effective Antimicrobial Stewardship Program (ASP).
- b) The ASP will be implemented in 10 "at-risk" facilities yearly for three years. It will include educational webinars for prescribers, nurses, and pharmacy staff on optimal antimicrobial prescribing and treating specific infectious diseases, focusing on improving resident care and reducing complications. Regular one-on-one interactions between skilled nursing facility-appointed contacts include case reviews, therapy optimization, and follow-up referrals to physicians and specialists. Residents and families will also be provided with education related to ASP.
- c) The combination of a comprehensive ASP and a targeted focus on education incorporates facility-specific data that will enhance resident care and improve the quality of life by reducing inappropriate use of antimicrobials and infectious diseases diagnostic and monitoring tests in the specific facilities. The expected outcomes are to reduce the incidence of C. difficile colonization and infection by 15% across the enrolled facilities and to reduce the incidence of Multi-Drug Resistant Organism (MDRO) colonization and infection by 15% across the residents in the enrolled facilities.
- d) The target audience will include healthcare workers, residents, and families.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
IN Long-Term Care Location**

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2022: \$43,338.00

IN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

IN Active CMP Funded Projects in CY 2022: 4

Funded Entity(ies):

Antimicrobial Resistance Solutions, Inc. (ARS)

Results of the Project:

Eight facilities were enrolled in the first year of the project. Recruitment challenges included limited or no response from facilities, contracting delays with facilities, especially those with corporate affiliations, and data acquisition from multiple facilities' vendors, which was delayed due to the request process, timeline, uncommon requests for information, and data mining. Ten facilities were enrolled in the second year of the project. Education, one-on-one interactions, case reviews, therapy optimization, and referrals to physicians and specialists were provided as planned. Data have not yet been provided on the expected outcomes to reduce the incidence of *Clostridium difficile* (C. diff) colonization and infection by 15% and reduce the incidence of multidrug-resistant organisms (MDROs) colonization and infection by 15% among residents in the enrolled facilities. Additional project results are pending.

Project Title: Virtual Education

Unique Identifier: IN-1221-UIN-884

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: \$393,364.11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) This project will increase the number of long-term care professionals holding certificates in training on abuse and neglect prevention, emergency and disaster management, and pressure ulcer prevention.
- b) Objectives are that participants will improve their knowledge, skills, and abilities related to the prevention of abuse and neglect, emergency and disaster preparedness and management, and prevention of pressure ulcers. The training aims to ensure that facilities have the necessary resources and tools to deliver high-quality healthcare.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
IN Long-Term Care Location**

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2022: \$43,338.00

IN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

IN Active CMP Funded Projects in CY 2022: 4

c) The ultimate goal is to benefit residents through the prevention of abuse and neglect, prevention of pressure ulcers, and emergency and disaster preparedness and management.

d) The training will be offered to administrative and nursing staff, as well as facility education leaders.

Funded Entity(ies):

Uindy Center for Aging and Community

Results of the Project:

The project began implementation in August 2022. Interim project results are pending.

Project Title: Indiana's Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: IN-1221-VWPM-885

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: \$198,216.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Indiana Wound Care Excellence Program for Skilled Nursing Facilities* was created to help increase the wound care knowledge for nurses working at certified facilities in Indiana.

b) This program will provide wound care certification for 280 nurses.

c) Having wound care-certified nursing in facilities will improve the quality of care for nursing home residents.

d) One nurse from up to 280 nursing homes in Indiana is eligible for this training and certification.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC ("Vohra Wound Physicians")

Results of the Project:

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
IN Long-Term Care Location**

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2022: \$43,338.00

IN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

IN Active CMP Funded Projects in CY 2022: 4

The project began implementation in August 2022. Interim project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MI Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

Project Title: ACE / NICHE, also known as Acute Care of the Elderly (ACE) / Nurses Improving Care for Healthsystem Elders (NICHE)

Unique Identifier: 2018-MI-053

Project Duration: 3/1/2017 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,867,700.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$47,143.27

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project utilized *Nurses Improving Care for Healthsystem Elders (NICHE)* assessment tools and Advancing Care Excellence (ACE) protocols to reduce hospital admissions and emergency room visits for nursing home residents, as well as to decrease medical costs.

Funded Entity(ies):

Trinity Health Care

Results of the Project:

Project participants registered and attended *Nurses Improving Care for Healthsystem Elders (NICHE)* training courses throughout 2019. The consultant held introductory meetings and site visit consultations at Glacier Hills, McAuley, and Park locations in March and April 2019. Care Revolution completed initial evaluation site visits in July 2019. As of the second quarter of 2020, all leadership and registered nurses (RNs) have completed *Nurses Improving Care for Healthsystem Elders (NICHE)* training. The process slowed since the COVID-19 pandemic outbreak, which began in late February 2020 and continued into March 2020, because the NICHE program is lengthy and requires considerable effort to recruit nurses to participate, given the length of each module's training. Multiple changes in leadership and staff during the COVID-19 pandemic made it extremely difficult to start or maintain. All project RNs and leaders completed the initial training modules. Care RN Specialists and mobility techs (restorative aids) have attended webinars offered through *NICHE*. The lack of staff availability was a factor due to the constraints imposed by the COVID-19 pandemic. The project was granted a no-cost extension due to the impacts of the COVID-19 pandemic.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MI Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

Project Title: SMARTS

Unique Identifier: 2018-MI-054

Project Duration: 3/1/2018 to 1/31/2022

Total Amount of CMP Funds Approved for this Project: \$597,240.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$3,345.73

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aimed to improve the quality of life for nursing home residents in Shiawassee and Clinton County. The program proposed to provide participants with weekly, professionally conducted art activities and cultural programs. The project aimed to create a sense of purpose and keep the mind engaged by offering art projects that allowed nursing home residents to be creative, express themselves, and foster socialization. Further benefits may include reducing isolation, alleviating boredom, and potentially helping to manage feelings of depression. The project was designed to enhance eye-hand coordination, cognitive abilities, and concentration. The target audience consists of all residents in the two nursing facilities who wish to participate. The two facilities are Shiawassee County and Clinton County nursing homes. The applicant was granted a no-cost extension from February 28, 2021, through September 30, 2022, due to the impacts of the COVID-19 pandemic; however, the project terminated earlier than anticipated on January 31, 2022.

Funded Entity(ies):

Shiawassee County Arts Council

Results of the Project:

The project's final results and outcomes demonstrated the following: 98% rate of resident participation in weekly activities, if capable; 95% rate of reaction of happiness or expressions of satisfaction; 89% rate of eagerness to learn something new; 90% rate in the application of learned skills that enhanced their artwork; and an 85% rate of Improvement or increase in creative output.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Project Title: Accelerating Quality Improvement for Long-Stay Residents in Michigan Nursing Homes Using Culture Change (AQIL)

Unique Identifier: 2018-MI-055/MI-0718-AI-104

Project Duration: 10/1/2018 to 2/28/2022

Total Amount of CMP Funds Approved for this Project: \$1,114,650.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$79,578.73

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to improve the quality of care and life for long-stay nursing home residents in the six participating facilities. The quality of life was assessed through the experiences of residents, families, and staff, as well as the recording of changes in staffing. Project progress was measured through interviews with residents, family visitors, and staff and through tracking changes in three clinical measures among long-stay residents: antipsychotic use in people with dementia, the impact on severe to moderate pain, and the impact on depression.

Funded Entity(ies):

Altarum Institute

Results of the Project:

The applicant was granted a no-cost extension from February 28, 2021, through September 30, 2022, due to the impacts of the COVID-19 pandemic; however, the project was terminated earlier than anticipated on January 31, 2022, as all funds had been expended. Final project results showed: A downward trend in the use of antipsychotic drugs was noted during the first two years of culture change work. The percentage of residents who need help with activities of daily living increased (Long Stay). Still, the results were too small and insignificant to report—reduction in the percentage of long-stay residents with depressive symptoms. The program used quality measures to establish that the culture change intervention would not negatively impact quality. Social isolation due to the ongoing COVID-19 pandemic was determined to be the root cause of the increase in depressive symptoms. Among residents, the most common theme that emerged across all participating nursing homes was the issue of staffing. Both residents and staff described a more positive energy and a sense of "togetherness."

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Areas needing improvement were residents' access to the outdoors, residents' ability to participate in meaningful aspects of daily living, such as meal preparation, and staffing issues.

Project Title: LEAN Management Systems and Tiered Huddles

Unique Identifier: MI-0619-MCMCFC-349

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$307,329.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$31,175.93

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aimed to utilize innovative approaches to improve resident quality of life, enhance resident safety, and promote person-directed values through LEAN and Lean Management System (LMS) approaches, as well as daily tiered huddles. Implementing LMS tools will focus on understanding and meeting resident needs precisely (with no waste) through tiered communication huddles. The applicant aimed to recruit 25 Michigan County Medical Care Facilities (MCMCFs) to participate in daily tiered huddles training, a structured data-driven approach. Huddles have proven to benefit residents through the ongoing pilot with four MCMCFs. The huddles align and focus the organization on achieving person-centered priorities by minimizing distractions. The project's final phase included a three-facility pilot to adapt and test other LMS tools for future projects.

Funded Entity(ies):

Michigan County Medical Care Facilities Council or MCMCFC.

Results of the Project:

The Michigan County Medical Care Facilities (MCMCFs) implemented LEAN and Lean Management System (LMS) approaches, as well as daily tiered huddles, as an innovative approach to improve resident quality of life, enhance resident safety, and promote person-directed values. MCMCF recruited nursing facilities to participate in daily tiered huddle training using a structured, data-driven approach. The project outcomes indicate considerable progress in huddles and improvement projects during quarter four, with minimal progress in the Lean Management System work. Because the demand for huddles and improvement projects was strong, funding and consultant time were shifted from lean management system

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

work to support the increased demand for huddles and improvement projects. Facilities struggled to respond to the impact of COVID-19 on staffing. As a result, progress was delayed. Not all contract activities were completed as of September 30, 2022. The State Agency did not grant the project a no-cost extension. Final project results are pending.

Interim project results: Six facilities were engaged in various stages of huddle implementation. One facility completed huddle implementation during quarter three and submitted data for quarter four. Two facilities paused huddle implementation due to nursing home staffing and leadership turnover. Two facilities continued their huddle implementation but have not yet completed it as of the end of the fourth quarter. One facility completed a huddle check-up in quarter four. One facility made progress in implementing the Lean Management System elements; however, progress was delayed due to staffing issues and other priorities taking precedence. One facility halted the work on the lean management system due to staffing issues and other priorities taking precedence. Three planned articles and videos were published in the MCMCFC newsletter, *The Compass*.

Project Title: SAVVY Skilled Dementia Care or (SSDC)/Core Dementia Care Training Program

Unique Identifier: MI-0521-HCAM-794 / MI-0719-HCAM-361

Project Duration: 8/1/2021 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,105,505.71

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$579,007.72

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant applied for additional funding to continue the previously approved *Savvy Skilled Dementia Care (SSDC)* project, MI-0719-HCAM-361, for an additional 14 months through 9/30/2022. The project continued to implement the *Savvy Skilled Dementia Care (SSDC) Quality Assurance Performance Improvement (QAPI)* training model, aiming to improve individualized care and foster a person-centered, dementia-capable culture in Michigan skilled nursing facilities (SNFs). Adapted from the *Savvy Caregiver Program*, SSDC is founded on person-centered, empowerment-oriented education. The project will enable skilled nursing facility staff to effectively modify strategies to discover what contributes to the resident with dementia feeling content, engaged, and enriched in everyday life.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Funded Entity(ies):

Health Care Association of Michigan (HCAM)

Results of the Project:

Year 3 Project Summary:

OBJECTIVE 1: A coalition of experts will convene to guide the program's activities. The coalition continued to meet the project objectives as applicable. Additionally, project management updates were regularly communicated to members through the collaborative digital tool. These updates communicated the implementation status and requested feedback and direction from coalition members.

OBJECTIVE 2: At least ten Master Trainers (MT) will be trained. Due to the impact of COVID-19, the implementation schedule of the Master Trainer Program was adjusted to year two, and programming activities were realigned to unfold over years two and three. Thirteen candidates representing internal (organization-based) and external Master Trainers completed the Executive Leadership Program to become Master Trainers and are competent to carry out future Leadership Programs and mentor facility-based facilitators. All 13 Master Trainers fulfilled all fidelity requirements by September 14, 2022.

OBJECTIVE 3: Lessons learned and best practices of the program, including facility implementation and evaluation of participating facilities. Program materials were updated or removed if ineffective. Best Practice webinars focused on facilitating *Best Practices for Core Dementia Care Modules*. All Leadership Program participants who had completed the Train-the-Trainer program attended one of the three offered webinars. Final editions of the facilitator guides were distributed to participants at Fidelity Training. Lessons learned and best practices were incorporated into digital tools and materials for both programs. The digital files were made available for download to all participants who completed the Fidelity Training and achieved certification as a *Certified Facilitator for the Core Dementia Care (CDC) Program* and as a *Certified Lead Facilitator for the CDC Leadership Program*.

OBJECTIVE 4: The *CDC Trainer and Master Trainer (MT) Fidelity* program will be implemented. A comprehensive fidelity assessment tool was developed. Participants were offered Fidelity Training sessions on September 7, 8, and 14, 2022. Participants completed fidelity training to carry the *CDC Program* forward during the coming year with additional facility training cohorts and new facility training initial cohorts.

OBJECTIVE 5: Up to 120 nursing facilities will have completed facility implementation by the end of the third quarter in year three. The project enrolled 107 facilities by the end of year three. Seventy-three facilities completed facility implementation by quarter four of year three. Participating facilities initiated internal training cohorts and sustainability and fidelity requirements. Some facilities chose to drop or pause

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

their participation throughout the project timeline due to staff leaving their employment, the impacts of the COVID-19 pandemic, and staffing issues.

OBJECTIVE 6: By the end of quarter four of year three, the grant process and outcome evaluation will be published for participating facilities. Process documentation was published and made available to project stakeholders by the end of quarter four of year three. Outcomes summary data were presented and distributed to participating facilities during the Fidelity Training sessions held on September 7, 8, and 14, 2022. Outcomes summary data were shared with stakeholders, and expected outcome measures were published and shared by September 30, 2022.

Project Title: NFEA-2021 SAGE, or otherwise known as The Culturally Responsive Rainbow Care Project

Unique Identifier: MI-0120-GEMD-531

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$1,385,823.05

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$271,739.63

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project's purpose is to facilitate cultural change through in-person and online training and educational workshops for nursing home staff, as well as educational sessions for residents. The project will produce new consumer information about rights and best practices among residents and families and conduct outreach about crucial issues and best practices for lesbian, gay, bisexual, transgender, and queer (or questioning) (LGBTQ) residents in Michigan skilled nursing facilities. The project team will conduct staff continuing education and educational workshops with residents at 100 skilled nursing facilities and six advocacy organizations. The project will collaborate with over 20 stakeholder partners, including residents and resident councils, through a Training Review Advisory Council and an Educational Workshop Team to refine curricula and produce two informational briefs and one Residents' Rights Consumer Guide. SAGE (Services and Advocacy for LGBT Elders) Metro Detroit's extensive experience in training, consumer guides, and outreach regarding LGBTQ older adults makes it the ideal organization to lead this project. The training and materials will increase awareness of the rights and needs of LGBTQ residents and improve their overall care and quality of life. In addition to enhancing cultural change for LGBTQ residents in nursing

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

facilities throughout Michigan, the project aims to transform nursing facility services by providing core person-directed values and inclusive care for LGBTQ residents.

Funded Entity(ies):

Gay Elders of Metro Detroit dba SAGE Metro Detroit

Results of the Project:

The project is ongoing through 3/31/2023. No interim project results are available. The final project report is pending.

Project Title: Brain Injury Training

Unique Identifier: MI-0120-MPHI-535

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$543,282.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$76,284.75

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to create a training program empowering nursing home staff to provide residents with brain injuries with individualized and evidence-based care they need to feel supported and experience the best possible health and quality of life outcomes. In collaboration with nursing home and clinical provider partners, the Michigan Public Health Institute (MPHI) will develop a professional development program that provides training and information for nursing home staff working with residents who have sustained a brain injury or are at risk of sustaining a brain injury. The program will also include education and training on the differences between brain injury and dementia. The design and implementation features will also be informed by lessons learned from the previous implementation of similar programs in nursing homes. The program will include self-study modules and in-person, on-site training. Notably, the training program will incorporate input from residents with brain injuries and their families. Residents will also enhance the program's content by featuring brain injury survivors willing to share their personal stories through short videos, along with their family members and care workers. In addition, the training and education program will include tools and strategies to incorporate *Person-Centered Thinking (PCT)* and practice into daily interaction with residents and the delivery of services. Creating person-centered plans (PCPs) will also be

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

emphasized, including reviewing the unique perspective of people with a traumatic brain injury (TBI) who want to engage in PCP and are interested in moving on after the injury. The program's long-term goal is to be widely adopted by nursing home staff across the state, and its ultimate goal is for the program to become the national standard for training nursing home staff working with residents who have sustained a brain injury.

Funded Entity(ies):

Michigan Public Health Institute

Results of the Project:

The project is ongoing through 3/31/2023. No interim project results are available. The final project report is pending.

Project Title: United Methodist Retirement Community (UMRC) Life Enrichment Enhancement for Skilled Nursing Residents

Unique Identifier: MI-0120-UMRC-540

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$180,811.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$71,669.56

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to enhance the well-being and overall health of nursing facility residents by refining the Life Enrichment program, based on the XIX Dimensions of Health and Wellness, encompassing physical, emotional, spiritual, intellectual, occupational, and social aspects. United Methodist Retirement Community (UMRC) Life Enrichment teams across three skilled nursing centers (Chelsea Retirement Community's Kresge Health and Rehabilitation Center, Porter Hills Village's Health and Rehabilitation Center, and Porter Hills Village's Green House Homes) will address the Six Dimensions of Health and Wellness and recognizing the interconnected nature of holistic wellness. The proposed activities include expanded access to and offerings in technology, the arts, spiritual life, and aquatic exercise and fitness. In addition to improving the well-being and overall health of residents, the project aims to enhance life enrichment

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

activities and offerings based on residents' wishes and interests, nurture every aspect of their lives, and improve overall wellness and joy.

Funded Entity(ies):

United Methodist Retirement Community (UMRC) Foundation

Results of the Project:

The project is ongoing through 3/31/2023. No interim project results are available. The final project report is pending.

Project Title: Comprehensive Best Practices for Person and Relationship-Centered Dementia Care

Unique Identifier: MI-0722-MCM-1000

Project Duration: 10/1/2022 to 9/30/2025

Total Amount of CMP Funds Approved for this Project: \$746,570.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to provide a platform to help hardwire person-centered and relationship-centered dementia care practices, empowering individuals living with dementia and those who support them. It will engage nursing home teams as active participants in self-directed, online learning focused on the fundamentals of person-centered/ person-directed dementia care. The education will be provided through eVOLVE Online Learning from The Eden Alternative, featuring a 6-course series titled *Living Well with Dementia with Artificial Intelligence (AI) Power*. Access to the online courses will be limited to four nursing home employees on the organizational teams and participating surveyors and ombudsmen, totaling up to 58 individuals per year and 174 individuals over the three-year period. It will also engage nursing home teams in a participatory, online learning collaborative process that involves lecture, discussion, coaching, accountability, and participant application of best practices learned over nine months. The project aims to have all participating nursing homes complete all the training components provided. The *Stress Blueprint* will also engage nursing home teams in participatory, virtual learning experiences focused on stress

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

management, emotional intelligence, communication, and self-leadership, aiming to enhance the quality of care provided to residents with dementia and increase staff retention and resilience. Finally, the Michigan Society for Post-Acute and Long-Term Care Medicine project will present an annual summary of the grant work and collaborate with medical directors to enhance communication among health professional team members focused on providing person-centered and relationship-driven dementia care.

Funded Entity(ies):

Michigan County Medical Care Facilities

Council

Results of the Project:

The project began implementation in October 2022. Interim project results are pending.

Project Title: Spectrum Health Rehabilitation and Nursing Center

Resident Life Enrichment with iN2L (It's Never Too Late)

Unique Identifier: MI-0822-SHH-1003

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$45,196.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to implement the It's Never Too Late (iN2L) program in four skilled nursing facilities in West Michigan, benefiting over 300 long-term care residents. Spectrum Health Rehabilitation and Nursing Centers will train and educate employees on utilizing the iN2L technology to create individualized, custom content for residents based on their history and preferences. Implementing iN2L activities focuses on enhancing the overall quality of life for more than 300 residents at Spectrum facilities through resident-centered programming, reduced pharmacological interventions, and decreased social isolation. The expected outcomes at each participating facility include the following:

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

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MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

- Residents' antipsychotic medication use will be below the state and national averages measured by the CASPER report (Certification and Survey Provider Enhanced Report).
- Residents' participation in individual activities will increase by 20% from the baseline.
- The resident's overall quality of life is expected to increase by 20%, as indicated by the Quality of Life Survey measuring tool.
- The resident's behaviors will decrease by 20%, as evidenced by the behavior tracking logs.
- Create "My Page" individual content pages/buttons for at least 30% of residents.
- Create digital biographies for at least 305 of the residents.
- Increase opportunities to learn new skills and awaken old interests, which is expected to promote better cognitive function and improve residents' well-being. (Measure baseline current activity offerings compared to what they would be with iN2L).
- Enhance connections with the community via the Internet, which is expected to reduce institutional isolation.
- Have increased enrichment options available if placed in a medical situation where isolation is necessary (example: COVID-19), by implementing the iN2L program at Spectrum's facilities.

Funded Entity(ies):

Spectrum Health Hospitals

Results of the Project:

The project began implementation in October 2022. Interim project results are pending.

Project Title: GLEE: Greenville Life Enrichment Endeavor

Unique Identifier: MI-0822-MPG-1004

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$29,698.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

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MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

The purpose of the project is to install three It's Never Too Late (iN2L) resident engagement systems for the residents of Mission Point Greenville as an innovative means of life enrichment. Mission Point of Greenville will train staff on the iN2L system for implementation into life enrichment programming, and observe a five percent (5%) reduction in psychotropic medication use and falls. In addition to implementing the iN2L mobile computer system in life enrichment programming, the project aims to improve resident engagement, reduce isolation, improve restorative care, and address the psychological and behavioral symptoms of dementia in a non-pharmacological manner.

Funded Entity(ies):

Mission Point of Greenville

Results of the Project:

The project began implementation in October 2022. Interim project results are pending.

Project Title: Sexual Abuse in Nursing Homes

Unique Identifier: 2018-MN-058

Project Duration: 10/4/2018 to 7/1/2022

Total Amount of CMP Funds Approved for this Project: \$385,500.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$33,976.27

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The purpose of this project is to help provide nursing facility residents with a safer environment.
- b) The Minnesota Office of Ombudsman for Long-Term Care will enlist a project manager to coordinate the development of a training video and curriculum on sexual abuse in nursing homes.
- c) The tools and training developed through this project will educate individuals on how to prevent, identify, and respond to the sexual abuse of residents in nursing homes, including the provision of follow-up care.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

d) Facility residents, family, staff, leadership, resident and family councils statewide; law enforcement and community organizations; resident advocacy organizations. A no-cost project extension was granted from 1/1/2022 through 7/1/2022 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Minnesota Department of Human Services and Office of Ombudsman for Long-Term Care

Results of the Project:

The project developed the following materials: A set of professionally filmed training videos using subject matter experts. A comprehensive set of guidelines on how to look for signs of abuse, what to do if you suspect a crime has been committed, and what to do (and not do) at a crime scene. The training also details the roles and responsibilities of professionals. Comprehensive training curricula, including staff participant guides, quizzes, and answer keys, and resident and family council discussion guides. All materials are posted on the Minnesota Department of Human Services website and are available for use.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Project Title: Dementia Live: Person-Centered Care Practices That Transform How Care Partners Think, Feel, and Act Toward a Person Living With Dementia

Unique Identifier: MN-1018-ATI-161

Project Duration: 8/26/2019 to 9/1/2022

Total Amount of CMP Funds Approved for this Project: \$250,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will provide Dementia Live training, an interactive, live, experiential simulation program that promotes a unique “inside-out” perspective on cognitive and sensory impairment. The training will offer two distinct participation levels that facilities can select from: basic and advanced.
- b) Training participants will gain a heightened understanding of the Dementia experience.
- c) The training will equip facility staff to care for residents by fostering empathy and providing practical tools to enhance the quality of care for older adults living with dementia.
- d) Residents and facility caregivers

Funded Entity(ies):

AgeUCate Training Institute

Results of the Project:

All facilities received their *Dementia Live* gear pack and training materials. Six facilities participated in and received *Dementia Live* training at the basic level, with a total of 158 staff members receiving training. Of the staff trained, the average score on their competency exam was 99%. Sixteen facilities participated in and received *advanced-level Dementia Live training*, with 325 staff members receiving training. Of the staff trained, the average score on their competency exam was 98%. From the facilities receiving advanced-level training, 36 staff received *Dementia Live* coach training.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Project Title: Cycling Without Age (CWA)

Unique Identifier: MN-0219-CWA-219

Project Duration: 12/7/2019 to 1/1/2023

Total Amount of CMP Funds Approved for this Project: \$184,980.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project enables up to 30 Minnesota nursing facilities to establish Cycling Without Age (CWA) bicycle trishaw ride programs.
- b) Provides equipment and training to establish and sustain local (CWA) chapters, train ride captains, and facility staff on issues related to resident rides and how to sustain ride programs, as well as the use and care of equipment.
- c) CWA offers a unique bicycling ride program that "connects" residents through interaction with volunteer pilots and other ride participants. This program offers residents a unique form of outdoor recreation, helping them reconnect with the community outside the nursing facility.
- d) Participating nursing homes and community residents

Funded Entity(ies):

Cycling Without Age (CWA)

Results of the Project:

Final results are pending. Interim results are not yet available.

Project Title: Bingocize: A Health Promotion Program to Improve Quality of Life

Unique Identifier: MN-0820-NSE-661

Project Duration: 1/4/2021 to 1/31/2024

Total Amount of CMP Funds Approved for this Project: \$50,513.50

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will implement the *Bingocize* program for residents in 30 nursing homes.
- b) Nursing home staff will receive on-demand online training and on-site training. During the training, staff will learn basic exercise information, including recruitment and motivational strategies, safety and training principles, fall prevention information, characteristics of dementia that may affect exercise or movement techniques, techniques for communicating with residents with dementia, and the specific objectives of the *Bingocize* program itself. These will be used to implement a *Bingocize* program in their respective facility.
- c) Implementing the *Bingocize* program will enable residents to participate in a fun and engaging activity while enhancing their overall health through physical movement.
- d) Nursing home residents

Funded Entity(ies):

Monarch Health Care-North Shore Estates

Results of the Project:

Results are pending. The project began implementation on 01/04/2021. Interim results are unavailable.

Project Title: Cycling Without Age (CWA) Project

Unique Identifier: MN-0920-CWA-666

Project Duration: 7/26/2021 to 7/26/2023

Total Amount of CMP Funds Approved for this Project: \$155,010.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$6,200.40

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

- a) The project allows 25 Minnesota nursing facilities to establish Cycling Without Age (CWA) bicycle trishaw ride programs.
- b) The project provides trishaw cycling equipment and training to establish and sustain local Cycling Without Age (CWA) chapters. It will also train ride captains and facility staff on issues related to resident rides, how to sustain ride programs, and equipment use and care.
- c) CWA offers a unique bicycling ride program that "connects" residents through interaction with volunteer pilots and other ride participants. The project offers residents a unique form of outdoor recreation, helping them reconnect with the community beyond the nursing facility.
- d) Participating nursing homes and community residents

Funded Entity(ies):

Cycling Without Age (CWA)

Results of the Project:

Results pending. The project began implementation on 07/26/2021. Interim results are unavailable.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Project Title: Improving Dementia Care Capability and Resident Outcomes Utilizing CARES® Online Staff Training

Unique Identifier: MN-1220-HCI-703

Project Duration: 11/29/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$196,289.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$124,317.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project enables 30 Minnesota nursing facilities to participate in HealthCare Interactive (HCI)-CARES *Online Dementia Care* training.
- b) Online training will be provided to approximately 20% of participating facility direct care staff on the CARES *System for Dementia Care* and CARES *Dementia Specialist* certification to up to five staff from each participating facility.
- c) HCI-CARES will provide facility staff with training that emphasizes person-centered values and practices for residents with dementia, thereby enhancing the quality of care and life for these residents.
- d) Participating nursing homes and their residents.

Funded Entity(ies):

HealthCare Interactive (HCI)

Results of the Project:

Results are pending. The project began implementation on 11/29/2021. Interim results are unavailable.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Project Title: The Java Project: Addressing Social Isolation and Loneliness, COVID-19 and Beyond

Unique Identifier: MN-0121-PH-716 / MN-0821-PH-821

Project Duration: 10/12/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$149,400.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$107,800.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project seeks to reduce social isolation and loneliness in nursing facility residents.
- b) The project will enable 12 nursing facilities to participate in the Java music, memory, and mentoring programs by training staff, residents, and other participants and holding peer groups.
- c) The project utilizes *Java Music*, *Java Memory*, and *Java Mentoring* programs to leverage peer groups and peer interactions, reducing resident social isolation and loneliness while increasing resident engagement.
- d) Resident councils, family, and community volunteers

Funded Entity(ies):

Presbyterian Homes and Services

Results of the Project:

Results are pending. The project began implementation on 01/12/2022. Interim results are unavailable.

Project Title: The Java Project: Addressing Social Isolation and Loneliness, COVID-19 and Beyond

Unique Identifier: MN-0821-CAS-824

Project Duration: 2/7/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$117,600.00

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$117,600.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project seeks to reduce social isolation and loneliness in nursing facility residents.
- b) The project will enable 12 nursing facilities to participate in the Java music, memory, and mentoring programs by training staff, residents, and other participants and holding peer groups.
- c) The project utilizes *Java Music*, *Java Memory*, and *Java Mentoring* programs to leverage peer groups and peer interactions, reducing resident social isolation and loneliness while increasing resident engagement.
- d) Resident councils, family, and community volunteers

Funded Entity(ies):

Cassia Life

Results of the Project:

Results are pending. The project began implementation on 02/07/2022. Interim results are unavailable.

Project Title: Care Providers of Minnesota for Align Employee Engagement Project

Unique Identifier: MN-0121-CPM-730

Project Duration: 12/1/2021 to 12/1/2024

Total Amount of CMP Funds Approved for this Project: \$446,616.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$87,008.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project seeks to improve employee engagement on multiple levels.
- b) The project will implement the *Align Employee Engagement Project* in 150 skilled nursing facilities. Facilities will receive training and implement the *Align* employee engagement platform (including a

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MN Long-Term Care Location**

Minnesota

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MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

portal, targeted employee communications, employee surveys, reminders, data, and reporting functions) and support from *Align* and consultation and support through their respective provider advocacy organizations (care providers and LeadingAge).

- c) Implementing an employee engagement program will help stabilize the workforce and reduce staff turnover, which correlates directly with a higher quality of resident care.
- d) Nursing home direct care staff

Funded Entity(ies):

Care Providers of Minnesota

Results of the Project:

Results are pending. The project began implementation on 12/1/2021. Interim results are unavailable.

Project Title: Virtual Infection Preventionist Basic Bootcamp for Long-Term Care Facilities

Unique Identifier: MN-0221-CVC-743

Project Duration: 10/25/2021 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: \$46,823.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$7,701.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project enables 15 Minnesota nursing facilities to participate in a *Virtual Infection Preventionist Bootcamp* training program.
- b) The project seeks to expand the number of facility nursing staff with knowledge of infection prevention basics by training up to 152 nursing staff in 15 facilities over a three-year project term.
- c) Care Ventures will provide facility nursing staff with infection preventionist training and best practice information, enabling them to enhance their focus on infection prevention and provide a better quality of care for their residents.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MN Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

d) Participating nursing home staff and the residents they serve.

Funded Entity(ies):

Care Ventures Cooperative

Results of the Project:

Results are pending. The project began implementation on 10/25/2021. Interim results are unavailable.

Project Title: ResoLute-Supporting the Work of Aging Program

Unique Identifier: MN-0221-EMP-748

Project Duration: 1/10/2022 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$128,630.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$2,572.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) To reduce the fear and stigma that residents experience surrounding the discussion of aging topics, specifically end-of-life decisions.
- b) Provide 50 skilled nursing facilities the opportunity to participate in the Resolute program by training facility staff, residents, and families in the *Resolute Program* and holding *Resolute* peer groups.
- c) Improve the resident's quality of life by providing opportunities to participate in peer groups that support residents in exploring end-of-life decisions and values.
- d) Families will also be involved in this project.

Funded Entity(ies):

Empira

Results of the Project:

Results are pending. The project began implementation on 01/10/2022. Interim results are unavailable.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MO Long-Term Care Location**

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

Project Title: Quality Improvement Project of Missouri (QIPMO)

Unique Identifier: MO-0422-QIPMO-946

Project Duration: 7/26/2022 to 7/25/2023

Total Amount of CMP Funds Approved for this Project: \$1,134,923.55

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Quality Improvement Project of Missouri (QIPMO)* provides quality improvement-related consultation to long-term care nursing facility staff and hospital-based skilled nursing unit staff by contacting all long-term care nursing facilities and hospital-based skilled nursing units in the state to offer quality improvement-related consultation. *QIPMO* offers technical assistance and clinical support to long-term care nursing facility staff and hospital-based skilled nursing unit staff in their adoption of evidence-based clinical care and their advancement of excellence in long-term care facilities and hospital-based skilled nursing units, focusing on quality indicators (QIs), quality measures (QMs), and clinical best practices accepted in the industry, including key QIs and QMs identified by the Centers for Medicare and Medicaid Services (CMS). The *QIPMO* program is unique and different each year as the focus is on other areas of concern as identified by deficiencies cited by the Department of Health and Senior Services (DHSS), national and state trends of concern, as well as concerns identified by individual facilities through their QM or QI monitoring and their quality assurance (QA) and quality improvement (QI) processes.
- b) It is the goal of the *QIPMO* program that at least 50% of participating providers will improve resident outcomes in at least one of the following clinical areas as measured by quality measure (QM) performance for this application period (July 1, 2022- June 30, 2023):
- Reduction in the prevalence of long-stay residents whose need for help with late-loss activities of daily living (ADLs) has increased when compared to the prior assessment. A reduction in score on the QM Percentage of Long-Stay Residents Whose Need for Help with Daily Activities has Increased CMS ID N028.02 will be measured—reduction in the prevalence of long-stay residents who experience a decline in locomotion independence during the target period.
 - The quality measure, Percentage of Long-Stay Residents Whose Ability to Move Independently Worsened, CMS ID N035.03, will be measured. There has been a reduction in the prevalence of high-risk residents with Stage II-IV or unstageable pressure ulcers. A

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MO Long-Term Care Location

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

reduced score on the Percentage of Long-Stay High-Risk Residents with Pressure Ulcers, CMS ID N015.03, will measure this reduction in the prevalence of long-stay residents who have a urinary tract infection. A reduced score on the QM Percentage of long-stay residents with a urinary tract infection, CMS ID N024.02, will measure this.

- Reduction in the prevalence of long-stay residents receiving antipsychotic drugs in the target period. This will be measured by a reduced score on the QM percentage of long-stay residents who received an antipsychotic medication, CMS ID N031.03. QIPMO Leadership Coaches will develop a "Special Focus Facility Toolkit" to provide resources and evidence-based best practices, aiming to institute systematic improvements that increase the likelihood of participating facilities addressing the systemic problems in homes with an inconsistent survey history. The toolkit will include resources and education in the following areas: Navigating the participation requirements, Nursing Home Compare, staff stability, tools, resources, and best practices based on the Federal Regulatory Groups for Long-Term Care. The toolkit will be made available to all providers via the QIPMO website. The completion date for the tool is targeted to be January 31, 2023. Missouri providers appearing on the Special Focus Facility Program List (SFF) as of the June 29, 2022, update will be contacted directly and provided information on the availability of the resource. The toolkit will be provided to 100% of SFF in Missouri (including those on the candidate list) via email or direct mailing by April 30, 2023. QIPMO team members will also host regional in-person or virtual education sessions, also known as "SFF Support Groups," for providers who introduce the toolkit between May 1, 2023, and June 30, 2023. With a collaborative learning design, the goal is to achieve at least 50% participation in the education by providers listed on the June 2022 SFF List (including candidates) by June 30, 2023. The SFF List will be monitored by team members between July 1, 2022, and May 31, 2023, to ensure that all providers appearing on the list during this application period have the opportunity to benefit from the resource.
- c) Long-term care facilities that participate in QIPMO encourage staff to develop quality improvement programs and to identify "best practices" for the care of residents in areas such as late-loss ADLs, independence of locomotion, pressure ulcer prevention, and urinary tract infections, and antipsychotic drug use, which can improve the quality of care and outcomes of their residents. The leadership coaching services are expected to result in the following improvements: prevention of nursing home closures and resident relocations, reduced administrator turnover, reduced staff turnover, fewer citations, improved business "bottom lines," and enhanced job satisfaction.
- d) Not applicable

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MO Long-Term Care Location

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

Funded Entity(ies):

Curators of the University of Missouri

Results of the Project:

This is an interim report for the *Quality Improvement Program for Missouri (QIPMO)* of the Missouri Department of Health and Senior Services (MODHSS), designed to validate the program's outcomes and success. An analysis of key quality measures (QMs) for homes in Missouri that utilized QIPMO services over the past several quarters was conducted to provide a longitudinal view of program effectiveness. To prepare this report, an analysis was designed to provide a comprehensive evaluation of QIPMO using the six key Quality Measures (QMs): ADL (Activities of Daily Living), catheter use, UTI (urinary tract infection), antipsychotics, locomotion, and being at high risk for pressure ulcers. These are the key QMs (Quality Measures) of interest to MODHSS and the nursing homes. A composite quality measure was constructed to view the progress of each of the four quartiles of nursing homes that were categorized by the intensity of QIPMO expertise used. Data on nursing homes from Q2 2020 to Q3 2022 was gathered from the publicly available website of the Centers for Medicare and Medicaid Services (CMS) (Refresh January 2023). The 510 facilities that underwent study interventions were identified (contacts) and merged with the intervention data file that included the type and frequency of intervention. We analyzed all QMs of interest and the QM Composite for the facilities receiving services from QIPMO. Three QMs had small but statistically significant changes: UTI, antipsychotics, and locomotion. Group 1, the Lowest Resource Intensity Use, started with the best Composite QM score (lower scores are "good") but improved their QM score using QIPMO services. Group 2, Moderate Resource Intensity Use, started with the "worse" overall QM score but improved to the level of the best-performing group by the end of the measurement period. It may be interpreted as they were "ready to improve," jumped into implementing the changes suggested and guided by QIPMO, and subsequently improved the most. Group 3, More Resource Intensity Use, started with the second-worst Composite QM score, then improved. However, the improvement required more resources from QIPMO site visits and other contacts to help them improve. Group 4, which had the most resource-intensive use, showed the least improvement compared to the other groups, but required the highest intensity of services from QIPMO. *QIPMO Coaching Summary:* The QIPMO Administrator Coaches conducted 261 on-site consultations, with 151 conducted at distinct facilities (facilities with one or more visits). Eight hundred seventy contacts (site visits, emails, phone calls, texts, etc.) were made. Evaluation surveys are provided to facility participants following a site visit and are completed voluntarily. Three questions were asked on each survey: 1) During this visit, did you receive information that will help you to improve your management skills? 2) Was the information from today's visit with the Coach helpful? 3)

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MO Long-Term Care Location**

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

Would you recommend this assistance to other facilities? Eighteen evaluation surveys were returned. All 18 surveys yield Very much/Definitely responses for all three questions.

Project Title: Quality Improvement Project of Missouri (QIPMO)

Unique Identifier: MO-1020-QIPMO-682

Project Duration: 1/1/2022 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$706,746.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$412,876.66

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Quality Improvement Project of Missouri (QIPMO)* provides quality improvement-related consultation to long-term care nursing facility staff and hospital-based skilled nursing unit staff by contacting all long-term care nursing facilities and hospital-based skilled nursing units in the state to offer quality improvement-related consultation. *QIPMO* offers technical assistance and clinical support to long-term care nursing facility staff and hospital-based skilled nursing unit staff in their adoption of evidence-based clinical care and their advancement of excellence in long-term care facilities and hospital-based skilled nursing units, focusing on quality indicators (QIs), quality measures (QMs), and clinical best practices accepted in the industry, including key QIs and QMs identified by the Centers for Medicare and Medicaid Services (CMS). The *QIPMO* program is unique and different each year as the focus is on other areas of concern as identified by deficiencies cited by the Department of Health and Senior Services (DHSS), national and state trends of concern, as well as concerns identified by individual facilities through their QM or QI monitoring and their quality assurance (QA) and quality improvement (QI) processes.
- b) It is the goal of the *QIPMO* program that at least 50% of participating providers will improve resident outcomes in at least one of the following clinical areas as measured by quality measure (QM) performance for this application period (July 1, 2022- June 30, 2023):
 - Reduction in the prevalence of long-stay residents whose need for help with late-loss activities of daily living (ADLs) has increased when compared to the prior assessment. A reduction in score on the QM Percentage of Long-Stay Residents Whose Need for Help with Daily Activities has Increased CMS ID N028.02 will be measured—reduction in the prevalence of long-stay residents who experience a decline in locomotion independence during the target period. The QM

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MO Long-Term Care Location

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

Percentage of Long-Stay Residents Whose Ability to Move Independently Worsened, CMS ID N035.03, will be measured. There has been a reduction in the prevalence of high-risk residents with Stage II-IV or unstageable pressure ulcers. A reduced score on the QM Percentage of long-stay high-risk residents with pressure ulcers, CMS ID N015.03, will measure this reduction in the prevalence of long-stay residents who have a urinary tract infection. A reduced score on the QM Percentage of long-stay residents with a urinary tract infection, CMS ID N024.02, will measure this. Reduction in the prevalence of long-stay residents receiving antipsychotic drugs in the target period. This will be measured by a reduced score on the QM percentage of long-stay residents who received an antipsychotic medication, CMS ID N031.03. QIPMO Leadership Coaches will develop a "Special Focus Facility Toolkit" to provide resources and evidence-based best practices for implementing systematic improvements that enhance the chances of participating facilities addressing systemic problems in homes with an inconsistent survey history. The toolkit will include resources and education in the following areas: Navigating the participation requirements, Nursing Home Compare, staff stability, tools, resources, and best practices based on the Federal Regulatory Groups for Long-Term Care. The toolkit will be made available to all providers via the QIPMO website. The completion date for the toolkit is targeted to be January 31, 2023. Missouri providers appearing on the Special Focus Facility Program List (SFF) as of the June 29, 2022, update will be contacted directly and provided information on the availability of the resource. The toolkit will be provided to 100% of SFF in Missouri (including those on the candidate list) via email or direct mailing no later than April 30, 2023. QIPMO team members will also host regional in-person or virtual education sessions, also known as "SFF Support Groups," for providers who introduce the toolkit between May 1, 2023, and June 30, 2023. With a collaborative learning design, the goal is to achieve at least 50% participation in the education by providers listed on the June 2022 SFF List (including candidates) by June 30, 2023. The SFF List will be monitored by team members between July 1, 2022, and May 31, 2023, to ensure that all providers appearing on the list during this application period have the opportunity to benefit from the resource. Long-term care facilities that participate in QIPMO encourage staff to develop quality improvement programs and to identify "best practices" for the care of residents in areas such as late-loss ADLs, independence of locomotion, pressure ulcer prevention, and urinary tract infections, and antipsychotic drug use, which can improve the quality of care and outcomes of their residents. The leadership coaching services are expected to result in the following improvements: prevention of nursing home closures and resident relocations, reduced administrator turnover, reduced staff turnover, fewer citations, improved business "bottom lines," and enhanced job satisfaction.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MO Long-Term Care Location**

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

Funded Entity(ies):

Curators of the University of Missouri

Results of the Project:

During this contract period, the teams returned to facilities on a regular basis. On-site visits were occurring regularly. The team continued to field requests for technical assistance with the Resident Assessment Instrument (RAI) process, as well as other areas of focus, including infection control, Quality Assurance and Performance Improvement (QAPI), process of care audits, policy consultation, and policy creation. Top visit content for this reporting period includes providing best practice information related to COVID-19, MDS 3.0, and staff education and in-services on a wide range of topics. A total of 4071 contacts were made for this period. Webinar topics included trauma-informed care, planning for Medicare now, Occupational Safety and Health Administration (OSHA) Compliance in long-term care (LTC), MDS Basics, and "What You Do Matters: Staffing Stability." Case studies prepared by each member of the QIPMO team focused on clinical emergencies in long-term care (LTC), the discharge process, wound prevention education, and enhancing understanding of the Resident Assessment Instrument (RAI) process. Evaluation forms following site visits/workshops/trainings to determine whether the education/workshop/training met the needs and expectations of the participants. Program participants are asked to voluntarily submit an evaluation form comprised of questions once a visit or support group is complete. It is up to the participant(s) to complete an evaluation of the visit. The evaluations are reviewed quarterly to ensure that the visits meet the expectations of program participants. For the site visits and virtual evaluations, 98% of respondents felt that the information was helpful and would improve management skills and quality of care for residents, with two respondents stating it was somewhat helpful.

Project Title: Enhanced Leadership Development Academy (ELDA)

Unique Identifier: MO-1020-ELDA-679

Project Duration: 11/1/2020 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$262,322.39

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$208,118.12

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MO Long-Term Care Location

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

The project will provide the *Enhanced Leadership Development Academy for Long-Term Care (ELDA)* to licensed administrators and nurse leaders (RNs) in long-term care (LTC) skilled nursing facilities (SNFs) who can create and sustain improvement in their work settings by emphasizing staff involvement, facilitating communication and teamwork, setting clear expectations, and ensuring high standards of care. The *ELDA* staff will provide mentoring and consultation services to course attendees during the program as well as after graduation. The project transitioned to an online format, utilizing the expertise of leaders in long-term care and faculty staff from the University of Missouri-Columbia to mentor participants throughout the online course.

Funded Entity(ies):

Curators of the University of Missouri

Results of the Project:

Forty-two participants enrolled in this year's *Enhanced Leadership Development Academy for Long-Term Care (ELDA)*; 28 modules were completed for 127 hours of continuing education (CE) credit. Three individuals completed all 11 modules and graduated from the *ELDA* program. The total number of homes reached by the *ELDA* increased to 413. Assessment: At the end of each module, participants complete a short evaluation (a five- to seven-question quiz) to document learning outcomes and assess the module itself. The assessment questions differ for each module, depending on the specific content covered in that module. Virtually all participants do well, with only an occasional participant who misses an occasional question the first time taken. This suggests that participants meet the expected learning outcomes as they progress through each module. The course is intentionally designed so that each module builds on the preceding content; thus, they must complete the modules in order without skipping ahead. Quantitative results: Unlike the assessment questions, each module's evaluation questions are the same. Once participants complete an individual module, including the assessment and evaluation, they may print out a continuing education (CE) certificate for that module, rather than waiting to receive their credit at the end of all 12 modules. This attempt aims to keep learners more engaged and encourages them to persist through all modules. Using a 4-point scale with 1=highest, the scores ranged from 1.0 to 3.0 for each item. The average for all items was 1.2. This suggests a high level of satisfaction and perceived value with the *ELDA*, as indicated by the overall score, level of detail, organization, and a better understanding of the content, as well as its relevance, ease of navigation, and plans to incorporate learning into the practice setting. Qualitative results: In addition to the eight quantitative questions on the module evaluations, there are also two qualitative questions. Participants shared specific ways they intended to translate the content to their work environment: Building skills through developing their leadership style, understanding practical applications of how an LPN (licensed practical nurse) versus an RN (registered nurse) will see situations,

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MO Long-Term Care Location

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

having a better interview process, preparing for the interview process, discovering the needs before interviewing, understanding the importance of a thorough orientation, rounding and identifying positive things during those rounds, more effective with coaching employees, become more effective at organizing needed change, improve on conversations with employees and seeking their input, a better understanding of each of the types of generations in the workplace, staff to collaborate to increase the quality of care.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OH Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

Project Title: Compassionate Touch

Unique Identifier: OH-1118-ATI-182

Project Duration: 4/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$687,904.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$155,835.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project offers a non-pharmacological solution, *Compassionate Touch (CT)*, to help reduce the unnecessary use of antipsychotic medications in dementia care while actively engaging nursing home residents, staff members, and family caregivers. The applicant aimed to recruit 140 nursing homes across geographically diverse areas. Activities include facility recruitment, project promotion, on-site staff training, CT Coach (train-the-trainer e-learning workshop), in-house training, and project support through data analysis and reporting. In addition, the project aims to reduce physical, verbal, and other behavioral symptoms, decrease rejection of care, and decrease the use of antipsychotic medications by residents. The project also aims to achieve a 95% staff competency score using *Dementia Live* competency tools and a 95% completion rate for in-house training for staff and family caregivers. The project was granted a no-cost extension from March 31, 2022, to March 31, 2023, due to the impact of the COVID-19 pandemic on project activities.

Funded Entity(ies):

AGE-u-cate Training Institute (ATI)

Results of the Project:

The project will conclude on 3/31/2023. Interim project results show that fifteen facilities participated, and 162 coaches were trained in the past year. The number of residents represented in the project thus far is 1,125. The project successfully trained 162 individuals in Ohio (OH) communities through the online *Compassionate Touch Coach* training, achieving an average competency score of 92.5%. Four of the 22 participating facilities reported that coaches trained families. A 16% reduction in observed physical behaviors was achieved according to the 183 reports submitted. A 28% reduction in observed verbal behaviors was achieved according to the 315 reports submitted. The project achieved a 24% reduction in signs of ill-being (including other behavioral symptoms), based on 278 reports submitted. According to 406

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OH Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

reports submitted, the project achieved a 36% increase in well-being (cooperation with care). Final project results are pending.

Project Title: Dementia Live

Unique Identifier: OH-0219-ATI-224

Project Duration: 4/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$760,189.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$163,344.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Dementia Live*® project aims to improve the quality of care and life of long-stay nursing home residents in Ohio with dementia or dementia-related conditions. *Dementia Live*® is an experiential learning program that simulates cognitive and sensory impairments, providing participants a real-life experience of living with dementia. Through the *Dementia Live*® program, participants are empowered with new tools for improved communication skills and care practices that can be implemented as they work in the nursing home. These enhanced communication skills and care practices will ultimately help decrease resident behavioral symptoms that arise from dementia and dementia-related conditions, and increase resident well-being. The project's specific goals and objectives are to reduce physical, verbal, and behavioral symptoms and decrease rejection of care among participating residents. Goals also include a 95% staff competency score using *Dementia Live* competency tools and a 95% completion rate for in-house training for staff and family caregivers. Due to the impact of the COVID-19 pandemic, the project was granted a no-cost extension from 3/31/2022 to 3/31/2023.

Funded Entity(ies):

AGE-u-cate Training Institute (ATI)

Results of the Project:

The project will conclude on March 31, 2023, and interim project results indicate that as many as 121 nursing homes (NHs) participated in the thirty-minute *Dementia Live*® Experience (DL) Caregiver Training. The total number of *Dementia Live*® coaches in Ohio is now 139. Seventy-one (71) facility follow-up reports were received. The total resident report sample size was 921. There was a 17% reduction in physical

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OH Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

behaviors, according to the 164 reports submitted. The 149 reports submitted indicated a 16% reduction in observed behaviors. According to 123 reports submitted, there was a 13% decrease in signs of ill-being, including generalized negative behaviors not directed toward others. A 20% increase in signs of well-being, including increased cooperation with care, was noted in 189 reports submitted. The average score for all 1,914 participants in the competency tools is 97%. The percentage of care partners who feel more effective in dealing with resident behaviors and care needs is 82%. Eighty-two percent of care partners believe their relationship with the residents has improved; 86% of care partners feel more equipped to respond to behavioral expression in people with dementia; 82% of care partners believe the behavioral expression in people they care for has decreased because they have learned new skills to prevent behaviors; 28% of *Dementia Live*® Coaches have conducted in-house training for staff and family caregivers. Final project results are pending.

Project Title: Opening Minds Through Art, Phase II

Unique Identifier: OH-0519-SGC-315

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$872,907.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$236,152.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Opening Minds Through Art (OMA) is an intergenerational art-making program for residents with dementia. It is designed to provide creative self-expression and social engagement opportunities for residents with Alzheimer's and other neurocognitive disorders. The program also allows students to develop positive attitudes and practical communication skills when interacting with older adults with dementia. Additionally, the project aims to evaluate the OMA facilitator training and program implementation, with the goal of enhancing training techniques and ensuring program fidelity. The applicant plans to provide OMA to 40 Ohio nursing homes paired with 40 University of Ohio students preparing to become physicians, nurses, occupational therapists, and speech therapists. The project is a three-year extension to the previous three-year OMA project. The project was granted a no-cost extension from October 1, 2022, through September 30, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OH Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

Miami University and the Scripps Gerontology Center

Results of the Project:

The project is ongoing through 9/30/2023. Interim project results show: Seven nursing homes (NHs) have fully implemented *Opening Minds Through Art (OMA)* with allied health and medical students as volunteers. Six NHs completed all three parts of the training but have not implemented *OMA*. Seven NHs have been recruited to participate in *OMA*. Three nursing homes withdrew from the project. Fifty NH staff members or volunteers have completed the *OMA* facilitator training evaluation. The number of staff or volunteers who completed pre-tests related to attitudes toward working with people living with dementia (PLWD) was 248. The number of people who completed post-tests about attitudes toward working with people living with dementia (PLWD): 71. Pre- and post-testing indicate positive changes in students' attitudes toward PLWD after participating in the *OMA* program. Although their attitudes toward pursuing a career working with people with learning disabilities (PLWD) did not change, they felt that the *OMA* experience better prepared them to work with PLWD. The average course evaluation rating was 4.7 out of a possible 5.0. Final project results are pending.

Project Title: Increasing the Preference-Based Care of People in Ohio's Nursing Homes with a Special Focus on People Living with Dementia

Unique Identifier: OH-0719-MUSGC-362

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,355,308.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$120,270.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Increasing the Preference-Based Care of People in Ohio's Nursing Homes with a Special Focus on People Living with Dementia* project builds on previous funding from the National Institutes of Health, Alzheimer's Association, the Donaghue Foundation, and the Ohio Department of Medicaid (ODM) to translate the Preferences for Everyday Living Inventory (PELI) data into daily care practices. The project aims to accomplish new goals within ODM's quality strategy. First, the program will build upon prior quality assurance deliverables. It will add an audit trail for providers to track their PELI assessment process, integrate preferences into care plans, and develop quality improvement projects (QIPs) approved through

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OH Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

the Ohio Department of Aging (ODA). The QIPs will focus on assessing preferences for people with moderate to severe dementia and communicating those preferences across different care team members and shifts. Second, the applicant will align with the ODM quality strategy of “promoting value over volume” through educational outreach and the creation of tools and resources to address the barriers articulated by providers. The applicant will develop materials from an evidence-based program for easy-to-use interventions that direct care staff can implement in their work with people living with dementia. To address the barriers to communication that individuals living with dementia may experience in the nursing home, the applicant will augment the PELI with visual cues tested with individuals with mild dementia.

Funded Entity(ies):

Miami University and the Scripps Gerontology Center

Results of the Project:

The project concluded on 9/30/2022. Final project results show that eleven nursing homes (NH) participated, and 166 residents completed a Preferences for Activity and Leisure (PAL) card. Eighty-five percent (85%) of staff reported awareness of the PAL cards. Additionally, eighty-nine percent (89%) of staff reported noticing the PAL cards. Additionally, seventy-seven percent (77%) of staff reported using the information to initiate a conversation with a resident, while fifty-eight percent (58%) reported using it to provide care to a resident. Fifty-six (56) providers and 15 consultants expressed that the Individualized Positive Psychosocial Intervention (IPPI) project focuses on increasing positive and reducing negative affect and behavior among nursing home residents with dementia. Thirty-one providers completed the one-hour orientation, 23 started implementation, and 15 completed the project, engaging 71 residents for a total of 647 IPPIs. Residents with dementia rated their mood before and after the IPPI; 46% expressed a positive change in mood, and 0.3% expressed an adverse change in mood. Fifty-four percent (54%) expressed no mood change. Seventy-three percent (73%) of residents started and stayed positive. Seventeen percent (17%) started and remained in a negative state. Ten percent (10%) were neutral. Ninety-nine percent (99%) of residents would like to do the IPPI again. Ninety-five (95%) of staff felt the IPPI was a meaningful use of their time. The State Tested Nursing Assistant (STNA) Leadership Communication Training (LCT) program helps STNAs recognize emotions in people living with dementia, enabling them to prevent the communication of distress or behavioral and psychological symptoms of dementia (BPSD), such as persistent vocalizations, agitation, or refusal of care. Two hundred seventy-nine participants completed the program's pre- and post-test assessments. Participants reported that the course significantly increased their knowledge and confidence in implementing emotion-focused communication strategies. 61% of participants were satisfied or very satisfied. Thirty-six monthly newsletters were sent to all Ohio nursing homes with content focused on providing preference-based person-centered care to

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OH Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

residents with dementia. Thirty-three virtual or in-person presentations focused on providing preference-based person-centered care to residents with dementia. The project created two IPPI videos and a four-part QAPI series that used the PAL card. The CompPASS-16 (Care Preference Assessment of Satisfaction) was available to providers, family members, or close friends of residents with dementia. Sixty-five providers have established CompPASS-16 accounts. Information on 340 residents has been entered. Ninety-six assessments were completed, and 44 assessments were started. Ninety-nine PAL cards have been completed. Via email, family and friends can receive a profile of their loved one's essential preferences to help with care planning. CompPASS-16 2.0 has been released, featuring an updated dashboard design, enhanced functionality, and an improved user experience.

Project Title: Rhythm of the Day

Unique Identifier: OH-TOB-0819-395

Project Duration: 11/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$835,050.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$212,716.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project proposes to offer selected Ohio nursing facilities a comprehensive, holistic memory care program with center-focused interventions, hereafter known as *Rhythm of the Day* (also known nationally as *Memory in Rhythm*). The project will focus on developing a person-centered, 24-hour-a-day, seven-day-a-week dementia and Alzheimer's care program aimed at decreasing challenging behaviors and improving the residents' quality of life. The project provides training and support to nursing facility personnel in communicating effectively with and caring for residents with dementia, with a focus on "attaining or maintaining the highest practicable physical, mental, and psychosocial well-being of each resident." Additionally, it provides educational and emotional support to the families of residents in the program. Specific goals of the project include reducing the use of antipsychotic medications, decreasing the incidence of urinary tract infections and falls, decreasing physical, verbal, and other behavioral symptoms, and decreasing turnover among memory care staff. The project was granted a no-cost extension from November 1, 2022, through June 30, 2023, due to the impact of the COVID-19 pandemic.

Funded Entity(ies):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OH Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

Tobin and Associates, Inc.

Results of the Project:

The project is ongoing through 6/30/2023. Project interim results show a 13% reduction in the use of antipsychotic medication. A reduction in urinary tract infections by 33%. A reduction in falls since admission or readmission by 41%. A reduction in falls of 22%. A reduction in physical behaviors with others by 47%. A reduction in verbal behaviors with others by 45%. The project also achieved a 43% reduction in other behaviors not directed at others. Final project results are pending.

Project Title: Reducing Falls with Artificial Intelligence (AI); Proactive Approach to Mobility Improvement and Fall Prevention

Unique Identifier: OH-0919-VST-405

Project Duration: 12/1/2019 to 5/31/2023

Total Amount of CMP Funds Approved for this Project: \$395,640.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$120,230.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, VirtuSense Technologies, will partner with ten nursing facilities in Ohio to identify and reduce the risk of falls among residents. The applicant will train each facility's staff on using VSTBalance. VSTBalance can objectively assess and identify a resident's musculoskeletal and sensory deficiencies within three minutes. Staff members can then use those results to improve and tailor their care for residents. This project aims to enhance residents' gait speed and balance, thereby reducing the incidence of falls, hip fractures, and other injuries, and improving the quality of life for residents. This project was granted a no-cost extension from 11/30/2022 through 5/31/23 due to the impact of the COVID-19 pandemic.

Funded Entity(ies):

VirtuSense Technologies

Results of the Project:

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OH Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

The project is ongoing and is scheduled to conclude on May 31, 2023. Ten facilities participated in the project. Project interim results show that eight sites saw an improvement in the Sit-to-Stand Assessment. Two sites showed more minor improvements in the Sit-to-Stand Assessment. Three sites have reached their annual goal of a 15% improvement for Balance Assessments. Five sites have shown some improvement. The low progress across the sites seems to be attributed chiefly to three sites. The project achieved an average improvement of 44% in gait assessment across six facilities. One facility saw an 181% improvement in gait assessment. However, the remaining four participating facilities experienced a decline in the gait assessment, with an average decrease of 23%. Final project results are pending.

Project Title: Nursing Facility Competency Certification

Unique Identifier: OH-0919-PMR-416

Project Duration: 12/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$268,071.95

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$44,581.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Proactive Medical Review, aims to provide up to 80 nursing facilities with competency-based training designed to improve staff competency and compliance with current requirements. The applicant will develop and implement a train-the-trainer certification series for nursing facility leadership, enabling participants to implement competency-based training in their facilities. The initial two-day training is followed by a 90-day practice implementation period during which the participants will implement at least one competency program area for their staff. During the 90 days, participants must complete at least three of the 12 on-demand training webinars, each covering a different competency topic area. At the end of the training, participants will receive certifications and are expected to continue developing their competency-based training programs within their facilities. Due to the impact of the COVID-19 pandemic, the project was granted a no-cost extension from 6/30/22 through 6/30/2023.

Funded Entity(ies):

Proactive Medical Review

Results of the Project:

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OH Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

The project is ongoing through 6/30/2023. Interim project results show no participating facilities received F726 citations in fiscal years 2020-2023. The baseline of F726 citations for participating facilities before the program start date was zero. The number of F726 citations for facilities completing the program remained at zero during this project. 100% of program participants completed a performance self-assessment and identified at least one situation to overcome any identified barrier to competency program success. Seventeen participants rated their satisfaction with workshops as good or excellent. Thirty-five participants completed 100% of all required items to complete the certification. Forty-nine participants have completed at least three online competency webinar modules to date. Final project results are pending.

Project Title: SNFClinic

Unique Identifier: OH-0919-SNF-418

Project Duration: 11/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$746,400.23

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$282,439.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant requests funding to implement an electronic learning management system (eLMS) across 15 nursing facilities. Through developed in-service training and videos, the applicant seeks to provide nursing staff instructions on performing basic to advanced nursing skills. The applicant will also provide the participating nursing facilities with checklists and premade operating procedures to help nursing staff better adhere to changing regulations. The applicant will track results from the training, procedure implementations, and ongoing communication for the project duration. This project aims to reduce survey deficiencies, improve the scope and severity of survey tags, and improve overall survey compliance, thereby increasing resident satisfaction and person-centered care. The project was granted a no-cost extension from October 31, 2022, through June 30, 2023, due to the impact of the COVID-19 pandemic.

Funded Entity(ies):

Long Term Care Consultants, LLC

Results of the Project:

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OH Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

Fourteen nursing homes were recruited to participate in the project. To date, interim project results show that 92 Minimum Data Set (MDS) data points have improved. Forty-eight MDS data points have not improved. Overall, 65.71% of data points have improved. Final project results are pending.

Project Title: Ohio's Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: OH-0722-VWPF-987 / OH-0622-VWPF-975

Project Duration: 10/1/2022 to 9/30/2024

Total Amount of CMP Funds Approved for this Project: \$155,049.30

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Ohio Wound Care Excellence Program* is designed to provide preventive pressure ulcers and acute and chronic wound education to close the knowledge gap in wound care by awarding scholarships to 200 eligible nurses in up to 200 nursing facilities across Ohio. The project provides a self-paced continuing education program for wound care. The course content follows the evidence-based Vohra Wound Physicians wound care model. An eligible applicant must meet the following criteria: have an active license (Registered Nurse or Licensed Practical Nurse) and work in a CMS-certified nursing home within Ohio. Participants either provide wound care to patients as the designated wound care nurse or assist the designated wound care nurse.

Funded Entity(ies):

Vohra Wound Physicians of FL, LLC

Results of the Project:

The project began implementation in October 2022 and is ongoing; interim project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WI Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Project Title: Expanded Technical Assistance to Cycling Without Age

Unique Identifier: WI-0821-BFW-825

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$151,696.69

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$60,004.84

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Cycling Without Age (CWA) provides opportunities in 54 skilled nursing facilities for nursing home residents, including those with differing abilities, to safely experience the joy of cycling along trails, greenways, and city bike routes. Many nursing home residents enjoy the opportunity to spend time outdoors and experience nature. The project aims to train 50 trishaw pilots and 20 train-the-trainer pilots. The trishaw pilots take residents for rides around the nursing home grounds and nearby area trails.

Funded Entity(ies):

Bicycle Federation of Wisconsin Educational Foundation

Results of the Project:

The project began implementation in January 2022 and is ongoing through December 31, 2024, with project results pending.

Project Title: Wind to Freedom

Unique Identifier: WI-0821-CCC-826

Project Duration: 11/1/2021 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$10,900.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WI Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

- a) The applicant, Crossroads Care Center of Mayville, used Civil Money Penalty (CMP) funds to purchase a Nihola Flex Wheelchair Trike. The purpose of the project is to bring the outdoors to their residents.
- b) Bringing the residents a new, old sense of living by enjoying the outdoors and not watching life through a window.
- c) The project will benefit both the physical aspect of being outside, feeling the wind, and touching the greenery, as well as the emotional and mental aspects of experiencing that sense of freedom. Living or staying indoors and being confined will facilitate a new sensation of life outside the building.
- d) To re-energize the community and their families to "take this ride with us." The facility will measure outcomes by logging the length of time spent outside, who went out on a ride, and collaborating with Physical Therapy, Occupational Therapy, nursing, and the activities department to monitor the physical and emotional well-being of residents after engaging in *Wind to Freedom*.

Funded Entity(ies):

Crossroads Care Center of Mayville

Results of the Project:

The project is underway and will run through April 30, 2023. Crossroads Care Center of Mayville ordered the bike from Copenhagen Cycles on March 3, 2023. Due to the impact of the COVID-19 pandemic, the facility experienced delays in implementing the program. However, the facility plans to begin offering rides to residents as soon as the bike is assembled and the staff are trained.

Project Title: Project UNSILO: University Students to Address Social Isolation and Loneliness in Older Adults

Unique Identifier: WI-0821-UWW-827

Project Duration: 11/1/2021 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: \$80,041.92

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WI Long-Term Care Location

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Project UNSILO: University Students to Address Social Isolation and Loneliness in Older Adults* is a two-year intergenerational volunteer training program. The project aims to enhance social connectedness and improve the quality of life for residents of the Fairhaven Skilled Nursing Facility (SNF). Students as volunteers are a valuable approach to supporting older adults in long-term care environments. Almost half of Fairhaven's Leisure Services staff are comprised of UW-W student volunteers. These students enable Fairhaven to offer a range of leisure services to its residents. Absent from Fairhaven during the COVID-19 pandemic are student volunteers, whom the residents report they miss, resulting in a need for social connectedness and reduced isolation. The proposed project uniquely improves the quality of life for skilled nursing residents in two ways. First, it addresses the issue of social isolation by building on a university-community partnership. Second, it will utilize technology to deliver *TimeSlips* during the COVID-19 pandemic and high-influenza season, thereby enhancing social connectedness among SNF residents and reducing their potential for social isolation. A unique feature of this project is the potential to encourage and foster intergenerational relations that would not otherwise be available during the COVID-19 pandemic and the high influenza season. By engaging students with older adults, there is a potential to promote student interest in aging and grow a much-needed long-term care workforce in Wisconsin. Project UNSILO recruited and trained 29 University of Wisconsin-Whitewater students to serve as volunteers to skilled nursing residents at Fairhaven Senior Services (Fairhaven). Twenty-nine students were trained on *TimeSlips*, which is used to engage Fairhaven skilled nursing residents, which is 97% of the goal. A total of 18 Fairhaven skilled nursing residents were engaged by UW-W students using *TimeSlips*. Service to these 18 residents reflects approximately 90% of Fairhaven's skilled nursing census over the project period. The project outcomes demonstrate a 16% increase in residents' level of social engagement, a 10% reduction in feelings of loneliness, a 6% improvement in self-perceived health, and a 7% increase in overall sense of well-being.

Funded Entity(ies):

The University of Wisconsin-Whitewater

Results of the Project:

The project is currently underway and will run through October 31, 2023. Project outcomes indicate that skilled nursing residents showed improvement in all desired outcomes. Staff observations support the findings, with Fairhaven staff consistently sharing that skilled nursing residents look forward to meeting with student volunteers and creating stories. Cumulatively, the 29 student volunteers have provided 345 hours

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WI Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

of social engagement to the residents of the Fairhaven skilled nursing facility. Five of the 29 students who participated in this project through the community-based learning class continued as volunteers at Fairhaven upon completing the class. These five ongoing volunteers have provided Fairhaven residents, including skilled nursing residents, an additional 150 hours of engagement time. Two of the five ongoing volunteers were hired for staff positions at Fairhaven and currently work there. The opportunity for students to engage with Fairhaven skilled nursing residents has helped students develop knowledge about aging and experience the value of intergenerational relationships. Further, this project has prompted many students to pursue educational courses and careers in aging. Finally, this project provides a model for replication. The project model can be used to train students to support the socioemotional needs of skilled nursing residents in other long-term care communities.

Project Title: Alzheimer's Poetry Project

Unique Identifier: WI-0921-CCS-840

Project Duration: 3/1/2022 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$99,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$64,200.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Alzheimer's Poetry Project (APP)* utilizes a telepresence robot to deliver training, conduct observational studies, and provide programming. (No Civil Money Penalty (CMP) funds are used for the telepresence robot.) The project features programming by guest teaching artists entitled the "Prime Speakers Series." APP methods and techniques are integrated into a wide range of activities led by nursing home staff. Nursing home staff will receive daily texts entitled "Poetry Prompts." Nursing home staff will be trained to use Dementia Arts Mapping. The program uses the power of spoken language and builds upon the tradition of poetry as an oral art form. The project will allow nursing home residents to express themselves creatively. The goals and objectives of the APP program are to utilize the performance and creation of poems to enhance the quality of life for residents with dementia and other psychosocial needs.

Funded Entity(ies):

Center for Community Stewardship

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WI Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Results of the Project:

The project has been underway since March 2022 and is scheduled to run through February 28, 2023. Project results are pending.

Project Title: Back to the Basics: Pressure Injuries and Diabetic Neuropathic Foot Ulcers

Unique Identifier: WI-1221-WHCA-894

Project Duration: 9/1/2022 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$269,612.38

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$12,619.09

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to address the following goals and objectives: Prevent an increase in the number of avoidable pressure injuries and diabetic foot ulcers from occurring. The project will provide ready-to-use training and competency evaluation for licensed staff and certified nursing assistants (CNAs), eliminating the need for nursing homes to develop their own training and competency materials. This is especially important, given the staffing challenges and high turnover rates in the healthcare sector. The COVID-19 pandemic exacerbated these issues, leading to additional staffing challenges, including higher turnover rates and increased staff burnout. Provide a cost-effective solution for nursing homes to utilize wound care mannequins without purchasing expensive training mannequins, thereby reducing the burden on these facilities. Support the reduction of avoidable pressure injuries in residents by emphasizing prevention as a critical strategy. Support the improved identification of neuropathic foot ulcers, allowing for more effective treatment and improved resident outcomes. Recognize CNAs as integral to pressure injury prevention practices. Enhance minimum regulatory requirements and compliance by addressing competency training for clinical staff.

Funded Entity(ies):

Wisconsin Health Care Association/Wisconsin Center for Assisted Living

Results of the Project:

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WI Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

The project began implementation in September 2022 and will run through August 31, 2024. Project results are pending.

Project Title: Maryhill Manor: Building Competent & Empathetic Care Partners for Persons Living with Dementia

Unique Identifier: WI-0722-MHM-988

Project Duration: 11/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$6,970.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to improve the quality of care for long-term residents with dementia at Maryhill Manor. *Dementia Live* offers an experiential learning program that simulates cognitive and sensory impairments, providing participants with a realistic experience of living with dementia. *Dementia Live*® develops competent and empathetic care partners to enhance their care delivery.

Funded Entity(ies):

Maryhill Manor, Inc.

Results of the Project:

The project began implementation in November 2022 and is scheduled to run through September 30, 2023. Project results are pending.

Project Title: Cycling Without Age - MMC-BD Hillside Manor

Unique Identifier: WI-0722-HSM-989

Project Duration: 12/1/2022 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: \$16,540.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WI Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Hillside Manor, will implement the *Cycling Without Age (CWA)* program in their facility over 18 months. The program will purchase two trishaw bicycles to provide rides for residents. CWA aims to increase residents' social connectedness and foster and strengthen meaningful relationships among staff, volunteers, nursing home residents, and community members. The CWA project will utilize the Loneliness Scale to measure the benefit to nursing home residents. Cycling Without Age (CWA) will bring a much-needed opportunity for connection to physical and social places in their home and the community. CWA will complement existing services and activities offered to Hillside Manor residents. The project's goal is to increase the social connectedness of residents by adding at least two volunteers to the *Cycling Without Age* program.

Funded Entity(ies):

Hillside Manor

Results of the Project:

The project began implementation in December 2022 and will run through April 30, 2024. Project results are pending.

Project Title: Live Therapeutic Music, Ainsworth Hall, Wisconsin Veterans Home, King, WI

Unique Identifier: WI-0722-THF-990

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$3,960.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$990.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WI Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

The *Live Therapeutic Music* project, featuring the healing harp and flute, will focus on ten to twelve nursing home residents with late-stage dementia. Residents with dementia have limited psycho-social interaction, and live therapeutic music can be a valuable and unique intervention. Generally, resident healthcare can be improved and strengthened by providing individualized therapeutic acoustic music tailored to the resident's immediate needs. Music is an art based on the science of sound. A therapeutic musician utilizes the inherent healing elements of live music to enhance the environment for residents in a nursing home setting, making it more conducive to the healing process. The music affects the whole person because the effects are four-fold: physical, emotional, mental, and spiritual.

Funded Entity(ies):

Therapeutic Harp and Flute

Results of the Project:

The project began implementation in October 2022 and is scheduled to run through September 30, 2023. Project results are pending.

Project Title: Training the Next Generation of Wisconsin Nursing Home Infection Control Preventionists

Unique Identifier: 2018-WI-179

Project Duration: 10/1/2018 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$610,928.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$155,391.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Training the *Next Generation of Wisconsin Nursing Home Infection Preventionists* was developed by the University of Wisconsin-Madison to design and implement a statewide training program that provides education in infection control. The program includes modifications to the Urinary Tract Infection (UTI) toolkit that will also be part of the statewide Infection Preventionists training. The project has three aims: (1) Develop a novice infection prevention and control certificate training program for nursing home Infection Preventionists. Approximately 250 individuals will receive a certificate of completion of novice Infection

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WI Long-Term Care Location

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Control and Prevention (ICP) training. (2) Deliver novice infection control and prevention training to staff in Wisconsin nursing homes. Training will be made available to all Wisconsin nursing home staff, both in-person and online. (3) Develop after-project plans to sustain the basic training program and create additional nursing home-specific infection control and prevention resources and training. An online resource will be developed with descriptions and links to ICP Officer tools and resources. Residents will benefit by receiving care from staff who use effective infection control prevention techniques.

Funded Entity(ies):

The Board of Regents of the University of Wisconsin System

Results of the Project:

The COVID-19 pandemic influenced the strategies used to achieve the project's objectives and shaped the deliverables that were created. Aim one, 14 online courses were developed with input from nursing home stakeholders and infection control content experts, reviewed by content experts and adult learning specialists, populated into an online learning management system, and beta-tested before being launched. These courses are accredited by the University of Wisconsin-Madison Interprofessional Continuing Education Partnership (ICEP) through 2025. Aim two, news of the availability of the free "Training the Next Generation of Wisconsin Nursing Home Infection Preventionists" continuing education courses was distributed via email to more than 14,000 recipients in January 2023. To date, the enrollment of individual learners in January was 116, and as of February 2023, it had increased to 134. Based on an analysis of the email addresses obtained from the learning management system, the learners are affiliated with 81 identifiable nursing home organizations, with an additional 18 who used personal email addresses. Of the 81 identifiable organizations, 56 learners represent the sole registered person from their organization. There are 18 organizations with multiple registered learners and enrollments ranging from two to six individuals per organization. Approximately 90% of the learners identify as nurses with specialty practices spanning long-term care, geriatrics and gerontology, infectious disease, and infection prevention and control. Aim three: The applicant took advantage of the opportunity to use the existing Wisconsin Department of Health Services (DHS) Healthcare-Associated (HAI) Long-term Care Education Series with a session on the Wisconsin Urinary Tract Infection Toolkit. Several meetings were conducted with the Wisconsin DHS Regional Infection Preventionist Groups to help them develop the capacity to support Infection Preventionists in Wisconsin nursing homes, focusing on the content created for this project.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WI Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Project Title: WisCaregiver Careers

Unique Identifier: WI-1020-WHCALA-675

Project Duration: 6/1/2021 to 5/31/2022

Total Amount of CMP Funds Approved for this Project: \$77,099.40

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$51,136.87

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

WisCaregiver Careers is a workforce development program that seeks to improve nursing home residents' quality of life by addressing the most determinative factor in a nursing home resident's day-to-day life, certified nursing assistant (CNA) care. *WisCaregiver Careers* brings more qualified CNAs into the workplace. The program addresses three pressing problems: 1) the COVID-19 response, 2) the CNA workforce crisis in nursing homes, and 3) chronic unemployment.

Funded Entity(ies):

Wisconsin Health Care Association and LeadingAge WI

Results of the Project:

The project aims to create a collection of videos and informational brochures for *WisCaregiver Careers*. All project goals were achieved, as all videos and brochures were produced and distributed to our program partners and participating employers for recruitment purposes. These materials contributed to the success of the program's 2020-22 funding round, which aimed to provide nurse aide training to 500 individuals and ultimately resulted in the training of 547 people.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AR Long-Term Care Location**

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AR Active CMP Funded Projects in CY 2022: 2

Project Title: Implementation of Palliative Care Principles in Skilled Nursing Homes and Long-Term Care Facilities

Unique Identifier: AR-0919-MAC-439

Project Duration: 2/21/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$961,177.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$319,865.29

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Meaningful Approach Consulting, LLC, will provide palliative care training and resources to 72 skilled nursing facilities (SNF) and long-term care (LTC) facilities across Arkansas. Providing facility staff with appropriate training on end-of-life care is likely to improve the quality of life and care for residents. Palliative care is essential for ensuring individual residents receive the best and most appropriate level of care.

Funded Entity(ies):

Meaningful Approach Consulting, LLC

Results of the Project:

Over 300 skilled nursing facility (SNF) staff members participated in foundational palliative care training, developed specifically to address the unique needs of long-term care (LTC). Pre- and post-training surveys showed that only 37% of staff members felt knowledgeable about providing palliative care in the facility before training; 92% reported feeling confident providing palliative care in their facility after training. Monthly live educational webinars were available to staff members in 72 facilities. The learning library resources and tools with unlimited availability were developed for staff members. Ninety-six providers have participated in ongoing monthly education sessions to enhance their understanding of their role and responsibility in implementing palliative care principles within the long-term care (LTC) setting. Before training, only 42% of providers felt confident in implementing the principles of palliative care into their practice; 88% reported feeling "very confident" in implementing these principles after participating in the educational sessions. Monthly live educational webinars are available to facility providers, and a learning library that houses all webinars and additional educational recordings. Over 200 calls were received monthly from long-term care staff members and providers regarding the implementation of palliative care into resident care. Chart reviews were performed on each case to audit for advance directives, living wills,

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AR Long-Term Care Location**

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AR Active CMP Funded Projects in CY 2022: 2

and goals of care. A resident and family survey was conducted throughout the project of those who received advanced care planning sessions versus those who did not. Sixty-one percent (61%) were satisfied with having their individual goals, values, wishes, and treatment choices/preferences met and honored after having advance care planning (ACP) sessions, compared with 48% of those who had not participated in a session. Fifty-seven percent (57%) were completely satisfied with managing their physical symptoms after ACP sessions, compared to 52% of those who had not participated. Seventy percent (70%) were completely satisfied with managing their spiritual symptoms after ACP sessions, compared to 52% of those who had not attended. Fifty-five percent (55%) were completely satisfied with managing their emotional symptoms after ACP sessions, compared to 37% of those who had not participated. 59% were completely satisfied with the knowledge and competency of staff and providers on treating their symptoms after having ACP sessions, versus 41% of those who had not participated in a session. Fifty percent (50%) were completely satisfied with the staff and provider communication after having ACP sessions, versus thirty-three percent (33%) of those who had not participated in a session. Between January 1, 2019, and December 31, 2019, medical providers at participating facilities conducted 1,141 advance care planning meetings with residents and their families. Since the implementation of this project, 9,634 advance care plan meetings have been undertaken by providers. Since the program's implementation, an average of 3,211 visits per year have been completed. The project has a relative rate of improvement of 64% regarding advance care planning visits for residents in the SNF setting. The lack of education regarding the purpose and use of POLST (Physician's Orders for Life-Sustaining Treatment) is a factor in avoidable hospitalizations. From April 2020 to April 2021, 28% of residents who transferred with a POLST were hospitalized, and 12% had an Emergency Department (ED) visit that did not result in hospitalization. With the implementation of ongoing education for providers and LTC staff, as well as validation of processes, hospitalizations among LTC residents with a POLST have decreased to 12% from April 2022 to the present, and ED visits that did not result in hospitalization have decreased to 7% in the same population. The project showed a relative improvement rate (RIR) of 57% for hospitalizations and 42% for emergency department visits that did not result in hospitalization.

Project Title: The Well-Being Model for Behavioral Health

Unique Identifier: AR-1120-MAC-688

Project Duration: 3/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$678,364.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$292,489.88

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AR Long-Term Care Location**

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AR Active CMP Funded Projects in CY 2022: 2

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to expand the *Well-Being Model for Dementia Care* in long-term care settings, addressing the behavioral and mental health needs of all long-term care residents in light of recent changes to the nursing home structure brought on by the COVID-19 pandemic. This new program will employ an interdisciplinary approach, involving active collaboration among psychiatry, primary care clinicians, direct care staff, residents, and families.

Funded Entity(ies):

Meaningful Approach Consulting, Inc.

Results of the Project:

The project applied the tenets of the *Well-Being Model for Dementia Care (WBM)* and applied this practice to those with mental health issues and behavioral health concerns while focusing on those with dementia. The training curriculum was developed for direct care staff (DCS) members working in the 75 facilities, and a curriculum was designed specifically for the 60 medical providers who serve as the primary care providers (PCPs) in these facilities. Monthly live webinars and recordings were provided on mental health conditions specifically brought on by the COVID-19 pandemic and conditions present in facilities for years, such as depression, anxiety, bipolar disorder, schizophrenia, Huntington's Chorea, Tourette's, sleep disorders, Post-Traumatic Stress Disorder (PTSD), and delirium. The current project has also continued the focus on improving the lives of those living with dementia through the implementation of the *Well-Being Model (WBM) for Dementia Care*. The *WBM* provides a framework for delivering a proactive, person-centered approach where residents' needs are assessed and addressed individually. The current project has been very successful. Each monthly webinar has approximately 200 registrants; pre- and post-educational surveys showed that webinar participants felt they had gained knowledge on the topic and were more confident in providing care to residents in their homes following each webinar. Survey feedback was also used to guide the development of future educational sessions. Approximately 415 DCS members and 60 medical providers were provided with scope-appropriate online learning libraries containing enduring materials that are updated monthly for on-demand educational sessions and resource reviews. Throughout the current project, the average inappropriate antipsychotic use has remained stable and well below the national and state average because of the implementation of the *Well-Being Model for Behavioral Health (WBMBH)*. Sixty-four percent of the facilities with trained staff have maintained inappropriately prescribed antipsychotic rates below eight percent. Ninety-six percent (96%) of facilities

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AR Long-Term Care Location

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AR Active CMP Funded Projects in CY 2022: 2

have an inappropriately prescribed antipsychotic rate below the national average of 14.5%; 93% have an inappropriately prescribed antipsychotic rate below the Arkansas average of 12.6%.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
LA Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Project Title: Reducing the Incidence of Facility Acquired Pressure Ulcers in Long-Term Care

Unique Identifier: LA-1219-LSU-486

Project Duration: 3/1/2020 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$1,110,529.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$601,973.17

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project will:

- a) Provide on-site education on reducing pressure ulcers.
- b) Provide on-site training for up to 131 nursing homes.
- c) Reduce the incidence of facility-acquired pressure ulcers.
- d) Not applicable

Funded Entity(ies):

Louisiana State University School of Allied Health

Results of the Project:

Final results are pending. As of 12/31/2022, 3,276 staff in 105 nursing homes were provided training. The national ranking of the CMS quality measure for facility-acquired pressure ulcers improved from a pre-project rank of 50th to 41st. The project was granted a no-cost extension through February 28, 2023, due to the impacts of the COVID-19 pandemic.

Project Title: Nursing Home Resource Materials

Unique Identifier: LA-0320-ASCA-582

Project Duration: 11/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$84,498.89

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
LA Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$12,311.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project will:

- a) Improve staff understanding of dementia and provide resources to engage residents in activities that reduce boredom and promote cognitive stimulation.
- b) Provide on-site training using the Montessori method, materials, and resources specifically designed to address the needs of residents living with dementia.
- c) Improve care for individuals living with dementia.
- d) Not applicable

Funded Entity(ies):

Alzheimer's Services of the Capital Area

Results of the Project:

The COVID-19 pandemic impeded this project. The project provided five hours of training to 74 nursing home staff members from seven nursing homes. Pre- and post-test scores averaged 15%.

Project Title: Improving Oral Health Care Among Louisiana Nursing Home Residents

Unique Identifier: LA-0320-TMF-580

Project Duration: 2/1/2021 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$801,714.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$217,429.20

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will:

- a) Improve oral health for nursing home residents.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
LA Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

- b) Provide oral care training and resources for nursing facility staff in providing oral health care.
- c) Enhance daily resident oral hygiene and minimize the risk of facility-acquired infections.
- d) Nursing facility staff.

Funded Entity(ies):

TMF Health Quality Institute

Results of the Project:

The project has provided oral health training to 76 nursing facilities (NFs), impacting 301 residents. Resident oral health improved in the following areas: recognition of food debris, halitosis, gum inflammation, suspicious lesions, and early detection of care needs. Pre- and post-training scores ranged from 67% to 95% across the four training modules.

Project Title: Cathy's Healing Harp

Unique Identifier: LA-0121-CHH-725

Project Duration: 4/1/2021 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$68,423.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$15,476.79

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will:

- a) Improve residents' well-being through therapeutic music.
- b) Provide one-on-one sessions to residents using a harp.
- c) Project goals are to show a decrease in symptoms of anxiety, improve mood, and help alleviate pain among the participating residents.
- d) Not applicable

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
LA Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Funded Entity(ies):

Catherine R. Anderson, Certified Therapeutic Music Practitioner

Results of the Project:

The project has delivered 1,262 individual harp music therapy sessions. Ninety-one percent (91%) of the 160 residents who responded reported that music therapy improved their quality of life.

Project Title: Reducing Falls in Long-Term Care Facilities

Unique Identifier: LA-0221-LSUHSC-754

Project Duration: 7/1/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,382,110.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$720,207.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to reduce the incidence of resident falls by providing on-site fall prevention education to the staff in 100 skilled nursing facilities.

Funded Entity(ies):

Louisiana State University Health Sciences Center

Results of the Project:

As of 12/31/2022, training has been provided in 95 nursing facilities (NFs) for 3,380 staff. A fall reduction rate of 2.35% has been observed, equating to 197 falls in trained NFs. National rank on the CMS quality measure for falls with major injury (QM 410) improved from a pre-project rank of 31 to 21. Final project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
LA Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Project Title: Prevent, Act, Report: The Nursing Home Abuse and Neglect Training Program

Unique Identifier: LA-0321-EQHA-761

Project Duration: 7/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$601,881.85

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$288,461.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is a continuation of LA-1219-EQH-493. This training program seeks to reduce abuse and neglect in nursing homes by training healthcare workers through the *PAR (Prevent, Act, Report)* educational modules. Caretakers will learn to recognize the signs and symptoms of abuse, understand the steps to address harmful situations, and know how to report incidents to supervisors in a timely manner. Supervisors will also learn how to report in a timely manner to appropriate agencies.

Funded Entity(ies):

eQHealth AdviseWell, Inc.

Results of the Project:

As of 12/31/2022, 4,492 nursing home staff have completed at least one of the two courses, and 2,424 have completed the second course. Participant evaluation has been 95% or greater for training expectations met and the e-platform conducive to learning. Final project results are pending.

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis & Environmental Needs)

Unique Identifier: LA-1221-PHC-892

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$417,461.49

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$84,303.51

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
LA Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Paramount Healthcare Consultants aims to implement *the Eldergrow GARDEN* project in nine nursing home locations. The interactive resident program brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes taught by professional trainers, and recommendations for extracurricular activities provided to facility staff for additional engagement opportunities. This project will:

- a) Reduce the boredom and isolation often experienced by nursing home residents.
- b) Create an engaging experience with indoor sensory gardens and trainers for instruction. therapeutic horticulture classes.
- c) Reduce depression and increase attention capacity.
- d) Not applicable

Funded Entity(ies):

Paramount Healthcare Consultants

Results of the Project:

Project equipment has been delivered to nine skilled nursing facilities, and classes are underway. 92.7% of the 433 residents who attended class either remained positive or improved in their emotional state throughout the class. Further project results are pending.

Project Title: It's Never Too Late (iN2L) Louisiana iNSIGHT Project

Unique Identifier: LA-1221-INL-893

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$758,918.09

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$417,341.06

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
LA Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will:

- a) Improve the quality of life for skilled nursing facility (SNF) residents and address social isolation.
- b) Enable facilities to provide personalized life-enriching, re-engaging, and redirecting activities to residents.
- c) Offer improved connection to family and friends and increased activity participation.
- d) Not applicable

Funded Entity(ies):

iN2L (It's Never Too Late)

Results of the Project:

Project equipment has been delivered to 15 skilled nursing facilities (SNFs). An average of 93 hours of system usage has been recorded across the first two quarters, an increase of 40% from quarter one to quarter two. Final project results are pending.

Project Title: SNFClinic

Unique Identifier: LA-0222-LTCC-915

Project Duration: 10/1/2022 to 9/30/2025

Total Amount of CMP Funds Approved for this Project: \$738,750.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$22,450.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an extension of OH-0919-SNF-418, the *SNFClinic* project, to an additional 25 nursing homes in Louisiana, providing comprehensive training for nursing facility staff through a centralized technology-based system. *SNFClinic* targets facilities with high staff turnover rates and provides a centralized system for training, staff management, and resident care resources. The program aims to achieve a reduction in

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
LA Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

staff turnover, a decrease in high-risk long-stay residents with pressure ulcers, and an increase in short-stay residents who show improved function, resulting in fewer survey deficiencies, improved compliance, and enhanced overall quality of care.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

As of 12/31/2022, *SNFClinic* accounts have been established and customized for six participating skilled nursing facilities. Data on outcome measures are not yet available, and interim project results are pending.

Project Title: Cathy's Healing Harp

Unique Identifier: LA-0322-CHH-921

Project Duration: 4/1/2022 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: \$136,864.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$43,713.36

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is a 24-month continuation of the previously approved project, LA-0121-CHH-725, *Cathy's Healing Harp*. This project will:

- a) Improve residents' well-being through therapeutic music.
- b) Provide one-on-one sessions to residents using a harp.
- c) Project goals are to decrease anxiety symptoms, improve mood, and help alleviate pain.
- d) Not applicable

Funded Entity(ies):

Catherine R. Anderson

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
LA Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Results of the Project:

To date, 1,113 sessions have been provided. One hundred forty-eight (93%) of the residents who responded to the survey indicated that music therapy improved the quality of their lives.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

Project Title: TWEETS (Therapy, Wellness, and Engagement which Empowers the use of Technology for Seniors)

Unique Identifier: NM-1018-AH-174

Project Duration: 1/15/2019 to 3/1/2022

Total Amount of CMP Funds Approved for this Project: \$54,246.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

*TWEETS (Therapy, Wellness, and Engagement which Empowers the use of Technology for Seniors) will utilize the It's Never Too Late (iN2L) computers to implement technology activities for residents. iN2L provides thousands of activities and communication applications, enhancing residents' quality of life, cognitive stimulation, physical stimulation, and socialization for senior living residents. Training will enable staff to acquire new skills that enhance resident and caregiver interactions. The iN2L program enables person-centered interventions and creative approaches to achieving treatment goals by enhancing the residents' quality of life (QOL) through activities that address the individual needs and strengths. The objectives of the project are to 1) improve the quality of life (QOL) of the residents by providing activities that address the needs and strengths of the individual and 2) enrich the residents' social connections by providing communication opportunities to stay connected to their families, friends, and the community at large. The *TWEETS* project will establish an integrated and enriched activities program for the residents that will result in 1) a 10% percent increase in group or one-on-one activity participation; 2) 40 personal "pages" and digital biographies reflecting the residents' preferences and interests; and 3) 10-20 staff facilitated Skype interactions with family and friends per month.*

Funded Entity(ies):

Albuquerque Heights

Results of the Project:

Albuquerque Heights kicked off its It's Never Too Late (iN2L) *TWEETS* program on January 15, 2019. Staff were trained on the programs installed in the iN2L computers, utilizing them to effectively engage residents in meaningful activities that met the project goals of improving residents' quality of life (QOL) by addressing their interests and needs. The activities strengthened the residents by enhancing cognitive stimulation,

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

physical stimulation, and socialization among other residents. Residents participating in the iN2L program could stay connected with their families, friends, and the community by utilizing communication opportunities through Skype and video conferences. Additionally, residents could stay informed about the community by visiting news media websites. Residents utilize the iN2L computers for person-centered recreational and leisure activities, such as playing video games, watching videos, and listening to music via YouTube and other applications. Twenty-five residents participated in daily activities; however, during the novel COVID-19 virus, iN2L hours significantly decreased as residents were encouraged to stay in their rooms and participate in individual activities. The therapy department utilized 0.5 hours of individual games and puzzles to enhance problem-solving, cognitive processing, and hand/eye coordination. There was a significant decrease in the use of the iN2L computer due to connectivity issues with the internet in the therapy department. The recreation department utilized the iN2L system for 12.65 hours daily for each resident who participated. Activities were individualized for many residents, and they used the system to watch YouTube videos and play individual games. The residents utilized the Skype feature to keep in touch with their families. The therapy and recreation department utilized iN2L computers in various areas, including enhanced problem-solving, cognitive processing, and hand-eye coordination, as well as watching YouTube videos and playing games. The Enhanced Memory Support Unit utilized the iN2L programming to play music and individual games. The iN2L system was used for a total of 411.59 hours per quarter in this unit. The iN2L computers were used for an average of 424.74 hours per quarter during the project. Albuquerque Heights had more participation in the recreation program, and residents enjoyed the diverse activities allotted by the iN2L systems.

Project Title: Improving the Quality of Life of our Residents through New Technologies

Unique Identifier: NM-0219-SHRC-225

Project Duration: 5/2/2019 to 5/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,973.85

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide a one-time funding allocation to acquire six complete utensil sets of Liftware steady products. The set will include six of the following: charging stations, soup spoons, everyday spoons, forks,

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

and sporks. Skies Healthcare has identified six individuals who experience hand tremors while eating and would benefit from the Liftware product line. The project aims to improve the independence and confidence of residents who experience hand tremors.

Funded Entity(ies):

Skies Healthcare and Rehabilitation Center

Results of the Project:

The *Improving the Quality of Life of Our Residents through the New Technologies* project purchased six (6) utensil sets of Liftware Steady products, including an electronic stabilizing handle and a selection of attachments that include a soup spoon, everyday spoon, fork, and spork in June 2019. Liftware Steady is designed to help people with hand tremors eat more easily. Six residents were identified to benefit from utilizing the Liftware Steady product. Unfortunately, there have been numerous changes in administration from May 2020 through October 2021. The administration was unaware of the project and attempted to locate the six Liftware Steady products and the six residents identified to utilize them. The project did not meet its intended outcome since the facility failed to track and monitor the project effectively. The State Agency has requested that the expended funds be returned, as the project has passed its end date.

Project Title: Employee Retention and Quality Improvement

Unique Identifier: NM-0719-PIVC-365

Project Duration: 3/22/2019 to 3/30/2023

Total Amount of CMP Funds Approved for this Project: \$37,222.98

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Employee Retention and Quality Improvement* program will support Santa Fe Care Center and Casa Rael by providing targeted and comprehensive support to help the facility meet the needs of all residents, ensuring exceptional care. The program will focus on administrators, the management team, and direct caregiving and nursing staff regarding methods and procedures to achieve the intended outcomes of resident life and well-being. The outcomes of this program will be improved staff retention, employee job satisfaction, improved quality of care provided by these nursing home employees, improved quality of life

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

for all residents of Santa Fe Care Center and Casa Rael, as well as increased stakeholder (community resources, resident family, administrator, management company) involvement. The program will focus on enhancing employee relations and communication skills, enabling staff to collaborate effectively. The program will assist the administrator and management team in developing and rolling out the facility's QAPI (Quality Assurance Performance Improvement) plan and work with the governing body to ensure this plan includes retaining and training quality caregiving staff in ways that improve the quality of care they deliver.

Funded Entity(ies):

Pivotal Consulting

Results of the Project:

Ben Thomson of Pivotal Consulting was approved for the Employee Retention and Quality Improvement project for the Santa Fe Care facility; however, due to the COVID-19 pandemic and a change in the administrator at Santa Fe Care, the program was not implemented in a timely manner. The project was transferred from Santa Fe Care to Casa Real. The *Employee Retention and Quality Improvement* program was executed at the two sites under one (same) administrator and ten months worked with the leadership team at Casa Real to retain and train quality caregiving staff in ways that improved the quality of care the staff delivers to residents, improved employee' relations and communication skills so that all staff can collaborate in providing quality of life experiences to residents and quality of life perceived by resident's families. The *Employee Retention and Quality Improvement* project supported the Administrator and the Director of Nursing (DON) in recruiting new staff members and training them to be the best suited for caregiving. One-on-one sessions, learning circles, and team-building exercises were conducted to assess staff needs and develop skills to become the residents' best and most suitable caregivers. The project focused on using modules from "*Five Behaviors of a Great Team*" and "*The Genius Zone*." The team utilized activities to foster trust, engage in healthy conflict, remain committed to sharing a common goal or outcome, and hold themselves and others accountable. Staff demonstrated a passion for caring, a commitment to residents and their families, and a willingness to learn the skills necessary to provide the best care. The "*Five Attributes of Great Teams*" module was used with the leadership team (manager) to gain perspectives on what it takes to be a great leadership team. The project created an environment of effectiveness, trust, and team collaboration, allowing for staff retention and job satisfaction and improving the quality of care the nursing home employees provide. The State Agency has requested the applicant to provide the project's final results.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

Project Title: Engaging Quality of Life (EQOL)

Unique Identifier: NM-1118-SJC-187

Project Duration: 3/28/2019 to 3/30/2022

Total Amount of CMP Funds Approved for this Project: \$46,000.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Engaging Quality of Life (EQOL)* project aims to enhance the quality of life for residents by engaging them with the interactive technology provided by the It's Never Too Late (iN2L) system. Engaging with the iN2L system will allow the residents to enrich their lives. The goals of the project are to (1) improve the quality of life (QOL) of residents by providing activities that address the needs and strengths of individuals and (2) enrich our residents' social connections by providing communication opportunities to stay connected to their families, friends, and the community. Goals will be achieved by identifying the needs and preferences of each resident and implementing engagement technology that delivers person-centered recreational and leisure activities. This will be accomplished by providing person-centered opportunities for fun interactions and by creating individual "My Page" content pages/buttons for ten (10) residents. The project aims to increase resident participation in group activities by 20% and enhance resident involvement in individualized activities by 20%.

Funded Entity(ies):

The San Juan Center

Results of the Project:

The *Engaging Quality of Life (EQOL)* project had a profoundly positive impact on the lives of both residents and staff. The EQOL program helped the facility provide residents with a sense of meaning and belonging. The three goals of the program are as follows:

1. Create a "My Page" for ten residents. This goal was met, and the number of "My Pages" continues to grow. There are now 39 active residents with a "My Page." An attempt will be made to increase the use of the "MyPage" Application during 1:1 visits over the next quarter.
2. Continue to increase the participation of residents in unit-based activities by 20% each month. Unfortunately, the facility experienced more COVID-19 outbreaks in the last quarter, which

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

sometimes limited the use of the *EQOL* screen. Residents enjoyed the group activities that were allowed and especially liked watching videos and movies. The It's Never Too Late (iN2L) program is incompatible with the movie channels residents want to use, so Google Chrome was used to sign into Netflix or any other movie channel. Residents also enjoy using the *EQOL* screen for activities such as bingo, arts and crafts, music, exercise, spiritual activities, trivia, memory games, watching videos, Saltbox TV, and armchair travel shows. Residents often watch two to three movies weekly, and some log into YouTube from Google Chrome to watch music videos. (The staff and residents have been trained to use YouTube while in the iN2L program, but it is easier for some of them to use Google Chrome.) It was not possible to track every minute the screen was being used; it is being used more than what is shown in the usage reports. Overall, there was an increase in the *EQOL* screens and the iN2L program.

3. Continue to increase the participation of residents in individualized activities by 20% each month. Individual activities with the *EQOL* program have decreased because the system has been used more heavily for unit-based activities since the COVID-19 pandemic. During an outbreak, residents must stay in their rooms and are not allowed to come out to use the large screen. The smaller one is not taken into the resident's room or for individual visits from room to room, unless necessary, to decrease the chance of spreading the virus. iPads were used more frequently than the *EQOL* system because they are easier to clean and have less surface area for germs to live on. The therapy department increased usage of the TSI device, which is the smaller unit that was taken into residents' rooms or used in the therapy room. The increase is shown on the spreadsheet. The restorative program continues to use "Health and Wellness" and "Exercise" applications in conjunction with group exercise.

Project Title: Helping Families and Residents during the End-of-Life Phase Project

Unique Identifier: NM-1019-SHRC-450

Project Duration: 10/31/2019 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$1,335.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

Skies Healthcare and Rehabilitation Center requested 200 copies of a four-book series (100 in English and 100 in Spanish) to inform its residents and their families about the end-of-life phase. These booklets are designed to guide the reader through the end-of-life phase and assist in changing the resident's care plan.

Funded Entity(ies):

Skies Healthcare and Rehabilitation Center

Results of the Project:

Helping Families and Residents during the End-of-Life Phase Project purchased 200 copies of a four-book series (100 in English and 100 in Spanish) to provide residents and their families with information on the end-of-life phase. Unfortunately, there have been numerous changes in the facility's administration from May 2020 through October 2021, and the administration was not aware of the project. Consequently, they failed to monitor and track the project's outcome and goals. The State Agency (SA) has requested that the expended funds be returned to SA, as the project has passed its end date. Therefore, no project results are available. The facility failed to meet the project goals in the following areas:

- Reducing residents' and their families' stress.
- Providing a greater understanding and increased comfort during the transition from life to death.
- The ability to measure the residents' and families' expressions of emotional comfort garnered from the book series.
- Educating the residents and families about the transitions of death.
- Assisting with the five stages of grief.

Project Title: COVID-19 Rapid Response Review of Infection Control in Long-Term Care

Unique Identifier: NM-1120-ICCNM-697

Project Duration: 3/21/2021 to 3/30/2022

Total Amount of CMP Funds Approved for this Project: \$766,436.66

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

The project aims to provide immediate intervention in long-term care facilities where COVID-19 is suspected or confirmed to be present through participation in the New Mexico Rapid Response Team. This participation enables the rapid evaluation of each situation, focusing on crucial infection control (IC) domains and strategies. In addition to assessments, responses include providing expertise to facility staff to enhance infection control and prevention, surveillance, and reporting competency. This support will enhance patient safety, mitigate performance deficiencies, and increase compliance.

Funded Entity(ies):

Infection Control Consultants of New Mexico, LLC

Results of the Project:

The project's goal is to assist facilities in strengthening their response to the ongoing presence of the SARS-CoV-2 pandemic and provide support for infection control programs to facilities and their management teams. For many Infection Preventionists (IPs) in their role, the ability to conduct a facility-specific assessment and the opportunity to perform environmental surveillance were valuable, with many of the recommendations being implemented. Successes within the project included the opportunity for infection prevention and facility leadership to clarify questions about implementing state and federal guidelines. Notable areas for clarification included testing frequency and contradictions between corporate and state guidelines. Facility leaders and IPs also took advantage of the opportunity to ask questions specific to the unique characteristics of their population and facility and to solicit feedback on their quarantine and isolation plans.

Project Title: Project Be Screened

Unique Identifier: NM-0221-BM-742

Project Duration: 4/15/2021 to 4/30/2022

Total Amount of CMP Funds Approved for this Project: \$9,499.80

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

The project equips the Accushield Kiosk with integrated thermometers, a name badge printer, and an external QR code scanner for the mobile app, along with a 12-month subscription fee for COVID-19 screening of staff and facility visitors.

Funded Entity(ies):

Belen Meadows (Genesis)

Results of the Project:

The project's goal was to simplify the COVID-19 screening process, screen everyone entering the facility, ensure accurate record-keeping of screenings, and ultimately improve infection control and prevent the spread of COVID-19 within the facility. Since implementing the Accushield Kiosk, the facility has experienced a notable increase in the completion rate of screenings. The Accushield Kiosk system's ability to message the administrator of any red flags allows the facility to be more proactive in COVID-19 prevention rather than reactive to cases. The project has seen a reduction in the spread of COVID-19 within the facility. An electronic log has made it easier for audits to ensure that all employees, families, etc., are screened daily. Overall, the project has made the daily screening process a more manageable part of daily life, keeping residents and staff safe.

Project Title: HealthCare Interactives, Inc.'s CARES Online Dementia Training

Unique Identifier: NM-0321-LCHS-757

Project Duration: 6/15/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$5,999.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

HealthCare Interactives, Inc.'s CARES Online Dementia Training is a training for nurses' aides and other staff. The 33-hour training incorporates evidence-based strategies from the Alzheimer's Association and six area modules: *Dementia Basics*, *Dementia Advanced Care*, *Dementia-Related Behavior*, *Activities of Daily Living*, *End-of-Life Dementia Care*, and *Dementia Care for Families*. The project will benefit nursing home residents by enhancing staff skills and knowledge about dementia and fostering a deeper understanding of the condition. The training will enable staff to provide more person-centered care to residents, thereby

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

enhancing their quality of life. Hopefully, this will lead to a decrease in the use of off-label antipsychotic medication and an increase in resident and family satisfaction. The project aims to increase staff satisfaction and retention by improving their understanding of dementia.

Funded Entity(ies):

Northgate Unit of Lakeview Christian Home of the Southwest, Inc

Results of the Project:

To date, *CARES Online Dementia Training* has had 80% of staff complete the training. Antipsychotic reduction goal over three years of 10%- Baseline percentile of 21.7%:

- Antipsychotic Long Stay quality measures (QMs) for 2021 Q2: 19.0% (2.7% decrease from baseline of 21.7%). Antipsychotic Long Stay QMs for 2021 Q3: 23.3% (1.6% increase from baseline of 21.7%). Current Long Stay Antipsychotic Facility Observed Percentile (3/1/2022-8/31/2022): 5.8%, reduction of 15.9% from baseline.
- Barriers: Identified barriers to completing the *CARES* modules and reducing antipsychotic drug usage in long-stay quality measures include:
- The COVID-19 pandemic impacts the QAPI process, particularly in terms of collaboration with registered pharmacist consultants and interdisciplinary teams. Turnover and hiring new employees: The facility has identified the need for continued staff education on completing the *CARES* class and ongoing education on the appropriate use of antipsychotic drugs. New employees, especially those with no prior experience in long-term care, are strongly encouraged to complete these courses. A better understanding of how to care for dementia-related “behaviors” will lead to a decrease in antipsychotic drug use. The facility administrator who implemented this project is no longer employed by the facility.

Project Title: Interactive Support for Dementia and Other Cognitive Challenges in Long-Term Care Settings

Unique Identifier: NM-0321-SRV-758

Project Duration: 1/30/2022 to 1/30/2023

Total Amount of CMP Funds Approved for this Project: \$76,013.10

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Suites Rio Vista (Suites) is a 136-bed facility with currently about 59% of the community members having been diagnosed with dementia or other cognitive impairments. The project will focus on the recreational engagement of residents with dementia and other cognitive impairments through interactive technology. The application of this technology, measurement of its effectiveness, and sustainability post-implementation will be integral to the project's development and evaluation process. The facility will have two tables in various locations, allowing multiple groups or individuals to use the programming simultaneously without disturbing other residents who want to participate in a different activity. After installation, the tables can be equipped with headphones for use during quiet times. The facility will continue to be able to add programming after installation.

Funded Entity(ies):

The Suites Rio Vista

Results of the Project:

This project was designed to improve the quality of life for dementia-diagnosed and other cognitively impaired residents. The quality of life will be improved through residents' use of interactive tables with technology and the application of this technology; however, there was a delay due to the COVID-19 outbreak in receiving the interactive table. The tables were received at the facility in August 2022. They can meet the individual needs of residents or groups, including music, games, reminiscing, travel, and current events. The evaluation for improving the quality of life for dementia residents has been delayed in determining the levels of resident participation and staff training in utilizing and assisting technology appropriately with residents. Final project results are pending.

Project Title: New Mexico's Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: NM-0421-VWPM-765

Project Duration: 9/1/2021 to 11/30/2023

Total Amount of CMP Funds Approved for this Project: \$39,978.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$9,569.62

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NM Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *New Mexico Wound Care Excellence Program for Skilled Nursing Facilities* is designed specifically for nurses in skilled nursing facilities to improve the care they deliver, raise their level of education, and close the knowledge gap in wound care provided across the State of New Mexico. The *New Mexico Wound Care Excellence Program* will address the high prevalence and expense of chronic wounds in skilled nursing facilities and close the knowledge gap related to wound care. The program consists of an online educational program comprising 11 courses, which are discussed in detail in this application, along with downloadable study guides, course quizzes, and a final exam. To earn the certificate, the final exam must be passed. The program aims to train and certify 37 nurses within the project timeline in the critical areas of wound care. Patients, families, and nursing facilities will benefit, as comprehensive education is expected to improve the quality of care. The program's success is measured by the number of certified nurses who complete the course and prove their competency by passing the final exam.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC

Results of the Project:

The project was granted a no-cost extension through November 30, 2023, since the original grant was approved for 37 scholarships for nurses in skilled nursing facilities. To date, only seven nurses have completed the course. The grant has 33 scholarship seats available, and the applicant would still like to offer those to New Mexico nurses.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OK Long-Term Care Location**

Oklahoma

OK CMP Funds Expended for Administrative Uses in CY 2022: \$55,362.93

OK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OK Active CMP Funded Projects in CY 2022: 3

Project Title: Long-Term Care Leadership Academy in the Framework of the 4Ms (LTCLA-4)

Unique Identifier: OK-1019-UOHSC-455

Project Duration: 3/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$912,514.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$196,063.64

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will conduct ten *Long-Term Care Leadership Academy in the Framework of the 4Ms (LTCLA-4)* training for nursing home staff over three years. The training will facilitate facility-wide adoption of the 4Ms Framework. This model places the resident at the center of care decisions and redirects staff actions on key risk factors for poor resident outcomes. In addition, the training provides an environment for developing leadership skills by educating and mentoring three levels of coworkers to reduce turnover and implement a quality improvement project within the 4Ms Framework.

Funded Entity(ies):

Board of Regents of the University of Oklahoma Health Sciences Center

Results of the Project:

Final project results:

The *Long-Term Care Leadership Academy, in the Framework of the 4Ms (LTCLA-4)* objectives, includes the following:

- The *LTCLA-4* project will offer four academies, each with at least six nursing homes (NHs), by December 31, 2022. Goal met: Seven academies were provided by December 31, 2022. Thirty facilities were recruited. Ten facilities attended part of the *LTCLA-4M* training. Eight facilities completed the *Long-Term Care Leadership Academy (LTCLA-4)* project.
- Each long-term care (LTC) facility completing the *LTCLA-4* will have three face-to-face visits from a project staff member to facilitate carrying out their 4M's Culture Change Projects by December 31, 2022. Goal partially met: Seven facilities completed three face-to-face follow-up visits with *LTCLA-4* project staff. One facility completed two follow-up visits, and the *LTCLA-4* team followed up with

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OK Long-Term Care Location**

Oklahoma

OK CMP Funds Expended for Administrative Uses in CY 2022: \$55,362.93

OK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OK Active CMP Funded Projects in CY 2022: 3

numerous attempted contacts by email and phone messages to finish the third visit. The attempts were met with no replies, and the third face-to-face was not completed. One facility completed one follow-up visit, but subsequently lost its Administrator and Director of Nursing, and therefore declined to continue. One additional facility did not complete the face-to-face follow-up visits.

- All material will have an approved Oklahoma State Health Department (OSDH) logo included by January 1, 2022. Goal met: All materials used the official OSDH logo by January 1, 2022. Goal met: All materials used the official OSDH logo.
- The LTCLA-4 program leaders will participate in eight webinars by December 31, 2022. Goal met: LTCLA-4 leaders attended eight OSDH webinars and one national webinar by 12/31/2022. The project met the goal of providing OSDH with training dates, face-to-face visits, and monthly Zoom meetings with LTC facilities by December 31, 2022. Schedules of training dates, face-to-face visits, and monthly Zoom meetings were submitted monthly during OSDH webinars.
- The LTCLA faced several challenges this past year, including high turnover rates among clinical and administrative staff in several Oklahoma long-term care facilities. Additional barriers to the LTCLA training included staff training cancellations due to facility-wide COVID-19 outbreaks, state survey team onsite visits during scheduled training sessions, staff illness resulting from COVID-19, flu, or a combination thereof, and the rate increases in the facility. Staff training was also canceled due to staff overtime charges associated with participating staff in the facility.

Project Title: Provider Training Project

Unique Identifier: OK-1219-OSDH-488

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$153,158.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide long-term care facilities with up-to-date information on state regulatory requirements, thereby improving the quality of care and enhancing the lives of residents. The overarching objective is to deliver a consistent message of current practices and initiatives to as many providers and surveyors as possible each year. The hope is that by providing this forum, providers and surveyors can

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OK Long-Term Care Location**

Oklahoma

OK CMP Funds Expended for Administrative Uses in CY 2022: \$55,362.93

OK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OK Active CMP Funded Projects in CY 2022: 3

continue to build relationships based on shared knowledge. As a result, the training will directly enhance the quality of care and life for nursing home residents.

Funded Entity(ies):

Oklahoma State Department of Health (OSDH) - Long-Term Care Department

Results of the Project:

Due to the COVID-19 pandemic, in-person training was replaced by recurring monthly calls with long-term care providers, and funding was not required since the calls are conducted through a virtual platform.

Project Title: Oklahoma (OK) Senior Smiles Project

Unique Identifier: OK-1219-OSDH-489

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$1,035,141.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$263,053.76

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The program aims to equip nursing home staff with the knowledge and tools necessary to enhance resident oral health, overall well-being, and quality of life. Program objectives include:

- a) Educate the nursing home (NH) staff and residents about the linkage between overall health and oral health to improve oral care.
- b) Develop an oral health toolkit, provide two oral health training sessions to NH staff, conduct ten in-mouth basic screening surveys on ten participating facility residents, and disseminate oral health materials to the public.
- c) Improve oral health, reduce pain, improve depressive symptoms, minimize weight loss, and encourage residents to aid with their oral health.
- d) The targeted audience beyond nursing home residents is families, caregivers, certified nursing assistants, and the public.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OK Long-Term Care Location**

Oklahoma

OK CMP Funds Expended for Administrative Uses in CY 2022: \$55,362.93

OK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OK Active CMP Funded Projects in CY 2022: 3

Funded Entity(ies):

Oklahoma State Department of Health (OSDH) - Dental Department

Results of the Project:

The 2022 results of the *Oklahoma Senior Smiles (OKSS)* project included reaching 21 new Oklahoma long-term care (LTC) facilities. Three hundred ninety-nine staff were trained in dental education in the OKSS session one training, and 340 were trained in the OKSS session two training this year. OKSS program efforts showed an increase in staff knowledge of oral health education. The pre-/posttests showed that 91% of homes increased in knowledge after training one, and 95% of homes had increased knowledge after training two. Approximately 207 residents were trained in proper oral healthcare practices and techniques. Two hundred thirty-three residents in twenty-three skilled nursing facilities received basic dental screenings. The facility administration satisfaction surveys collected for 2022 indicated a satisfaction rate of 3.5 on a 4-point scale. A four rating is considered to be excellent.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Project Title: Craft DUO-Leather Crafting with Friends

Unique Identifier: TX-1218-CDUO-198

Project Duration: 4/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$155,614.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Craft DUO is a nonprofit organization dedicated to educating communities about the social and mental benefits of the project. The *Craft DUO* project offers leather craft workshops and aims to improve the quality of life for all participants.

Funded Entity(ies):

Craft DUO

Results of the Project:

The project had a total of 2,365 participants in the group workshops. There were lots of repeat crafters. At least 503 residents engaged, not including independent crafters and workshops led by the homes' activity director. A key lesson learned was the importance of being vocal and getting more involved in other activities to engage more residents. Residents are capable of doing much more than they are given credit for.

Project Title: Resident Engagement and Calming Technology- REACT Program

Unique Identifier: TX-1218-MRCC-199

Project Duration: 3/1/2019 to 2/28/2022

Total Amount of CMP Funds Approved for this Project: \$51,367.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$18,612.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Cornerstone Retirement Community in Texarkana, Texas, seeks to implement the *Resident Engagement and Calming Technology (REACT) Program*. This program will provide person-centered experiences leading to enhanced residents' quality of life, increased engagement, and reduced use of antipsychotic medications through specifically designed one-on-one and group recreational and leisure activities.

Funded Entity(ies):

MRC Cornerstone

Results of the Project:

The project's average census for the final quarter (to date) has been 28.9 out of 40 total beds, with an average short-term rehabilitation census of 7.6. Using projected numbers for February, all It's Never Too Late (iN2L) devices will have been used an average of 258 hours per month in this final quarter. The 60" wall-mount unit was used an average of 107 hours per month, while the 23" flex unit was used an average of 150 hours per month. Quarter-to-date, the FOCUS tablets have not been used. The final quality of life surveys yielded an average score of 3.7, which was consistent with the initial benchmark of 3.8, indicating a relatively flat finding. Final quarter key data: Antipsychotic medication use in long-term residents is 6.7% compared with the original benchmark of 7.1% and the state average of 11.8%. Depressive symptoms in long-term residents are 0.0% compared with the original benchmark of 10.0% and the state average of 4.7%. Improvement in function in short-term residents is 50.0% compared with the original benchmark of 80.0% and the state average of 66.4%.

Project Title: Resident Engagement Program

Unique Identifier: TX-1218-MRCC-203

Project Duration: 3/15/2019 to 3/14/2022

Total Amount of CMP Funds Approved for this Project: \$40,358.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Resident Engagement Program* aims to provide skilled nursing communities the opportunity to integrate fun and sustainable programming that is innovative, rewarding, and enriches the lives of all their residents through the It's Never Too Late (iN2L) technology.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Funded Entity(ies):

MRC Towncreek dba MRC Creekside

Results of the Project:

1. The facility surveyed 13 residents to determine their quality of life due to using the technology. Overall, there were no significant improvements, and most responses remained the same or, in some cases, declined; this could be attributed to the COVID-19 pandemic.
2. It's Never Too Late (iN2L) Monthly Usage Reports showed that usage decreased by 10% throughout the project. The number of hours utilized in year one was 199.10; by year three, the average hours used were 178.21. This was attributed to the COVID-19 pandemic.
3. Per diem (as needed) Antipsychotic Usage Report showed a reduction in the use of antipsychotic medication for long-stay residents. The average number of residents was 4.2, and by the end of the project, it had decreased to 1.6, representing a 61% reduction.
4. The Incidents and Reduction of Falls Report showed that the average number of falls was reduced by 20% throughout the project. The project started slowly; however, the usage began to increase going into year two, but the overall use seemed to decline significantly. The program benefited residents during the pandemic, allowing them to engage with their families and reconnect with the outside world, thereby improving their quality of life. The iN2L programming has directly benefited MRC Towncreek's residents by providing an additional means to connect with the outside world, their families, and one another. MRC Towncreek encountered challenges in senior living during the COVID-19 pandemic.

Project Title: West Janisch C.A.R.E.S. (Computers to Attain Residents' Engagement and Support)

Unique Identifier: TX-0219-WJHC-218

Project Duration: 4/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$81,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The purpose of introducing the It's Never Too Late (iN2L) engagement technology program to the West Janisch Community is to enable residents to engage or re-engage with their loved ones. The easy-to-use computer applications provide residents with a higher quality of life by allowing them to utilize technology with ease and minimal frustration, regardless of their experience or physical or intellectual abilities. The benefits of this program are so numerous. The population will find various aspects of the program that they like.

Funded Entity(ies):

West Janisch Healthcare Center

Results of the Project:

1. The initiative to use non-pharmacological measures to address quality of life needs. The West Janisch C.A.R.E.S. project was vital to this initiative because staff had an alternative to medication to address quality-of-life needs. The staff learned to identify the need rather than medicating a behavior, which led to a higher quality of life for the residents.
2. Decrease isolation. The project was given a unique opportunity due to the timing, which coincided with the COVID-19 pandemic that significantly impacted the world, including long-term care facilities. Isolation in rooms was mandated for a time, and had it not been for the project, the residents would have experienced extreme isolation. Instead, they could continue to visit with family through the media device, participate in "hallway games" sitting in their doorways, and stay engaged with their peers and loved ones. If someone had to be in strict isolation in their room, the ability to roll the equipment into the room and allow them to engage was beneficial and something that the facilities were previously unable to do. The residents and their families were grateful for the ability to stay connected, regardless of the virus's implications.
3. Decrease in psychotropic medication use. This was monitored through CASPER (Certification and Survey Provider Enhanced Report) reporting. The goal was to decrease to 6.8%. The facility was unable to do that consistently. However, they reduced psychotropic medication use in the memory care unit to where most residents are no longer receiving psychotropic medications for most behaviors. This was an unexpected result, and the facility did not experience a measurable increase in behavior. The therapy department has utilized the system when working with residents. The activities have made a mundane exercise more entertaining, which has helped the resident stay engaged and progress more effectively in therapy. Falls have continued to decrease on a monthly basis, and the average number of falls throughout

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

the facility has decreased to six per month, generally with no injuries. Utilizing the technology has worked best in the secure unit in group activity settings, and residents have been able to engage in the many activities provided. For the rest of the facility, the pharmacist has worked to reduce psychotropic medications while utilizing the program as one alternative. The collaboration's goal of providing a higher quality of life without unnecessary medications for residents has also helped the facility achieve a CMS 4-star rating status, due to higher resident and staff satisfaction, lower staff turnover, and a greater focus on resident care.

Project Title: Memories Light the Pathway Home

Unique Identifier: TX-0219-RHI-227

Project Duration: 6/1/2019 to 5/31/2022

Total Amount of CMP Funds Approved for this Project: \$33,778.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement memory shadow boxes for all 75 long-term care residents' rooms to address falls, agitation, negative behaviors, way-finding deficits, and the time staff spend redirecting residents. Items proposed for the memory box include things important to the resident that represent cherished memories from the past. A Speech-Language Pathologist will evaluate residents to determine their Allen Cognitive Level and assign a color to place in their box to describe the associated cognitive level. Additionally, a training program will be developed to educate staff on the Allen Cognitive Levels, the meaning behind each level, and the stories associated with each resident's shadow box. This will enable accurate cueing and redirection, as well as facilitate meaningful interactions.

Funded Entity(ies):

Riverwalk Healthcare, Inc. dba Legend Oaks Nursing and Rehabilitation - New Braunsfels

Results of the Project:

Occupational and Speech-Language Pathologists have developed individualized plans for each resident and utilized the Pool Activity Level (PAL) and Adult Sensory Profile as needed for guidance with each project. The Dementia Behavior Scale is used before the multi-sensory room to determine long-term

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

effectiveness. A scale is used to determine the frequency and type of sundowning behaviors before and immediately following the sensory room to determine the short-term efficacy of the room. Data are still being collected, but preliminary results indicate an average 50% decrease in negative behaviors following the use of a multi-sensory room.

Project Title: Direct Patient Care and Facility Education in Nursing Homes

Unique Identifier: TX-0219-UTHSA-234

Project Duration: 8/1/2019 to 7/31/2022

Total Amount of CMP Funds Approved for this Project: \$5,719,442.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$858,065.68

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The School of Dentistry at the University of Texas (UT) Health San Antonio proposes a direct patient care and facility education dental care project in local nursing homes from 2019 to 2022. The project will involve care and education by students, dental residents, staff, and faculty from the University of Texas. The project includes purchasing two mobile dental units, along with the necessary transportation and portable dental equipment, which can be quickly moved and set up at nursing homes across multiple care sites in Central and South Texas. Nursing homes will enroll in the program with all necessary agreements and approvals for care delivery as required by the State of Texas. The School of Dentistry will also ensure good relations with existing oral health providers at local nursing homes to avoid displacing or unfairly competing with them.

Funded Entity(ies):

The University of Texas Health San Antonio

Results of the Project:

The *Direct Patient Care (DPC)* program team completed 3,066 patient encounters and coded for more than 8,134 dental procedures at 35 nursing homes throughout San Antonio and surrounding areas. Oral health services provided include emergency dental extractions, treatment for dental abscess (tooth infection), treatment of dental caries, dental impressions and the delivery of new dentures, refitting of dentures, deep

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

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TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

cleaning of teeth and gums (i.e., full mouth debridement and scaling and root planning), toothbrushing, preventive services, and many more dental procedures.

Project Title: It's Time for Change: It's Never Too Late Implementation

Unique Identifier: TX-0419-KH-268

Project Duration: 7/1/2019 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$701,830.41

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant seeks to implement It's Never Too Late (iN2L) technology to create individualized activity programming for residents of ten participating facilities. By providing meaningful activities and access to new experiences, residents are likely to improve their overall quality of life. At the same time, caregivers will have additional opportunities to strengthen communication with both peers and residents. The applicant anticipates that this change in programming will directly impact 1,013 residents between the ten participating facilities.

Funded Entity(ies):

Keystone Care, LLC dba Keystone Healthcare

Results of the Project:

The project was implemented in ten communities. Short-Stay—Use of Antipsychotic Drugs: Five of ten saw a decrease in use, four of ten saw no change, and one of ten saw an increase. Long-stay—Use of Antipsychotic Drugs: Five of ten saw a decrease in use, and one of ten saw an increase. One hundred ninety-one (191) staff members were trained on It's Never Too Late (iN2L) usage, and staff turnover decreased in eight of the ten facilities.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Project Title: Care My Way

Unique Identifier: TX-0419-SBH-285

Project Duration: 9/1/2019 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$88,356.19

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$88,303.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Care My Way* project aims to help residents with dementia reconnect to themselves and their surroundings, and enhance the fun and engagement within the community by providing the It's Never Too Late (iN2L) systems. The iN2L program's diversity of available applications and regular content updates will allow residents to explore areas they are passionate about and are interested in. The iN2L program is designed to create engaging opportunities for residents and staff, resulting in more meaningful experiences.

Funded Entity(ies):

SB Lockney Healthcare Management dba SkyBlue Healthcare

Results of the Project:

The project was implemented in four certified nursing facilities. Overall, usage in the facilities increased during the project. The project goals and outcomes outlined in the application are listed below, along with the methods used to meet each item.

1. Create 60 personal page buttons to reflect the residents' interests and hobbies. The pages were personalized and geared to the individual residents' needs, likes, and hobbies. During the COVID-19 pandemic, the system served as a tool for families to stay in touch with their loved ones.
2. Create digital biographies for 60 residents. The goal of the digital biographies was not met.
3. Increase resident participation by 20% in small group activities and 15% in one-on-one activities. Usage increased throughout the project. This goal was exceeded in both individual and group settings, with participation rates ranging from 25% to 50%.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

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TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

4. Schedule and facilitate two Skype family and friend interactions per week with residents whose families or friends use Skype. The program was used to enable residents to interact with their family members. Utilization decreased boredom and isolation for residents unable to participate in regular activities. Staff and resident interactions increased, enabling staff to provide residents with more individualized attention. Overall, the project had a positive impact on residents.

Project Title: Life Works Wellness Project

Unique Identifier: TX-1119-LW-468

Project Duration: 3/1/2020 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$229,402.87

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$18,188.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant seeks to implement the *Life Works Wellness Project* in 50 nursing facilities. The program is a monthly subscription service that provides nursing facilities with materials and guides.

Funded Entity(ies):

Lifetime Wellness, LTD

Results of the Project:

The project's final report indicates that five out of the six identified goals were achieved. The ability to license the *Life Works Wellness* program, which includes monthly resources, support, and training, will enhance activity and life enrichment offerings by taking a whole-person wellness approach through *Life Works*. Decrease the amount of time planning activity professionals spend and enable them to redirect more time to residents for person-centered care offerings. 90% stated that the tools assisted them in planning activities. Assist in meeting the requirements of F744 'Treatment/Service for Dementia,' F675 'Quality of Life,' and F679 'Activities' - 76% of the respondents indicated they did not receive a tag on F744, 86% did not receive a tag in F675 and 90% did not receive a tag in F679. Increase resident participation in activity programs - 62% of the respondents noted increased participation from residents. Provide ongoing training and support for activity and identified facility staff.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Project Title: Rhythmic Abilities –Making Music With The Dementia Population Project

Unique Identifier: TX-0220-DMD-554

Project Duration: 3/15/2020 to 3/14/2022

Total Amount of CMP Funds Approved for this Project: \$10,253.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will purchase 134 musical instruments for residents to use as part of the *Rhythmic Abilities Project*. Interactive musical interventions can improve the quality of life and interpersonal relationships of all residents.

Funded Entity(ies):

Dewitt Medical District dba Sonterra Health Center

Results of the Project:

The project's goal was to hold at least two monthly sessions, which were weekly 45-minute sessions. The average number of participants was 24.25, with a goal of 40% of the residents, depending on the number of occupied beds. Overall, there was an increase in verbal communication in previously nonverbal residents and a decrease in behavior issues.

Project Title: SNFClinic Project

Unique Identifier: TX-0220-LTC-577

Project Duration: 7/1/2020 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$0.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$285,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

The project will implement *SNFClinic*, an electronic learning management system (eLMS), in 25 facilities.

Funded Entity(ies):

Long Term Care Consultants, LLC

Results of the Project:

MDS (Minimum Data Set) quality measures across all participating facilities have improved by 54.86%. This represents a decrease of 5.14% over the last quarter (60%). Long Term Care Consultants will further assess the data on their monthly calls with the participating facilities.

Project Title: Next Steps in Dementia Care

Unique Identifier: TX-0420-TMF-595

Project Duration: 11/1/2020 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$904,046.35

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$289,943.04

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project will enhance the ability of nursing home staff to recognize and manage expressions of distress that manifest as behaviors in residents living with dementia, ultimately leading to an improved quality of life for these residents.

Funded Entity(ies):

TMF Health Quality Institute

Results of the Project:

The following quality measures indicate the percentage of change for the five long-stay quality measures that are associated with the *Next Steps in Dementia Care (NSDC)* training from baseline to the current data:

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

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TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

- Percentage of long-stay residents who lose too much weight: Cohort 1 declined by 30.94%, and Cohort 2 declined by 48.47% for a total average of 39.70%.
- Percentage of long-stay residents with depressive symptoms: Cohort 1 declined by 1.61%, and Cohort 2 declined by 30.69% for a total average of 16.15%.
- Percentage of long-stay residents who received an antipsychotic medication: Cohort 1 declined by 21.66%, and Cohort 2 declined by 9.55% for a total average of 15.60%.
- Percentage of long-stay residents who received an anti-anxiety or hypnotic medication: Cohort 1 improved by 5.59%, and Cohort 2 declined by 2.37% for a total average improvement of 1.61%.
- Percentage of long-stay residents experiencing one or more falls with a major injury: Cohort 1 declined by 8.21%, and Cohort 2 declined by 21.76% for a total average of 14.98%.

There is no definitive data on why the residents experienced a decline in most measures; however, it is assumed that the COVID-19 virus and the challenges faced by the nursing homes (NHs) contributed to the decline. The virus itself is known to cause diarrhea, nausea, vomiting, and loss of taste and smell, which may lead to weight loss. In addition, the need to be socially distant, the lack of family visits, and the use of personal protection equipment (PPE) by caregivers can also lead to an increase in depressive symptoms and behaviors, which may have led to an increase in the use of antipsychotic medication. TMF is encouraged because, at the end of the project, more participating NHs were engaged and aware that the project materials would remain on the website for their use. As previously mentioned, it is believed that the COVID-19 pandemic negatively impacted the facilities' ability to engage in NSDC and experience full improvement. The facilities that experienced improvement in the "percentage of long-stay residents who lose too much weight" demonstrated an average change of 62.97%. Those who experienced an improvement in the "percentage of long-stay residents who have depressive symptoms" showed a 71.6% change; likewise, those who experienced an improvement in the "percentage of long-stay residents experiencing one or more falls with major injury" demonstrated a 40.94% change. Those facilities that showed improvement in the "percentage of long-stay residents who received an antipsychotic medication" demonstrated a 59.57% change. Lastly, for those that showed improvement in the "percentage of long-stay residents who received an anti-anxiety or hypnotic medication," there was a 22.85% change.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Project Title: Rekovo for Improved Balance Function Project

Unique Identifier: TX-0420-REK-597

Project Duration: 9/15/2020 to 9/14/2023

Total Amount of CMP Funds Approved for this Project: \$132,152.70

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$28,387.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement the Rekovo rehabilitation system in five facilities and train nursing home staff on its use and tracking. The Rekovo system is a combination sensor, screen, and HIPAA (Health Insurance Portability and Accountability Act) compliant software program that allows residents to engage in care.

Funded Entity(ies):

Rekovo LLC

Results of the Project:

The project has been implemented in five facilities. Overall, falls were reduced by 4%, and rehospitalizations increased by 3.7%. However, it is not possible to determine whether the increase in rehospitalizations was directly related to the reduction in falls. Final project results are pending.

Project Title: Creative Solutions in Healthcare/SNFClinic

Unique Identifier: TX-0420-CSH-599

Project Duration: 11/1/2020 to 4/30/2022

Total Amount of CMP Funds Approved for this Project: \$706,700.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$140,600.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

The applicant requests funding to provide 37 of its nursing facilities access to *SNFClinic*, an online training and communication resource.

Funded Entity(ies):

Creative Solutions in Healthcare, Inc

Results of the Project:

In summary, 68.9% of the participating facilities with baseline and subsequent non-emergency surveys showed improvement in either the scope or severity of survey tags; all but one facility outperformed the state or federal averages in many categories. Thirty-seven nursing homes participated in the *Creative Solutions in Healthcare/SNFClinic* project. One hundred ninety-six thousand three hundred twenty-seven (196,327) training modules were sent to nursing home staff, with a 68.9% completion rate. Ten of the 29 participating facilities (34.5%) with both baseline and subsequent nonemergency surveys improved the scope and severity of survey tags. Six of the facilities (20.7%) improved in either the scope or severity while remaining neutral (i.e., no change) in the other. So, over half of the participating facilities (55.2%) improved their overall survey outcomes during the project term. For the remaining facilities, four of the 29 facilities (13.8%) improved in either scope or severity, but not in both. Five of the 29 facilities (17.2%) remained neutral in both scope and severity, without any improvement in the other areas. Only four of the 29 facilities (13.8%) failed to improve scope and severity.

Project Title: Improving Resident-Focused Assessment and Monitoring in Texas

Unique Identifier: TX-0420-TMF-600

Project Duration: 11/1/2020 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$1,177,355.94

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$364,432.48

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project aims to enhance the education and skill sets of licensed vocational nurses caring for residents in nursing homes through physio-pathological training.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Funded Entity(ies):

TMF Health Quality Institute

Results of the Project:

The expected program results were lower than anticipated. The anonymous nursing home (NH) staff questionnaire revealed positive feedback on Roy's Adaptation Model (RAM) program. A positive 89% of the nurses who responded to the questionnaire strongly agreed or agreed that their critical thinking skills had improved, they were more confident communicating with members of the care team, and their knowledge of the residents' medical needs improved post-RAM training. Notably, 67% of respondents strongly agreed.

Project Title: Senior Connect

Unique Identifier: TX-0420-MM-607

Project Duration: 10/15/2020 to 10/14/2023

Total Amount of CMP Funds Approved for this Project: \$84,186.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$13,688.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Morningside Ministries aims to implement the *Senior Connect* project utilizing It's Never Too Late (iN2L) programming in two facilities. With the implementation of the iN2L program, the two Morningside facilities can provide personalized life-enriching, re-engaging, and redirecting activities.

Funded Entity(ies):

Morningside Ministries

Results of the Project:

Residents began receiving project services in the third month of the contract period. All staff have received training annually on effectively using the It's Never Too Late (iN2L) system. An outcomes survey is conducted every three months to measure project progress. Project outcomes for this quarter are as follows:

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

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TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

- Increase resident participation in group activities. Goal – 20%. Actual – 30%.
- Increase resident participation in independent activities. Goal – 20%. Actual – 20%
- Create digital biographies for residents. Goal – 20%. Actual - 40%.
- Improve the emotional status of residents. Goal – 20%. Actual – 35%.

Project Title: Honoring the Past Initiative Project

Unique Identifier: TX-0420-SOC-608

Project Duration: 11/1/2020 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$59,137.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant seeks to provide its residents with the It's Never Too Late (iN2L) technology. iN2L offers residents a variety of activities designed to enhance resident engagement.

Funded Entity(ies):

Shinnery Oaks Community

Results of the Project:

The project was never implemented by Shinnery Oaks Community. No CMP funds were expended on the project.

Project Title: A Sense of Renewal

Unique Identifier: TX-0420-PRH-609

Project Duration: 11/1/2020 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$19,633.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will create a multi-sensory room for residents with dementia who exhibit sundowning behaviors, providing innovative solutions that promote positive outcomes for residents.

Funded Entity(ies):

Pomerado Ranch Healthcare, Inc., dba Golden Acres Living and Rehabilitation Center

Results of the Project:

Residents began receiving project services in the third month of the contract period. All staff have received annual training on the effective use of the iN2L system. An outcomes survey is conducted every three months to measure project progress. Project outcomes for this quarter are as follows:

- Increase resident participation in group activities: Goal – 20%; Actual – 30%
- Increase resident participation in independent activities: Goal – 20%; Actual – 20%
- Create digital biographies for residents: Goal – 20%; Actual – 40%
- Improve the emotional status of residents: Goal – 20%; Actual – 35%

Project Title: A Sense of Peace

Unique Identifier: TX-0420-FLH-610

Project Duration: 11/1/2020 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$14,033.77

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$12,814.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant requests funding to create a multisensory room for residents with dementia. The proposed room will include various stimulation items, such as a projector with calming images.

Funded Entity(ies):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Forney Lake Healthcare, Inc. dba Rowlett Health and Rehabilitation Center

Results of the Project:

The project enabled the facility to establish a dedicated room in the therapy department, equipped with specialized equipment and materials for tactile, visual, auditory, and olfactory stimulation. Some equipment is portable, allowing treatment to be performed in patient rooms. Sensory integration treatments were initiated and continue to be provided as part of Occupational Therapy services, particularly to address behavior management for our residents who have dementia with behaviors and whose behaviors negatively impact their social interaction, independence, and provision of care by our staff. Data is continuously being collected, indicating that at least three to five residents use the sensory room and its components with a frequency of one to three times per week. The selected residents typically struggle with various diagnoses such as Cognitive Mental Deficit, Alzheimer's, Mood Disorder, Unspecified Psychosis, Generalized Anxiety Disorder, Hypertension, and many others. In addition, therapists have noticed a measurable decrease in behavioral outbursts of three residents who have routinely utilized the sensory room. Additionally, the applicant aims to evaluate and assess more residents who can utilize the space to gain benefits.

Project Title: Austin Memory Care at Retirement and Nursing Center

Unique Identifier: TX-0520-RNC-612

Project Duration: 11/1/2020 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: \$67,572.31

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Retirement and Nursing Center requests CMP funds to train and certify two contracted staff as Certified Alzheimer's Disease and Dementia Care Trainers (CADDCT) for the facility's new Memory Care wing.

Funded Entity(ies):

Retirement and Nursing Center Austin

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Results of the Project:

The project was not implemented. No CMP funds were expended on the project.

Project Title: Implementation of Its Never Too Late: iN2L Project

Unique Identifier: TX-0520-WPL-616

Project Duration: 11/1/2020 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: \$84,107.11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The nursing facility seeks to provide its residents with an It's Never Too Late (iN2L) system. iN2L offers residents a range of applications for recreation, social engagement, and memory care activities. The applicant aims to enhance the quality of life for residents.

Funded Entity(ies):

Wisteria Place Living

Results of the Project:

The project was not implemented. No CMP funds were expended on the project.

Project Title: Enrichment for All Project

Unique Identifier: TX-0520-CHE-617

Project Duration: 10/15/2020 to 10/14/2023

Total Amount of CMP Funds Approved for this Project: \$126,602.94

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to purchase and install an It's Never Too Late (iN2L) system within two of its facilities. iN2L offers residents a range of applications for recreation, social engagement, and memory care activities.

Funded Entity(ies):

Capstone Healthcare Estates at Veterans Memorial (Formerly Grace VM Holdings Group LP DBA Grace Care Center at Veterans Memorial)

Results of the Project:

The project's final results are pending. Interim results are as follows:

- The number of residents participating was 33, which was 18 more than the goal of 15 residents.
- The number of staff trained in tools and activities was zero. A training announcement was sent to all facility staff.
- Activity of Daily Living score tracking: The percentage of long-stay residents needing help with daily activities has increased. Capstones are above the national average. The percentage of long-stay residents whose ability to move independently worsened. Capstones are above the national average. Percent of short-stay residents who made improvements in function. Capstones are above the national average.

Project Title: Resident Engagement and Calming Technology – REACT Project

Unique Identifier: TX-1021-MRC-865

Project Duration: 2/1/2022 to 2/14/2023

Total Amount of CMP Funds Approved for this Project: \$45,202.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$32,762.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

The project aims to ensure residents enjoy a comfortable setting rich with activities and sensory stimulation. This program will further enhance the environment for Mirador residents through technology offered by It's Never Too Late (iN2L).

Funded Entity(ies):

MRC Senior Living Corpus Christi dba MRC Mirador

Results of the Project:

Outcome #1: To improve the quality of life and satisfaction.

- Indicators include 12-month averages on the metrics from WeCare Connect Resident Satisfaction Surveys.
- Overall Resident Satisfaction = 91 with a peer benchmark of 80 (pre-project value 89).
- Satisfaction with Life Enrichment Services = 100 with a peer benchmark of 92 (pre-project value 100)

Outcome #2: To support resident improvements during rehab therapy and restorative programs. It was measured using information from the Quality Measures on CMS Nursing Home Compare.

- The percentage of long-stay residents needing increased activities of daily living (ADL) Help = 21.3%, and the state average is 17.0% (pre-project value 24.2% - lower is better).
- The Improvement in Mobility for short-stay residents = 72.8%, and the state average is 66.9% (pre-project value 81.4% - higher is better)

Project Title: Chair Tai Chi for Skilled Nursing Residents

Unique Identifier: TX-1121-MRC-868

Project Duration: 1/1/2022 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$23,400.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,800.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

The *Chair Tai Chi for Skilled Nursing Residents* project will provide an in-person, resident-centered class structure and additional classes for residents, while promoting each resident's independence. The program will also help with flexibility, relaxation, concentration, muscle pain, and strength. The classes are instructed by a certified Chair Tai Chi instructor and held daily, Monday through Friday.

Funded Entity(ies):

MRC Towncreek dba MRC Creekside

Results of the Project:

Chair Tai Chi classes were held daily, Monday through Friday, at 9:30 am on the second floor and 10:15 am on the third floor for skilled nursing residents. There was a reduction in falls among the residents who participated in the program. Family members also observed a better quality of life with their loved ones. Four residents on one floor participated; three had no falls, and one had two falls recorded (the fall resulted in no injury). Additionally, another floor had seven residents participate, with no falls reported for the seven participating residents.

Project Title: Culture Transformation through Eden Alternative Training

Unique Identifier: TX-1121-MRC-869

Project Duration: 1/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$61,755.64

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$29,767.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Culture Transformation through Eden Alternative Training* project is a comprehensive educational experience developed by Eden Alternative®. The three-day training provides practical tools, resources, and inspiration that empower nursing home employees to initiate an effective and sustainable culture change journey based on person-directed practices in their communities.

Funded Entity(ies):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Methodist Retirement Communities

Results of the Project:

A third *Certified Eden Associate Training (CEAT)* session was conducted from August 29 to 31, with 23 participants in attendance. Overall, the average participant demonstrated an 11.5% positive shift toward person-directed perceptions of care from pre- to post-test, with a goal of 5%. A fourth *CEAT* training is planned for Quarter 4 of 2022. A second Path to Mastery Guide visit was planned for Quarter 4 of 2022.

Project Title: iN2L (It's Never Too Late)

Unique Identifier: TX-1121-SLP-872

Project Duration: 2/15/2022 to 2/14/2025

Total Amount of CMP Funds Approved for this Project: \$1,361,398.18

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$915,513.55

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The goal of the project is to enhance care and quality of life for all residents through engagement in physical and cognitive exercises using the It's Never Too Late (iN2L) programs, aiming to improve declines in activities of daily living (ADLs) and reduce the prevalence of depression and psychotropic medication use.

Funded Entity(ies):

SLP Operations LLC

Results of the Project:

The project began implementation in February 2022; interim project results are not yet available.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Project Title: Snoezelen Room

Unique Identifier: TX-1121-NXH-880

Project Duration: 2/1/2022 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$70,756.74

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$70,756.74

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Snoezelen Room* project aims to enhance the quality of life for residents. It is the goal of the Snoezelen Room to reduce the use of antipsychotic medications, reduce anxiety, and reduce behavior issues. Additionally, it will provide a quiet, serene, and stimulating environment for the dementia population, thereby enhancing their quality of life.

Funded Entity(ies):

Nexion Health

Results of the Project:

All initial residents have improved their metrics. Feedback from residents, staff, and visitors has been overwhelmingly positive. Five successful gradual dose reductions were completed in tandem with the Snoezelen room for behavioral interventions. Three residents in the expanded sample size have seen a 56% reduction in falls compared to the baseline three months prior.

Project Title: Improving Culture and Quality of Care Through Virtual Intelligence

Unique Identifier: TX-1221-LMG-889

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: \$128,342.30

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$94,428.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

It's Never Too Late (iN2L) apps and games will increase residents' opportunities for education and lifelong learning, reduce intergenerational and cultural gaps, and strengthen connections between residents and their communities. The therapeutic aspects of iN2L will facilitate longer, more thorough, and interesting treatment sessions for all therapy disciplines. The iN2L's Resident Profile Pages will provide personalized portals, including preferred activity content and a library of photos and text messages from family and friends. This personalized activity programming through iN2L will empower residents to take ownership of their social interests and remain better connected to the community.

Funded Entity(ies):

Legacy Management Group (Bryan OpCo and Cameron OpCo) DBA Legacy Nursing and Rehabilitation

Results of the Project:

Final results are pending. Activity Directors and interested staff will continue to attend online group engagement system trainings and webinars. The therapy department and restorative aide use the iN2L systems for bicycling and other exercises. Certified nursing assistants and nurses are becoming more comfortable using the systems on weekends for activities such as music, reminiscing, and laughter. Activities continue using the systems for memory care and learning opportunities, including cooking and craft ideas.

Project Title: 2021 Clinical Excellence Scholarship

Unique Identifier: TX-1221-LAT-890

Project Duration: 2/15/2022 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$48,570.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$22,008.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The scholarships will enable 21 participants to attend the LeadingAge Texas Annual Conference, featuring sessions that address the trending healthcare needs of high-acuity patients and the maintenance of high-quality care in Texas's nursing facilities, free of charge.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Funded Entity(ies):

LeadingAge Texas

Results of the Project:

The two clear, quantifiable target goals or objectives to measure the project against were met with the data from Survey 1.

- Goal: 80% of project participants will report that the training provided them with increased knowledge in the training subject matter and best practices.
 - 12 of 12 respondents answered "Yes" | 100%
- 80% of project participants will report they are satisfied or very satisfied.
 - Five of 12 respondents answered "Very Satisfied" | 41.67%
 - Six of 12 respondents answered "Satisfied" | 50.00%
 - Totaling just over 91%

Project Title: Enrichment For All- Magnolia Place

Unique Identifier: TX-1221-MPWR-896

Project Duration: 3/15/2022 to 3/14/2025

Total Amount of CMP Funds Approved for this Project: \$60,918.89

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$42,584.73

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Using the It's Never Too Late (IN2L) person-based technology, Magnolia Place will offer ongoing activity and rehabilitation enrichment that results in goal achievement, an improved sense of well-being, increased resident engagement, and enhanced scores in activities of daily living.

Funded Entity(ies):

Jefferson Post-Acute dba Magnolia Place Wellness and Rehabilitation

Results of the Project:

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
TX Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 34

Twenty percent (20%) of residents were surveyed. Activities of Daily Living functional decline score for the period of May-July 2022 for Magnolia Place is:

- May- Magnolia Place: 9.3%; National Average: 14.8%
- June- Magnolia Place: 9.8%; National Average: 14.8%
- July- Magnolia Place: 21.4%; National Average: 14.6% (rise in activity of daily living scores in July associated with a COVID-19 outbreak)

Project Title: Bingocize: Social and Physical Engagement to Enhance Quality of Life

Unique Identifier: TX-1221-TAM-897

Project Duration: 4/1/2022 to 3/31/2025

Total Amount of CMP Funds Approved for this Project: \$374,501.02

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$36,320.14

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Bingocize project aims to improve the quality of life for residents of certified nursing facilities (CNFs) in San Antonio and its surrounding areas. As CNF residents belong to the fastest-growing age group in the area (i.e., those 65 years and older), the project team is excited to partner with the Texas Department of Health and Human Services to serve community partners by implementing this evidence-based intervention for CNF residents in 24 CNFs.

Funded Entity(ies):

Texas A&M University-San Antonio

Results of the Project:

Once certified nursing facility (CNF) staff complete the online training, students will utilize materials developed by the applicant (e.g., operation manual, newsletters) to coordinate patient recruitment and encourage participation. Additionally, attendance tracking will enable the program evaluator to coordinate and manage CNF resident data with the State Agency. Final project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
IA Long-Term Care Location**

Iowa

IA CMP Funds Expended for Administrative Uses in CY 2022: \$115,608.70

IA CMP Funds Expended for Emergency Uses in CY 2022: \$250,463.94

IA Active CMP Funded Projects in CY 2022: 1

Project Title: Restorative Program Initiative - iN2L (It's Never Too Late)

Unique Identifier: TX-1221-SRFH-901

Project Duration: 2/15/2022 to 2/14/2025

Total Amount of CMP Funds Approved for this Project: \$47,753.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$35,313.33

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *iN2L (It's Never Too Late)* program will enable Sarah Roberts French Home to provide personalized, life-enriching, engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants.

Funded Entity(ies):

The Sarah Roberts French Home

Results of the Project:

The survey consisted of 15 questions, each on a scale of 1 to 5, with one indicating 'never' and five indicating 'all the time'. It was administered to eight residents who were cognitively able to answer. Questions assess a resident's energy level, engagement, happiness, and concentration. Sarah Roberts' residents scored well as a whole. The program aims to increase happiness and engagement while also decreasing depression, as reported in the first quarterly update. This may not be the case, as there was a delay in receiving the equipment, and the first quarterly report is not a full three months of use. All answers would have an ideal score of five for best results, except question nine, which would have an ideal perfect answer of zero.

Project Title: Courtyard Grant

Unique Identifier: TX-0422-LONR-942

Project Duration: 6/24/2022 to 6/23/2023

Total Amount of CMP Funds Approved for this Project: \$2,697.76

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
IA Long-Term Care Location**

Iowa

IA CMP Funds Expended for Administrative Uses in CY 2022: \$115,608.70

IA CMP Funds Expended for Emergency Uses in CY 2022: \$250,463.94

IA Active CMP Funded Projects in CY 2022: 1

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,984.21

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project focuses on improving the quality of life and reducing residents' risk for depression through dementia-friendly outdoor activities in the facility's courtyard.

Funded Entity(ies):

Legend Oaks Nursing and Rehabilitation – New Braunfels

Results of the Project:

The project assessed 96 residents this quarter using the Patient Health Questionnaire-9 (PHQ-9), calculated the total scores, and obtained an average score of 6.822 per resident, indicating a mild risk of depression. The increased score from the previous 30-day update could be due to the previous social worker administering the PHQ-9 incorrectly or an increase in symptoms around the holiday season.

Project Title: Drumming Around with Rehab

Unique Identifier: TX-0422-SPM-949

Project Duration: 10/18/2022 to 10/17/2024

Total Amount of CMP Funds Approved for this Project: \$11,603.40

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$9,624.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to enhance the quality of life, alleviate behavioral and psychological symptoms, mitigate stress, encourage physical activity, foster social interaction, strengthen interpersonal relationships, and improve interactions between residents and others. San Pedro Manor plans to implement a standardized drumming protocol for its residents.

Funded Entity(ies):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
IA Long-Term Care Location**

Iowa

IA CMP Funds Expended for Administrative Uses in CY 2022: \$115,608.70

IA CMP Funds Expended for Emergency Uses in CY 2022: \$250,463.94

IA Active CMP Funded Projects in CY 2022: 1

West Ashby Healthcare, Inc. DBA San Pedro Manor

Results of the Project:

Speech-Language Pathology (SLP) evaluations and one-to-one treatment were initiated with 56 residents. Each resident was staged using the Allen Cognitive Assessment; 26 were at level five, 16 were at level four, 12 were at level three, and two were at level one. Individualized communication needs were identified, and goals were implemented to address the resident's needs during treatment and daily activities.

Project Title: Enhancing Mental Health Support in Wake of COVID-19 Pandemic

Unique Identifier: IA-1221-LAI-888

Project Duration: 6/1/2022 to 5/31/2023

Total Amount of CMP Funds Approved for this Project: \$269,150.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to provide the training to help de-stigmatize mental health issues, increase early detection, and improve the quality of response and support to mental health and substance abuse issues in long-term care. The grant will not only train staff in *Mental Health First Aid* but will also provide the option to continue their training to become certified Adult Mental Health First Aid Instructors. This approach extends the grant's impact by increasing the number of Adult Mental Health First Aid Instructors who can continue to train additional staff on *Mental Health First Aid*.

Funded Entity(ies):

LeadingAge Iowa

Results of the Project:

The project training has not started. During the initial six months of the contract (6/1-12/31/2022), preparatory work was completed, including logistical planning such as setting program dates, securing training locations, and finalizing details of the pre-test/post-test.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
KS Long-Term Care Location**

Kansas

KS CMP Funds Expended for Administrative Uses in CY 2022: \$19,444.46

KS CMP Funds Expended for Emergency Uses in CY 2022: \$400,000.00

KS Active CMP Funded Projects in CY 2022: 1

Project Title: MoodSpark Digital Companion

Unique Identifier: KS-0522-DGL-971

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$159,720.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Delmar Gardens of Lenexa aims to implement the *MoodSpark Digital Companion* project. The program will provide an adjunctive tool to assist and support nursing home (NH) resident behavior management, aiming to improve the quality and consistency of care. The project aims to achieve a twenty percent reduction in acute agitation and anxiety episodes as measured by the Neuropsychiatric Inventory-Nursing Home Version (NPI-NH), a 25% increase in resident family involvement in quality of care as measured by observational surveys, and a 25% reduction in caregiver burden as measured by the Caregiver Burden Inventory (CBI). The project offers residents a program on demand from the comfort of their own rooms to support their sense of confidence, achievement, respect from others, self-esteem, and purpose.

Funded Entity(ies):

Delmar Gardens of Lenexa

Results of the Project:

The project began implementation in October 2022. Interim project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NE Long-Term Care Location**

Nebraska

NE CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NE CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NE Active CMP Funded Projects in CY 2022: 1

Project Title: Creating a Culture of Person-Directed Dementia Care

Unique Identifier: NE-0521-NCCC-800

Project Duration: 8/9/2021 to 8/8/2022

Total Amount of CMP Funds Approved for this Project: \$23,148.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$19,471.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The purpose of this project is to provide training for person-directed care utilizing a curriculum developed by Eden Alternative. The focus will be to reframe perceptions of and approaches to dementia care.
- b) Nebraska Culture Change Coalition (NCCC) will measure the engagement of the participants in regards to the training; show improvement in resident, family and staff surveys; show an improvement in addressing behaviors; and utilize Quality Assurance Performance Improvement (QAPI) storyboards to share how the training is being implemented in the facilities.
- c) When these strategies are implemented, residents and their families will benefit through improvements in both the quality of care and quality of life, as residents and staff are empowered to focus on unmet needs. The residents will drive the plan of care through their preferences and choices.
- d) Three nursing facilities will benefit from the training. In addition, each participating home will receive lifetime access to all online courses through the Eden Alternative Evolve Online Learning platform, allowing staff to return for refresher courses and new courses to strengthen and maintain the culture change.

Funded Entity(ies):

Nebraska Culture Change Coalition

Results of the Project:

The project identified four expected outcomes in relation to performance monitoring and evaluation.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NE Long-Term Care Location**

Nebraska

NE CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NE CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NE Active CMP Funded Projects in CY 2022: 1

- The first goal of at least 80% of participants responding positively when asked if the training was a valuable experience was met, with 100% of participants answering "Strongly Agree" or "Agree".
- The second outcome was to show improvement in resident, family, and employee satisfaction surveys from the pre-survey to the post-survey. Resident, family, and employee survey responses were too low in the pre-survey to substantiate this outcome. However, there were enough employee responses to combine all employee pre- and post-survey responses to establish a significant change in one item on the survey. This item was "For people with dementia, they respond more to emotions than the words that are spoken." All other changes to survey items were not statistically significant.
- The third goal was to show a significant improvement in addressing behaviors/incidents for the focus group of residents. While this was observed for all three homes through their reporting on storyboards, there was not enough statistical data to substantiate a significant improvement. Three homes reported improved resident engagement. Two homes reported a decrease in behaviors. Additional outcomes were reported in one or more homes for: increased use of individualized, non-pharmacological interventions; increased knowledge of resident preferences; increased percentage of meals eaten; decreased percentage of reported weight loss; and better sleep patterns with increased engagement.
- The goal for 100% of teams sharing what they learned and how they are implementing through a Quality Assurance and Performance Improvement Storyboard was met. All three teams developed and shared their results. All three teams reported better outcomes for residents with dementia. All three teams also reported improvements in understanding residents and improved resident engagement. In their final project report, NCCC noted that the COVID-19 Public Health Emergency and pandemic affected their ability to gather sufficient data to show statistical significance in all areas of the satisfaction survey. However, all three teams showed improvements in how staff interact and work with individuals with dementia.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Title: Specialized Infection Prevention Training in Nursing Homes

Unique Identifier: CO-0219-CHCA-236

Project Duration: 10/1/2019 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$72,100.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$4,050.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to support infection control certification training for 150 nurses working in Colorado's nursing homes. The University of Nebraska's College of Nursing partnered with the American Health Care Association (AHCA) to offer an infection control program with 23 contact hours through the American Nurses Credentialing Center's Commission on Accreditation (ANCC) and a certificate upon completion. The program addresses the clinical, organizational, and cultural aspects of infection prevention and control, which are fundamental to effectively leading and administering a center's Infection Prevention and Control Program (IPCP). Furthermore, it utilizes an adult learning approach based on the latest strategies for meaningful learning. It increases the likelihood of successful knowledge transfer, practical application, and adoption of standards, providing a sustained benefit for residents.

Funded Entity(ies):

Colorado Health Care Association

Results of the Project:

The Colorado Health Care Association (CHCA) provided Infection Prevention and Control Officer (IPCO) certification to nursing home nurses in Colorado (CO) to help providers meet new federal Medicare and Medicaid participation requirements. This training focused on best practices in infection control and prevention. Twenty-eight (28) individuals from 22 nursing homes throughout the state completed the program. Basic comparisons show that the IPCO program improved infection control outcomes, increased employee retention, and satisfied participants' expectations. During the two-year reporting period, the cohort received fewer than 50% of the citations compared to other CO skilled nursing facilities. Survey findings found that 14 of the participating homes improved their Infection Control outcomes; six stayed the same from year to year; they were unable to compare two (2) because of insufficient data. Of the 28 employees who completed the certification, 78.5% are still employed at the facility where they completed

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

their coursework. 99% of participants indicated that they would recommend the program to others. The COVID-19 pandemic significantly impacted the ability of skilled nursing homes to complete the project.

Project Title: Certified Eden Associate Training

Unique Identifier: CO-0219-SG-238

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$44,635.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,825.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to empower frontline nursing home staff to take the resident-centered care approach to the next level in their facility and the greater community via Certified Eden Alternative Associate training. The project was granted a 12-month no-cost extension from December 31, 2021, to December 31, 2022, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Someren Glen

Results of the Project:

The project has concluded. Certified Eden Educator training was completed for four Someren Glen staff, and Eden Associate training was completed for two Someren Glen staff and eight long-term care staff from other nursing facilities and the community.

Project Title: Reading2Connect Program

Unique Identifier: CO-0719-VSL-369

Project Duration: 1/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$29,670.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement *Reading2Connect (R2C)*, a program that provides highly readable books for older adults. The books are designed to compensate for the vision, attention, and memory difficulties of older adults while reflecting seniors' interests, strengths, and life experiences, and retaining the integrity of adult literature. Understanding that reading is an automatic skill stored in procedural memory, *Reading2Connect* helps bring independent reading back into the lives of seniors living with dementia. The project was granted a 12-month no-cost extension from December 31, 2021, through June 30, 2022, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Vivage Senior Living

Results of the Project:

The project concluded on 6/30/2022. Six communities received *Reading2Connect (R2C)* materials and completed the training in 2021 through 2022. Resident and staff surveys were used to assess the impact of the *R2C* program on the emotional and social well-being of residents. Resident surveys indicate that residents enjoy the topics and format of the *R2C* books, look forward to participating in reading groups, and experience a reduction in social isolation. Staff survey results showed that the *R2C* books stimulate resident-to-resident interaction, elicit positive emotions from the residents, and help redirect residents experiencing negative emotions. The program is a resident-driven activity, and staff noted that residents' need for staff assistance with the *R2C* books has decreased over time.

Project Title: It's Never Too Late (iN2L)

Unique Identifier: CO-0719-MVB-371

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$52,937.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$37,039.65

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement *It's Never Too Late (iN2L)*, an interactive technology that provides hundreds of recreation, social connection, and memory care management applications to nursing home residents. These programs will enhance the lives of residents through adaptive applications involving music, social networking, communication, current events, learning, entertainment, memory recall, and exploration. Each resident can build their page of favorites and individualize their iN2L profile through a large-print, single-touch interface that residents of all intellectual and sensory abilities can use.

Funded Entity(ies):

Mesa Vista of Boulder

Results of the Project:

The COVID-19 pandemic kept residents mostly confined to their rooms early in the project's implementation, and groups were unable to meet in person. The devices were primarily used for music. The September 2022 usage report indicates that usage has increased, and the systems are now utilized in various areas. Now that groups can meet, the systems have become integral to daily engagement. The community has over 100 hours of system use, and the programs utilized are diverse. The community receives positive feedback from residents and employees. Ten residents completed the questionnaire and provided positive feedback regarding the addition of iN2L to the community's daily activities. Patient Health Questionnaire (PHQ-9) and Brief Interview for Mental Status (BIM) scores did not change, and there were slight variances in the PHQ-9 scores in decreasing depressive mood states. Resident engagement in activities increased.

Project Title: Validation® Training in Four Colorado Nursing Homes and Beyond

Unique Identifier: CO-1019-EDUC-462

Project Duration: 11/1/2020 to 11/30/2023

Total Amount of CMP Funds Approved for this Project: \$53,730.48

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$9,900.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

The applicant, Edu-Catering, aims to implement the *Validation Training in Four Colorado Nursing Homes and Beyond* project, providing approximately 500 employees within four nursing homes with training on Validation Techniques. The validation training will create prevention-focused environments designed to improve the treatment of residents living with dementia. The applicant also aims to produce four training videos that capture vital training components for broader distribution. The applicant, Edu-Catering, aims to implement the *Validation Training in Four Colorado Nursing Homes and Beyond* project, providing approximately 500 employees within four nursing homes with training on Validation Techniques. The validation training will create prevention-focused environments designed to improve the treatment of residents living with dementia. The applicant also aims to produce four training videos that capture vital training components for broader distribution. The project was granted a no-cost extension from October 31, 2023, to November 30, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Edu-Catering

Results of the Project:

The project is in progress. Ten long-term care communities have completed the training. Final project results are pending.

Project Title: Crisis Prevention Institute's Colorado Skilled Nursing Facility Initiative

Unique Identifier: CO-0220-CPI-550

Project Duration: 7/1/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$352,550.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$67,906.80

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The applicant plans to provide up to 3,080 nursing home direct care staff from 55 Colorado skilled nursing facilities with training on crisis prevention. Fifty-five of the training participants will receive an in-person certification course.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

- b) After becoming certified as Crisis Prevention Institute (CPI) instructors, the instructors will be qualified to train staff at their facility in nonviolent crisis intervention.
- c) The training provides skills for using safe, respectful, and noninvasive methods to manage challenging resident behaviors, thereby reducing incidents of resident-to-resident and resident-to-employee abuse.
- d) Nursing home staff

Funded Entity(ies):

Crisis Prevention Institute

Results of the Project:

The project has completed sixty-five (65) instructor certifications. Final project results are pending.

Project Title: Volunteers of America (VOA) Nursing Homes Virtual Reality Initiative

Unique Identifier: CO-1219-VOANS-507

Project Duration: 11/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$28,500.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$28,500.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will provide eight virtual reality goggles, two facilitator tablets, two 3D cameras for families to record their experiences, and a two-year subscription to content from a virtual reality company.
- b) Virtual reality will provide opportunities to explore, socialize, interact, and engage in activities regardless of physical, social, or geographical limitations.
- c) As a result, the project will alleviate loneliness, increase social interaction, and encourage physical activity.
- d) Nursing home staff

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Funded Entity(ies):

Volunteers of America

Results of the Project:

The *Volunteers of America (VOA) Nursing Homes Virtual Reality Initiative* included two skilled nursing facilities in Western Colorado. The VOA chose an end-to-end virtual reality (VR) platform to reduce social isolation in senior living communities. The platform included networking technology that enabled exploration to be a social experience, allowing multiple residents to share their experiences in real-time. Each community received four VR headsets, a storage case for all headsets, one tablet to control the experience, and two years of unlimited access to the VR platform, which included technical and operational support. Facilities conducted two to three sessions per week with one-on-one visits mixed throughout. Combined, the two facilities had 3,834 experiences spread over 426 sessions. Residents who regularly utilize the VR system demonstrated a decrease of one to two points in their PHQ-9 mood severity score. Due to supply chain issues and the increased cost of the 3D cameras, they were unable to purchase the two 3D cameras with the allocated funds.

Project Title: Dementia Capable Care Training

Unique Identifier: CO-0921-SPV-850

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$12,494.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$5,998.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Spanish Peaks Veterans Community Living Center, aims to implement a memory care training program. The project will certify two Dementia Capable Care Trainers at the skilled nursing facility. The trainers will be responsible for training the rest of the staff to improve memory care practices in the facility. The training focuses on reducing the use of psychotropic medications, improving overall resident relationships, engaging residents in meaningful activities, enhancing safety, enhancing the quality of life, improving daily function, reducing hospitalizations, and building staff skills and confidence in care for residents.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Funded Entity(ies):

Spanish Peaks Veterans Community Living Center

Results of the Project:

The project began implementation in July 2022. Two staff members have completed the Dementia Capable Care Training certification. Further project results are pending.

Project Title: RememberStuff Colorado CMP Grant

Unique Identifier: CO-0921-EPE-856

Project Duration: 2/7/2022 to 2/7/2023

Total Amount of CMP Funds Approved for this Project: \$26,434.20

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$26,203.56

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to implement the *RememberStuff Colorado* project in three nursing homes. The applicant will implement an Activities Lab Program to provide residents with *RememberStuff* technology. The *RememberStuff* desktop units are a closed system that provides participating residents with access to various subject matter content, including activities and programming designed to stimulate cognitive activity and increase resident engagement for cognitively impaired residents and others. Programming includes an events calendar, videos, quizzes, games, an art studio, radio shows, photos, and more.

Funded Entity(ies):

Eperture LLC

Results of the Project:

The project began implementation in February 2022, with the *RememberStuff* units installed in three (3) nursing homes. Interim project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Title: SPARKing Conversation, Connection, and Fun! During COVID-19 and Beyond

Unique Identifier: CO-0921-SCA-857

Project Duration: 3/15/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$50,289.85

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$45,575.98

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

SilverKite Community Arts aims to provide skilled nursing facility (SNF) residents in 18 communities with SPARK Arts Activity Boxes and community-wide access to SilverKite's online art programs 20 times (approximately once a week) during the program time frame. The program is dedicated to strengthening communities by creating, facilitating, and supporting arts programs for nursing home residents.

Funded Entity(ies):

SilverKite Community Arts, LLC

Results of the Project:

The project began implementation in March 2022, with 1,269 SPARK boxes shipped to 18 skilled nursing communities across Colorado. Twenty workshops have been completed. Interim project results are pending.

Project Title: SNFClinic

Unique Identifier: CO-1121-LTCC-881

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: \$715,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$23,400.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

SNFClinic is designed to address the issue of training current and new hires in an environment of high turnover rates. *SNFClinic* strives to provide centralized technology-based systems for training, staff management, and resident care resources.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

The project began implementation in August 2022. The installation and system usage training have been completed in 23 skilled nursing facilities. Interim project results are pending.

Project Title: Reading2Connect®: A One-of-a-Kind Program to Enhance the Social-Emotional Wellbeing of Long-Stay Residents Through the Power of Age/Dementia-Friendly Books

Unique Identifier: CO-1121-AGE-882

Project Duration: 9/1/2022 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$299,286.22

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$16,833.85

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, AGE-u-cate®, aims to implement the *Reading2Connect®* program in Colorado. This program focuses on staff training to improve the quality of care for patients with dementia. The program involves an online course, a hands-on practicum, and a device-friendly training course. This program provides nursing facilities with materials and training to facilitate independent, resident-directed reading through specialized, age, and dementia-friendly books.

Funded Entity(ies):

AGE-u-cate Training Institute®

Results of the Project:

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

The project began implementation in September 2022, and the *Reading2Connect* program began in four facilities. Interim project results are pending.

Project Title: Miles of Smiles Colorado

Unique Identifier: CO-1221-MSC-899

Project Duration: 4/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$47,937.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$24,282.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Volunteers and trained trishaw cyclists will provide the scheduled trishaw rides. The trishaw bikes will enable residents of the four participating nursing homes to ride outside and experience a sense of freedom, thereby improving their mental health.

Funded Entity(ies):

Miles of Smiles Colorado, Inc.

Results of the Project:

The project began implementation in September 2022, with two nursing homes recruited and receiving the trishaws. Interim project results are pending.

Project Title: Colorow Partners with The Dream Catcher Center

Unique Identifier: CO-0222-CCC-916/ CO-1019-CCC-459

Project Duration: 7/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$13,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$7,800.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Interaction with animals has been shown to impact agitation, depression, quality of life, and balance for residents of skilled nursing homes. Animal interaction is also shown to counteract tendencies of isolation, which is often associated with depression. Given the unique environmental and social dynamics of skilled nursing facilities, depression, agitation, isolation, and the quality of life have proven to be ongoing challenges. A regular and consistent partnership with Dream Catcher Therapy Center would reduce the above challenges. Residents will experience interactions to combat depression, agitation, and social isolation, but will also be motivated to reduce physical isolation at Colorow as a continued benefit.

Funded Entity(ies):

Colorow Health Care LLC

Results of the Project:

The project began implementation in July 2022, with 15 sessions being completed with 38 resident participants. Interim project results are pending.

Project Title: Daffodils for Dementia

Unique Identifier: CO-0422-HHNNH-938 / CO-1019-HHNNH-464

Project Duration: 8/1/2022 to 7/31/2024

Total Amount of CMP Funds Approved for this Project: \$32,680.51

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$26,900.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant intends to partner with the Positive Approach to Care program for enhanced dementia training to help develop *Daffodils for Dementia* concepts into realistic and achievable outcomes using the skills learned in the PAC training. The project's objective is to provide additional knowledge and understanding of dementia, create a supportive and engaging environment, and develop interactive skills to enhance overall individual care for all residents, thereby meeting the goal of maintaining lower-than-average antipsychotic medication for residents with behaviors that affect others.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Funded Entity(ies):

Holly Heights Nursing Home

Results of the Project:

The project began implementation in August 2022, and the Positive Approach to Care training has started. Interim project results are pending.

Project Title: The Culture Change Revolution - Equipping The Western Slope

Unique Identifier: CO-1219-CCC-505

Project Duration: 4/1/2022 to 11/30/2024

Total Amount of CMP Funds Approved for this Project: \$84,406.97

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$5,400.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will send three individuals for Eden Alternative trainer certification. After the trainers are certified, they will conduct three Certified Eden Associate Trainings per year with a total of 20 attendees at each training. Creating culture change and person-directed care, as a result of the Eden Alternative Training, will increase well-being not only for nursing home residents but also for their families, staff, and all care partners.

Funded Entity(ies):

Colorow Health Care LLC

Results of the Project:

The project began implementation in April 2022, and three staff members have received Certified Eden Educator certification. Certified Eden Associate training has been completed for ten (10) staff. Interim project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CO Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Title: The Live Oak Project

Unique Identifier: CO-1219-FC-506

Project Duration: 8/4/2022 to 8/3/2024

Total Amount of CMP Funds Approved for this Project: \$218,992.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$44,647.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will bring the living culture of the Live Oak Regenerative Community to at least ten long-term care communities in Colorado over the course of two years. Each day, learning, empowerment, and growth for both individuals and the community are stimulated through a daily Live Oak Community meeting, which routinely addresses the quality of life needs for physical, emotional, intellectual, spiritual, and social growth and connection. The meetings provide an opportunity for residents to routinely engage staff members and managers, allowing residents to be known as whole persons, have their voices heard, and learn how the home functions to meet their needs. Through training, demonstration, and peer support for community developers and managers, the project will support each home in establishing daily community meetings and guide them through growing and sustaining the Live Oak Regenerative Community culture. The project was granted a no-cost extension through August 3, 2024, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Focus Consultation, LLC

Results of the Project:

The project began implementation in August 2022, and initial evaluation, training manual, and staff training have been completed. Interim project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MT Long-Term Care Location**

Montana

MT CMP Funds Expended for Administrative Uses in CY 2022: \$6,911.21

MT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MT Active CMP Funded Projects in CY 2022: 5

Project Title: In Someone Else's Shoes - A Geriatric Empathy Project

Unique Identifier: MT-0619-BH-320

Project Duration: 9/1/2019 to 8/31/2022

Total Amount of CMP Funds Approved for this Project: \$40,796.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$4,300.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to improve resident care by educating their nursing staff on the physical limitations residents face. This includes helping staff understand how the surrounding environment is perceived, experienced, and interpreted due to age-related changes in sensory input, particularly in sight, hearing, touch, and movement. The proposed training will be implemented over a two-year period. The project was granted a no-cost extension through August 31, 2022, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Benefis Hospitals, Inc.

Results of the Project:

Sixteen empathy training sessions were conducted over an eight-month period. Forty-two staff members participated in the training. The empathy training was limited due to the pandemic and staffing shortages. However, 100% of the attendees of the training indicated a high level of satisfaction with the training and are more aware of the struggles of aging, and are more empathetic to the residents. Staff are now more able to improve patient care due to the empathy training.

Project Title: Reverie Harps to Promote Healing and Relaxation for Nursing Home Residents

Unique Identifier: MT-1219-BH-501

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$6,384.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MT Long-Term Care Location**

Montana

MT CMP Funds Expended for Administrative Uses in CY 2022: \$6,911.21

MT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MT Active CMP Funded Projects in CY 2022: 5

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$4,483.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide easy-to-use harps in three nursing homes for resident use. Reverie harps are easy to use and provide soothing, therapeutic music for residents. The project will ensure staff are trained on the harp program's benefits and the use of the harps.

Funded Entity(ies):

Benefis Hospitals, Inc.

Results of the Project:

Harps were purchased for each of the four nursing home facilities. Currently, a "lunch and learn" session is in progress at each of the four locations to ensure staff are aware of the program, its benefits, and intended use, as well as learn how to use the harps. Twenty staff members have been selected to participate in the harp program and protocols. Another training session is scheduled for February, and currently, 16 out of 20 staff members are trained. So far, 100% of the attendees have indicated satisfaction with the training and stated that they have become more aware of the struggles of aging and more empathetic to its impact on residents.

Project Title: Brain Injury Training for Nursing Home Support Staff and Health Professionals

Unique Identifier: MT-1219-BIA-503

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$150,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$49,983.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide training for nursing facility staff based on a specialty care curriculum on brain injury awareness, support, and prevention. The curriculum will include an introduction to traumatic brain injury

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MT Long-Term Care Location**

Montana

MT CMP Funds Expended for Administrative Uses in CY 2022: \$6,911.21

MT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MT Active CMP Funded Projects in CY 2022: 5

(TBI), communication, promoting skills for independence, understanding and managing cognitive and behavioral changes following a TBI, and working with families after a TBI. The training will include in-person classes held quarterly and online classes held bi-monthly, for a minimum of ten sessions per year. The training will provide direct improvements to residents' quality of care and equip staff with the knowledge to reduce stress, frustration, and turnover.

Funded Entity(ies):

Brain Injury Alliance

Results of the Project:

As of January 31, 2023, the Brain Injury Alliance (BIA) has had 289 students complete the program and receive a certificate of training. Another 141 students are currently enrolled and starting training. These students reside throughout various areas of the state, including urban and rural areas, as well as on several of the Montana Indian Reservations. To measure the impact of the training on Montana nursing homes and the improved quality of care for their residents, all attendees received four different surveys on goal training knowledge evaluation, goal training post-training knowledge evaluation, goal training sample goals, and goal training evaluation and feedback. Based on the success of the program and the positive feedback from the surveys, BIA is confident that the training has directly improved the quality of life for Montana Long-Term Care (LTC) residents. The training has also provided staff with knowledge that will continue to help them in their positions.

Project Title: Dementia Care Practice Recommendations: Organization-Wide Coaching and Implementation in Montana

Unique Identifier: MT-0820-AA-654

Project Duration: 5/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$380,689.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$218,765.98

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MT Long-Term Care Location**

Montana

MT CMP Funds Expended for Administrative Uses in CY 2022: \$6,911.21

MT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MT Active CMP Funded Projects in CY 2022: 5

The project will provide person-centered dementia care practices that have shown significant effects of decreasing behavioral symptoms and psychotropic medication use in residents with dementia in long-term care. Person-centered care practices also yield positive effects for residents, including improved quality of life, decreased agitation, enhanced sleep patterns, and maintenance of self-esteem. Additionally, staff-related benefits of person-centered care models include a reduction in stress, burnout, and job dissatisfaction, which may also lead to reduced staff turnover, a significant challenge within long-term care. These results also found that person-centered practices and culture change principles were related to both better quality of life for residents with dementia and better working conditions for staff. Nursing homes will be able to focus on areas that are most important to them through collaboration with the coach. As a result, nursing homes will be able to set priorities based on their specific needs.

Funded Entity(ies):

Alzheimer's Association

Results of the Project:

The third quarter of 2022 saw advanced training for the two Care Community Coaches in the *Dementia Care Practice Recommendations*, as well as coaching models and engagement. This quarter, the coaches also continued their recruitment efforts and are increasing them as relationships develop with organizations across Montana. Seventy facilities have been approached, with two verbally accepting and five signing the agreement to participate.

Project Title: Outdoor Playground Fun and Technology Expansion Project

Unique Identifier: MT-0820-WCNH-658

Project Duration: 5/1/2021 to 4/30/2022

Total Amount of CMP Funds Approved for this Project: \$10,155.62

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project aims to promote independence, reduce unwanted behaviors, expand the use of Music and Memory equipment, and introduce fun outdoor activities for the residents.

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
MT Long-Term Care Location

Montana

MT CMP Funds Expended for Administrative Uses in CY 2022: \$6,911.21

MT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MT Active CMP Funded Projects in CY 2022: 5

Funded Entity(ies):

Wibaux County Nursing Home

Results of the Project:

The program was requested for only one year. The first year was spent on purchasing equipment and learning. The project was completed as of April 30, 2022, when a final report was sent. The results showed that the playground equipment improved the mood and enriched the lives of residents, but did not lead to a change in their quality of life (QOL) or signs and symptoms (s/sx) of depression. However, residents continue to use the games and activities with families and do still enjoy the time spent.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
ND Long-Term Care Location**

North Dakota

ND CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

ND CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ND Active CMP Funded Projects in CY 2022: 1

Project Title: North Dakota Music and Memory Initiative Project

Unique Identifier: ND-0720-QHAND-647

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$150,821.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$69,442.95

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In 2018, the applicant established a Music and Memory program within the state, providing training and certifying 31 nursing facilities by the project's end. The applicant seeks to expand Music and Memory into twenty additional nursing facilities. The project was granted a one-year no-cost extension (December 31, 2021, through December 31, 2022) due to the impact of the COVID-19 pandemic and delays in project implementation during 2021.

Funded Entity(ies):

Quality Health Associates of North Dakota

Results of the Project:

The non-pharmacological intervention was implemented in 51 skilled nursing homes in North Dakota over the course of the program. While there was not sufficient resident-level data to statistically prove the impact of this intervention on the reduction of antipsychotic medication use in long-stay residents, anecdotal data clearly indicate it is an effective intervention for behavioral symptoms, reduction of falls, anxiety, and quality of life. North Dakota's rate of antipsychotic medication use in long-stay residents continues to be above the national average. Continuing to support and promote non-pharmacological interventions is crucial for enhancing the quality of life for residents.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SD Long-Term Care Location**

South Dakota

SD CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SD CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SD Active CMP Funded Projects in CY 2022: 3

Project Title: Medical Care for South Dakota Music and Memory® Initiative - Phase 2

Unique Identifier: SD-0120-SDFMC-538

Project Duration: 6/1/2020 to 5/31/2022

Total Amount of CMP Funds Approved for this Project: \$410,936.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$88,882.09

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project expands the *Music and Memory* certification program into 41 additional nursing facilities in the state. Certification support would include onboarding, technical assistance, startup costs, and equipment expenses. This personalized music program improves quality of life. It serves as a non-pharmacological intervention that complements the Centers for Medicare and Medicaid Services (CMS) National Partnership to Improve Dementia Care's efforts to reduce the use of unnecessary antipsychotics for residents diagnosed with dementia and related disorders.

Funded Entity(ies):

South Dakota Foundation for Medical Care

Results of the Project:

The South Dakota Music and Memory program has positively impacted the lives of over 500 residents in 83 long-term care facilities. The program was implemented within the long-term care setting over the course of two phases, spanning from March 2018 to August 2022. The intent of implementation was to provide an opportunity for long-term care facilities to begin a program to assist in decreasing the use of antipsychotic medications. As a result of the Music and Memory program, South Dakota long-term care residents have experienced numerous positive outcomes that have improved their activities of daily living, enhanced their communication, and provided a sense of calm and relief. Music has provided long-term care residents in South Dakota with an avenue to unlock the past and reawaken areas of the brain that have been lost over time. The effects and changes experienced by these residents correlate with the program's success, as evidenced by a multitude of positive life outcomes. Fifty-five facilities participated in Phase 1 of the *South Dakota Music Memory Program*, and 28 participated in Phase 2. The ability of facilities to join during Phase 2 was severely impacted by the COVID-19 pandemic. Facilities were difficult to reach, and they were experiencing elevated levels of stress and uncertainty. Facility requirements, staff turnover, and frequent changes in the long-term care setting directly impacted the program's overall outcomes. Through

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SD Long-Term Care Location**

South Dakota

SD CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SD CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SD Active CMP Funded Projects in CY 2022: 3

comparisons of Minimum Data Set (MDS) quality measure data, antipsychotic medication use saw decreases from Phase 1 to Phase 2. Although there is a slight decrease, the impact of COVID-19 did not allow the program's full potential to be fully implemented or utilized within facilities. Available data was not focused on residents in the *Music and Memory* program taking antipsychotic medications versus those taking medications but not in the program. In the entirety of Phase 2 reporting, there are notable highlights. Early in Phase 2, we continued to see an increase in antipsychotic use rates; however, it was the smallest increase that had been recorded in comparison to the previous quarters. Phase 2 brought the quarter with the highest decrease in antipsychotic drug use at a .59% decrease, which also resulted in the largest reduction in use over the prior quarters, an average of 1.53%.

Project Title: South Dakota Positive Approach® to Care

Unique Identifier: SD-0821-LTCOP-823

Project Duration: 12/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$201,184.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$41,080.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is designed to promote dementia culture change in South Dakota's 96 long-term care facilities that care for residents with dementia through the Teepa Snow - The Positive Approach to Care. The project will provide resources and training within four primary components: skill building course series to become a Dementia Care Change Champion; consultant certification for professionals who provide advice to families and clinicians working through dementia related challenges; providing resources and materials to Dementia Care Change Champions; and state-led trainer certifications to promote person-centered dementia care within the participating nursing homes. This project is anticipated to decrease the use of antipsychotic medications and decrease complaints about care, autonomy, and discharge. Additionally, the project is expected to enhance facility staffs' knowledge of dementia, reduce acute care visits, increase nursing home employee retention, decrease discharges based on behaviors, increase competence in hands-on techniques and practical strategies, improve resident and family satisfaction, and offer staff additional skills to address and manage challenging situations and behaviors.

Funded Entity(ies):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SD Long-Term Care Location**

South Dakota

SD CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SD CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SD Active CMP Funded Projects in CY 2022: 3

South Dakota Long Term Care Ombudsman Program

Results of the Project:

Since January 2022, 67 nursing facilities have participated in the South Dakota Health Care Association (SDHCA) sessions. Thirty-eight facilities of the 52 that participated in the Champion Course also attended a general session, "Using a Positive Approach to Dementia Care," provided by Positive Approach to Care. Fifteen nursing facilities that attended "Using a Positive Approach to Dementia" did not participate in Champion Courses 1 and 2 at the conference. Since January 2022, 18 individuals attended "Increase Retention with Positive Approach to Care Methods" at the SDAHO conference. Survey response indicated that the presentation was Excellent at 57.14% and Very Good at 28.57%. Since January 2022, 40% of individuals who attended all four champion courses reported being more likely to remain in their position after learning the skills, and 80% of the individuals indicated that they had learned new ideas and approaches regarding person-centered care. Since January 2022, 8 facilities have enrolled up to four staff members in the Virtual Champion Skills Course. Quote from a nursing home staff member who attended the Champion Courses at the SDHCA conference, "A couple of weeks after taking champion courses one and two at the SDHCA conference, a nurse asked for help with a resident who was agitated and frustrated after supper. I went to talk to the resident and used an approach that was taught by Positive Approach to Care. I was able to determine what the resident wanted and helped her settle down for the night. The resident was resting comfortably, and the nurse was impressed by my approach." There have been challenges in getting individuals to take the courses due to staffing issues. The vendor does not yet have extensive reportable and measurable outcomes, as implementation of the project took longer than anticipated.

Project Title: Crisis and Disaster Management – CMS Emergency Preparedness

Unique Identifier: SD-0821-SDHA-828

Project Duration: 9/1/2021 to 5/31/2022

Total Amount of CMP Funds Approved for this Project: \$24,914.95

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$24,087.81

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to implement an in-person *Emergency Preparedness Crisis and Disaster Management* training for participating skilled nursing facilities. The training is divided into two parts. Part One is titled

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
SD Long-Term Care Location**

South Dakota

SD CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SD CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SD Active CMP Funded Projects in CY 2022: 3

"Preparation, Mitigation, Response, and Recovery." Part Two is titled "Communication and Resource Management." The project will provide all skilled nursing facilities across the state with emergency preparedness education and emergency management resources. Attendees will understand the Centers for Medicare and Medicaid Services (CMS) Survey and Certification Emergency Preparedness Initiative through: a) review of nursing home disaster management essential elements; b) Review of environmental risk management and risk reduction strategies; c) receipt of fundamental instruction of a Hazard Vulnerability Analysis; d) instruction to the basics of emergency response coordination; and e) Review of the fundamentals of nursing home incident command.

Funded Entity(ies):

South Dakota Health Care Association (SDHCA)

Results of the Project:

The presentations were conducted by a consultant at the South Dakota Health Care Association (SDHCA) Annual Fall Convention. The consultant presented at two sessions on the topic of CMS Emergency Preparedness Requirements. Surveys were completed by attendees at the end of the sessions to gather participant feedback on the materials presented. A combined total of 80 individuals attended the two sessions, which were a continuation of the previous sessions. The information provided a knowledge base for long-term care teams to return to their facilities and assess their own facility's approach to Emergency Preparedness for long-term residents. This approach aims to provide a safe interaction and environment for residents and staff in the event of an unforeseen emergency, requiring preparation, mitigation, response, and recovery. Approximately 90% of attendees felt the presentation met their needs in preparing for emergencies in long-term care, and 10% somewhat agreed. Approximately 90% of facilities felt that the overall presentation would assist them in emergency preparedness for caring for their residents, and 10% somewhat agreed.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
UT Long-Term Care Location**

Utah

UT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

UT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

UT Active CMP Funded Projects in CY 2022: 2

Project Title: Understanding Federal Transfer-Discharge Requirements

Unique Identifier: UT-0719-CV-373

Project Duration: 10/15/2019 to 12/27/2022

Total Amount of CMP Funds Approved for this Project: \$102,850.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to provide guidance on resources to navigate the regulatory requirements surrounding facility-initiated discharges. Consumer Voice developed a comprehensive manual as a resource to LTC providers, ombudsmen, residents, and other stakeholders: *Facility-Initiated Transfers and Discharges in Utah: A Resource Manual*. In addition, Consumer Voice developed a companion booklet for consumers: *My nursing home says I have to leave . . . Now what?* The resource manuals provide an overview of federal law, regulations, and guidance. Also covered are the requirements for a fair hearing process as required by federal and state law; probes and procedures for surveyors according to the State Operations Manual and Guidance to Surveyors; and other pertinent information for reviewing or addressing incidents of transfer or discharge, such as notice to the long-term care ombudsman program, bed-hold policies, concerns about nonpayment and financial exploitation, etc. These manuals outline consumer and resident rights and responsibilities during transfer and discharge, including the right to appeal and where to obtain assistance. Consumer Voice hosted a webinar for the Utah Aging Network, providing an overview of the transfer-discharge requirements and newly developed resources. The discharge manual and consumer brochure are available in hard copy and electronically through the Utah State Ombudsman Program and the Consumer Voice. The webinar was recorded for future reference and posted to the Utah State Ombudsman Program websites and the Consumer Voice. Project progress was hindered by interruptions and challenges arising from the COVID-19 pandemic. The project was completed on 12/27/2022 at no additional cost.

Funded Entity(ies):

National Consumer Voice for Quality Long-Term Care

Results of the Project:

Consumer Voice developed a comprehensive manual as a resource for long-term care providers, ombudsmen, residents, and other stakeholders: *Facility-Initiated Transfers and Discharges in Utah: A Resource Manual*. In addition, Consumer Voice developed a companion booklet for consumers: *My nursing*

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
UT Long-Term Care Location**

Utah

UT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

UT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

UT Active CMP Funded Projects in CY 2022: 2

home says I have to leave . . . Now what? These resource manuals provide an overview of federal law, regulations, and guidance. It also covers requirements for a fair hearing process as required by federal and state law; probes/procedures for surveyors according to the State Operations Manual and Guidance to Surveyors; and other pertinent information for reviewing or addressing incidents of transfer or discharge, such as notice to the long-term care ombudsman program, bed-hold policies, concerns about nonpayment and financial exploitation, etcetera. These manuals explain consumer and resident rights and responsibilities during the transfer and discharge process, including the right to appeal and where to obtain assistance. Consumer Voice hosted a webinar for the Utah Aging Network, providing an overview of the transfer-discharge requirements and newly developed resources. Both the discharge manual and consumer brochure are available in hard copy and electronically through the Utah State Ombudsman Program and the Consumer Voice. The webinar was recorded for future reference and posted to the Utah State Ombudsman Program websites and the Consumer Voice. Although this project was proposed to be completed by March 31, 2021, progress was hindered by interruptions and challenges caused by the COVID-19 pandemic. The project was completed on 12/27/2022 at no additional cost.

Project Title: Utah Medicaid ePOLST Registry and Interoperability Exchange

Unique Identifier: UT-0718-UDOH-098

Project Duration: 1/1/2019 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$66,010.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will capture, document, and share end-of-life (EOL) care patient preferences through the electronic Provider Order for Life-Sustaining Treatment (ePOLST) statewide registry and information system. This application is coordinated with a Medicaid 90/10 funding "Implementation Advanced Planning Document" (IAPD) application. The initiative combines both provider and patient education with outreach training. The project will include a Health Information Technology (HIT) infrastructure, which will allow EOL care wishes to be known at the point of care (Emergency Medical Services (EMS), Emergency Departments (ED), and hospitalizations). The project aims to support the provider and patient education components of this initiative, with a particular focus on nursing homes. The IAPD request for funding will be used to design, develop, and implement the HIT infrastructure critical to this initiative.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
UT Long-Term Care Location**

Utah

UT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

UT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

UT Active CMP Funded Projects in CY 2022: 2

Funded Entity(ies):

Utah Department of Health - Center for Health Data Informatics

Results of the Project:

The Utah Commission on Aging (UCOA) partnered with Comagine Health to develop and produce Advanced Care Planning training modules. Advance Care Planning (ACP) is a process that enables individuals to plan for their future healthcare. Advanced care plans direct healthcare professionals when an individual is unable to make or communicate their healthcare choices. The training modules include resources, research, educational materials, and policy information, such as ACP care planning document templates and guidance, tools for professionals to conduct important end-of-life conversations, local and national resources, and guides for advance care planning (ACP). Utah approved specific documents for Advance Directives and POLST (Provider Order of Life-Sustaining Treatment) agreements. In addition, each of the 98 Medicare- and Medicaid-certified nursing homes in the state is a member of the Utah Health Care Association (UHCA). As a partner, UHCA sponsored at least two events for member facilities to participate in online ACP and POLST training modules developed and produced by UCOA and Comagine Health.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WY Long-Term Care Location**

Wyoming

WY CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WY Active CMP Funded Projects in CY 2022: 2

Project Title: iN2L (It's Never Too Late)

Unique Identifier: WY-0619-MSCC-324

Project Duration: 10/17/2019 to 8/31/2022

Total Amount of CMP Funds Approved for this Project: \$44,785.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement the *It's Never Too Late (iN2L)* project to enhance the lives of residents who are living with dementia and are also hearing-impaired. The technology provides the opportunity for individualized, person-centered engagement, allowing residents to connect and communicate with their family, friends, and the care community. The goals of the project are to reduce the use of antipsychotic medications, reduce the incidence of elder altercations, enhance communication between elders, staff, and families, and enhance the personal connection with residents of Native American heritage.

Funded Entity(ies):

Morning Star Care Center

Results of the Project:

The goal of the project was to reduce the use of antipsychotic medications, decrease the incidence of resident-to-resident altercations, enhance communication among residents, staff, and families, and foster a deeper personal connection with the elders' Native American heritage. During the time frame when the test group was able to participate, a review of the gradual dose reductions, as signed by their primary care providers, indicated that reducing their PRN and/or scheduled antipsychotic medication was not clinically indicated; however, the usage facility-wide yielded pertinent data for overall reduction. In terms of reducing the incidence of resident-to-resident altercations, the data showed the facility met or exceeded the goals. The iN2L interactive programming, along with staff engagement, supported non-pharmacological interventions, community engagement with friends and family, and provided a means to alleviate boredom during a pandemic that rendered the resident isolated for a period.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WY Long-Term Care Location**

Wyoming

WY CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WY Active CMP Funded Projects in CY 2022: 2

Project Title: Implementing Culture Change throughout Wyoming: Affecting Resident-Directed Living and Team Member Retention

Unique Identifier: WY-0719-EDUC-360

Project Duration: 4/9/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$130,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$41,074.95

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Edu-Catering will support the start-up of the Wyoming Culture Change Coalition. The Culture Change Coalition will share knowledge about culture change with the State of Wyoming through monthly webinars and a Culture Change conference. The coalition will work with a subset of Wyoming skilled nursing homes each year to teach and implement culture change practices aimed at increasing nursing home team member retention.

Funded Entity(ies):

Edu-Catering

Results of the Project:

Review of the data for year one of the project showed positive results for three of the five nursing homes, with a decrease in staff turnover and an increase in culture change practices. One home experienced a decrease in resident satisfaction, but noted that it occurred during the COVID-19 quarantine period, when many residents were generally angry.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AZ Long-Term Care Location**

Arizona

AZ CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AZ CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AZ Active CMP Funded Projects in CY 2022: 2

Project Title: Meaningful Roles and Activities for Individuals with Dementia

Unique Identifier: AZ-0921-TPA-847

Project Duration: 2/11/2021 to 2/11/2023

Total Amount of CMP Funds Approved for this Project: \$7,060.34

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$3,710.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to implement a Montessori-based program to create a person-centered approach to managing residents with dementia.
- b) The *Meaningful Roles and Activities for Individuals with Dementia* project will train all staff at Tempe Post Acute, a single nursing facility. Staff members will complete the 12-hour self-paced online Montessori program training and the three-hour Reading2Connect Coach training. In addition, the project will purchase dementia-specific books, materials, and wheelchair-accessible pedestal tables. Additionally, it will establish an “engagement room” at the facility where the Montessori materials are freely available to all residents to use at any time.
- c) The project aims to increase resident participation, with at least 70% of residents actively participating in the program on a regular basis. Further, this project aims to track functional gains in orientation, social interaction, cognition, and motor skills. These measurement areas will be utilized in the questionnaire scores specifically for the project. Residents with dementia will benefit from this project by experiencing increased independence, reduced repetitive questioning, decreased anxiety, decreased boredom, increased socialization and interaction opportunities, improved areas of concentration and focus, and preserved fine motor, language, and learning skills. This program will further enhance creativity and imagination, sensory stimulation, and overall quality of life.

d) Not applicable

Funded Entity(ies):

Tempe Post-Acute

Results of the Project:

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AZ Long-Term Care Location**

Arizona

AZ CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AZ CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AZ Active CMP Funded Projects in CY 2022: 2

The project achieved its goal of achieving a program participation rate of at least 70%. However, the program encountered barriers to meeting its goals, as the quantifiable tracking of functional gains was impacted by residents moving to higher-need memory care units, securing units, experiencing a change in medical condition, or passing away. The impact of the “engagement” room access was also limited due to the COVID-19 pandemic. Goals with a focus on orientation and social interaction were achieved. Most of the program implementation resumed in 2022. During this past year, the facility identified areas of meaningful engagement plans and identified roles and activities in which residents with dementia could successfully participate. The impact of role spectrums identified in this population ranged from highly independent functions (residents leading a group activity) to simpler roles (attending to the garden). Residents expressed satisfaction with exploring the engagement room, looking for materials and tasks that created a sense of happiness and engagement. For example, more than half of the residents enjoyed the big-print dementia-friendly books, which were easy to read. The goal of engaging the staff was to develop patient-centered care approaches tailored for residents with dementia. Increased awareness, providing a variety of approaches that staff can utilize. The program proved so successful that the facility was featured at the 2023 Arizona Speech and Hearing Convention in March.

Project Title: Compassionate Touch®: A Clinical Practice to Improve Resident Wellbeing

Unique Identifier: AZ-1221-AGE-886

Project Duration: 10/1/2021 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$139,600.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The Compassionate Touch project aims to enhance clinical practice in long-term care facilities by improving overall resident well-being through the creation of an environment that promotes comfort, attachment, inclusion, and love.
- b) The Compassionate Touch program works directly with long-term care facilities in a two-part comprehensive education. The first part is a web-based educational program taken by administrative and nursing leaders in each facility. The model is close to that of a train-the-trainer. AGE-u-cate administers the academic training, and the second phase involves onsite training at each

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AZ Long-Term Care Location**

Arizona

AZ CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AZ CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AZ Active CMP Funded Projects in CY 2022: 2

participating facility. This part is where education is put into action by creating procedures and a culture at the skilled nursing facility that enables leaders to train staff in this concept. AGE-u-cate provides guidance and support on an as-needed basis to each facility for an additional year after completing the onsite phase of the program. The overall outcome for the facility is that all staff and employees will receive training on integrating touch techniques that will calm, soothe, and connect with residents during the provision of daily care. After the designated staff (administrators, directors, training leaders, managers, and marketing liaisons) have completed the training, they are considered coaches who can teach the Compassionate Touch program to all staff members and resident families. Additionally, coaches can also become involved in community outreach endeavors.

- c) Residents benefit from a positive living environment with a holistic approach to person-centered care. This personalized approach combines focused, skilled touch with a compassionate presence, allowing care partners to connect with the person rather than the disease or condition. The program aims to alleviate the physical and emotional distress that residents experience while fostering strong relationships with caregivers.
- d) The project aims to engage with 20 skilled nursing facilities in Arizona.

Funded Entity(ies):

AGE-u-cate Training Institute®

Results of the Project:

Initially, six facilities committed to the project (Mountain View Manor, Winslow, Campus of Care, Beatitudes Campus, Desert Highlands, Haven Healthcare, and Allegiant Healthcare). After several attempts to connect with all interested facilities, only two facilities initiated the project's implementation: Beatitudes (72 beds) and Mountain View Manor (116 beds). The two facilities have completed the first part of the training, and the pending onsite part two portion of the training will occur in March 2023. There were significant challenges to coordinating with facilities during the COVID-19 pandemic, and the project has only recently started to gain momentum in training these two facilities. Additionally, Mountain View Manor received supplies for training materials that AGE-u-cate fulfilled on 6/14/2022 and Beatitudes on 5/12/22. The funds will be released to AGE-u-cate only for the participating facilities. At this point, the project has been advised to submit a new application with letters of support from the participating facilities. No civil money penalty (CMP) funds have been used for any activities or expenses related to recruiting additional nursing homes for participation in the project. Therefore, only funds given were taken into consideration for facilities that participated in the program.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

Project Title: A Person-Centered Approach to Reducing Transfer, Discharge and Eviction

Unique Identifier: CA-0219-NCVQLTC-242

Project Duration: 4/1/2020 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$784,630.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$36,581.35

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to reduce discharge and eviction complaints by developing and delivering training focused on a person-centered approach. Education will focus on best practices for engaging residents and families in collaborative strategies. Training will also address other common topics of complaints, including refusal to allow a resident who has been hospitalized to return to a facility and complying with notice requirements. Training will target skilled nursing facility staff, surveyors, legal services, and Long-Term Care Ombudsman. The project will be evaluated by the pre- and post-training survey for participants' ability to meet the following objectives: understand state and federal regulations for appropriate transfer and discharge and know the six legal reasons for discharge and transfer and discharge notices, recognize how the proper implementation of these regulations can improve the quality of the nursing home experience for residents and their families, recognize how the appropriate implementation of regulations can enhance the quality of the workplace and job satisfaction for facility management and staff, describe how to improve communication and working relationships between residents and staff through the use of person-centered strategies and identify strategies to advocate for residents and families facing transfer or discharge. Further evaluation includes pre- and post-training reviews of long-term care Ombudsman complaint data on evictions, as well as reviews of several discharge appeals to the Department of Health Care Services.

Funded Entity(ies):

The National Consumer Voice for Quality Long-Term Care

Results of the Project:

Project results will be assessed based on the number of facilities with at least one manager receiving training, the number of attendees, and the results of pre- and post-test questionnaires. The *Person-Centered Approach to Reducing Transfer, Discharge, and Eviction* project proposed to address

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

inappropriate involuntary transfer and discharge of nursing home residents through eight in-person trainings and a companion video. The COVID-19 pandemic significantly impacted the project, initially structured around live, in-person training. The contract to begin work on this project became active on April 01, 2020, during the initial response to COVID-19 and significant facility and workplace lockdowns. One of the project's most significant hurdles was translating the developed curriculum from live training to an engaging online platform. The structure of this project also required the grantee to create the training materials from scratch, in addition to pivoting training delivery methods. The project ended on March 31, 2022, and the National Consumer Voice for Quality Long-Term Care was unable to complete the development of the virtual training. In April 2022, Consumer Voice failed to provide a final report as requested by the State Agency and instead asked for time to complete the project. The request for more time was denied, and metrics were unavailable because the planned training did not occur.

Project Title: Nurse Leadership Project Proposal

Unique Identifier: CA-1018-CCC-162

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,737,237.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$330,631.46

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project proposes to offer leadership training to registered nurses (RNs) in leadership positions within California's long-term care (LTC) skilled nursing facilities and conduct follow-up sessions with personal mentoring for successful graduates. The project will concentrate on the development of nurse leaders and focus on leadership abilities that affect engagement and retention of direct care staff, such as effective communication, managing expectations, accountability, delegation, and mentorship, to decrease the turnover rate of direct care staff, which in turn will improve resident care, and lead to improved resident satisfaction. By training nurse leaders in 72 nursing facilities across Southern California, this project proposes to 1) Decrease each participating facility's nursing direct care staff turnover rate by 3% for CY 2019, with additional 2% decrease in CY 2020 and CY 2021, measured using facilities' human resource records and documentation; 2) Improve direct staff's satisfaction by 3% for CY 2019, with an additional 2% in CY 2020 and CY 2021, measured by pre-and post-training employee satisfaction survey.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

Funded Entity(ies):

Clinical Compliance Concepts, Inc.

Results of the Project:

The *Nurse Leadership Project* met its goals by September 30, 2022. By April 2022, the project had exceeded its goals to decrease each participating facility's nursing direct care staff turnover rate by 7% and improve direct care staff satisfaction by 7%. An average of 64% reduced staff turnover, and staff satisfaction improved by 9% across participating facilities.

Project Title: Integrate Fun, Sustainable, Programing That is Innovative, Rewarding and Enriches (iNSPIRE) Project

Unique Identifier: CA-0719-LCF-358

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$2,671,487.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$383,702.89

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to implement the It's Never Too Late (iN2L) program in 60 skilled nursing facilities throughout California, targeting up to 1,800 residents with cognitive decline (dementia), social isolation, and depression to 1) help address the overuse of antipsychotic medications among dementia patients in nursing homes and 2) improve quality of life by reducing isolation and increasing social engagement through interactive technology that engages patients with friends, family and stimulates cognitive function through activities. The participating communities will engage all their residents through technology-delivered activities. With the implementation of the iN2L program, participating facilities can offer personalized, life-enriching, and redirecting activities to residents, resulting in an improved quality of life for all participants. The iNSPIRE project, which will establish an integrated and enriched activities program for the residents in all the participating communities, will improve quality of care (QOC) and quality of life (QOC) via measurable objectives: 1) the reduction of antipsychotics—20% fewer residents will require antipsychotics, and there will be a 20% reduction in the use of these drugs; and 2) a 20% participation increase in person-centered activities.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

Funded Entity(ies):

LeadingAge California

Results of the Project:

LeadingAge continues to hold onsite multidisciplinary competency-building sessions, although this has been challenging due to COVID-19 outbreaks or staffing-related issues in many participating skilled nursing facilities (SNFs). Antipsychotic medication usage and quality of life data collected reflect 0.4% increase in average antipsychotic medication usage (9.71% vs. 9.31% at baseline), 1.2% decrease in average activity participation survey response (3.06 vs. 3.10 out of 5 points at baseline); and 4.3% increase in average quality of life (QOL) survey response (3.61 vs. 3.46 out of 5 points at baseline).

Project Title: University of California, Irvine's Infection Prevention for Quality of Life Education Program

Unique Identifier: CA-0819-UCIH-402

Project Duration: 7/1/2020 to 9/28/2022

Total Amount of CMP Funds Approved for this Project: \$97,359.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$46,485.27

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The University of California, Irvine Medical Center aims to provide six skilled nursing facilities with more than 72 on-site training sessions centered on infection control. Through these hour-long trainings, 18 trainers will each cover a different aspect of infection control. Education will focus on preventing deadly healthcare-associated infections (HAIs) due to multidrug-resistant organisms (MDROs), central line-associated bloodstream infections (CLABSIs), managing patients with behavioral health conditions, managing Post-Traumatic Stress Disorder (PTSD) residents, and more. The project leader will coordinate with each nursing home between training sessions to help them adopt evidence-based guidelines on infection control, which have been proven to improve residents' overall quality of life, enhance resident care, and reduce readmissions when successfully implemented. Results measurement includes the number of monthly training administered to nursing home employees, the number of lectures provided based on quality indicators and requests from resident council meetings, the number of monthly site visits

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

for support and assessment, quality indicator scores, staff satisfaction surveys conducted post-training, percent of residents impacted by training (feedback from resident council meetings), infection reduction rates.

Funded Entity(ies):

University of California, Irvine Medical Center, Orange, California

Results of the Project:

Skilled nursing facilities (SNFs) within the University of California, Irvine (UCI) Health Preferred Provider Network (PPN) focused on preventing and spreading infection, wound care, and the prevention of skin breakdown. Each of the six facilities was allowed to participate in educational sessions and was asked to submit information on improving the health of their population's patient experience, minimizing the risk of infection, and reducing the risk of infection transmission between residents and healthcare workers. However, communication and data sharing between UCI Health and the SNFs proved challenging due to staffing shortages and changes, as well as the priority of preventing COVID-19 and ensuring the safety of residents. Data was received from only one of the six facilities, contributing to the decision to end the project, as compliance and data collection have been challenging. In August 2022, UCI requested early termination of the contract, effective September 28, 2022, due to COVID-19 constraints. While specific data were not available for the final report due to the unresponsiveness of facilities, UCI reported that each participating facility has a designated wound care nurse, conducts biweekly wound care rounds, has a physician who participates in skin care rounds, and provides continued staff education aimed at maintaining wound integrity for residents. Interim reports indicate that sites were experiencing improvement in infection rates prior to the termination of the project. UCI intends to continue educating SNFs on minimizing respiratory infections by teaching infection prevention protocols, including hand hygiene and proper PPE (personal protective equipment) usage, strategies to prevent COVID-19 and influenza outbreaks, wound care management and prevention of infections, and management of tube feeding sites to prevent infections.

Project Title: SNFClinic

Unique Identifier: CA-0220-LTCC-568

Project Duration: 10/1/2020 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$738,750.00

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$308,750.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Long-Term Care Consultants, LLC proposes to provide *SNFClinic*, an electronic learning management system, in ten (10) participating skilled nursing facilities. *SNFClinic* will provide comprehensive, accurate, and cost-effective tools to ensure that facilities provide high-quality care to their residents. The project aims to increase the quality of resident care by providing staff with the necessary tools in the following areas: Basic, Intermediate, and Advanced Nursing Skills, In-Service Training, Training Progress Reports, Policies and Procedures, Assessments Database, Survey Training and Tools, Centers for Medicare and Medicaid Services (CMS) 2567 Plan of Correction Database, Compliance Tracking, and PointClickCare. *SNFClinic* will assist the facility in developing systems to demonstrate better pathways, contributing to improved resident satisfaction and outcomes. This will benefit both residents and the facility through evidence-based educational training, enhancing care delivery for residents. Nursing home staff and residents will both benefit from the project. Results will be measured through surveys, training records, test scores, and the tracking of Minimum Data Set (MDS)-based person-centered care indicators, as applicable. Objectives are as follows:

- a) Increase overall resident satisfaction, obtain a compliance rate of 100% of staff successfully completing assigned training, and increase the overall quality of person-centered care at participating facilities.
- b) Reduction in the number of survey deficiencies reported on the Department of Health and Human Services Centers for Medicare and Medicaid Services Form OMB NO. 0938-0 91 (Form CMS 2567).
- c) A 20% improvement in the scope and severity of the deficiencies cited for participating nursing facilities, including a reduction of 50% in assigned Level G and above deficiencies.
- d) A 50% improvement in the compliance aspects of the provider's development of Plans of Corrections that meet the requirements of the Department of Health and the survey team.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

Participating facilities did not meet the targeted 100% compliance rate during the last quarter of 2022, instead averaging a 34.1% completion rate of tests and a 29.8% completion rate of assigned training. (Due

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

to the high staff turnover rate, cumulative data would not be a valid reflection of project results and is therefore unavailable.) The Minimum Data Set (MDS) quality measures across all participating facilities increased to 53.41% of data points, representing an improvement since the baseline. No participating facilities were subject to annual surveys during the reporting period, so no data were available to measure the reduction in survey deficiencies.

Project Title: Improving Patient-Centered Care Through Engagement, Reminiscence Therapy, and Life Stories Project

Unique Identifier: CA-0720-LB-628

Project Duration: 5/1/2021 to 4/30/2022

Total Amount of CMP Funds Approved for this Project: \$174,850.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$48,651.93

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LifeBio's project will involve interviewing nursing home residents to gather details about their individual lives, including their likes, dislikes, memories, and other aspects of their lives. LifeBio will then organize each resident's details into Life Story Books, Snapshots, and Action Plans for each community to use with each resident. The project will introduce nursing homes to person-centered care values to build stronger personal connections between residents and direct care staff to improve communications and "humanize" each person more. The project will benefit nursing home residents by enhancing the quality of care through person-centered care values and improving their quality of life by reducing loneliness and depression among residents. The target audience includes nursing home staff, who will receive training in person-centered care and are expected to increase the quality of care through resident Life Snapshots and Action Plans. Expected outcomes: LifeBio will create and distribute personalized Life Story Books, Snapshots, and Action Plans to each community to use with each participant (resident); provide three web-based or in-person LifeBio Getting Started Training sessions to groups of communities; provide up to three web-based LifeBio Connect Training sessions to help volunteers, family members, or staff learn interviewing techniques to talk with residents; and provide up to three web-based LifeBio Dementia Engagement Training sessions for staff to increase education and awareness of how to use the story with people living with dementia. Results will be measured via Minimum Data Set Quality Measures such as Activities of Daily Living (ADL) Decline, Depressive Symptoms, Antipsychotic Medications, Antianxiety or Hypnotic

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

Medication; and specific F-Tag citations such as 550 Resident Rights, 675 Quality of Life, 584 Homelike Environment, 656 Comprehensive Care Plans, 600 Free from Abuse and Neglect, and 553 Right to Participate in Planning Care. 80% or more of participating residents who agree to complete a voluntary resident survey will report that they enjoy participating in the LifeBio Project and see benefits. 80% or more of staff trained during LifeBio Getting Started Training will agree that knowing a resident's life story is important to providing quality care. Nursing homes will increase the number of volunteers (both youth and adults) and intergenerational engagement to assist with the LifeBio Project, with a goal of having up to three local volunteers in each location (who may visit via phone or web if unable to enter the building).

Funded Entity(ies):

LifeBio

Results of the Project:

This project aimed to enhance the quality of care for skilled nursing facility (SNF) residents by educating facility staff on dementia care and person-centered care, and by providing residents with reminiscence therapy through biographical stories and projects. LifeBio provided SNF facility staff with tools and resources to increase the quality of care by getting to know the residents. The facility staff's attitudes toward connecting a resident's knowledge with the quality of care changed significantly during the project. By the project's end, the percentage of surveyed staff who agreed that knowing a person's life story is important to providing quality care increased from 65% to 85%, exceeding the target rate of 80%. LifeBio also met its goal of decreasing the number of surveyed staff to zero. They initially strongly disagreed that the person-centered care materials would help them calm or redirect dementia care patients (baseline was 69%). Facility residents had a positive experience with the program as 94.59% of surveyed residents enjoyed telling their life story, 79.73% want to share their story with staff, and 86.49% of residents interviewed would recommend LifeBio to other residents, indicating LifeBio met their goal that 80% or more of participating residents who agree to answer questions in the voluntary resident survey report that they enjoy participating in the LifeBio Project and see benefits. LifeBio experienced challenges during the COVID-19 pandemic, requiring the project to adapt to conduct resident interviews in new ways (via phone interviews, mobile applications, etc.). The pandemic challenges impacted LifeBio's ability to use and promote volunteers for interviews. This ultimately impacted the number of residents LifeBio was able to interview and prevented them from meeting their goal of assigning up to three volunteers to each location. Despite challenges, LifeBio created 157 biographies and Action Plans for resident care over the course of one year of funding, across 18 facilities. LifeBio's project monitored five F-Tag categories (550, 558, 584, 600, 656) and found a reduction in citations for participating facilities in two categories (558, 656), with one category remaining unchanged. The F-Tags with the positive changes included Reasonable

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

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Accommodations of Needs/Preferences and Develop/Implement Comprehensive Care Plan. LifeBio's project also monitored five Minimum Data Set (MDS) Quality Measures: Activities of Daily Living (ADL) decline (long-stay), depressive symptoms (long-stay), antipsychotic medications (long-stay), mobility decline (long-stay), and antianxiety or hypnotic medication (long-stay). Four out of five tracked MDS quality measures showed improvement on average for the participating facilities. Only antianxiety or hypnotic medications did not significantly improve. Overall, LifeBio had a significant impact on the staff's understanding of the importance of knowing a person's life story in resident care. The project improved residents' general health and well-being through life story work and reminiscence therapy.

Project Title: Tobin LifeBridge

Unique Identifier: CA-0421-TOBN-773

Project Duration: 11/1/2021 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$33,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$6,390.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Tobin and Associates' project, *Tobin LifeBridge*, is an interdisciplinary program that utilizes concepts of person-centered care, focusing on individualized care. The *LifeBridge* program combines training and consultations to help nursing homes implement person-centered care within each facility. It focuses on developing coping mechanisms to better approach residents with behavioral outbursts and other challenging behaviors. The project aims to achieve a five percent reduction in aggregate antipsychotic medication use among participating residents and a 20% reduction in the number of residents engaging in challenging behaviors, including physical and verbal behavioral symptoms directed toward others, as well as other behavioral symptoms not directed toward others. Tobin and Associates will use MDS (Minimum Data Set) E0200A/MDS E0200B/MDS 0200C to evaluate residents' behavior improvement. The project benefits nursing home residents by enhancing interactions through a non-pharmacological approach for individuals who exhibit non-conforming behaviors. The target audience includes facility staff and resident families who will be trained on person-centered care and approaches to communicating with residents.

Funded Entity(ies):

Tobin and Associates

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

Results of the Project:

The *LifeBridge* project's purpose was to train nursing home facility staff on person-centered care principles, including strategies to reduce challenging behaviors exhibited by nursing home residents. The project's goals included reducing pharmacological methods for residents and improving resident and staff interactions through reducing non-conforming verbal, physical, and other behavioral symptoms. The *LifeBridge* project included three facilities and was initially planned for six months, but received an extension of two additional months due to COVID-19 pandemic-related obstacles. The *LifeBridge* project's goals were to see an aggregate five percent reduction in antipsychotic medication use and an aggregate 20% reduction of the following behaviors: physical behaviors directed towards others (Minimum Data Set (MDS) E0200A), verbal behavioral symptoms directed toward others (MDS E0200B), and other behavioral symptoms not directed towards others (MDS E200D). By the end of the project, Tobin and Associates had exceeded their project goals. Resident data outcomes indicated a 15% reduction in antipsychotic medication use and an aggregate 32% reduction of participating residents of the following behaviors: Physical behaviors directed towards others (MDS E0200A, 44% reduction), verbal behavior symptoms directed toward others (MDS E0200B, 29% reduction), other behavioral symptoms not directed towards others (MDS E200D, 22% reduction). Facilities noticed an increase in positive interactions between staff and residents; a generally calmer atmosphere within the facility, particularly in shared spaces; effective use of shared redirection and de-escalation techniques by staff; proactive staff involvement in preventing negative behaviors; increase in positive resident engagement with staff and other residents; and decrease in resident resistance to care.

Project Title: Make It Home Project

Unique Identifier: CA-1119-PPIC-485

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$67,200.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Make It Home Project* aims to create an environment where residents are in charge of their own lives by training facility staff in the development and implementation of a person-centered care model. The project proposes to train nursing home staff, implement consistent staffing practices to enable caregivers to

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

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CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

develop meaningful relationships with residents, and promote high-quality end-of-life care. The project will benefit nursing home residents by enhancing the quality of care, reducing staff turnover to foster better relationships between residents and staff, improving Minimum Data Set (MDS) reporting values, and enhancing residents' family satisfaction. The target audience also includes nursing home staff, as the project aims to empower staff in their decision-making, improve staff satisfaction, and reduce staff turnover. Program goals are to (1) Accomplish organizational benchmarks to structure sustainable culture change; (2) Administrative Initiatives - Improve the quality of resident care by enhancing front-line staff's capacity to be responsive in new ways; (3) Nursing Initiatives - Return the locus of control to residents through a well-trained empowered and satisfied workforce. Initiatives vary by neighborhood and may include increased resident satisfaction, improvements in quality measures, enhanced social engagement among residents, reduced falls among residents, decreased behavioral issues, reduced use of incontinence pads, improved skin condition, enhanced resident quality of care, improved staff morale, and improved quality of end-of-life care for residents. Results will be measured by (1) Qualitative assessment of organizational benchmarks (develop partnerships, evaluate training, revise job descriptions and evaluation standards, initiate new patterns of communication and interaction, compile and report project records, network); (2) MDS Quality Measures (reduced staff turnover, reduced call-ins and no-shows, reduced use of registry hires, improved staff satisfaction, improved quality of care, improved quality measures in specific areas, improved resident satisfaction, improved family satisfaction); and (3) recordkeeping of discussions and initiatives that were taken and their subsequent evaluations.

Funded Entity(ies):

Pilgrim Place in Claremont

Results of the Project:

The *Make It Home Project* aimed to instill a culture of person-centered care within the facility via staff training, empowering care staff, building consistency with care, and promoting self-care and quality end-of-life care. The project was developed prior to the COVID-19 pandemic and was significantly impacted by it. The *Make It Home Project* contract was executed on January 1, 2021, during the height of the pandemic surge and clinician workforce shortages. Due to pandemic-related obstacles, the facility chose to end the project early on February 7, 2022. The facility faced high staff turnover, suspended resident admissions, and restrictions on volunteers and in-person visitation. During the project's active period, the facility received initial person-centered care training that covered elements such as creating a climate for change, redesigning resident dining, understanding traditional care and transitioning to person-centered care, and introducing leadership principles to enable all staff to lead. The project hired a chaplain volunteer coordinator to increase the engagement of spiritual care volunteers and promote quality end-of-life care.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

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CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

Near the end of the shortened project, Pilgrim Place modified its hiring and retention practices to introduce and implement person-centered care activities from the start of a new staff hire. Ultimately, the project ended early on January 27, 2022, at the grantee's request, and the objectives were incomplete, with no metrics to indicate outcomes.

Project Title: Memory Book Project

Unique Identifier: CA-1021-HSSC-862

Project Duration: 7/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$54,920.08

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$6,256.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Memory Book Project* aims to enhance the quality of life for residents of Height Street Skilled Care by implementing a reminiscence therapy program that utilizes scrapbooking and memory books. Project funding will be used to hire a Project Coordinator, who will be available to interested residents who wish to create a memory book. Funds will also be used towards crafting supplies for the memory books. The program is expected to have positive outcomes on overall resident depression and cognition rates. Height Street Skilled Care has established a baseline and aims for a 30% increase in mood and cognition in participants by the end of the project. This will be monitored through medical chart reviews and personal interviews with residents to assess psychotropic, anti-anxiety, and anti-depressant use; PRN (unscheduled medication) use; hospitalizations; and overall health status.

Funded Entity(ies):

Height Street Skilled Care

Results of the Project:

The *Memory Book Project* began in July 2022 and has evolved into a digital rather than physical book production project, allowing for more personal time with residents rather than time spent gathering and assembling book materials. A graphic designer has engaged 15 residents to compile photos, share memories, and create personalized memory books. Two of the books have been completed, and the designer works with as many residents as possible, providing personalized attention to each, while also

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

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CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

collaborating with family members to collect materials for the books. Notably, the hospitalization rate is 33% for residents participating in the project and 100% for non-participant residents. Due to the small sample size, metrics are not yet available, but Height Street Skilled Care will review resident charts for mood and behavior patterns. It will share ongoing outcomes following the next reporting period.

Project Title: Dementia Care Project

Unique Identifier: CA-1021-CPRH-861

Project Duration: 7/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$77,614.40

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$15,843.34

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

California Park Rehabilitation Hospital's Dementia Care Project will improve care for residents with sensory disorders such as dementia. The project includes developing a comprehensive education and training program for staff. It will provide a designated area for a Snoezelen Multisensory Unit, offering a calm and soothing space for residents who are over-stimulated and an exciting, stimulating space for those who are under-stimulated. Project goals are for direct care staff to exceed four hours of annual mandatory dementia care training, to furnish a Snoezelen Multisensory Unit, to create a self-sustaining dementia care training program, and to increase the quality of performance in four areas associated with negative outcomes in residents with dementia and memory care deficits (falls, resident to resident abuse incidents, use of anti-anxiety/hypnotics, and behavioral symptoms affecting others). Measurable goals are to see a 10% reduction upon each 90-day evaluation of (1) Falls in the Dementia Care Unit (DCU); (2) Resident-to-Resident abuse notification incidents in the DCU; (3) Anti-anxiety/hypnotic Utilization for long-term residents; and (4) Behaviors/symptoms affecting others.

Funded Entity(ies):

California Park Rehabilitation Hospital

Results of the Project:

All eleven directors completed Montessori training, four completed the train-the-trainer program (comprising 14 hours of orientation and training), and 23 staff members have received Montessori training certifications.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

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CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

Baseline dementia testing is in progress (73 of 120 active staff completed testing). Supplies have been purchased for the multi-sensory unit. Baseline metrics have been established to monitor project progress: resident-to-resident events (1.7%), falls (19.0%), use of antianxiety/hypnotics treatment (28.3%), and behaviors affecting others (24.1). While COVID-19, influenza, and Respiratory Syncytial Virus (RSV) outbreaks have presented challenges, by the end of calendar year 2022, falls had decreased to 13.0%, and resident-to-resident abuse incidents had decreased to 1.0%, exceeding project goals to decrease these occurrences by 10% each within 90 days. Goals to decrease the use of antianxiety and hypnotics and behaviors affecting others by 10% have not been met and instead have increased in frequency to 37.8% and 33.3%, respectively.

Project Title: The Java Project: Addressing Social Isolation and Loneliness, COVID-19 and Beyond

Unique Identifier: CA-1020-LAC-680 / CA-0821-LAC-835

Project Duration: 5/1/2022 to 4/30/2025

Total Amount of CMP Funds Approved for this Project: \$1,944,076.40

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$437,865.35

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Java Project* will bring peer-centric mentoring and inclusiveness activities to the facilities. Residents will benefit from giving and receiving mentoring activities in the three programs to be implemented in the facilities: *Java Music Club* creates a safe group where residents can share emotionally about the issues and trauma they have been experiencing; *Java Memory Care* is a structured emotional support program designed for residents living with more advanced dementia; and *Java Mentorship* provides team training and support for residents to reach out and engage with at-risk residents who do not usually participate. The programs will address resident isolation and give residents a sense of purpose. Objectives: (i) to implement a structured approach to emotional and social support between residents through the Java Group Programs; and (ii) to assess program participation from the perspective of the resident, volunteer, and staff participants. Residents will be assessed using the Java Scale before and directly after participation, once for each of the three programs. The intended outcomes are an observed reduction in indicators of loneliness and social isolation, as well as improvements in happiness for most participants.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CA Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 11

Funded Entity(ies):

LeadingAge California Foundation

Results of the Project:

LeadingAge designed a website, distributed literature, held informational webinars, and created an online application for skilled nursing facilities (SNFs) to apply to participate in the *Java Project*. A stakeholder group convenes monthly and has assisted with recruitment efforts; the goal of 100 applicants was met. *Java Music* training webinars were held, and *Java Music Club* boxes were distributed to participants. As of January 2023, 73 of the 100 SNFs completed Java Scale evaluation surveys, and the remaining 27 had not yet participated in Java Music Club due to COVID-19, staffing issues, etc. Surveys of residents in the 73 facilities indicate that the project is achieving its goal of reducing indicators of loneliness and social isolation, as well as improving happiness, as evidenced by the average changes in participation (1.3% increase), emotional connection (1.4% increase), and happiness (1.6% increase). The two LeadingAge Java projects were combined into one. Vendor and State track and report CA-0821-LAC-835 and CA-1020-LAC-680 together as one project.

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
HI Long-Term Care Location

Hawaii

HI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

HI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

HI Active CMP Funded Projects in CY 2022: 0

The state had no CMP-funded projects in calendar year 2022.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
NV Long-Term Care Location**

Nevada

NV CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NV CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NV Active CMP Funded Projects in CY 2022: 1

Project Title: Reducing Falls with AI: Proactive Approach to Mobility Improvement and Fall Prevention

Unique Identifier: NV-0819-VST-386

Project Duration: 5/12/2020 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$640,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$212,054.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, VirtuSense Technologies, proposed a two-year initiative aimed at reducing fall rates in 16 high-risk skilled nursing facilities. The facility staff will receive training on using VSTBalance, which aims to assess and identify a resident's musculoskeletal and sensory deficiencies within three minutes. Staff members can utilize the provided assessments to improve and tailor care for each resident.

Funded Entity(ies):

VirtuSense Technologies

Results of the Project:

The *Reducing Falls with AI: Proactive Approach to Mobility Improvement and Fall Prevention* project was completed on November 30, 2022—the project aimed to reduce hip fractures by 10%. Based on the data provided by the applicant, it is unclear whether this goal was achieved. The last quarterly report noted a decrease in hip fractures compared to the previous quarter, as most participating facilities reported either no hip fractures or only one. This starkly contrasted with the first two quarters, where some sites reported hip fractures in the double digits. The project also aimed to reduce falls and falls with injuries by 10%. Based on the provided data, it is unclear whether this outcome was also achieved. The last quarterly report noted mixed results regarding increases and decreases in falls. It was also unclear if the project goals of achieving a 15% improvement in resident function scores, a 20% improvement in resident gait speed, or at least 75% resident satisfaction were met. Multiple issues impacted the project's results, including low system usage, nursing home staff turnover, staff shortages, and difficulties gathering data.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AK Long-Term Care Location**

Alaska

AK CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AK Active CMP Funded Projects in CY 2022: 1

Project Title: Alaska Physician Orders for Life Sustaining Treatment (POLST)

Unique Identifier: AK-0721-PMGA-819

Project Duration: 10/1/2021 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$37,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$37,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Providence Health and Services Washington d.b.a. Providence Medical Group Alaska Palliative Care (PMGA) will support the implementation of the new Alaska Physician Orders for Life Sustaining Treatment (AK POLST) program for statewide skilled nursing facility (SNF) residents through the development of a web-based information and education program that will be shared with all stakeholders involved in the care of SNF residents: patients, families, health care professionals, facilities. Dr. Ursula McVeigh will lead this project in collaboration with the Alaska State Hospital and Nursing Home Association (ASHNHA). Dr. McVeigh will lead the Alaska Department of Health and Human Services AK POLST Education Workgroup and oversee the development of these needed educational products. ASHNHA will effectively disseminate these project materials to stakeholders involved in SNF resident care planning. This project aims to enhance the quality of life for SNF residents by ensuring that when a resident is seriously ill and nearing the end of life, they are cared for in a setting and manner that is most consistent with their values, goals, and preferences, while also complying with federal and state laws.

Funded Entity(ies):

Providence Medical Group Alaska Palliative Care

Results of the Project:

A new website was launched on 12/28/2021. The website was designed to meet the educational needs of patients, families, and providers. AKPOLST (Alaska Physician Orders for Life-Sustaining Treatment) website analytics: 12/28/21- 1/28/22 - 2,519 unique visitors, 3,719 site sessions, and 249 signed up for the mailing list. The project sponsored five live webinar trainings to help providers and skilled nursing facility (SNF) staff understand the POLST paradigm. Links to the presentations and recordings of the educational events are also available on the website for those unable to attend. Two hundred forty-eight (248) people participated in the webinars, and 435 people watched the recordings. The Alaska Hospital and Healthcare Association (AHHHA) provided printed educational materials to 20 Alaska facilities. These included packets

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
AK Long-Term Care Location**

Alaska

AK CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AK Active CMP Funded Projects in CY 2022: 1

to be distributed to patients, consisting of a brochure, a POLST form, and a pink envelope for storage of the signed form, providing easy access. Two thousand five hundred (2,500) copies of the materials were printed and distributed across Alaska. Additionally, all materials are available for download on the website. The project does not have information on SNF compliance with advance directive requirements. The project has provided education and resources through various methods on a new, complex topic. Additional and ongoing education on POLST will be necessary to support Alaskans in making end-of-life care decisions. New regulations are expected in 2023, which will bring changes to the POLST process. At this time, additional education will be necessary for skilled nursing clinicians across Alaska.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
ID Long-Term Care Location**

Idaho

ID CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

ID CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ID Active CMP Funded Projects in CY 2022: 2

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis & Environmental

Unique Identifier: ID-0222-IHCA-906

Project Duration: 5/1/2022 to 4/30/2025

Total Amount of CMP Funds Approved for this Project: \$1,659,432.41

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$231,777.01

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Eldergrow horticulture is a non-pharmacological approach to wellness for residents living in a skilled nursing facility, helping them benefit from interaction with nature and gardens. Eldergrow's indoor therapeutic sensory garden, combined with the hands-on work of its educators in collaboration with facility staff, will help alleviate behavioral issues and psychological symptoms associated with dementia, thereby improving the quality of life for residents, staff, and their families. Gardens will be placed in 43 Idaho skilled nursing facilities (SNFs). Eldergrow will strive to reach an 80% resident attainment rate of the following goals:

- Enhance the quality of life by improving residents' emotional well-being.
- Improve the quality of care by focusing on the six therapeutic horticulture wellness goals, sensory stimulation, motor skills, cognitive stimulation, spatial awareness, creative expression, and socialization, set forth by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Idaho Health Care Association (IHCA)

Results of the Project:

During the first eight months of this project, 44 gardens were installed in 29 skilled nursing facilities (SNFs). At this early stage in the program, facilities are experiencing a 13% improvement in the emotional state of participating residents, along with a 7% increase in other outcomes, including cognitive stimulation, sensory stimulation, motor skills, socialization, creative expression, and spatial awareness. Challenges for the project include COVID-19 closures in some facilities that house the gardens and difficulties in finding

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
ID Long-Term Care Location**

Idaho

ID CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

ID CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ID Active CMP Funded Projects in CY 2022: 2

educators to teach the *Eldergrow Garden* classes in rural areas. Eldergrow provided online classes to the facilities to assist when on-site educators were absent due to either of these challenges.

Project Title: Engage Project (Life Loop)

Unique Identifier: ID-1022-VVCC-1024

Project Duration: 12/1/2022 to 11/30/2025

Total Amount of CMP Funds Approved for this Project: \$195,386.03

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Engage Project* activities will utilize It's Never Too Late (iN2L) equipment and subscriptions to support nursing home residents with behavioral challenges, aiming to reduce negative behaviors and increase positive social interactions. Additionally, *Project Engage* will facilitate positive interactions between residents and staff within the facilities. Valley Vista Care Corporation operates two skilled nursing facilities in Idaho. The project's primary goals are to increase activity engagement and improve the quality of life. The iN2L tool enables us to address each individual's needs and tailor the program to their current situation. Some added benefits are:

- Witnessing other residents in activity, joy, engagement, connection, and concentration.
- Peer connections - bringing together those with similar and different interests and connecting residents together who may not have interacted outside of the facility.
- Connecting with family and friends – reminiscing and building relationships.
- Wellness – physical and cognitive therapeutic programming.
- Community Building: a) Unifying residents and staff. Building a connection through the sharing of an activity.

The greater St. Maries and Sandpoint communities will discover the powerful outcomes of using this platform and hope for changes in nursing home perception. Staff engagement leads to enhanced holistic person-centered care concepts.

Funded Entity(ies):

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State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
ID Long-Term Care Location

Idaho

ID CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

ID CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ID Active CMP Funded Projects in CY 2022: 2

Valley Vista Care Corporation

Results of the Project:

The project began implementation in December 2022. Interim project results are pending.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OR Long-Term Care Location**

Oregon

OR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

OR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OR Active CMP Funded Projects in CY 2022: 2

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis & Environmental Needs)

Unique Identifier: OR-0921-LAO-845

Project Duration: 7/1/2022 to 7/30/2025

Total Amount of CMP Funds Approved for this Project: \$310,115.07

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$150,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LeadingAge Oregon aims to improve the lives of residents living in Oregon's skilled nursing facilities through the *GARDEN Project* in partnership with Eldergrow's therapeutic horticulture program. The *GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)* is an interactive and purposeful resident activity program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of Eldergrow educators who teach bimonthly therapeutic horticulture classes. The program will provide 12 indoor mobile gardens for nine participating skilled nursing facilities, along with two monthly educational interactions to guide residents and their guests, or invite family members to engage in gardening activities and sensory experiences. Additionally, therapeutic horticulture classes will be offered to the residents. Therapeutic horticulture has been proven to deliver tangible wellness benefits, including improved self-esteem, improved memory, reduced depression, improved motor skills, and increased socialization. Eldergrow educators will teach hands-on, therapeutic gardening classes that engage the residents' five senses. Throughout the classes, educators focus on six therapeutic wellness goals set forth by the American Horticultural Therapy Association: socialization, cognitive stimulation, sensory stimulation, spatial awareness, motor skills, and creative expression. After each class, the Eldergrow educator evaluates these therapeutic objectives for all participating residents. Program success measures will be reflected in the number of ongoing participants, project feedback, and the overall number of residents who remain engaged throughout the project. The specific *GARDEN Project* goals and objectives are: 1) increase the quality of life by improving the residents' emotional states, and 2) improve the quality of care offered by focusing on the six therapeutic horticulture wellness goals set forth by the American Horticultural Therapy Society. Eldergrow will strive to reach an 80% resident attainment rate on both goals. This program aims to provide residents with more meaningful group and one-on-one interactions.

Funded Entity(ies):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OR Long-Term Care Location**

Oregon

OR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

OR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OR Active CMP Funded Projects in CY 2022: 2

LeadingAge Oregon

Results of the Project:

The *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs) Project's* goals and objectives are reported quarterly. During the first quarter of the project, six carts were successfully installed within ten participating nursing facility communities. During the second quarter, the *GARDEN Project* installed and launched three final gardens within two communities. Staff training was completed at each of these communities. During each garden kick-off, the Eldergrow team worked with residents and staff to plant the therapeutic horticulture gardens provided by Eldergrow. The training was delivered via webinar to each community before garden installations. The training educated staff on traditional and modified program offerings, garden safety, and care instructions. The training also included information on resident engagement and an introduction to all the resources available to communities within the newly launched customer portal. In addition, 25 class reviews from 185 class participants overwhelmingly indicate a positive impact in all communities. Feedback from participating facilities indicates more liveliness and energy surrounding the *GARDEN* carts as residents provide care and nurturing to the non-toxic plants growing in their respective carts.

Project Title: Nursing Facility Behavioral Health and Pandemic Impact Project (NFBHPI)

Unique Identifier: OR-0921-OEN-842

Project Duration: 3/1/2022 to 12/31/2025

Total Amount of CMP Funds Approved for this Project: \$508,983.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$258,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Oregon ECHO (Extension for Community Healthcare Outcomes) Network implemented a post-COVID-19 series of the virtual program titled Nursing Facility Behavioral Health and Pandemic Impact ECHO Program. The project will create a post-pandemic COVID-19 cohort of the *Nursing Facility Behavioral Health ECHO (NFBH)* program. ECHO is a 24-session group telementoring format that builds the capacity of participants to manage common conditions typically referred to a specialist outside their setting. The project aims to develop more knowledgeable and skilled nursing facility staff, better equipped to deliver

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
OR Long-Term Care Location**

Oregon

OR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

OR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OR Active CMP Funded Projects in CY 2022: 2

person-centered care to address their residents' mental health concerns and behavioral issues in the post-COVID-19 era. The program will be targeting fifteen skilled nursing facilities in the state of Oregon. This project will provide remote access to training and geriatric mental health expertise, sharing information and connections to available community resources without requiring staff to leave their facility. The program's overall purpose is to develop more knowledgeable, skilled, and confident nursing facility staff, better equipped to deliver person-centered care to address their residents' mental health concerns and behavioral issues. Project goals: recruit, engage, and retain 12-15 skilled nursing facilities to participate; develop and deliver a series of three 12-session modules; provide a forum for peer-to-peer contact and didactic review of deidentified cases with experts for advice in delivering care to challenging residents. Each session lasts approximately 60 minutes and includes a 20-minute, process-oriented expert presentation by a specialist, followed by a discussion of one case with specialists and caregiver participants. The project consists of three 12-session ECHO virtual programs that meet bi-weekly and will launch a new series annually through 2025.

Funded Entity(ies):

Oregon ECHO Network, Oregon Rural Practice-based Research Network

Results of the Project:

Forty-seven unique individuals registered for the *Nursing Facility Behavioral Health and Pandemic Impact ECHO*. Eight non-nursing home registrants were declined. Cohort 1 met bi-weekly from September 2022 to March 2023. Participants included nursing facility directors of nursing, staff nurses, administrators, social workers, care managers, and regional leaders. Registrants who were declined were from a residential care or foster care community. Of the participants accepted into the program, 40 indicated this was their first ECHO series; individuals represented 30 nursing facilities. Participants were from 14 Oregon counties (Clackamas, Coos, Jackson, Klamath, Lane, Linn, Marion, Multnomah, Tillamook, Umatilla, Union, Wasco, Washington, and Yamhill). After each session, all registered participants were sent a post-session evaluation to assess the project's success. Starting in April 2023, a monthly Community of Practice will begin. A full report of Cohort 1 per-session surveys and retrospective pre- and post-program surveys will be included in the following report due July 31, 2023. A status update meeting will also be held in July 2023.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Nurses Improving Care for Healthsystem Elders - Long Term Care (NICHE-LTC).

Unique Identifier: WA-0919-NICHE-417

Project Duration: 1/1/2020 to 11/5/2022

Total Amount of CMP Funds Approved for this Project: \$644,234.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$75,874.71

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to provide nurses and certified nursing assistants (CNAs) in 30 skilled nursing homes across the state of Washington with specialized education and clinical leadership development training to implement evidence-based clinical practices, thereby improving the care of older adults. The project will focus on the following quality measures (QMs) as primary quality improvement measurements: the percentage of short-stay residents who report moderate to severe pain (14.1% in Washington versus 12.0% nationally) and the percentage of long-stay residents who report moderate to severe pain. (9.1% in Washington versus 6.6% nationally). Nurses Improving Care for Healthsystem Elders - Long Term Care (NICHE-LTC) believes these quality measures directly relate to measures for antipsychotic medication use, mobility and function, depression, emergency department visits, and acute care admissions. NICHE partner Comagine Health will monitor performance on these and other quality measures at the cohort level. The project goal is a 15% annual reduction in the cohort-level pain quality metrics (QMs) for both long- and short-stay residents.

Funded Entity(ies):

New York University Rory Meyers College of Nursing

Results of the Project:

Due to ongoing COVID-19 pandemic-related activity and staffing challenges, *Nurses Improving Care for Healthsystem Elders (NICHE)* received an 18-month no-cost grant extension and paused recruiting new facilities until 2022. *NICHE* designed and deployed a multi-pronged awareness-raising campaign targeting the 200 nursing homes in the State of Washington. Following these extensive efforts and despite continued low participation rates among nursing homes, the State of Washington decided to terminate the project as of November 5, 2022. Fifteen nursing homes were enrolled in the project and were active at varying levels.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Two of the 15 nursing homes completed the Leadership Training Program satisfactorily, and one successfully implemented both the *NICHE* model and a clinical practice improvement project. The team worked on a clinical improvement project focusing on reducing falls, improving antibiotic stewardship for urinary tract infections, managing depression, and enhancing staff engagement. The preliminary results showed some encouraging trends among the participants in using anti-psychotics and short-stay emergency department visits. The project was initially scheduled to end on December 31, 2022. *NICHE* was granted a no-cost extension through June 30, 2024, due to the impacts of the COVID-19 pandemic. By providing nursing homes with additional time, it is anticipated that more will be able to participate. This did not occur, and the State Agency did not want to continue spending funds on a project lacking nursing home participation.

Project Title: iNSPIRE Project Extension

Unique Identifier: WA-1119-LAW-469

Project Duration: 12/1/2019 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$96,103.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LeadingAge Washington will extend the *iNSPIRE (It's Never Too Late - iN2L)* project to three additional homes for nine months. Previously, (WA-1018-LAW-168), the organization implemented the program in 21 nursing homes across Washington with positive results. The three new homes are committed to the program. With the implementation of the iN2L program, facilities will be able to provide personalized, life-enriching, re-engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants. The goals of the project are to 1) reduce the use of antipsychotics by addressing the behavioral and psychological symptoms of dementia (BPSD) in a non-pharmacological manner and, thereby, 2) improve the quality of life (QOL) of residents living with dementia.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

All three participating communities successfully utilized their equipment to create meaningful engagement for their residents and reached their identified goals of increasing the quality of life and reducing antipsychotic medication use. Two communities tracked over 200 hours of grant-funded equipment use, and the third community tracked over 100 hours. Throughout the grant, the communities conducted quality-of-life surveys with residents and tracked the use of antipsychotic medication. Based on the data presented, these communities successfully exceeded their goals each quarter. Overall, the use of antipsychotic medicines decreased by 2.7%, and residents reported feeling happier and more energetic, an increased desire to socialize, and improved sleep quality.

Project Title: Moments of Truth to Engage, Nurture, Stimulate, Inspire, Grow, and Network with iN2L

Unique Identifier: WA-0220-PHW-548

Project Duration: 7/1/2020 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$638,065.91

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$147,717.12

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement the It's Never Too Late (iN2L) engagement technology in nine participating skilled nursing facilities. The iN2L engagement technology will allow residents, families, and staff to *Engage, Nurture, Stimulate, Inspire, Grow, and Network (ENSIGN)*. iN2L technology will also provide a greater opportunity to implement innovative tools to reduce falls and opioid and antipsychotic medication usage. This project proposes to 1) Increase positive emotions experienced by residents by 25% facility-wide. It will be measured using the iN2L Quality of Life survey, which will be given to residents at the beginning of the project period and the following intervals: a. 12 months after the initial survey, b. 24 months after the initial survey, c. 36 months after initial survey; 2) Create at least four to 25 digital life stories in each facility with help from family members. The biographies will be incorporated into the facility's new hire orientation and training protocol. The iN2L monthly usage reports will verify the creation of these biographies. 3) Create at least four to thirty personalized resident "pages" in each facility that reflect residents' interests and preferences.

Funded Entity(ies):

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Pennant Healthcare, WA

Results of the Project:

The nine participating communities have utilized the It's Never Too Late (iN2L) technology to create meaningful engagement for their residents. They have made progress toward increasing the quality of life and reducing the use of antipsychotic medications. Most participating communities track an average of well over 200 hours a month for their grant-funded equipment. The usage is based on the last quarter (October-December 2022); however, the communities have consistently used over 200 hours a month over the previous year. As of December 2022, 185 resident profiles have been created in the nine participating communities. All but two communities have integrated resident profiles, allowing more person-centered engagement and connection with their loved ones. Throughout the project, residents have been completing quality-of-life surveys. The project yields positive results compared to both the initial and current baselines. Overall, residents reported feeling more peppy, more rested, and increased interest in participation. Additional project results are pending.

Project Title: Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)

Unique Identifier: WA-0220-LAW-559

Project Duration: 7/15/2020 to 7/14/2022

Total Amount of CMP Funds Approved for this Project: \$133,765.88

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$58,361.57

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, the extension project will implement the *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* program in five additional LeadingAge Washington skilled nursing facilities. *GARDEN* is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals established by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

During the extension project, Eldergrow provided 104 therapeutic horticulture sessions to residents through December 2022, touching the lives of 666 residents. Six hundred thirty-five residents met or partially met goals, and 588 remained positive or showed an improved emotional state.

Project Title: Dementia Care Practice Recommendations: Organization-Wide Coaching and Implementation

Unique Identifier: WA-0220-AA-576

Project Duration: 7/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$370,240.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$156,676.24

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Alzheimer's Association aims to provide coaching to 25 skilled nursing homes in Washington State to promote person-centered care practices based on the *Alzheimer's Association Dementia Care Practice Recommendations (DCPR)*. Nursing homes will enter the program on a rolling basis; each home will work with a coach for six months to implement the best practices. Residents will benefit from increased quality of person-centered care. The consultative coaching sessions for system-wide change will start with a readiness-to-change survey administered before the first meeting to explore the correlation between change and organizational readiness. A job satisfaction tool will be administered to participating care team members before and after the six-month coaching cycle. The components of the job satisfaction tool include overall job satisfaction, team building and communication, scheduling and staffing, training and development, and leadership. The project aims to achieve a 15% overall improvement, depending on the staff's baseline level. Additionally, a reassessment will be conducted at the end of the six-month coaching period. review of accomplishments based on the *DCPR* action plan. Based on pilot data, the program expects an average of 80% accomplishment of actions identified as both needing improvement and

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

identified as a priority. Lastly, we hope to gain qualitative insight into culture change and perceived resident outcomes through focus group discussions.

Funded Entity(ies):

Alzheimer's Association

Results of the Project:

The Alzheimer's Association Coaching project was completed in July 2022. Twenty-five communities were recruited (100% of the goal) to participate. Due to barriers related to the COVID-19 pandemic, 14 completed some or all of the one-on-one coaching model. Another 15 communities and 61 individuals also participated in the group coaching model for 29 unduplicated, engaged communities (116% of the goal).

Project Title: iNSPIRE (Integrate Fun, Sustainable, Programming that is Innovative and Enriches) iN2L

Unique Identifier: WA-0520-LAW-613

Project Duration: 8/1/2020 to 7/31/2022

Total Amount of CMP Funds Approved for this Project: \$233,567.13

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an extension to five additional nursing homes. With the implementation of the It's Never Too Late (iN2L) program, the additional facilities will be able to provide personalized life-enriching, re-engaging, and redirecting activities to residents, resulting in increased quality of life for all participants. The goals of the project are to 1) reduce the use of antipsychotics by addressing the behavioral and psychological symptoms of dementia (BPSD) in a non-pharmacological manner and, thereby, 2) enhance the quality of life (QOL) for residents living with dementia.

Funded Entity(ies):

LeadingAge Washington

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Results of the Project:

All four participating communities have utilized the It's Never Too Late (iN2L) equipment to create meaningful engagement for their residents. They have made progress towards the identified goals of increasing the quality of life and reducing antipsychotic medication use. Two communities are tracking over 200 hours of usage, based on data from last year. As of December 2022, 141 resident profiles have been created in the four participating communities. Throughout the project, residents have been completing quality-of-life surveys. The program shows positive results when comparing the initial baseline to the current one. Overall, residents reported feeling more joyful, energetic, and rested. Additional project results are pending.

Project Title: Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)

Unique Identifier: WA-0520-PH-618

Project Duration: 8/1/2020 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: \$419,450.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$113,535.26

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)* project is an interactive and purposeful resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens. A team of Eldergrow educators provides therapeutic horticulture classes in nine facilities. Educators teach hands-on, therapeutic gardening classes that engage the residents' five senses. Throughout the classes, educators focus on six therapeutic wellness goals established by the American Horticultural Therapy Association (AHTA): socialization, cognitive stimulation, sensory stimulation, spatial awareness, motor skills, and creative expression. The project goals are: 1) to increase the quality of life by improving the residents' emotional states and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Pennant Healthcare, WA

Results of the Project:

During 2022, Eldergrow provided 519 therapeutic horticulture sessions to the nine nursing home communities. The program impacted 1,817 residents; 1,748 (96.2%) of the residents met or partially met the activity goals, and 1,772 (97.5%) showed a positive or improved emotional state. Additional project results are pending.

Project Title: Enriching Our Seniors' Lives with It's Never 2 Late (iN2L)

Unique Identifier: WA-0620-FHHR-623

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: \$25,712.14

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$4,818.52

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to purchase and install the It's Never Too Late (iN2L) technology system for its residents. The iN2L system will provide personalized life-enriching, re-engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants. The project's goals are to enhance residents' quality of life by offering social, cognitive, and ongoing learning opportunities and to improve our facility teams' ability to deliver the highest quality of care.

Funded Entity(ies):

Franklin Hills Health Spokane

Results of the Project:

The applicant, Franklin Hills, has been gradually increasing their use of It's Never Too Late (iN2L) technology over time to meet identified goals: 1) improve the quality of life of residents by providing a more person-centered, accessible option which, 2) will address their life enrichment needs including social, cognitive, and continuous learning and by advancing the ability of our facility teams to provide the highest quality of care. Despite COVID outbreaks and staffing shortages, Franklin Hills uses its systems daily. As of

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

December 2022, they were tracking over 178 hours of usage for the month. Additionally, they have continued incorporating resident profiles to promote a person-centered, accessible experience. To date, 17 resident profiles have been created, accounting for roughly 34% of their population based on their most recently submitted census of 50 skilled nursing residents. The project has utilized 255 unique content items, including active and engaging programming, such as the Radio Garden, trivia games, travel videos designed to spark memories and exploration, and music used as more than background noise. The most common type of music accessed includes playlists from many resident generations (Best of the '20s, '40s, '50s, and 60s). Additional project results are pending.

Project Title: Cycling Without Age During the COVID-19 Pandemic

Unique Identifier: WA-0720-CHCC-645

Project Duration: 9/1/2020 to 8/31/2022

Total Amount of CMP Funds Approved for this Project: \$23,633.21

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will purchase two trishaw bicycles for residents to use. Access to trishaws will allow residents to experience the outdoors, socialize with others, and engage in the familiar and beloved activity of biking despite limited mobility. The project's goal is to enhance the quality of life for residents. Sixty-five percent (65%) of residents who participate in the program will see a decrease in their Personal Health Questionnaire-9 (PHQ-9) Depression Scale scores during the months that the program runs (approximately May - September). Sixty-five percent (65%) of residents participating in the program will report an increase in positive emotion as measured by a brief questionnaire before and after each ride. The pilots will record positive comments or indicators of enjoyment, such as smiles and laughter, for each resident ride, to include those who cannot participate verbally in the questionnaire.

Funded Entity(ies):

Christian Health Care Center (CHCC)

Results of the Project:

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

A local bike shop serviced the Trishaws before the project ended. The equipment is continually maintained by staff who operate it as needed. The staff continues to conduct pre- and post-ride inspections before operating trishaws. The Therapeutic Recreation Department currently has five pilots to operate the trishaws. The facility is gaining more volunteers and is hopeful about welcoming them into the Cycling Without Age (CWA) program. We continue to receive outstanding feedback from the residents who have participated. The data collected reflect decreased PHQ-9 (Patient Health Questionnaire-9) depression scores among residents who participated in at least two bike rides over the past two years. Eighty-eight percent (88%) of participants who enjoyed at least two bike rides saw a decrease in their PHQ-9 scores. Staff members heard comments such as "Who says I'm too old to do anything - just look at me go!"

Project Title: Use of Virtual Reality (VR) Technology for Improved Social and Behavioral Support

Unique Identifier: WA-0920-SHR-665

Project Duration: 12/1/2020 to 11/30/2023

Total Amount of CMP Funds Approved for this Project: \$63,687.53

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$17,820.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will utilize virtual reality (VR) technology to improve the quality of life and care for residents who are experiencing increased depression, anxiety, failure to thrive, and loneliness as a result of the COVID-19 pandemic. Residents will experience an improved quality of life when the VR technology stimulates cognition, reduces anxiety and depression, and boosts morale to reverse some of the emotional and physical impacts caused by the social isolation residents have experienced during the public health emergency. The performance is measured using existing resources and the addition of specific tools used to measure changes in depression, anxiety, and behavior. Residents will use the VR visor or the Wii console. Various measures will be employed, including changes in physical conditions (blood pressure, heart rate, weight changes, pain scale), with a 10% change over baseline clinical measures during the first year. 2. Changes in symptoms indicative of the failure to thrive. A 10% change over baseline clinical measures during the first year. 3. Levels of participation in activities. The review of Minimum Data Set (MDS) data, as well as clinical records, is required for participation in activities. The project will be looking for a 10% change over baseline measures. 4. Decreased number of unwanted behavioral manifestations.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

The program's effectiveness is measured through caregiver interviews. The target is a 10% reduction in the number of negative behaviors exhibited by the residents. 5. Decreased use of behavior or mood-altering prescription medications. GDR (Gradual Dose Reduction) meetings are used to assess decreased medication needs and reduce the use of these medications. The goal is a 10% reduction in usage during the first year. 6. Scaled questions of behaviors using the GAD-7 (General Anxiety Disorder), PHQ-9 (Personal Health Questionnaire), and Quality of Life Measure for the Elderly will show a 10% change during the first year. These measures will be used by residents participating in the program, who will use either the VR or Wii console.

Funded Entity(ies):

Sunshine Health and Rehabilitation

Results of the Project:

The facility continues to use the technology with residents. Over the past four months or more, the facility experienced COVID-19 outbreaks, which restricted the use of the equipment at various times. The residents are offered the technology as often as possible and continue to enjoy the stimulating technology. The biggest challenge is resident participation, as the current population consists mostly of short-term residents. The current resident population is focused on rehabilitation and returning home or to a lower level of care. The Trauma-Informed Team (TIC) remains heavily involved in implementing and monitoring the project. Following the update, the TIC continues to search for new residents to introduce to the program. New residents can monitor active users and decide whether to continue using the Oculus equipment. To date, there have been no adverse effects on residents. Additional project results are pending.

**Project Title: Best Practices for Serving Vulnerable Populations in Washington State
Long-term Care Communities Project**

Unique Identifier: WA-0920-UWHGC-667

Project Duration: 2/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: \$580,421.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$155,291.30

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Safe Home* training program will address the unique barriers vulnerable older adults face to accessing the care they need in up to 36 nursing homes. This program is the first evidence-based training program to address the distinct and intersecting needs of the LGBTQ (lesbian, gay, bisexual, transgender, and queer or questioning) and racial and ethnic minorities in long-term care communities in the State of Washington. These will be skill-based training programs that ensure direct care staff develop specific and transferable skills, resulting in more inclusive care for health-disparate, underserved populations.

Funded Entity(ies):

University of Washington's Healthy Generations Center

Results of the Project:

Recruitment activities continued in 2022. A bulk mailing was sent to all skilled nursing facilities (SNFs) in Washington State. Many organizations and agencies have established positive relationships, and grantees continue responding to training requests through their website and the Safe Home training link. They host monthly virtual office hours for interested facilities to drop in, learn more about the training program, and ask any questions to the Training Coordinator. The grantee is developing a network of Safe Home-trained facilities to meet, collaborate, and problem-solve together during quarterly meetings. Ninety-eight (98) direct care staff across nine skilled nursing facilities have been trained to date. The finalized materials are distributed to facilities that complete the Safe Home training. This collateral suggests a welcoming and inclusive atmosphere for both residents and staff. During December 2022, three training sessions and one booster training were scheduled for the first quarter of 2023. Due to the complications and staff shortages caused by the COVID-19 pandemic, scheduling training time with SNF staff has proven difficult. The program continues to recruit nursing homes and has applied for the curriculum to be approved for continuing education credits (CEs). They are confident they will reach the goal of 36 nursing homes participating. Additional project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-1020-CHS-681

Project Duration: 1/1/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$245,068.64

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$47,051.06

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, the project will implement the *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* program in five Cornerstone Healthcare Services nursing homes. GARDEN is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals established by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Cornerstone Healthcare Services, LLC.

Results of the Project:

During 2022, Eldergrow provided 118 sessions to the participating communities. This impacted 601 residents; 582 of the residents met or partially met the activity goals, and 573 showed a positive or improved emotional state. "Kalli was awesome, as usual! She involved all residents, regardless of their skill level, and was very friendly. Some residents ask when they get to see her next! Thanks, Eldergrow," said the activities staff at Bremerton. Additional project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Creating a Culture of Person-Directed Dementia Care

Unique Identifier: WA-1120-EDEN-684

Project Duration: 1/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$521,606.89

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$163,615.87

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will train nursing home staff in person-directed dementia care to combat loneliness, helplessness, and boredom for nursing home residents. This project will support up to 30 nursing homes, combining in-depth training with personalized coaching and consulting. Residents in these nursing homes will benefit from this project through person-directed care strategies that will improve their quality of life and help reduce the use of antipsychotics for nursing home residents. The project was granted a no-cost extension through December 31, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

The Eden Alternative, Inc.

Results of the Project:

Twenty-three nursing home communities have participated, with eight nursing homes currently involved in the project, each with four to 11 participants. In 2022, the Skill Building Summit was held in May, and consultants began Part Two of the project with ten communities participating. Three communities have dropped out of Part Two, and one more has joined. The Eden Alternative continues to recruit communities into the project. The COVID-19 pandemic and staffing have significantly impacted this project in the communities, and Eden is grateful for the no-cost extension to December 2023. Additional project results are pending.

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Increasing resident engagement and interaction with Eversound - COVID and Beyond

Unique Identifier: WA-1120-NGH-687

Project Duration: 1/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$231,242.91

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$43,805.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eversound, the project will be implemented in seven skilled nursing facilities. Hearing loss and impaired sensory processing are challenges faced by nursing home residents, and these are linked to psychosocial distress, decreased well-being, and quality of life. This project will equip nursing homes with Eversound technology and provide the necessary training for staff to use it with residents, enabling them to engage fully, regardless of their level of hearing loss. Eversound is an "engagement amplifier" designed to help deliver sounds directly and without distraction to those with hearing deficiencies or who lack focus due to dementia.

Funded Entity(ies):

NewGen Healthcare

Results of the Project:

The participating facilities use the equipment on average one to two times per week. Staffing shortages and COVID-19 outbreaks have been challenging and continue to prevent group activities. One nursing home participant was suspended for the year as its facility is undergoing repair from fire and water damage. Most facilities report increased participation in one-to-one interactions and group activities with moderate success. Additional project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Garden Access Responds to Environmental Needs (Garden) Project

Unique Identifier: WA-1220-NGHC-715

Project Duration: 4/1/2021 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$359,620.92

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$51,016.61

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, the project will implement the *GARDEN (Garden Access Responds to Environmental Needs)* program in five to seven facilities. *GARDEN* is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals established by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

NewGen Healthcare

Results of the Project:

During 2022, Eldergrow provided 117 sessions to the participating communities. The program impacted 775 residents; 738 of the residents met or partially met the activity goals, and 724 showed a positive or improved emotional state. "These residents are going to have lots of great gardens anywhere they go, and these lessons will teach things you usually don't know," said the activities staff from Orchard Park. Additional project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

**Project Title: Friend to Friend Virtual Connection Program During COVID-19
Pandemic and Beyond**

Unique Identifier: WA-0121-FFA-719

Project Duration: 5/1/2021 to 4/30/2022

Total Amount of CMP Funds Approved for this Project: \$113,863.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$48,230.66

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will focus on creating a safe, efficient, and effective virtual connection environment to allow residents in three nursing homes to participate in video calls with their loved ones. This will reduce feelings of isolation, depression, and loneliness among the nursing home residents. The project's Virtual Connections Manager will work with nursing home staff to identify residents, schedule calls with family members, and facilitate video calls between residents and their loved ones.

Funded Entity(ies):

Friend to Friend America

Results of the Project:

The project met its goals and objectives, and both nursing home staff and residents, as well as their families, at the three participating nursing homes provided positive and outstanding feedback. One goal was to decrease social isolation for at least 75% of the residents at each of the three participating nursing homes by providing regularly scheduled opportunities for them to connect with their loved ones virtually. Two of three facilities reported that 100% of the residents surveyed reported decreased feelings of isolation after a virtual connection. One facility reported that 98% of residents surveyed reported reduced feelings of isolation after a virtual connection. The second goal was to provide at least 600 hours of successful video call time for residents, equivalent to 36,000 minutes of social interaction through video calls. There were 580 virtual connections made during the project period. At least 1,000 hours of training were completed for residents and staff to use video call platforms and other technology, facilitating virtual calls on days when the Virtual Connections Manager (VCM) was not in the community, resulting in more than 36,000 direct contact minutes.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: SPARKing Conversation, Connection, and Fun! During COVID-19 and Beyond

Unique Identifier: WA-0121-WHCA-720

Project Duration: 4/1/2021 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$161,434.33

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$20,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In collaboration with SilverKite Community Arts, the Washington Health Care Association will provide individual art engagement kits to all 70 skilled nursing facility residents. The art activities aim to reduce stress, strengthen communication skills, and boost self-esteem, directly improving the residents' quality of life. SPARK Boxes contain high-quality art supplies, instructions, and ideas to SPARK conversation, connection, and fun!

Funded Entity(ies):

Washington Health Care Association

Results of the Project:

The project was completed, and the final results indicate that it exceeded its quantitative goals. Participating community survey respondents indicated that the SPARK Boxes were easy to use (98.2%), that box engagement benefited resident mood and energy levels (96%), and that 94.3% of the residents who received boxes actively engaged with them independently or with a staff member. The "live" online workshops were attended by 44% of the participating communities, with other communities engaging in the workshops by downloading and viewing the recordings. The participating community survey respondents have indicated that, on average, residents were involved in online workshops 80.3% of the time.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: PARO Robotic Seal Initiative

Unique Identifier: WA-0321-LAW-755

Project Duration: 6/1/2021 to 5/31/2023

Total Amount of CMP Funds Approved for this Project: \$44,668.02

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,500.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

PARO, the Robotic Therapy Seal, will provide nursing home staff with the tools to provide more person-centered care. Interaction with PARO potentially satisfies five needs essential in person-centered care: comfort, identity, attachment, occupation, and inclusion. This project will provide three nursing homes with PARO and address isolation, depression, socialization, pacing behavior, and anxiety. It may also potentially reduce the use of antipsychotic medication.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The PARO Therapeutic Seal has been a successful program for residents, whether in group sessions of five to seven residents or individual sessions with a single resident. Staff reported that the residents who engaged with PARO had a 95% score of one on a one-to-five scale, with one being the best. Five percent of residents scored on a two-to-five scale, assessing anxiousness, upset, confusion, dislike, and other factors. For example, PARO was used as a sleep aid when a resident felt anxious or sad while going to bed or in the middle of the night, and when needing medical treatment. On average, they are brought out on a weekly or bi-weekly basis. The results reflect increased socialization, a willingness to share, increased stimulation, more positive experiences, and definite positive changes in mood, particularly when emotions were previously suppressed. PARO serves as an invaluable tool for staff and has far exceeded goals and expectations, navigating the challenges of COVID-19 over the past year. Additional project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Person Centered Dementia Care: A Multi-Component Approach for Systems Change

Unique Identifier: WA-0421-AZS-768

Project Duration: 8/1/2021 to 7/31/2022

Total Amount of CMP Funds Approved for this Project: \$63,556.09

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$51,077.95

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project provides training and support to implement the online *Person-Centered Dementia Care* program in four skilled nursing communities in the State of Washington over a 12-month project period. The training program is offered in conjunction with the *essentiALZ®* exam. *EssentiALZ®* demonstrates knowledge of quality care dementia practices and empowers staff to handle the complex challenges that dementia can bring. *Project ECHO® (Extension for Community Healthcare Outcomes)*, a distance-learning model, will bring together members of the long-term care communities and multidisciplinary experts for a six-session collaborative learning series. Lastly, education programs will be available for communities to share with their families, extending this learning community-wide.

Funded Entity(ies):

Alzheimer's Association

Results of the Project:

The project was completed in July 2022. The program engaged with 45 professionals from 11 nursing homes in Washington (275% of the goal). *Project ECHO (Extension for Community Healthcare Outcomes)* results show that 100% of participants agreed or strongly agreed that they were satisfied with the Project *ECHO* program, and 100% of participants agreed or strongly agreed that they have improved the quality of care provided to residents with dementia. *EssentiALZ* training and certification show that 80% of participants agree or strongly agree with the statement, "This activity met my expectations based on the stated goals and objectives." Eighty percent (80%) agree or strongly agree to "I intend to apply the knowledge and skills I have acquired from this activity to my practice team.", and 78% indicated they agree or strongly agree to "As a result of this activity, I am better able to fulfill my responsibilities on the care team."

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Improving Person-Centered Care through Engagement, Reminiscence Therapy, and Life Stories

Unique Identifier: WA-0421-LBI-769

Project Duration: 7/1/2021 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$134,111.63

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$74,637.39

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will record an individual biography for each resident and deliver a bound LifeBio "Storybook" to ensure that staff, family, and communities are familiar with each resident's life history. The goal is to help residents be known as individuals. The project will be implemented in 12 skilled nursing homes and aims to create 30 stories per nursing home.

Funded Entity(ies):

LifeBio Inc.

Results of the Project:

The project was completed in June 2022. It recorded individual biographies for residents and delivered a bound LifeBio "Storybook" to ensure staff, family, and communities were familiar with each resident's life history. The goal was to help residents be known as individuals. The project was implemented in 12 nursing homes over the one-year project period, resulting in a total of 125 storybooks.

Project Title: Pennant Healthcare - Eversound Resident Engagement Project - COVID and Beyond

Unique Identifier: WA-0421-PHW-770

Project Duration: 10/1/2021 to 9/30/2024

Total Amount of CMP Funds Approved for this Project: \$318,821.03

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$72,265.01

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eversound, the project will be implemented in seven skilled nursing facilities. Hearing loss and impaired sensory processing are challenges faced by nursing home residents, and these are linked to psychosocial distress, decreased well-being, and quality of life. This project will equip nursing homes with Eversound technology and provide the necessary training for staff to use it with residents, enabling them to engage fully, regardless of their level of hearing loss. Eversound is an "engagement amplifier" designed to help deliver sounds directly and without distraction to those with hearing deficiencies or who lack focus due to dementia.

Funded Entity(ies):

Pennant Healthcare

Results of the Project:

All participating skilled nursing communities use Eversound at least one to three times a week. Results from a survey of residents (targeting 10% of the community census) indicate that 87.3% of the surveyed residents use the Eversound equipment at least once a week in one-on-one interactions, group activities, visits with friends and family, individual activities, and care planning sessions. 12.7% are not hitting the weekly minimum usage target at this point. Of the 135 residents surveyed in the last quarter, 71% indicated that Eversound improved their ability to engage at least some of the time. The resident survey completion rate by the thirteen participating facilities averaged 83.5% (an average of 10 residents surveyed), with most reporting a significant improvement in resident behavior, comprehension, and overall well-being. Additional project results are pending.

Project Title: LeadingAge Washington's PARO Robotic Therapy Seal Initiative

Unique Identifier: WA-0621-LAW-805

Project Duration: 8/1/2021 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: \$344,520.48

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$3,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

PARO, the Robotic Therapy Seal, will provide nursing home staff with the tools to provide more person-centered care. Interaction with PARO potentially satisfies five needs essential in person-centered care: comfort, identity, attachment, occupation, and inclusion. This project will provide three nursing homes with PARO and address isolation, depression, socialization, pacing behavior, and anxiety. It may also potentially reduce the use of antipsychotic medication.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The program has reached the specific residents in need despite the challenges of the COVID-19 pandemic. On average, 55% of nursing home communities participate in group sessions of five to seven individuals or one-on-one sessions, held weekly and as needed; 45% meet bi-weekly or as needed. Staff reported that the residents who engaged with PARO had a 95% score of one on a scale of one to five, with one being the best. Five percent (5%) of residents scored between 2 and 5. An example of the effectiveness of PARO is its use as a sleep aid for residents who are anxious or sad when going to bed, or awake in the middle of the night, or as a means of creating calm during medical treatment. The results reflected increased socialization, a willingness to share, increased stimulation, positive experiences, and definite positive changes in mood, particularly when emotions were previously suppressed. PARO serves as a fantastic tool for staff and has exceeded goals and expectations as the facilities faced the challenges of COVID-19 over the past year.

Project Title: GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0621-LAW-807

Project Duration: 8/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$142,382.57

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$66,833.37

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

The project is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens, and a team of trainers to teach therapeutic horticulture classes. The project includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes led by professional trainers, and recommendations for extracurricular activities provided to facility staff for additional engagement opportunities. Data will be collected, compiled, and evaluated on a monthly basis by a program administrator who will oversee the project. The project's goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals established by the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

With this extension project, Eldergrow provided 116 therapeutic horticulture sessions to residents through December 2022, touching 494 residents. Four hundred eighty-two residents met or partially met goals, remained positive, or showed an improved emotional state. Additional project results are pending.

Project Title: Garden Access Responds to Diagnosis and Environmental Needs (Garden)

Unique Identifier: WA-0721-LAW-818

Project Duration: 10/1/2021 to 1/31/2024

Total Amount of CMP Funds Approved for this Project: \$157,403.24

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$96,797.05

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens, and a team of trainers to teach therapeutic horticulture classes. The project includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes led by professional trainers, and recommendations for extracurricular activities provided to facility

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

staff for additional engagement opportunities. Data will be collected, compiled, and evaluated on a monthly basis by a program administrator who will oversee the project. The project's goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals established by the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

Eldergrow provided 149 therapeutic horticulture sessions through December 2022, impacting 812 residents. Seven hundred ninety-four (794) of those residents met or partially met goals, and 764 remained positive or showed an improved emotional state. The activities staff at one nursing home commented, "Strong bonds forming with residents. Noticing resident engagement with improvement with specific residents with advanced dementia." Additional project results are pending.

Project Title: Cycling Without Age "Let's Go For a Ride"

Unique Identifier: WA-0721-LAW-820

Project Duration: 10/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$397,011.19

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$42,961.33

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will be implemented in eight LeadingAge Washington member nursing homes. The project will directly benefit nursing home residents by providing trishaws and trikes and allowing them to experience the outdoors. Residents can socialize with others and engage in the familiar and beloved biking activity despite limited mobility. Residents can experience "the wind in their hair" and enjoy a ride around the surrounding area to get fresh air, a change of scenery, and a sense of freedom. For many residents who have experienced a decline in function as they age, a "bike ride" can provide reminiscing, sensory stimulation, and enjoyment, all of which contribute to feelings of well-being and an improved quality of life. The project aims to achieve a 65% decrease in Patient Health Questionnaire-9 (PHQ-9) scores for

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

depression. The pilots will record positive comments or indicators of enjoyment, such as smiles and laughter, for each resident ride, to include those who cannot participate verbally in the questionnaire. The project was granted a no-cost extension through March 31, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The project exceeded expectations regarding both the value it provided to residents and the emotions they expressed. The project started slowly due to the delayed arrival of the equipment, the COVID-19 pandemic, and the recruitment of volunteers to pilot the trishaws. Due to the staffing challenges facing many nursing homes, LeadingAge Washington (LAW) determined that taking residents out for rides could not be left to the staff, especially when staffing is an issue. Hence, nursing homes reached out to family members. The project implemented a marketing plan that brought in over 200 program volunteers. Cycling Without Age (CWA) has developed an online scheduling system to facilitate the scheduling of trishaw rides for residents by staff and volunteers. Residents could experience “the wind in their hair” and enjoy a ride around their community, fresh air, a change of scenery, and a sense of freedom. For residents with decreased function, a “bike ride” has allowed for reminiscing, sensory stimulation, and enjoyment, all of which have contributed to feelings of well-being and improved quality of life. An average of 70% of the communities schedule rides weekly, serving six to eight residents each time (weather permitting), while 30% schedule rides monthly or bi-weekly, serving a range of eight to ten residents each time. Post-ride log sheets reflect no emotion, surprise, or happiness upon returning from the rides. Results show that 100% of the residents enjoyed the Trishaws and encouraged others to participate. Data regarding a decrease in depression scores is positive; further results are pending.

Project Title: LifeBridge© Behavioral Program

Unique Identifier: WA-0821-TBA-838

Project Duration: 12/1/2021 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$132,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$75,660.00

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to implement the *LifeBridge© Behavioral Program* in 12 nursing homes in Washington State. The program will deliver interdisciplinary concepts of person-centered care based on individualized care. LifeBridge© provides specialized facility training (virtually) to understand the basis and origins of behaviors and the paths of effective interventions for prevention and management. In addition, the program provides a structured day for residents through meaningful interactions that utilize non-pharmacological strategies, allowing them to utilize their mental and physical energies to decrease agitation, isolation, and outbursts. Additionally, the program enhances the quality of life for residents who struggle with non-conforming behaviors. All residents will benefit as it increases safety by decreasing demonstrated challenging behaviors.

Funded Entity(ies):

Tobin and Associates, Inc.

Results of the Project:

The project faced many challenges in the nursing homes the trainers worked with had significant numbers of open, unfilled positions. As a result of high turnover rates (across all position levels) and staffing challenges, trainers were unable to consistently implement the principles and concepts. The project results are MDS (Minimum Data Set) N0410A - Antipsychotic drug reduction 12%, MDS E0200A - Physical behavior (towards others) reduction 35%, MDS E0200B - Verbal behavior (towards others) reduction 50%, MDS E0200C - Other (physical self, pacing, verbal disruptions, etcetera) behavior reduction 55%, resulting in an aggregate decrease in behaviors 47%. The performance reported by facilities has exceeded the goals set under the grant, resulting in a 20% aggregate reduction in behaviors. It has underperformed by one percent (1%) of the goal's measure.

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0821-CHS-839

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$266,685.79

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$105,611.62

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens, and a team of trainers to teach therapeutic horticulture classes. The project includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes led by professional trainers, and recommendations for extracurricular activities provided to facility staff for additional engagement opportunities. Data will be collected, compiled, and evaluated every month by a program administrator who will oversee the project. The project goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals outlined by the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Cornerstone Healthcare Services, LLC.

Results of the Project:

During 2022, Eldergrow provided 122 sessions to the participating communities, impacting 653 residents. Of these residents, 639 met or partially met the activity goals, and 619 showed a positive or improved emotional state. Further results are pending.

Project Title: The GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-1121-LAW-870 / WA-0619-LAW-341

Project Duration: 1/1/2022 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$165,354.78

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$152,091.24

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

The project is an extension of WA-0619-LAW-341, *GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)*. It was granted a four-month no-cost extension from 8/22/2022 through 12/31/2022 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

During 2022, Eldergrow provided 694 therapeutic horticulture sessions to the participating communities, which reached 4,081 residents. Of these residents, 3,970 met or partially met the activity goals, and 3,828 showed a positive or improved emotional state. Residents enjoyed and looked forward to the sessions with the educators and tending to the gardens. The applicant, LeadingAge Washington, achieved all established project goals and objectives.

Project Title: SilverKite MOREArts ArtKits

Unique Identifier: WA-1121-LAW-874

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: \$306,168.97

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$93,306.74

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with SilverKite Community Arts, LeadingAge Washington will implement the project in 11 member skilled nursing homes. The program will equip nursing home staff with the tools, skills, and experience to create and facilitate high-quality, engaging, and inspiring arts engagement programs. Each quarter, SilverKite will design and create classroom-sized ArtKits filled with carefully curated art supplies and arts activity instruction cards for staff members to use in group settings. The project's goals are 1) art kit usage: 85% of communities use the tools in the kits (at least twice per month) in arts programming and activities. In addition, 100% of communities find the kits easy to use. 2) Engagement goals: 75% of communities have an average of seven residents engaging with the materials during each art activity program offered using the ArtKits; 90% rate of engagement (active participation) during the programs and

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

3) Effect of engagement: Goals: 90% of the residents attending each art workshop enjoyed the experience, 75% indicate a change in their mood or energy level as a result of their participation.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

Interim project results show that the project is exceeding quantitative goals. Surveys and interviews indicate that 100% of the project's participating communities use the ArtKits at least twice a month, with an average of ten residents engaging in each ArtKit activity facilitated in their communities. Additionally, 100% of participating community survey respondents reported that participating in the ArtKit activities improved their mood and energy levels. These same respondents shared that 90% of the residents enjoyed the activities provided by the ArtKits. Further results are pending.

Project Title: SPARKing Conversation, Connection, and Fun! During COVID-19 and Beyond

Unique Identifier: WA-0222-WHCA-908

Project Duration: 4/1/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$57,504.07

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$49,751.69

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with SilverKite Community Arts, this extension project will provide individual art engagement toolkits and online art programming to residents in an additional 17 Washington Health Care Association member nursing facilities. The project aims to reduce resident stress, strengthen communication skills, and boost self-esteem, directly improving the residents' quality of life. The SPARK Boxes contain high-quality art supplies, instructions, and ideas to SPARK conversation, connection, and fun! The goals are a 30% participation rate as the program is rolled out with the expectation that it will grow with the support of the online tools; 100% of recipients believe that the boxes are easy to use; 90% of residents engaging with the boxes can note a benefit to mood or energy level. Sixty to 75% of the participant communities attended the

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

online workshops. The applicant hopes that 90% of the residents report a positive impact of participating in the workshops on their moods or energy levels, with an average resident engagement of 75% to 100% during the workshops.

Funded Entity(ies):

Washington Health Care Association

Results of the Project:

In partnership with SilverKite Community Arts, this extension project will provide individual arts engagement toolkits and online art programming to residents in an additional 17 Washington Health Care Association member skilled nursing facilities. The project aims to reduce resident stress, strengthen communication skills, and boost self-esteem, directly improving the residents' quality of life. The SPARK Boxes contain high-quality art supplies, instructions, and ideas to SPARK conversation, connection, and fun! The goals are to achieve a 30% participation rate, with the expectation that it will grow with the support of online tools; 100% of recipients will report that the boxes are easy to use; and 90% of residents engaging with the boxes will note a benefit to their mood or energy level. 60-75% online workshop attendance rate. The project aims to have 90% of the participating residents report a positive impact of participation in the workshops on their moods or energy levels, and to achieve an average resident engagement rate of 75-100% during the workshops.

Project Title: iNSPIRE Project Extension

Unique Identifier: WA-0222-LAW-909

Project Duration: 3/1/2022 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$12,360.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$2,996.54

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project was a nine-month extension of WA-1119-LAW-469, the *iNSPIRE Project Extension*. LeadingAge Washington will expand the *iNSPIRE* (iN2L-It's Never Too Late) project to three additional skilled nursing homes. Previously, (WA-1018-LAW-168), the organization implemented the program in 21 nursing homes across Washington with positive results. The three new homes are committed to the

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

program. With the implementation of the iN2L program, facilities will be able to provide personalized, life-enriching, re-engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants. The goals of the project are to 1) reduce the use of antipsychotics by addressing the behavioral and psychological symptoms of dementia (BPSD) in a non-pharmacological manner and, thereby, 2) improve the quality of life (QOL) of residents living with dementia.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The project was a nine-month extension of project WA-1119-LAW-469. All three participating communities successfully utilized the It's Never Too Late (iN2L) equipment to create meaningful engagement for their residents. They achieved their identified goals of improving the quality of life and reducing the use of antipsychotic medications. Two of the communities tracked over 200 hours of use, and the third tracked over 100 hours. Throughout the program, the communities conducted quality-of-life surveys with residents and tracked the use of antipsychotic medication. Based on the data presented, these communities successfully exceeded the project's goals and objectives each quarter. Overall, the use of antipsychotic medicines decreased by 2.7%, and residents reported feeling happier and more energetic, an increased desire to socialize, and improved sleep quality.

Project Title: Increasing Resident Engagement and Interaction with iN2L (It's Never Too Late)

Unique Identifier: WA-0222-NGH-910

Project Duration: 5/1/2022 to 4/30/2025

Total Amount of CMP Funds Approved for this Project: \$387,766.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$191,439.05

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide the It's Never Too Late (iN2L) engagement technology to seven nursing homes. iN2L is a multi-dimensional approach to engaging residents in life-enriching activities and rehabilitation

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**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

interventions. iN2L offers thousands of computer-based experiences through technology, along with continuous training and support from staff, to ensure program consistency and sustainability. The *Increasing Resident Engagement and Interaction with iN2L* goals are to (1) reduce social isolation by addressing the life enrichment needs and individual interests of residents in participating communities, and (2) increase their activity engagement. To achieve these goals, 1) Create My Page unique content pages/buttons for 30% of residents. 2) Increase the participation of our residents' involvement in group activities by 15%, and 3) Increase the participation of our residents' involvement in individualized activities by 15%. The Validated Activity Engagement Survey, which measures the individual's positive and negative emotional status over the previous two-week period, will be used and can be completed manually or online. Residents will be offered assistance by staff and volunteers with the survey and assured complete anonymity and confidentiality. The program will transfer the survey responses to the online version, and iN2L will provide the resulting reports. Program data reporting is delivered quarterly. The iN2L system also tabulates the number of system usage hours.

Funded Entity(ies):

NewGen Healthcare

Results of the Project:

All six participating communities have utilized the It's Never Too Late (iN2L) equipment to create meaningful engagement for their residents. They have made progress towards the identified goal of increasing quality of life. One skilled nursing facility is not currently participating in this project due to the occurrence of a natural disaster. The project is working to relocate the equipment to other communities participating in the program. Two facilities are tracking over 400 hours of usage based on December 2022 reporting. NewGen Healthcare has created 365 resident profiles in the six participating communities. Additionally, three of the six communities report using iN2L in over 40% of their scheduled group activities. Further results are pending.

Project Title: "Moments of Truth" to Engage, Nurture, Stimulate, Inspire, Grow and Network (ENSIGN) – Extension Project

Unique Identifier: WA-0322-PHW-937

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$304,665.57

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$146,294.09

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This extension project will provide the It's Never Too Late (iN2L) engagement technology in four additional Pennant Healthcare, Inc. nursing homes. The iN2L engagement technology will allow residents, families, and staff to *Engage, Nurture, Stimulate, Inspire, Grow, and Network (ENSIGN)*. iN2L technology will also provide a greater opportunity to implement innovative tools to reduce falls and opioid and antipsychotic medication usage. This project proposes to 1) Increase positive emotions (happy/joyful/peaceful) experienced by residents by 25% facility-wide. Project progress will be measured using the iN2L Quality of Life survey, which will be administered to residents at the beginning of the project period and at the following intervals: a. 12 months after the initial survey, b. 24 months after the initial survey, c. 36 months after initial survey; 2) Create at least 4 to 25 digital life stories in each facility with help from family members. The biographies will be incorporated into the facility's new hire orientation and training protocol. The iN2L Monthly Usage Reports will verify the bios. 3) Create at least four to 30 personalized resident "pages" in each facility that reflect residents' interests and preferences.

Funded Entity(ies):

Pennant Healthcare, Washington

Results of the Project:

All four communities have been gradually increasing the use of It's Never Too Late (iN2L) to improve residents' quality of life by engaging in life enrichment activities, redirection, and rehabilitation interventions. The initial project rollout for the Pennant Extension was slow due to supply and demand challenges, as well as communities dealing with COVID-19 outbreaks and staffing shortages. Since that time, iN2L technology has been implemented in the communities. As of December 2022, two communities tracked over 300 hours of usage for the month. Additionally, they have begun incorporating resident profiles to promote a person-centered experience. The project has created 54 resident profiles. Since the project's inception, these communities have utilized 1,901 unique content items, including group engagement activities, a flight simulator, various trivia games, and a driving simulator. Further results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Eversound Resident Engagement and Interaction Project

Unique Identifier: WA-0422-LAW-940

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: \$257,187.72

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$101,835.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide the Eversound equipment to 12 skilled nursing facilities in the State of Washington. Hearing loss and impaired sensory processing are challenges nursing home residents face and are linked to psychosocial distress, decreased well-being, and quality of life. Additionally, the applicant will provide project training to ensure staff can fully engage, regardless of their level of hearing loss. Eversound is an “engagement amplifier” designed to help deliver sounds directly and without distraction to those with hearing deficiencies or who lack focus due to dementia. The goals of the Eversound project are to (1) increase the accessibility of group programming and one-on-one interactions, and (2) improve the quality of life for residents in participating communities by reducing social isolation and increasing engagement for those impacted by hearing or sensory processing impairments.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The project began implementation on 8/1/2022. The Eversound equipment was shipped on August 26, 2022, to the participating facilities. The program training has been provided to the participating facilities. Baseline surveys were sent out to all and completed. The first full resident and staff survey was sent out, with a due date of January 27, 2023. Communities are reporting positive results with staff and residents using the equipment. Residents exhibit a significant improvement in active participation when using the Eversound amplification system. Additional project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0422-WHCA-941

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$781,833.67

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$170,163.57

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, the project will implement the *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* program in 17 skilled nursing homes. The program brings nature indoors with mobile sensory gardens, enabling residents to nurture life and feel a sense of purpose. Eldergrow educators will facilitate therapeutic horticulture classes twice each month. Residents in these communities need meaningful activities to support their psychosocial and physical well-being, especially since the COVID-19 global health pandemic. Eldergrow educators monitor residents' physical and emotional engagement after every session using the categories of met, partially met, or did not meet the six wellness goals set forth by the American Horticultural Therapy Association: socialization, sensory stimulation, cognitive stimulation, motor skills, spatial awareness, and creative expression. Additionally, educators assess emotional states before and after class to measure Eldergrow's impact on residents' emotional well-being. Ultimately, Eldergrow aims to achieve an 80% resident attainment rate on both goals.

Funded Entity(ies):

Washington Health Care Association

Results of the Project:

Eldergrow provided 79 therapeutic horticulture sessions through December 2022, touching 647 residents. 98.8% of the residents met or partially met the activity goals, and 608 (94%) maintained a positive or improved emotional state. Further results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: The GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0622-LAW-976 / WA-0220-LAW-559

Project Duration: 7/15/2022 to 7/14/2023

Total Amount of CMP Funds Approved for this Project: \$73,015.79

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$35,292.42

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, this extension project will implement the *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* program in six additional facilities of LeadingAge Washington. *GARDEN* is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project goals are: 1) to enhance the quality of life by improving residents' emotional states, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals outlined by the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

Eldergrow provided 104 therapeutic horticulture sessions to residents through December 2022, impacting 666 residents. Six hundred thirty-five residents met or partially met goals, and 588 remained positive or showed an improved emotional state. Further results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Window to the Arts

Unique Identifier: WA-0622-ECA-977

Project Duration: 9/1/2022 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$77,779.50

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$7,042.70

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will be implemented in six nursing homes to enhance the quality of life for nursing home residents and combat isolation through live performances and customized, responsive arts experiences. A creative therapist will participate in each event and provide interactive arts workshops following the performances. Creative therapy interactions will provide nursing home residents with meaningful experiences that offer sensory stimulation, personal engagement, validation, and comfort. The program will promote self-expression through singing, music-making, improvisation, and songwriting. Variables measured include changes in feelings of loneliness, anxiety, or isolation for nursing home residents; interpersonal relationships and social connectedness between residents; and levels of communication between residents and between residents and caregivers. We anticipate a decrease in loneliness, anxiety, or isolation within nursing home residents by more than 20% from pre-intervention to post-program. The program aims to enhance interpersonal relationships and social connectedness among residents, with a 20% increase anticipated by the end of the project period. In addition, the project anticipates a 10% increase in communication between residents and between residents and caregivers.

Funded Entity(ies):

Edmonds Center for the Arts

Results of the Project:

The project began implementation on September 1, 2022, with interim project results pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: iNSPIRE (Integrate Fun, Sustainable, Programming that is Innovative and Enriches)

Unique Identifier: WA-0622-LAW-980 / WA-0520-LAW-613

Project Duration: 8/1/2022 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: \$73,957.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$35,130.80

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is a one-year extension of WA-0520-LAW-613, which will be implemented in four additional skilled nursing home communities through July 31, 2023. With the implementation of the It's Never Too Late (iN2L) program, facilities can provide personalized, life-enriching, re-engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants. The goals of the project are to 1) reduce the use of antipsychotics by addressing the behavioral and psychological symptoms of dementia (BPSD) in a non-pharmacological manner and, thereby, 2) improve the quality of life (QOL) of residents living with dementia.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The project is a one-year extension of project WA-0520-LAW-613. All four participating communities have utilized the equipment to create meaningful engagement for their residents and have made progress toward increasing the quality of life and reducing antipsychotic medication use. Two facilities consistently track over 200 hours of usage, based on data from last year. As of December 2022, 141 resident profiles have been created in the four participating communities. Throughout the project, residents have been completing quality-of-life surveys. The program is yielding positive results when comparing the initial baseline results to the current ones. Overall, residents reported feeling more joyful, energetic, and rested. Further project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
WA Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: SAIDO Learning

Unique Identifier: WA-0822-LAW-1007

Project Duration: 11/1/2022 to 10/31/2025

Total Amount of CMP Funds Approved for this Project: \$367,381.74

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$52,427.62

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LeadingAge Washington will implement the project in eight skilled nursing homes. *SAIDO Learning* was developed by the Kumon Learning Therapy Center, part of the Kumon Institute of Education in Japan, as a program designed for individuals with memory impairment. Individuals with Alzheimer's and other dementias participate in structured sessions with trained staff, focusing on mental exercises such as simple arithmetic, writing, and reading aloud, to enhance engagement among residents. The process fosters confidence and often improves abilities and quality of life. Goals: By December 31, 2023, *SAIDO Learning* will have presented and trained 200 staff in eight nursing homes on how to become a SAIDO supporter and successfully host *SAIDO Learning* sessions. Of the 200, 90% will complete the training and pass the skills exam. *SAIDO Learning* will have assisted the eight partnering communities in completing diagnostic testing for 160 or more residents. By September 30, 2025, *SAIDO Learning* will demonstrate favorable outcomes in 70% of residents who actively participate in the program. Favorable outcomes are described through both quantitative and qualitative results. Favorable quantitative outcomes are defined as a decline of 1.5 points or less per year, depending on the level of dementia (mild, moderate, severe) at the program's start.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The project began implementation on November 1, 2022; interim project results are pending.

Project Title: JCC Easy Rider Grant Cycling Project

Unique Identifier: WA-1022-JCC-1023

Project Duration: 12/1/2022 to 11/30/2024

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CT Long-Term Care Location**

Connecticut

CT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

CT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CT Active CMP Funded Projects in CY 2022: 0

Total Amount of CMP Funds Approved for this Project: \$36,678.20

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project will provide two trishaws, the necessary equipment, and training to implement the cycling project with residents at Josephine Caring Community. Residents will experience the outdoors, socialize with others, and engage in the familiar activity of biking, even with limited mobility. The project aims to enhance the well-being of residents. The primary objective of this project is to enhance the quality of life for residents at Josephine Caring Community. Sixty-five percent of residents participating in the program will see a decrease in their (Patient Health Questionnaire-9) PHQ-9 Depression Scale scores during the program, and 65% of residents who participate in the program will report an increase in positive emotion as measured by a brief questionnaire given before and after each ride. Additionally, the pilots will record positive comments or indicators of enjoyment, such as smiles and laughter, for each resident's ride, including those who cannot participate verbally in the questionnaire.

Funded Entity(ies):

Josephine Caring Community (JCC)

Results of the Project:

The project began implementation on December 1, 2022; interim project results are pending.

Project Title: Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)

Unique Identifier: WA-1121-PHW-866

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$198,896.06

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$77,134.86

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPPR) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPPR program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
CT Long-Term Care Location**

Connecticut

CT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

CT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CT Active CMP Funded Projects in CY 2022: 0

The extension project will bring the *Garden Access Responds to Diagnosis and Environmental Needs* (GARDEN) project to four additional Pennant Healthcare skilled nursing homes. GARDEN is an interactive and purposeful resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens. A team of Eldergrow Educators teaches therapeutic horticulture classes in nine facilities. Educators teach hands-on, therapeutic gardening classes that engage the residents' five senses. Throughout the classes, educators focus on six therapeutic wellness goals set forth by the American Horticultural Therapy Association (AHTA): socialization, cognitive stimulation, sensory stimulation, spatial awareness, motor skills, and creative expression. The project goals are: 1) to increase the quality of life by improving the residents' emotional states and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Pennant Healthcare, Washington

Results of the Project:

During 2022, Eldergrow provided 150 therapeutic horticulture sessions to four nursing homes, impacting 444 residents. Notably, 96% (427 residents) met or partially met the activity goals, and 93.4% (415 residents) remained positive or showed an improved emotional state. Further project results are pending.

On 9/25/2023, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum [QSO-23-23-NHs](#). CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum [QSO-23-23-NHs](#) before submitting a future CMP application to ensure all project criteria are met.